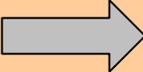
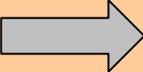


ADM—Equal Opportunity Competencies

(Revised 03-28-2005)

This Matrix is a one-page snapshot of all the competencies associated with this Learning Category or Competency Group. To review the competency descriptions, jobs, and task statements associated with these competencies, use this [link](#).

Advanced-Level Competencies

				Full Level Competencies	NPS	
					OPM	
		Intermediate Level Competencies	NPS			
			OPM			
		NPS				
		OPM				
		1 Arithmetic 2 Attention to Detail 3 Creative Thinking 4 Customer Service 5 Decision Making 6 Flexibility 7 Influencing and Negotiating 8 Information Management 9 Interpersonal Skills				
		10 Learning 11 Memory 12 Oral Communications 13 Planning and Evaluating 14 Problem Solving 15 Reasoning 16 Self-Management 17 Stress Tolerance 18 Teamwork 19 Technical Competence 20 Writing				
Entry Level Competencies						
NPS						
OPM						
NPS Universal Competencies						
1 Mission Comprehension 2 Agency Orientation		3 NPS Operations 4 Fundamental Values		5 Resource Stewardship 6 Problem-Solving Skills		7 Communication Skills
8 Individual Development & Planning						
OPM General Competencies						
1 Honesty/Integrity 2 Self-Esteem		3 Reading				