

Attachment 3

RETAIL SERVICES

REQUIREMENTS	NOTES
1. Accessible Retail Shelves, Sales and Service Counters, and Check-out Aisles are provided on accessible routes with enough space to allow customers using mobility devices to access merchandise. At least one check-out aisle must be usable by people with mobility disabilities, though more are required in larger stores.	
3. General Provisions are met.	
4. NPS Service Standards that address accessibility in addition to the above requirements are met.	
5. NPS Accessibility Policy requirements applicable to the Service are met.	
6. Concession Contract Terms that specify other accessibility requirements are met.	

Note: This checklist identifies key accessibility requirements for use by NPS Concession Specialists in understanding and evaluating concession facilities and operations. It is not a comprehensive listing of all accessibility requirements. Concessioners are responsible for understanding and complying with all Applicable Laws and Concession Contract terms.