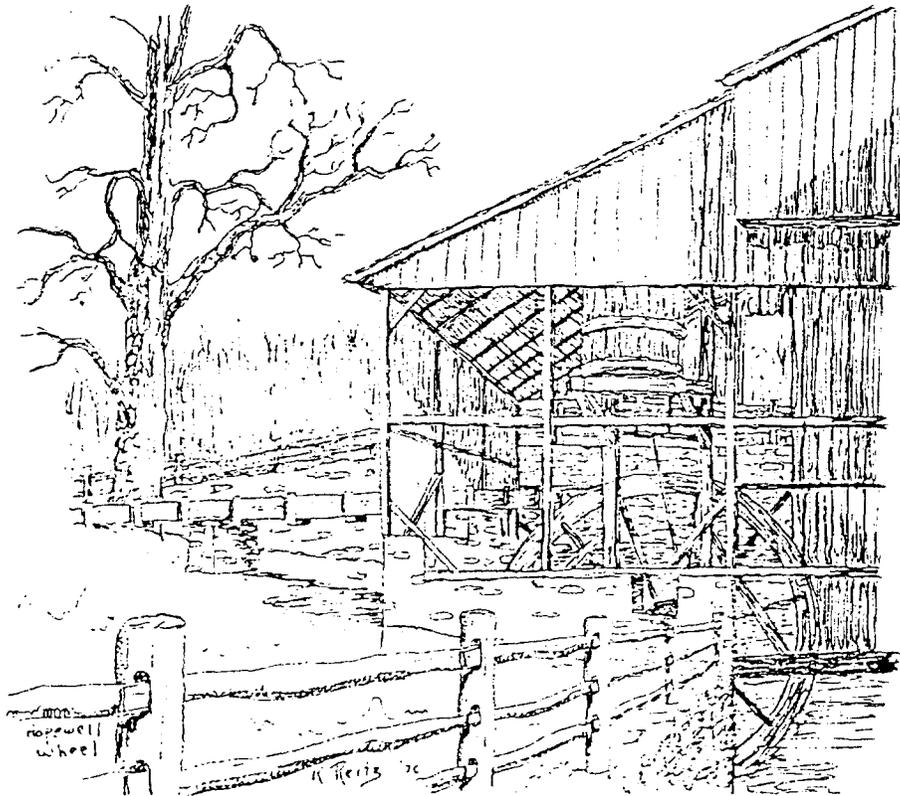


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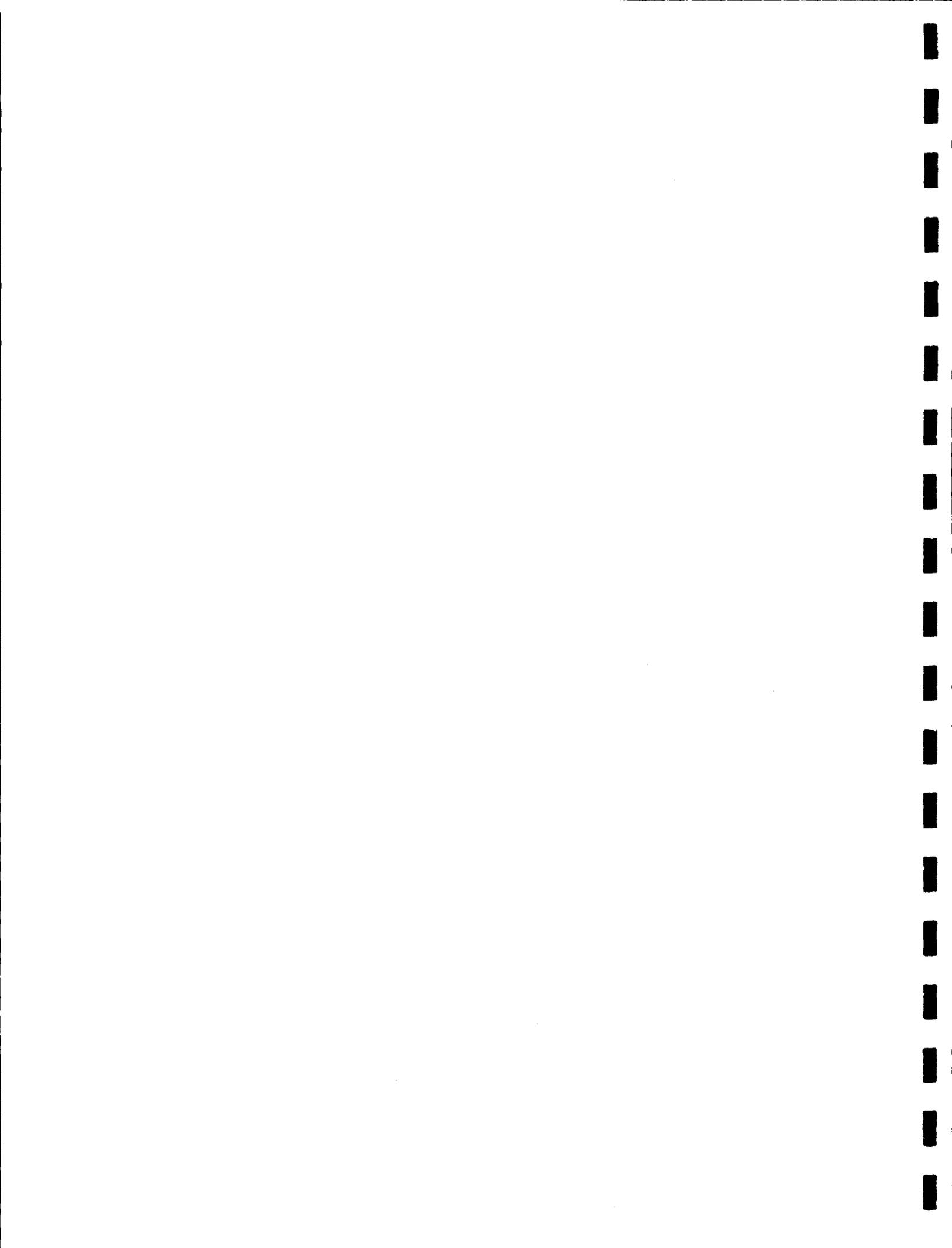
Hopewell Furnace National Historic Site Visitor Study Appendix

