



United States Department of the Interior

NATIONAL PARK SERVICE
ZION NATIONAL PARK
State Route 9
Springdale, Utah 84767



Addendum 1A – Recreational Shuttle Services
As pertains to permit number: IM-ZION-5300-Wxxx
Company Name:

Zion National Park is implementing an extension of existing 2020 Commercial Use Authorizations (CUAs) from now through the calendar year 2021. The park will not be accepting applications for, or be issuing, *new* Commercial Use Authorizations (CUAs). This change for 2021 is in direct response to Zion's continued efforts to manage the coronavirus pandemic and to aid in keeping visitors and park staff safe. ZION will extend all CUAs held in 2020 through 2021 to protect visitors and resources. This letter will serve as an addendum to your 2020 CUA. To implement the National Park Service's COVID-19 Adaptive Operations Recovery Plan, operations covered under commercial use authorizations (CUAs) will be modified to protect and promote public health conditions for visitors, commercial users and staff.

The following conditions are hereby made in addition to the conditions of your 2020 CUA permit:

1. The expiration date on your 2020 CUA permit is hereby extended to December 31, 2021 / 11:59 pm.
2. A management fee of \$150.00 will be assessed per permit and is due upon issuance of this addendum.
3. Each CUA holder is required to develop a COVID-19 Mitigation Plan that incorporates any applicable guidelines from the Center for Disease Control (CDC) as well as state and local Public Health Departments. Every CUA holder must submit their COVID-19 Mitigation Plan to the Commercial Services Office (zion_commercialservices@nps.gov) for review. There is no specific "format" for your COVID-19 Mitigation Plan. Realize that COVID-19 public health conditions and requirements could change, and an amended COVID-19 Mitigation Plan may be required under such circumstances.
4. Commercial service providers must have, as part of the COVID-19 Mitigation Plan, procedures for discontinuing services or activities and conducting appropriate decontamination or cleaning of equipment and vehicles. Commercial service providers may also be asked to coordinate with the NPS Office of Public Health and/or Southwest Utah Public Health District to conduct exposure tracing and implementing the quarantining/isolating of individual staff.
5. Each CUA holder is required to have their COVID-19 Mitigation Plan and CUA permit while operating inside the park and available upon request.
6. Masks or appropriate face covers are mandatory for all persons while riding in a CUA holder's commercial vehicle. NO EXCEPTIONS will be tolerated.
7. 36 CFR (Code of Federal Regulations) 1.5 provides park management the authority to close an operation in exceptional circumstances if the CUA provider is not meeting the applicable COVID-19 requirements and public health is endangered.
8. CUA Holders must follow CDC guidelines while traveling to ZION and while inside the park. Operators observed not following CDC guidance may be denied access to the Park, may be asked to leave the Park, or could have their CUA suspended or revoked.
9. Starting July 1, 2020, a ticket will be required by all user groups to utilize the shuttle buses in Zion National Park until further notice. This is a temporary timed-entry system established in response to local, state, and CDC guidance pertaining to COVID-19. The shuttle provides access to trails and viewpoints in Zion Canyon. Shuttle tickets are good for a single day and on a per person basis. All members of your group must have a ticket (guides included). Tickets are available in 1-hour time windows from 6 am to 4 pm daily (summer) and can be used any time within that hour time block (for example 7 am to 8 am on Monday July 27). Daily range of hours for shuttle operations and tickets may vary based on factors such as day length in Fall, Winter or Spring. Ticket times are for shuttle

departures from the Zion Canyon Visitor Center. Once in the main canyon, permittees with shuttle tickets can get on and off any shuttle but will be asked to present their tickets before boarding. Permittees that do not possess a ticket may not board the shuttle, including shuttles exiting Zion Canyon. Shuttle tickets are available on Recreation.gov, either online, or through the mobile app or by calling 877-444-6777. There is a nonrefundable fee per ticket. Tickets are released in two booking windows. A portion of tickets are released on a rolling 2 week or more basis. A second portion of tickets are released the day-before. There are no same day sales at the park or through park offices, but tickets will be available on Rereation.gov until sold out or one hour before shuttle time. There is a late afternoon “walk – up” shuttle ticket opportunity, which is first come-first served. Hours for this opportunity vary by season and are subject to change – check the park website for the latest information on all aspects of park shuttle reservations.

