INF—Information Management: Systems Administration Competencies

(Revised 03-28-2005)

This Matrix is a one-page snapshot of all the competencies associated with this Learning Category or Competency Group. To review the competency descriptions, jobs, and task statements associated with these competencies, use this link.

	Entry Level Competencies	Intermediate Level Competencies	Full Level Competencies	Advanced-Level Competencies
NPS				
OPM				
NPS				
OPM			1 Database Administration 2 Systems Integration 3 Network Management 4 Telecommunications	
NPS				
OPM		1 Hardware 2 Information Assurance 3 Operating Systems 4 Operations Support 5 Telecommunications		
NPS				
OPM	1 Capacity Management 2 Database Management Systems 3 Network Management 4 Technical Documentation 5 Quality Assurance 6 Configuration Management 7 Requirements Analysis			

NPS Universal Competencies

1 Mission Comprehension
2 Agency Orientation
3 NPS Operations
4 Fundamental Values
5 Resource Stewardship
6 Problem-Solving Skills
7 Communication Skills
8 Individual Development & Planning

OPM General Competencies

1 Oral Communication
2 Integrity/Honesty
3 Learning
4 Flexibility
5 Self-Esteem
6 Customer Service
7 Teaching Others
8 Interpersonal Skills
9 Problem Solving
10 Stress Tolerance
11 Arithmetic
12 Attention to Details
13 Decision Making
14 Reasoning
15 Reading