Summer 2002

Report 139

B&W Scans
2.5.2004

 University of Idaho
Park Studies Unit





National Park Service
U.S. Department of the Interior

Visitor Services Project

Hopewell Furnace National Historic Site

Visitor Study Summer 2002

Appendix

Yen Le

Margaret Littlejohn

Michael A. Schuett

Report 139

August 2003

This volume contains a summary of visitors' comments for Questions 26, 29 and 30. The summary is followed by visitors' unedited comments.

Yen Le is research assistant and Margaret Littlejohn is National Park Service VSP Coordinator, based at the Park Studies Unit, University of Idaho. We thank Dr. Michael A. Schuett, associate professor at Texas A&M University for overseeing the survey fieldwork. We also thank Alicia Aleman Arrastio and the staff and volunteers of Hopewell Furnace National Historic Site for their assistance with this study. The VSP acknowledges the Public Opinion Lab of the Social and Economic Sciences Research Center, Washington State University, for its technical assistance. This visitor study was partially funded by Fee Demonstration funding.



Table 10: What visitors liked most

N=309 comments;
some visitors made more than one comment

Comment	Number of times mentioned
PERSONNEL	
Informative and courteous staff	17
INTERPRETIVE SERVICES	
Living history demonstrations	103
Unique historical information	23
Learning how the furnace actually works	16
Junior Ranger programs	11
Exhibits/slideshow/video in visitor center	10
Blacksmithing demonstrations	6
FACILITIES/MAINTENANCE	
Seeing restored historical buildings	23
Molding demonstrations	20
Water wheel	16
Site is well kept	8
Cleanliness	3
Comments	2
GENERAL IMPRESSIONS	
Beauty of area	10
Seeing animals	10
Rural/rustic landscape	9
Everything	8
Solitude of area	8
Taking photos	2
Freedom to walk around	2
Comments	2

Table 11: What visitors liked least

N=139 comments

Comment	Number of times mentioned
PERSONNEL	
Not enough interpreters/staff to answer questions	10
Staff not helpful	3
Comment	1
INTERPRETIVE SERVICES	
No living history demonstrations on day we visited	17
Exhibits lacked information about houses/furnishings	4
Video at visitor center was out of date	2
Comment	1
FACILITIES/MAINTENANCE	
Audio system in historic houses did not work	7
Buildings seem to be lacking maintenance	6
Water fountains were not working	4
Not enough restrooms	2
No concession stand/snack bar	2
Comments	5
GENERAL IMPRESSIONS	
Too hot	31
Unable to see some parts of big house	10
Climbing up hill back to visitor center in the heat	8
Lack of time to enjoy it more	7
Buildings closed too early	5
Smelly farm animals	3
Did not have variety of activities to entertain	3
Comments	8

Table 12: Planning for the future

N=139 comments;
some visitors made more than one comment.

