

SWIMMING POOL STANDARDS (10-SWI)

Description - Swimming Pool standards consist of pool, marked area, or shorefront facilities operated by concessioners. Amenities may include equipment rentals, showers, lockers, and lifeguards.

In general, the following definitions apply to these terms throughout the standards:

- Adequate: As much as necessary for the intended duration of use
- Appropriate: Suitable to the level of service or as specified in the operating plan
- Clean: Free from dirt, marks, stains, or unwanted matter
- Neat: Arranged in an orderly, tidy manner
- Operational: In use or ready for use
- Sufficient: Enough for the number of persons
- Well-maintained: Kept in good order or condition

Standard Number	FACILITY STANDARDS	A, B, C Ranking
	Swimming Pool Facility – Exterior	
1	Building Structure - Building exterior is well-maintained and surfaces are treated to protect against deterioration. Roofs, gutters, and downspouts are well-maintained and clear of obstructions. Rooftop ventilation and other systems are well-maintained and operational.	B
2	Landscaping/Grounds - Landscaping conforms to park standards and grounds are well-maintained. Noxious weeds and invasive plants are removed in accordance with an approved landscape plan. Appropriate drainage is maintained to keep water from collecting against buildings.	B
3	Outdoor Furniture - Outdoor furniture is weather proof, appropriate, clean, and well-maintained. Table umbrellas or shades are secured against wind. Adequate shading or heating is provided when seasonally appropriate.	B
4	Parking - Adequate parking spaces are provided. Paved parking is well-maintained and spaces are marked. Gravel or dirt parking is graded to remove drainage ruts and holes.	B
5	Pathways, Sidewalks, Ramps, Steps, and Stairs - Pathways, sidewalks, ramps, steps, and stairs are unobstructed. Surfaces are well-maintained and free of tripping and slipping hazards. Hand railings are well-maintained and sturdy enough to support visitor use.	A
6	Lighting/Illumination - Lighting is adequate and appropriate, and sufficient for safely locating the facilities after dark. Light fixtures are well-maintained and operational. If the park is Night Sky designated, lighting is consistent with International Dark Sky Association requirements.	A
7	Public Signs - Public signs are appropriately located, accurate, and well-maintained. Permanent signs are consistent with NPS standards, and were approved prior to installation. Temporary signs are professional in appearance.	B

8	Trash/Recycling - Sufficient trash containers are conveniently located. Waste does not accumulate in trash containers to the point of overflowing. Refuse is stored in covered, waterproof receptacles in accordance with NPS standards. Market available recyclable products are collected and recycled. Central refuse collection sites are screened from public view.	B
9	Fences and Walls - Fences and walls are cleared of overgrowth and well-maintained.	C
10	Flags - National, state, or park flags are well-maintained and comply with the United States Flag Code. Flags are a minimum size of 3'x 5'. Decorative flags and banners are appropriate and well-maintained.	C
11	Vending Machines - Vending machines are well-maintained and operational. Machine displays relate to park themes or are generic in nature. Out of service machines have computer-generated signage directing visitors to the closest operational unit. Machines must accept \$1 coins and applicable notices are posted.	B
12	Smoking Policy - No smoking is permitted in the water, inside the facility, or within 25' of any doors, windows, or intake ducts. Outdoor smoking areas are appropriately located, clearly designated, and weatherproof ashtrays are provided.	B
Public Areas – Interior		
13	Public Signage - Public signs are appropriately located, accurate, and well-maintained. Permanent signs are consistent with NPS standards, and were approved prior to installation. Temporary signs are professional in appearance. Signage is neatly arranged.	B
14	Illumination - Lighting is adequate and appropriate. Light fixtures are clean and operational, with no empty sockets or burned-out bulbs.	B
15	Ventilation/Climate Control - Public spaces are adequately ventilated and maintained at a temperature consistent with visitor comfort.	B
16	Drinking Fountains - Water fountains are clean and operational. Water bottle filling stations are preferred.	C
17	Storage - Parts and supplies are stored neatly and securely. Parts are stored off the floor on industrial shelves suitable for the weight of the parts and physical environment in which the shelves are used.	B
18	Employee Areas - Employee areas and restrooms are neat, clean, illuminated, and well-maintained.	B
Safety		
19	Hazardous Materials - Hazardous materials are collected, stored, and disposed of in compliance with state and federal laws, and in accordance with park-approved risk and environmental management plans.	A
20	Safety Data Sheets - Current safety data sheets are visible, legible, and readily accessible.	A
21	First Aid Kit - A first aid kit is available, stocked, marked, and staff can easily locate the kit.	B
22	Reaching Poles and Buoys - Reach poles and buoys are available at appropriate locations. Poles and buoys are appropriate, operational, and well-maintained.	A

