Questions and Answers
CC-BUIS001-22 and CC-BUIS015-22

Question 1. Will the Service consider changing the current authorized service of “Limited Food and Beverage Service” to “Food and Beverage”, and allow the concessioner to offer hot meals that are prepared in advance or re-heated? If not, why not?

Answer: The Service has amended the Authorized Visitor Services within the Draft Contract to state “Food and Beverage Service” instead of “Limited Food and Beverage Service.” Before serving the menu items to the public, the Concessioner must receive the Superintendent’s written approval of the menu. Any changes to the menu must be approved in writing by the Superintendent. By October 1 of each year, the Concessioner must submit the menu for the upcoming year for Superintendent written approval.

Menu items to include hot meals must be prepared and served in accordance with U.S. Public Health guidelines and the Concessioner is subject to U.S. Public Health inspections.

Question 2. Regarding the vessel requirements—the current contract allows for six vessels, not five, with the following capacities:

   - 42 max passengers
   - 41 max passengers
   - 31 max passengers
   - 22 max passengers
   - And two vessels with maximum 12 passengers

Will the Service please update the prospectus and Draft Contract to reflect these current vessels and capacities? If not, why not?

Answer: The Service has amended the Business Opportunity for CC-BUIS015-22 to require six powered tour boats with the following capacities:

   - One tour boat must have a minimum capacity of 6 passengers and a boat captain.
   - Three tour boats must have a minimum capacity of 12 passengers and a boat captain.
   - Two tour boats must have a minimum capacity of 35 passengers and a boat captain.

Question 3. For PSF2(a)—vessels: does the 3-page limit mean 3 pages for each of the five or six vessels or three pages total? If the latter, will the Service please increase the page limit so that we can have at least one page per vessel, not including.

Answer: The Service has amended the Proposal Package to increase the page limit for Principle Selection Factor 2, Subfactor 2(a) to six (6) pages not including graphics, schematics, and photos.