



United States Department of the Interior  
NATIONAL PARK SERVICE



Virgin Islands National Park  
Virgin Islands Coral Reef National Monument  
1300 Cruz Bay Creek, St. John, US Virgin Islands, 00830

June 28, 2018

Commercial Use Authorization Holders

Dear CUA holder;

As visitors return to St John and Virgin Islands National Park, we find ourselves back in the age-old problem of too many cars and not enough parking. National Park Service staff has been receiving a wide range of questions about who is authorized to park in the 16 public parking spaces in front of the Visitor Center. I wanted to take this opportunity to clarify to all our CUA holders what the parking is intended for, and who is authorized to park there (through a parking permit issued on the day of the visit by the NPS visitor center staff).

First, we allow anyone to park in those public spaces from 5:00 p.m. through 7:00 a.m. During the daytime, 7:00a.m. through 5:00 p.m. the following applies. There are three spaces that are identified as being for '1 hour visitor center parking', and that is simply what those spaces are reserved for. There is one spot identified as "1 hour handicapped" parking. There are 12 more spaces that are labeled as "Parking Permit Required". Those spaces are for park users that plan to hike one of the park trails accessible from Cruz Bay, walk to one of the beaches, attend a Ranger led program, or utilize the NPS playground and ballfield area only.

The volume of boat traffic at our dock prohibits us from allowing individuals going out on vessels, regardless of their ultimate destination, to utilize those parking spaces. I fully recognize that there is a very real need for parking in Cruz Bay. The Governor even mentioned it during his last public meeting here in Cruz Bay. While I cannot promise you future additional parking, I want to let you know that I am fully aware of the issue, and I am evaluating some possible scenarios for increasing parking options.

I do want to warn you that telling your customers to come into the visitor center and ask for a parking permit, then go on your vessel, which has been happening with increasing regularity, and has been confirmed by us simply talking to your customers, will not be tolerated. It puts your customer in risk of a parking ticket and being towed and you losing your Commercial Use Authorization to operate in the park.

Please do not hesitate to contact myself, if you have any questions about this, or anything related to Virgin Islands National Park.

Sincerely,

Steve Black  
Acting Superintendent