

VRP—Visitor & Resources Protection Competencies (All-Inclusive)

(Revised 03-28-2005) This Matrix is a one-page snapshot of all the competencies associated with this Learning Category or Competency Group. To review the competency descriptions, jobs, and task statements associated with these competencies, use this [link](#).

Advanced-Level Competencies

				Full Level Competencies		NPS		1 Intercultural Diversity (Special) 2 Visitor Studies (Special) 3 Accessibility (Adv) 4 Emergency Operation: Medical (Adv) 5 Emergency Operation: SAR (Adv)	
						OPM		1 Customer Service (Adv) 2 Human Resources-EO (Adv)	
				NPS		1 Law Enforcement (F) 2 Resource Stewardship (F) 3 Resource Education (F) 4 Emergency Operation: SAR (F) 5 Emergency Operation: Medical (F) 6 Special Park Uses (F) 7 Recreation, Backcountry, Campground, & Wilderness Management (F)		8 Accessibility (F) 9 Fee Collection (F) 10 Public Health (F) 11 Intercultural Diversity (F)	
		Intermediate Level Competencies		OPM		1 Legal, Government, and Jurisprudence (F) 2 Customer Service (F) 3 Human Resources-EO (F)			
		NPS		1 Special Park Uses (I) 2 Accessibility (I) 3 Fee Collection (I) 4 Public Health (I) 5 Recreation, Backcountry, Campground, & Wilderness Management (I)					
		OPM		1 Customer Service (I) 2 Human Resource-EO (I) 3 Medical Services (I)					
Entry Level Competencies									
NPS		1 Special Park Uses (E) 2 Accessibility (E) 3 Fee Collection (E) 4 Public Health (E) 5 Recreation, Backcountry, Campground, & Wilderness Management (E) 6 Emergency Operations: SAR (E) 7 Emergency Operations: Medical 8 Intercultural Diversity (E)							
OPM		1 Customer Service (E) 2 Human Resources-EO (E) 3 Emergency Services (E)							
NPS Universal Competencies									
1 Mission Comprehension		3 NPS Operations		5 Resource Stewardship		7 Communication Skills		8 Individual Development & Planning	
2 Agency Orientation		4 Fundamental Values		6 Problem-Solving Skills					
OPM Basic Competencies									
1 Organizational Awareness									