Volunteer Job Description

Klondike Gold Rush National Historical Park

**Job Title:** Campground Host

**Name of VIP:**

**Contact information:**

**Supervisor:** Jordan Neumann, Chief Ranger

**Contact information:** P.O. Box 517 Skagway, Ak 99840

 907-983-9225 email: Tim\_Steidel@nps.gov

**Location: Dyea Campground, 10 miles outside of Skagway, AK**

**Project Duration:** May- September (maybe flexible) **Hours Per Week:** 40

**Hours Per Month:** 160

**Description of Area/Duties:**

The Campground Host is responsible for visitor services and basic custodial

duties in the primitive NPS 30 site Dyea Campground. The Dyea Campground

is located near the entry to Dyea, the Gold Rush sister city to Skagway of

1898, approximately 10 miles outside of downtown Skagway. Access to Dyea

is by vehicle or bicycle along a winding and unpaved road. While RVs are

supported by the campground, larger RVs are not recommended for travel

beyond the campground into Dyea. The campground is designed for vehicle

sites with four slightly more isolated walk-in sites for hikers without

vehicles. Campground amenities include defined sites with rustic vehicle

pads, picnic tables, ADA fire grills, and vault toilets. Bear-proof

garbage receptacles and food storage devices are located centrally in the

campground. Potable water is not generally available for campground users.

Firewood may be provided when available. There is a $10/site/night public use fee

Memorial Day through Labor Day; self-registration/self-pay via iron ranger

at campground entry.

The VIP Campground Host site pad is located near the entry to the campground in

the Dyea Ranger Station/Employee Housing unit complex. The remote Ranger Station

is staffed up to two days per week by a visitor use assistant and intermittently by law enforcement rangers throughout the week. The Campground Host duty station will involve divided time commitment between Host RV site, Ranger Station and Campground roves. The Host meets and greets visitors and provides general orientation about camping, hiking, history and recreating in bear country. The host monitors visitor activities and reports any noncompliance of park policies or regulations to the law enforcement division of the park. The Camp Host is expected to

maintain a presence in Dyea for five days per week (Friday - Tuesday) from the

hours of 7am - 10am and 6pm - 10pm. While general custodial and

maintenance services are provided by the park's maintenance division three

days per week during the summer, the Host is expected to restock toilet

facilities when empty and maintain a consistent cleanliness of the camp

facilities. The Host reports any repair/replacement needs to the

supervisor upon identification of the need.

The Dyea Campground is located within the home range of both black and brown bear species and bears frequent the campground throughout the summer season. Rangers operate a rigorous bear management program that involves education, monitoring, enforcement of visitor violations, and hazing of conditioned bears. Hosts may be asked to assist with management of persons during bear encounters and hazing efforts.

**Benefits to VIP:**

Volunteer Reimbursement: Up to $1300 in travel reimbursement **may** be provided when funds are available. Direct host costs, such as propane fuel and pedestal utilities, will be covered by NPS.

Facilities; RV site pad with utility pedestal including electric (30 and 50 amp), water,

sewage dump, propane and limited phone (long distance phone service is responsibility of individual volunteer).

**Goal/ Outcome of Job:** Visitors will be greeted with professionalism and courtesy and receive a thorough orientation to the campground and significant park recreational opportunities and resources. Campground resources will be protected as a result of direct visitor use oversight and policy compliance assurance. Overall visitor experience will improve with less confusion, better orientation, improved communications and faster emergency response.

**Knowledge/Skill/Experience Desired:** Host will possess strong communications skills and ability to orient the public with park features and resources. Host will demonstrate ability to identify safety hazards and concerns and use sound judgement to communicate and rectify the operational deficiencies. Host should possess a working knowledge of basic landscaping and custodial duties. Host must demonstrate the ability to learn and communicate the history and natural science of the park areas. Basic First Aid and CPR certification is desired.

**Special Requirements:**

Host must provide a fully self-contained mobile housing unit compatible with the developed site.

Host must successfully complete an employment background investigation commensurate with the volunteer duties assigned.

Host will be assigned a portable radio unit for intra-park communications and emergencies.

Host will be provided access to basic emergency medical supplies and fire suppression equipment.

Host is required to wear a minimum level of provided uniform attire to provide for NPS identification.