10. Reservations and collection of fees for permitted Commercial Recreational Shuttle Services must be made outside of park boundaries. Reservation to provide service into the park MUST include a pick-up time to exit the park when booked.
11. Recreational Shuttle Service permittees are not permitted to solicit business within park boundaries as stated in your CUA permit under the summary of authorized activity, however, if approached independently the permittee may provide recreational shuttle services to exit the park providing no fees are charged in the park.
12. The gate code for Canyon Junction is not be shared or used for anything other than business operations. All vehicles must wait for the gate to close when following another vehicle. All vehicles must wait for the gate to close behind them to prevent private vehicles from following through the gate.
13. Recreational Shuttle Service permittees must provide to the ZION Commercial Services Office a weekly summary of trips into the park to include number of round trips, and number of single trips exiting the park, including number of passengers transported. A weekly period will run from Monday to Sunday. Reports are due each Tuesday by 5:00 pm.
14. Tours or guiding of any kind are NOT permitted. As stated in your 2020 CUA under Summary of authorized activity: “Recreational Shuttle Service is authorized for the point-to-point pick-up and drop-off of passengers in Zion National Park at designated parking areas, pullouts and developed areas appearing on the official Zion Park Map.”
15. Each individual group in a vehicle must pay an entrance fee.
16. Motorists may not pass within 3-feet of a moving bicycle (41-6a-706.5). Motorists may cross the centerline (41-6a-701) to pass a bicycle if it can be done safely. Crossing the centerline may only be done when a clear line of sight is available.
17. All drivers are required to submit an online acknowledgement of CUA permit conditions before shuttling visitors into Zion National Park. This form is available by visiting: [2020/2021 Zion Commercial Shuttle Service Conditions Acknowledgment Form](#)
18. This modification of your Recreational Shuttle Services CUA will remain in effect until formally rescinded or adjusted. All conditions of the permittee’s CUA not listed in this amendment remain unchanged and in full effect.

The following conditions are a modification of your 2020 CUA permit:

SPECIAL PARK CONDITIONS (Recreational Shuttle Services)	Current language	Modified Language
Speed Limits, parking, and vehicle requirements:	Vehicles used while conducting shuttle services must have company identification visible on the driver’s side of the vehicle. The park reserves the right to refuse entry to any previously undeclared driver or vehicle.	Vehicles used while conducting shuttle services must have permitted company’s identification visible on the driver’s side of the vehicle. Company identification must be clearly visible from 25 feet away and be no smaller than two feet wide by one foot tall. The park reserves the

		right to refuse entry to any previously undeclared driver or vehicle.
Closures and Public Use Limits:	<p>The Zion Canyon Scenic Drive is limited to pedestrians, bicyclists, shuttle buses, private vehicles driven by Lodge guests with lodging reservations, and 16+ capacity passenger buses during the shuttle season (typically mid-February through November, subject to change). Travel in Zion Canyon above the Lodge is restricted to all motor vehicles except Zion Park shuttle buses and park administrative traffic.</p> <p>The permittee's vehicles are prohibited from traveling up the Zion Canyon Scenic Drive during the shuttle season (unless the permittees fair is in possession of overnight lodging reservations as stated above, a valid Red Permit issued at the entrance station must be displayed and visible in windshield). Visit www.nps.gov/zion for more information on the park's shuttle system.</p> <p>Additional areas Area Closures: Behind administrative offices, employee housing areas, behind locked gates, near water tanks, beyond fences, on service roads, and in construction areas. Any addition official seasonal or emergency closures of roads, trails, or public areas must be observed by permittee.</p>	<p>The permittee's vehicles are permitted to travel on the Zion Canyon Scenic Drive until further notice on a drop-off/pick-up basis ONLY. This is an emergency temporary authorization in response to Covid-19 operations and does not set a precedence for this activity.</p> <p>Parking in any area of the Scenic Drive is strictly prohibited.</p> <p>Additional Area Closures: Behind administrative offices, employee housing areas, behind locked gates, near water tanks, beyond fences, on service roads, and in construction areas. Any additional official seasonal or emergency closures of roads, trails, or public areas must be observed by permittee.</p>

This addendum combined with your 2020 CUA permit constitute the entirety of your CUA operating conditions and are subject to change through an updated addendum.

This addendum must be carried with your 2020 CUA while in Zion National Park.

The undersigned hereby accepts this addendum subject to the terms, covenants, obligations, and reservations, expressed or implied herein.

SIGNATURES

Authorization Holder / Authorized Agent:	_____	_____	_____
	Signature	Title	Date
Authorizing NPS Official:	_____	Chief of Commercial Services and Partnerships	_____
	Signature	Title	Date
Authorizing NPS Official: (Additional if required)	_____	Concession Management Specialist	_____
	Signature	Title	Date