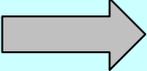
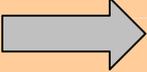
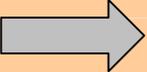


ADM – Human Resources Competencies

(Revised 03-28-2005)

This Matrix is a one-page snapshot of all the competencies associated with this Learning Category or Competency Group. To review the competency descriptions, jobs, and task statements associated with these competencies, use this [link](#).

Advanced-Level Competencies

				Full Level Competencies		NPS	1 Policy
						OPM	
				NPS			
		Intermediate Level Competencies		OPM	1 Legal/ Government and Jurisprudence 2 Conflict Management		
		NPS					
							
							
		Entry Level Competencies		OPM	1 Personnel and Human Resources 2 Decision Making 3 Flexibility 4 Learning 5 Creative Thinking 6 Memory 7 Planning and Evaluating 8 Problem Solving 9 Reasoning 10 Stress Tolerance 11 Teamwork 12 Information Management		
NPS							
OPM	1 Attention to Detail 2 Reasoning 3 Oral Communications 4 Interpersonal Skills 5 Customer Service 6 Self-Management 7 Writing						
NPS Universal Competencies							
1 Mission Comprehension 2 Agency Orientation		3 NPS Operations 4 Fundamental Values		5 Resource Stewardship 6 Problem-Solving Skills		7 Communications Skills	8 Individual Development & Planning
OPM General Competencies							
1 Honesty/Integrity 2 Reading		3 Self-Esteem					