23	Emergency Instructions - Emergency information is posted.	B
Showers/Locker Rooms		
24	Public Restrooms - Restrooms are clean, ventilated, well-illuminated, and well-maintained. Restrooms have hot and cold running water. Toilets, sinks, and urinals are clean, free of stains and chips, and operational. Toilet tissue and disposable towels or hand dryers are available. Soap is provided in bulk dispensers. Women's or unisex restrooms have a covered waste receptacle in every stall. The disposal containers are clean and emptied at least daily. A cleaning inspection log is maintained and posted. Restrooms have signage in accordance with local law.	B
25	Floors - Floors and floor coverings are appropriate, non-slip, clean, and well-maintained.	A
26	Lockers - Lockers are rust-free, with working doors and hardware. Dressing area contains adequate seating as appropriate. Floors are sanitized daily.	B
27	Security - System for securing valuables is provided, or signs are posted stating that the concessioner is not responsible for visitors' valuables.	B
28	Shower Stalls - Shower stalls are ventilated and free of mold, mildew, and hair. Shower floors are equipped with a non-slip, mildew-free, un-torn mat, or constructed with non-skid surfaces or strips that are securely fastened. Mats are sanitized daily. Showers that are out of service have computer-generated signs posted and made operational as soon as possible.	A
29	Shower Enclosures - Shower curtains are of adequate length and width to fit the enclosure and to prevent water from flowing onto the outer areas, as well as to assure privacy. Shower curtains and enclosures are free of mold and mildew.	B
30	Water Supply - Water pressure and temperature remain constant and comfortable. Extreme fluctuations do not occur. Faucets are accurately marked. Fixtures are low-flow, securely installed, and properly sealed/grouted.	B
31	Soap and Towels - Soap and shampoo are obtained from bulk dispensers. Dispensers are flushed and cleaned at least once per quarter. Towels are bath size.	C
32	Mirrors - Adequate mirrors are provided for each sink. Mirrors are securely mounted, clean, un-pitted, and free of cracks.	B
33	Emergency Instructions - Information is posted with emergency assistance (fire, police, medical) and after-hours contact information.	A
Swimming Area		
34	Swimming Pool Substructure - Swimming pool walls and floor are clean and well-maintained. Overflow gutters and filters are clean, operational, and well-maintained.	A
35	Coping and Apron Area - Coping and aprons are appropriate, non-slip, clean, and well-maintained.	A
36	Depth Markings - Depth markings are appropriate and easily visible.	B
37	Ladders/Stairs - Ladders and stairs are appropriate, non-slip, well-maintained, and handrails are sturdy enough to support visitor use.	A
38	Filtration System - Filtration system is clean, operational, and well-maintained. Water quality is in accordance with state and local laws.	A

OPERATIONAL STANDARDS		
Accessibility		
39	Accessibility - Facilities and services meet the requirements of the Americans with Disabilities and Architectural Barriers Acts and all other applicable laws related to accessibility.	A
Services		
40	Hours of Operation - Swimming pool facilities are available in accordance with posted hours of operation. Hours of operation are prominently displayed.	B
41	Lost and Found - Items found are logged and secured in a designated location. Records are maintained and procedures established to ensure prompt, accurate responses to visitor inquiries.	C
Personnel		
42	Staffing Levels - Facilities and services are sufficiently staffed to prevent avoidable delays in service.	A
43	Lifeguards - A certified lifeguard is on duty during hours of operation, and appropriate warning signs are posted after hours.	B
44	Employee Attitude - Employees project a friendly and helpful attitude, and are capable and willing to answer customer questions (about both job and general park information).	B
45	Employee Appearance - Employees wear clothing or a name tag identifying them as concession staff.	B
46	Employee Training Programs - An active training program for employees in the development of necessary skills and procedures is implemented. Training emphasizes work performance and, as appropriate to the position, covers requirements such as technical training, emergency response, cleanliness, employee attitude, NPS philosophy and policy. Training is documented.	B
Rates		
47	Approved Rates - Rates and other customer charges do not exceed those approved by the superintendent.	A

Ranking Definitions

Major: First Priority (A) conditions or practices create or have the potential to exert a **significant** impairment to visitor or employee health and safety, park resources, visitor services or visitor enjoyment, Concession Facilities, or associated personal property.

Moderate: Second Priority (B) conditions or practices create or have the potential to exert a **moderate** impairment to visitor or employee health and safety, park resources, visitor services or visitor enjoyment, Concession Facilities, or associated personal property.

Minor: Third Priority (C) conditions or practices create or have a potential to exert a **minor** impairment to visitor or employee health and safety, park resources, visitor services or visitor enjoyment, Concession Facilities, or associated personal property.