

Visitor Center Volunteer

Whiskeytown Visitor Center

National Park Service
U.S. Department of the Interior

Volunteers-In-Parks Program



The primary duty is to staff the Whiskeytown Visitor Center (VC). The VC is located approximately 8 miles west of Redding.

The VC provides information about Whiskeytown, receives requests for information about other areas including California State Parks and U.S. Forest Service areas.

The VC sells and issues park passes, camping permits and bookstore items.



Job Title - Visitor Center Volunteer

Location - Whiskeytown National Recreation Area

Hours - Four hours per week (may vary during summer months). The Visitor Center is open 7 days per week all year except Thanksgiving, Christmas and New Year's Day. Some flexibility possible, however reliability is necessary.

Duties - Provide park visitors information about the area, operate a cash register, sell books, postcards, daily and annual park passes. Issue camping permits. Volunteer will respond to visitor inquiries in person, over the phone and by mail. These inquiries will range widely in topic. Volunteers may assist in updating informational materials for the visitors. Special activities and opportunities may occur as Park Service needs arise. Work will primarily be indoors.

Knowledge/Skills Desired - Good communication skills and interpersonal skills. Ability to use office equipment and a telephone. Willingness to learn about the vast resources in Whiskeytown and the National Parks. Volunteer should enjoy working with the public. Since experience, rather than monetary compensation, is the primary reward for volunteer service at Whiskeytown, one of our fundamental concerns is to match each volunteer's activities to his or her abilities and desired work experience. It is also important for potential volunteers to remember that the VIP program is intended to provide the assistance that is needed by the park operation. For these reasons, all VIP applications will be reviewed to select for capabilities and desired experience and the kinds of services that will benefit the park's interpretive operation.

Uniform - You will be required to wear an official National Park Service Volunteer uniform that will be provided to you.

Benefits -You will have the opportunity to learn more about National Parks than you ever imagined. Sometimes you will be the first and only contact visitors from all over the world will have within the National Park Service. Meet fellow volunteers at training and social events. Participate in special activities and events.