

COMMERCIAL USE AUTHORIZATION FOR TRANSPORTATION SERVICES
OPERATING PLAN - Attachment B

General Provisions

- 1) The CUA for road-based transportation service allows the CUA holder to conduct a vehicle tour, provide shuttle service, and act as a step-on guide, on paved park roads with visits to facilities and services in combination with short walks on boardwalks, frontcountry roads, and trails including:
 - a. Old Faithful Geyser Basin
 - b. Grand Canyon of the Yellowstone (North and South Rims including overlooks)
 - c. Biscuit Basin
 - d. Black Sand Basin
 - e. Norris Geyser Basin
 - f. Mammoth Hot Springs Terraces
 - g. West Thumb Geyser Basin
 - h. Fountain Paint Pots
 - i. Firehole Lake Drive
 - j. Midway Geyser Basin
 - k. Mud Volcano
 - l. Blacktail Plateau Drive -- passenger van only
- 2) Step-on Guide Service is defined as a guide who rides in a visitor's vehicle or tour bus, as a guide for a sightseeing tour within the park. It is the guide's responsibility to check the clients' proof of auto liability insurance before the trip.
- 3) Shuttle Service is defined as the point-to-point pick-up and drop-off of passengers in Yellowstone National Park at designated parking areas, pullouts, and developed areas.
- 4) Guides/group leaders must carry a copy of the CUA (or keep in the vehicle), their guide card and photo id with them at all times when they are in the park. **All person/groups entering the park must come to a complete stop at park entrance stations; guides must show the attendant their guide card and pay the applicable park entrance fees for all clients (Clients may use personal park passes for entry). Clients are not exempt from paying park entrance fees when on your tour. It is the responsibility of the CUA holder to inform clients of this requirement prior to arrival at the park entrance station.**

If you are entering the park where there is no entrance station (i.e., Bechler, Gallatin areas) you must purchase the entrance passes **in advance** by calling the Visitor Services Office at (307) 344-2115.
- 5) Guides must meet clients outside of park concessioner's land assignment and NPS Visitor Centers.
- 6) Guided activities such as day hiking (on any other trails) backpacking, biking, boating, photography instruction, and/or fishing are not authorized under this permit.
- 7) All vehicles, whether owned or non-owned (leased or rented) used by the CUA holder must be in safe operating condition and licensed in accordance with state laws and insured.
- 8) A transportation service is limited to sedans, vans, and mini buses (with a maximum capacity of 25), and must originate from gateway communities. Gateway communities include Bozeman,

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Livingston, Gardiner, Cooke City, Big Sky and West Yellowstone, Montana; Cody, Jackson, Wyoming and Idaho Falls, Idaho. All other businesses offering road-based transportation will enter the park by paying the commercial tour fee.

- 9) The CUA holder shall be liable for any damages to any property of the United States resulting from the use authorized hereunder.
- 10) Violation of any park regulation or the terms of this permit may result in issuance of a violation notice, suspension of privileges granted by this permit, or revocation of this permit.
- 11) The Permit holder listed on the CUA permit may take short videos or photos to advertise the permitted business in areas permitted to operate without disruption to the public. Footage may be shot with a small handheld video camera, DSLR or Go Pro and tripod.

If the CUA holder hires a filmer or photographer to capture footage for advertisement purposes, a Commercial Film Permit is required. For Commercial Film Permit inquiries, please contact the Film Office at (307) 344-2272, or (307) 344-2115.

Administrative Requirements

- 12) Section 512 of the Credit Card Accountability Responsibility and Disclosure Act of 2009, P.L. 111-24, 123 Stat. 1764-65, allows persons to possess firearms while in units of the National Park and National Wildlife Refuge Systems if they are possessed in compliance with applicable federal and state law.

The following are specific requirements for operating in Yellowstone National Park:

- CUA holder employees may not possess firearms while on duty. The superintendent, in his or her sole discretion, may grant exceptions to this prohibition upon consideration of a written request from the CUA holders's general manager with a thorough explanation of the basis of the request.
- CUA holders are responsible for determining how they will interpret and implement State firearm possession laws in regard to their clients. The CUA holder and/or its legal counsel should consult the applicable state attorney general's office for access to relevant state firearms laws.
- The CUA holder must articulate to the Service how it will implement this law in regards to its operation. The policy should address the two issue points:
 1. The on-duty employees in Yellowstone Park, will be prohibited from firearm possession:
___ Yes ___ No
 2. I will ___ will not ___ allow visitors to carry firearms while participating in this service.

Staff and Employment

- 13) Guides for transportation services must provide quality and accurate interpretive tours.
- 14) The CUA holder shall be responsible for the prompt and appropriate retrieval of clients and equipment in the event of a breakdown or accident.
- 15) It is required that one guide on each trip must be currently certified in standard first aid and carry a basic 12-unit first aid kit.

Operational Requirements

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- 16) The CUA holder must ensure that all clients and guides stay at least 100 yards from bears and wolves. A distance of 25 yards is required from bison, elk and other wildlife. Regardless of any distance, if any wild animal changes its behavior due to your group's presence, you are too close.
- 17) "Foot travel in all thermal areas and within the Yellowstone Canyon between the Upper Falls and Inspiration Point must be confined to boardwalks or trails that are maintained for such travel and are marked by official signs." 36 CFR, Ch1, se. 7.13(i) No off-trail travel is allowed; stay on designated boardwalks and trails.
- 18) The CUA holder shall obey all traffic laws including park speed limits. All vehicles originally equipped with seat belts must have seat belts. All clients will obey seat belt regulations.
- 19) Slow moving vehicles must use roadside turnouts and parking areas to allow free flow of other traffic.
- 20) Vehicles shall not be left idling in parking areas or park across multiple parking spaces. Loading zones will not be occupied longer than necessary to load and unload passengers.
- 21) Visitor entrance receipts are not transferable. Annual or lifetime passes will be honored for the client and immediate family only.

Reporting Requirements

- 19) All motor vehicle accidents involving personal injury or property damage must be reported to a ranger as soon as possible by calling **(307) 344-7381** and dial **"0"**. You can also try to call 911 if you are in the backcountry and have a sat phone.
- 20) CUA holder will provide to the Concessions Management Office a monthly report indicating the date, number of visitors guided, and locations visited for the preceding month of operation. Reports must be received no later than the end of the following month.
- 21) CUA holders must submit the Annual Report, along with the % of gross receipts by January 31 each year.

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I have read and agree to the Transportation service conditions. I hereby confirm that the above conditions will be reiterated to all guides associated with this business.

CUA Holder's Signature

Date

Title

Company Name

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