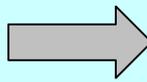
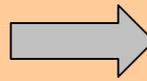
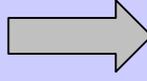


INF—Information Management: Applications Software Competencies

(Revised 03-28-2005)

This Matrix is a one-page snapshot of all the competencies associated with this Learning Category or Competency Group. To review the competency descriptions, jobs, and task statements associated with these competencies, use this [link](#).

Advanced-Level Competencies

				Full Level Competencies	NPS	
					OPM	
				NPS		
		Intermediate Level Competencies		OPM	<ul style="list-style-type: none"> 1 Software Development 2 Software Engineering 3 Project Management 4 Systems Testing and Evaluation 5 Systems Integration 6 Configuration Management 7 Operations Support 	
				NPS		
				OPM	<ul style="list-style-type: none"> 1 Production Evaluation 2 External Awareness 3 Operations Systems 4 Operations Support 5 Standards 6 Logical Systems Design 	
				NPS		
				OPM		
				NPS		
				OPM	<ul style="list-style-type: none"> 1 Information Assurance 2 Quality Assurance 3 Requirements Analysis 4 Software Development 5 Software Testing and Evaluation 6 Technical Documentation 7 Configuration Management 	
				NPS Universal Competencies		
				<ul style="list-style-type: none"> <li style="width: 25%;">1 Mission Comprehension <li style="width: 25%;">2 Agency Orientation <li style="width: 25%;">3 NPS Operations <li style="width: 25%;">4 Fundamental Values <li style="width: 25%;">5 Resource Stewardship <li style="width: 25%;">6 Problem-Solving Skills <li style="width: 25%;">7 Communication Skills <li style="width: 25%;">8 Individual Development & Planning 		
				OPM General Competencies		
				<ul style="list-style-type: none"> <li style="width: 25%;">1 Oral Communication <li style="width: 25%;">2 Integrity/Honesty <li style="width: 25%;">3 Learning <li style="width: 25%;">4 Flexibility <li style="width: 25%;">5 Self-Esteem <li style="width: 25%;">6 Customer Service <li style="width: 25%;">7 Teaching Others <li style="width: 25%;">8 Interpersonal Skills <li style="width: 25%;">9 Problem Solving <li style="width: 25%;">10 Stress Tolerance 		

Entry Level Competencies

NPS

OPM

NPS

OPM

NPS

OPM

NPS

OPM

NPS Universal Competencies

- 1 Mission Comprehension
- 2 Agency Orientation
- 3 NPS Operations
- 4 Fundamental Values
- 5 Resource Stewardship
- 6 Problem-Solving Skills
- 7 Communication Skills
- 8 Individual Development & Planning

OPM General Competencies

- 1 Oral Communication
- 2 Integrity/Honesty
- 3 Learning
- 4 Flexibility
- 5 Self-Esteem
- 6 Customer Service
- 7 Teaching Others
- 8 Interpersonal Skills
- 9 Problem Solving
- 10 Stress Tolerance