Comment	Number of times mentioned
PERSONNEL	
More interpretive staff available to answer questions	9
Staff should assist visitors equally	2
INTERPRETIVE SERVICES	
More living history demonstrations	21
More variety of demonstrations/re-enactment	8
More hands-on activities for Junior Ranger program	5
More detailed history information, especially about life of workers/slaves	5
Better communication of demonstration schedule	5
Ranger-led tours around village	3
More publicity so public would know more about the site	3
Add self-guided audio tape tour with headset	2
Comments	2
FACILITIES/MAINTENANCE	
Set up a concession stand/snack bar	9
More variety of items in gift shop	7
Need better maintenance of buildings	6
Need a better way to help people with disabilities move around	6
Provide bathrooms in village	4
Provide better directional signage to reach site	4
Provide more water fountains	3
Rebuild schoolhouse	3
The priority task is to restore historic buildings	2
Better marked hiking trails	2
Add more livestock	2
Restore garden	2
Comment	1
POLICY	
Mansion should be opened more extensively to public	3
Create special public relations/promotional campaigns to raise more funds	2
GENERAL IMPRESSIONS	
Keep it as is, do not change anything	16
Comments	2

Table 13: Additional comments

N=159 comments

some visitors made more than one comment

Comment	Number of times mentioned
PERSONNEL	
Staff very friendly and knowledgeable	15
Comment	2
INTERPRETIVE SERVICES	
Living history programs provide great connection to the past	6
Great site that deserves to be more widely known	4
Visitor Center exhibits/slide show really good	3
Excellent Junior Ranger program	3
Comment	2
FACILITIES/MAINTENANCE	
Site is very clean	7
One of the best maintained national parks	5
Comment	2
POLICY	
Hopewell Furnace should receive more funding	5
Comment	1
GENERAL IMPRESSIONS	
Enjoyable	43
Will come back	13
Great learning/educational experience	12
Good recreational opportunities	10
Much more interesting than we expected	7
Great place for family vacation	5
Beautiful open space	5
Highly appreciate having the park close to home	3
Would be more enjoyable if it was not so hot	3
Will recommend it to friends/relatives	2
Comment	1

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The living history especially the blacksmith shop. The beauty of the surrounding park and woods.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The buildings and grounds have become shabby, dirty and not well maintained. The "push button" talks don't work in most places.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Cleaning and maintaining buildings and exhibits. Planting the gardens. Hire professionals for living history. Better lighting in the buildings.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Having lived close to Hopewell and spending many summers by picking up by Hopewell to better walking over to tour the grounds and watch the many activities it saddens me to see it fall into such disrepair. The volunteers did well for volunteers, interacting with the visitors, for some, was not their strong point. The lack of funding was obvious.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS? *AND the waterwheel*

peace & beauty of area. Since I've been to the site several times before, I had already experienced the history.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

can't think of anything I didn't like

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

LIVING HISTORY

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NOTHING

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MORE COSTUMED INTERPRETERS

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

VERY SURPRISED AT THE QUALITY OF THE RECONSTRUCTION - WE WERE EXPECTING RUINS OF A FURNACE

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

THE STATE OF GOOD REPAIR TO
ALL THE BUILDINGS.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NOT ENOUGH INTERPRETERS
IN COSTUME

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the "hand-on" items the kids could touch in the house

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Am out of doors
museum

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Seeing more demos:
wearing, blacksmithing, etc.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

To be able to view history of the 1800's. The molding demo.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

That the molding demo was the only one being presented.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Your park rangers were A+. They went out of their way to be friendly & helpful.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We were disappointed that a good portion of the interpretive buttons did not play.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

MAN SION HOUSE

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

WALKING

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MOVING LIVING DEMONSTRATIONS,

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

water wheel

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

~~The~~ seemed to be a little too much chitter chatter between the molders tended to be "too much"

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

maybe provide more info about ~~the~~ the living arrangements for the tenants

more ^{walking} animal demonstrations

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

no - we had a very relaxing and enjoyable afternoon

I live in the area and certainly will come again!!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

I enjoyed it all

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

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PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

CASTING DEMONSTRATION

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NOT ENOUGH ANIMALS FOR CHILDREN TO WATCH OR TOUCH

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Program

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing - All went well

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living history.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Hilly walk & uneven steps.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

No comment

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

No.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The live iron pouring and wood-burning demonstrations. The instructive videos were wonderful.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We liked it all.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

- More demonstrations at more frequent intervals.
 - Some hands-on activities for middle school children
 - Include photos of how the landscape looked (or may have looked) while the furnaces operated (i.e., pollution, etc.)
30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We were surprised at how wonderful the Park was restored and the quality of the exhibits.

It is great that the National Park Service preserves these less well-known jewels of American history.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

It's beautiful and interesting

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

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LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

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OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The old buildings

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The living history exhibit explaining moulding.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would reduce the entrance fee to the minimum possible.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*Very enjoyable.
Excellent staff.*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Viewing the live molding demonstration, and speaking with rangers about charcoal process observed.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Steps leading into farm house from Visitors Center. Tough for youngest child, but beautiful do not change!!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: Fall Activities, hayrides?)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Advertise?

