



National Park Service
U.S. Department of the Interior

Critical Thinking and Problem Solving

Servicewide Webinar

This webinar will help participants to work more effectively and with greater satisfaction.

Participants will consider their workplace's mission and what they and their co-workers contribute to the mission. Opportunities will be discussed to develop the workplace habits of accountability, responsibility, initiative, and cooperation, which can enhance communication collegiality, and problem-solving skills. Emphasis will be placed on recognizing and adapting to different behavior and communication styles.

Upon completion of this webinar participants will be able to:

- Identify the individual's role in the organizational mission
 - Develop the habit of daily and long term goal setting
 - Develop the habit of seeking opportunities to expand capabilities
 - Learn strategies for working as teams and providing and giving support
 - Understand how to work with supervisors to clarify and broaden responsibilities
 - Learn the levels of independent thinking and initiative
 - Recognize one's preferred style of communicating
 - Use Active Listening to promote understanding and problem solving
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DATES: March 24, 2015
September 29, 2015

TIME: 1:00 P.M. – 2:30 P.M. (EDT)

SESSION

LENGTH: 90 Minutes

PARTICIPANTS: All Employees

CLASS SIZE: 100

VENDOR: Language at Work

TUITION: Paid by WASO Learning and Development

**REGISTRATION
PROCESS:**

To register for this webinar, please go to <https://doilearn.webex.com>, select Training Center from the top menu, and select the “Upcoming” tab to locate the webinar and select the “Register” link to the right of the webinar title. Be certain to search for the course in the “Upcoming” tab under date of the webinar.

**COURSE
COORDINATOR:**

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