

GENERAL PROVISIONS - ALL PUBLIC ACCOMMODATIONS

REQUIREMENTS	NOTES
1. Service Animals used by disabled customers are allowed access to all public business facilities and service areas. Service animals are defined as dogs specially trained to do work or perform a task for an individual with a disability.	
2. Wheel chairs and Mobility Devices (include manually-operated or power wheelchairs and scooters) used by people with disabilities are allowed access to all areas where customers are permitted.	
3. Communications with Visitors include ways to effectively communicate to customers with vision, hearing, and speech disabilities.	
4. Accessible Parking Spaces are provided for cars and vans in numbers required by the ADA according to the size of the parking area (see attached Chart #1). Under the 2010 Standards, one of every six accessible spaces must be van accessible. An accessible parking space must have an access aisle, which allows a person using a wheelchair or other mobility device to get in and out of the car or van.	
5. Accessible Entrances are available to disabled customers. If the main entrance cannot be made accessible, an alternate accessible entrance can be used. A sign should be posted at the inaccessible entrance directing individuals to accessible entrances. Accessible entrances are open whenever the other public entrances are open.	
6. Accessible Routes are available to persons with disability. This is the route a disabled person takes to enter and move through a business. The route must be at least three feet wide and not be blocked by items such as vending or ice machines, display racks, furniture, or potted plants. Similarly, accessible toilet stalls, dressing rooms, or counters at a cash register must not be cluttered with merchandise or supplies.	
7. Accessible Restrooms are provided in each public and/or employee facility with at least one accessible stall/toilet, one accessible lavatory, and urinal, if provided.	
8. Accessible Interior Directional and Location Signs are provided and wall mounted at accessible levels for people who are blind or have low vision.	
9. Accessible Public and House Telephone are available (applies to telephones inside and/or outside the business facility.)	
10. Accessible Elevators are provided if the building has more than two stories, including a basement. A full-size passenger elevator should serve each level of the facility including the basement. Elevators should have floor designation signs placed on both jambs of elevator hoistway entrances with floor designation in raised letter and Braille characters. Elevators should be equipped with audible tones/bells or verbal enunciators that designate floor passage/arrival. Elevators must also have an accessible emergency communication system that does not require only voice communication (i.e. either TTY system or a system of emergency lights with signs).	
11. Reasonable Modifications to facilities and operations that are readily achievable have made to accommodate people with disabilities in accordance with the ADA.	
12. NPS Accessibility Policy requirements applicable to the Service are met.	
13. Concession Contract Terms that specify other accessibility requirements are met.	

Note: This checklist identifies key accessibility requirements for use by NPS Concession Specialists in understanding and evaluating concession facilities and operations. It is not a comprehensive listing of all accessibility requirements. Concessioners are responsible for understanding and complying with all Applicable Laws and Concession Contract terms.

Attachment 3

**Chart #1 Accessible Parking Requirements
(2010 ADA standards)**

Total Spaces in Lot	Accessible Spaces Required
1 - 25	1 van
26 - 50	1 std. + 1 van
51 - 75	2 std. + 1 van
76 - 100	3 std. + 1 van
101 - 150	4 std. + 1 van
151 - 200	5 std. + 1 van
201 - 300	6 std. + 1 van
301 - 400	7 std. + 1 van
401 - 500	7 std. + 2 van
501 - 1000	2% of total spaces*
Standard Accessible (std.) parking space is 8 foot minimum + 5 foot access aisle	*One in every 8 accessible parking spaces must be van accessible space with an 8 foot wide access aisle.

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