

Welcome to the Military Pass Training

Please take the poll while you wait for the session to begin



What is the Military Pass and why was it created?

- It is an Annual Pass issued at no cost to qualified members of the U.S. military and their dependents.
- It was created to give U.S. military members and their dependents a way to enjoy the lands they serve to protect during this time of war.



Interagency Pass – General Guidelines

- All Interagency Passes:
 - Cover entrance fees at FWS and NPS sites and Standard Amenity Fees at USDA FS, BLM and Reclamation sites
 - Admit the pass owner and accompanying passengers in a private non-commercial vehicle at per vehicle fee areas, or at per person fee areas, the pass owner(s) and up to 3 adults, not to exceed 4 adults
 - Are not valid for expanded amenity fees
 - Must be displayed in the vehicle windshield at unstaffed recreation areas



Interagency Pass – General Guidelines

- All Interagency Passes:
 - Are punched with an expiration date (Annual passes) at the time they are issued
 - Must be signed to be valid
 - Are non-transferable
 - Are non-replaceable
 - Are void if altered
 - Are replaceable if damaged and part of the pass is identifiable



Details of the Military Pass

- Free for current U.S. military members and their dependents with proper ID – no self-certification
- Valid for 12 months
- Can have two signatures, one must sign at time of issue – Second signer should also qualify for the pass
- Must be punched with the current month at the time of issue
- 2 motorcycles, both drivers must have signed the pass
- Partners may not issue Annual Pass – Military
- May be issued Decals if eligible



Who qualifies for the Military Pass?

- Current members of the U.S. Army, Air Force, Navy, Marines, Coast Guard, & National Guard
- Dependents of current U.S. armed services members
- U.S. Military Cadets
- U.S. Active Reservists



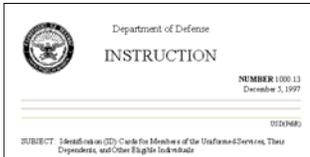
Who doesn't qualify?

- Foreign military members (Even with CAC cards)
- National Oceanic and Atmospheric Administration (NOAA) employees
- Public Health Service (PHS) members
- Inactive U.S. reservists
- Civilian military contractors
- Civilian military employees
- U.S. military veterans
- U.S. military retirees
- Others?



Why isn't it simple?

- Many classifications of military personnel
- Many are issued the same military ID
- For detailed information (Including the 127 page document shown below) go to: <http://cac.mil/>



How do we **Really** know if a person qualifies when issuing a Military Pass?

By verifying their Military ID!

- Military Members have a CAC Card
- Dependents will have a DoD Form 1173



CAC Card



Form 1173



Do I qualify?

- A visitor arrives at you ranger station and says “I understand you have a military discount, I’m a weapons technician at Hill Air Force Base, can I get a pass.”

The only way to know is to ask for ID



NO!



Do I qualify?

- A visitor pulls up to the entrance station and says “ I am a member of the individual ready reserve, I’d like to get my free pass.”

The only way to know is to ask for ID



NO!



Do I qualify?

- A visitor pulls up to the entrance station and says “ My wife is in the Army reserves, I’d like to get my free pass.”

The only way to know is to ask for ID



YES!



Do I qualify?

- A visitor comes into the visitor center and introduces herself, “Lieutenant Fish, US Navy, I understand you are offering a free pass to military members, I’d like to get one.”

The only way to know is to ask for ID

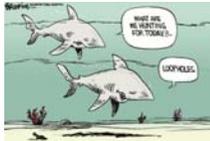


YES!



Are there loopholes?

- Dependents of active reservists and National Guard members may not have the Form 1173 ID card – They can sign their sponsors Military Pass.
- Dependents of foreign military members may have the Form 1173 ID card and may be issued a pass.



What About Veterans and Retirees?

- They do not qualify for the Military Pass
- They may be eligible for the Senior or Access passes

Remember, the Military Pass is to recognize current U.S. military members and their dependents during this time of war. It does not minimize the respect we should give to all military veterans and retirees.



Share the Experience Photo Contest – Weekly Winner



Verifying Military Pass Ownership

- Verify ownership by checking ID when a visitor presents a pass every time!
- After any pass is issued, pass owners are not required to re-verify that they are “eligible” for the pass



When Military Passes are Issued in Error

A visitor arrives at your site and presents a Military Pass and military ID. The ID is for a civilian contractor and they are not a military member. What do you do?

Let the visitor know the Military Pass is for current U.S. Military members. When the pass expires, they will not be issued another. Allow them in your site.

When possible, write down the pass number and provide it to the Pass Program office to follow up.

DO NOT void or confiscate Military passes that may have been issued in error.



As a Reminder...

Remember, when a Military Pass is issued, the military ID only needs to be valid at the time of pass issuance. The Military Pass may be valid after the U.S. military member has been discharged.



Determining the Correct Pass for the Visitor

- Ask questions
- Help visitors make the right decision



Great Customer Service

Consistently applying the policies and procedures is one aspect of great customer service.



Remembering why we offer the Military Pass

The Military Pass program was created to give back to those that serve to protect this country during this time of war. This is high priority for our leadership and has been very well received by the military and the public. Keep up the great work!



Questions?