



# UNITY HEALTH CARE, INC.

<b>USERS AND VISITS IN 2011</b>			
<b>TOTAL USERS</b>		<b>TOTAL VISITS</b>	
<b>93,278</b>		<b>613,325</b>	
<b>WORKING POOR UNINSURED</b>	<b>82,901 (89%)</b>	<b>WORKING POOR, UNINSURED IMMIGRANT</b>	<b>549,126</b>
<b>HOMELESS</b>	<b>10,377 (11%)</b>	<b>HOMELESS</b>	<b>64,199</b>
<b>USERS PROFILE</b>			
<b>RACE</b>		<b>PERCENTAGES</b>	
AFRICAN AMERICAN		72%	
CAUCASIAN		2%	
NATIVE HAWAIIAN/PACIFIC ISLANDER		<1%	
NATIVE AMERICAN		<1%	
ASIAN		1%	
MORE THAN ONE RACE/OTHER		5%	
UNKNOWN		19%	
<b>ETHNICITY</b>		<b>PERCENTAGES</b>	
HISPANIC		17%	
OTHERS		83%	
<b>INCOME AS PERCENT OF POVERTY LEVELS</b>			
100% & BELOW		76%	
101 – 200%		14%	
OVER 200%		4%	
UNKNOWN		6%	
<b>INSURANCE STATUS</b>			
ALLIANCE		11%	
MEDICAID		59%	
MEDICARE		6%	
PRIVATE INSURANCE		4%	
UNINSURED		20%	

## UNITY HEALTH CARE AT A GLANCE

- PRESENT IN ALL 8 WARDS OF THE DISTRICT OF COLUMBIA
- THIRTEEN (13) COMMUNITY BASED CENTERS
- TEN (10) MEDICAL SITES IN HOMELESS SHELTERS
- THREE (3) SCHOOL-BASED HEALTH CENTERS
- TWO (2) HEALTH SERVICES SITES IN DC JAILS
- ONE (1) MOBILE OUTREACH VAN PROVIDING CARE TO HOMELESS PERSONS
- EIGHT (8) WIC CENTERS

UNITY HEALTH CARE, INC. WAS FOUNDED IN 1985 AS HEALTH CARE FOR THE HOMELESS PROJECT. IN 1996, THE ORGANIZATION EXPANDED WHEN IT BECAME THE FEDERAL GOVERNMENT'S EMERGENCY GRANTEE FOR THE COMMUNITY HEALTH CENTER PROGRAM. UNITY'S MISSION IS ... "PROMOTING HEALTHIER COMMUNITIES THROUGH COMPASSION AND COMPREHENSIVE HEALTH AND HUMAN SERVICES, REGARDLESS OF ABILITY TO PAY."

UNITY'S NETWORK OF MORE THAN 25 TRADITIONAL AND NON -TRADITIONAL HEALTH CENTERS AND MOBILE OUTREACH VEHICLE, OFFER A FULL RANGE OF PRIMARY HEALTH CARE SERVICES THAT REACH EVERY FACET OF OUR COMMUNITY WHICH INCLUDE THE HOMELESS, WORKING POOR, UNDER/UNINSURED, INFANTS, SCHOOL-AGE CHILDREN, THE ELDERLY, PERSONS LIVING WITH HIV/AIDS AND OR HEPATITIS, AS WELL AS THOSE INCARCERATED AND RECENTLY RELEASED FROM JAIL AND PRISONS. THESE SITES ARE LOCATED THROUGHOUT THE CITY IN AREAS WITH LARGE NUMBERS OF PEOPLE LIVING IN POVERTY TO ASSURE MAXIMUM ACCESSIBILITY. OUR SCOPE OF PRIMARY HEALTH CARE SERVICES INCLUDES INTERNAL, PEDIATRICS, FAMILY PRACTICE AND OBSTETRIC/GYNECOLOGICAL MEDICINE. WE ALSO OFFER DENTAL CARE, SOCIAL SERVICES, MENTAL HEALTH, FAMILY PLANNING, TREATMENT ADHERENCE, SUBSTANCE ABUSE COUNSELING AND NUMEROUS SPECIALIZED SERVICES (I.E., PODIATRY, CARDIOLOGY, PULMONOLOGY, GASTROENTEROLOGY, PSYCHIATRY, ENT AND OPHTHALMOLOGY).

FOR 27 YEARS, UNITY HAS BECOME A CRITICAL COMPONENT OF THE DISTRICT'S PRIMARY HEALTH CARE DELIVERY SYSTEM. IN 2011, WE PROVIDED CARE TO OVER 93,000 PATIENTS, THROUGH MORE THAN 613,000 VISITS. WE DELIVER QUALITY HEALTHCARE SERVICES TO MORE THAN 40% OF THE DISTRICT'S MEDICALLY UNDERSERVED RESIDENTS. RECENT ORGANIZATIONAL ACCOMPLISHMENTS INCLUDE: 1) 2008 - UNITY OPENED A FIRST-OF-ITS-KIND COMPREHENSIVE DENTAL SUITE IN THE CLINIC LOCATED AT THE FEDERAL CITY HOMELESS ASSISTANCE CENTER THANKS IN PART TO SUPPORT FROM CAREFIRST BLUECROSS BLUESHIELD; 2) JUNE 2009 - UNITY WAS VISITED BY THE FIRST LADY MICHELLE OBAMA WHO RECOGNIZED OUR EFFORTS TOWARD FIGHTING CHILDHOOD OBESITY; 3) DECEMBER 2009 - UNITY FULLY IMPLEMENTED THE ELECTRONIC HEALTH RECORDS AND PRACTICE MANAGEMENT SYSTEMS AT ALL LOCATIONS TO IMPROVE EFFICIENCY, EFFECTIVENESS, PATIENT SAFETY AND QUALITY CARE; 4) 2010 - UNITY CELEBRATES 25 YEARS AND MERGES WITH COLUMBIA ROAD HEALTH SERVICES; 5) UNITY OPENS THE NEW ANACOSTIA HEALTH CENTER - A STATE-OF-THE-ART, 28,000 SQUARE FOOT COMMUNITY HEALTH CENTER). AT UNITY, WE HAVE ALWAYS BEEN COMMITTED TO CARING FOR THE WHOLE PATIENT. THIS HOLISTIC APPROACH TO WELLNESS, INCLUDING EDUCATING PATIENTS AND PREVENTING HEALTH CONDITIONS BEFORE THEY BEGIN, IS NOW BEING INTEGRATED INTO EVERY ASPECT OF OUR WORK THROUGH THE CONCEPT OF PATIENT CENTERED MEDICAL HOMES. WITH THE HELP OF THESE NEW, MORE EFFICIENT SYSTEMS, NO PATIENT SHOULD EVER BE OVERLOOKED.

#### **UNITY HEALTH CARE VALUES STATEMENT:**

UNITY HEALTH CARE WILL STRIVE TO CREATE A MODEL OF SERVICE LEADERSHIP IN OUR RELATIONSHIPS WITH EACH OTHER, OUR PATIENTS AND STAKEHOLDERS. THIS MODEL WILL CHALLENGE US TO EMBODY THE QUALITIES OF:

**LISTENING \* AWARENESS \* EMPATHY \* HEALING \* RESPECT \* ACCOUNTABILITY**