Ask for help, start volunteer group including younger juveniles. You preserve and maintain our heritage by teaching and involving following generations. Have more live demonstrations

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The family had fun and would attend in the future. I would be willing to pay a higher fee if there were more activities of interest.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

scenic, quiet, historic

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

not enough demonstrations

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

1) see # 23

2) make it more accessible, an
advertisement for FRENCH Creek Park
visitors

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The living history presentation.
(molding)

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

There really wasn't anything that we disliked - we were very pleased.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

We felt very lucky that we just happened to show up on the right day at the right time for the living history presentation - I'm not sure how much information about the scheduled demonstrations is available.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We were really pleased with our visit. The history presentations were excellent & the nearby hiking trails were a pleasant surprise. We visited numerous historical sites on our trip & this was one of the best! The level of information was perfect for our kids.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living history demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

?

[Handwritten scribble]

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

No ideas

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the Furnace demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

walking

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

We thought the furnace demonstration was great so we would make sure that was available at all times for park visitors.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thanks for a fun visit!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living history demonstrations, hiking, boat rentals.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I was not even aware of it. It seems like a great school outing site. Perhaps more advertising.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

molding + casting demo

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

the lack of interpretative programs other than molding + casting + blacksmith

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR
except molding + casting + blacksmith

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Have more interpretative programs

which were very good

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The houses & the animals.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

nothing

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
 RANGER-LED VILLAGE WALKS
 RANGER-LED NATURE WALKS
 LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only ^{one}

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

more programs/demonstrations
 more costumed people to interact with
 although the audio's were very
 informative.

Maybe sell ~~fast~~ items @ the
 visitor's center.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

I would ~~put~~ labels or a book of
 sketches w/ descriptions in the
 "Touch Me" house so that people
 would understand what was
 around them.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Everything

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- 2 NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would do every thing the same

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*Keep up the good work it is very nice
And we all love coming to Hopewell. Because
it is so pretty and nice. So keep up the
great work. Thank you so much*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Clean, well maintained buildings.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Our lack of time to enjoy it more.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

/

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

/

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Water wheel + molding demonstration
Displays in the buildings

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
 RANGER-LED VILLAGE WALKS
 RANGER-LED NATURE WALKS
 LIVING HISTORY/COSTUMED DEMONSTRATIONS
 EVENING PROGRAMS
 SCHOOL PROGRAMS
 PROGRAMS HELD IN LOCAL COMMUNITIES
 OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Iron craft stuff for sale
more local items for sale at visitor center
perhaps T-shirts

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Found it very interesting, clean
and enjoyable.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Hours of operation were too short.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The Molding Demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

A place to get snacks & drinks (water, soda, juices). Being there on extremely hot days - you would like to get something to cool off with. Also, some people need snacks for health reasons.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*The costume/demonstrations
friendly courteous staff*

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

*The hills (up & down)
were a bit much for anyone
who is handicapped or physically
unable to walk that much. I would
not take my handicapped mother here.*

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*a paved pathway for people
with walking disabilities
*Water fountain in the middle
by ~~the~~ the iron furnace/black smith
area.*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*It was very enjoyable &
memorable.
My husband would like
to actually operate the ovens
(outside next to the big house)
he is a chef/baker & teacher*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

informed demonstrators

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

not enough info at sites

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

more displays

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Completing the Junior Ranger Program - talking to costumed members

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was very hot that day! Other than that - no complaints at all.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The casting demonstration.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Only the foundation existed for the schoolhouse.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

- WORK TOWARD INCORPORATION OF ORIGINAL SITE ACTIVITIES (REVOLUTIONARY WAR CANNON BARRIS, CANNON BALLS, ETC.)
- RE-CREATING THE SCHOOLHOUSE
- ADD TOUR GUIDES OR A SELF-GUIDED TOUR WITH AUDIO HEADSETS

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

IT WAS VERY GOOD TO SEE THE OPERATING WATER WHEEL.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

learning history, taking photos with friends.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

no opinions

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD **AVERAGE** POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

- ① organizing trails and signs.
- ② audio kits to listen to the history or principles of gadgets and buildings

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

2 No opinions

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Historical significance

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

and open completely renovate restore the mansion. offer guided tours through it. The audio programs are great, but a live guide through the house would be neat.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The cornucobs in the outhouse was a funny addition!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

#23

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD (GOOD) AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Community Day / Discount Day
flyers to local area to homes/schools

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The living history demonstrations were outstanding!!!

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Disappointed that some buildings were in need of repair i.e. roof work, paint etc.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would propose that this site be kept on the National register as it allows one to understand the foundations on which this area of our country was founded. That the programs which this site supports be allowed to thrive as it supports the very ideals of the NPS.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

My concern was that there were only 50 people at the site and that they were mostly middle aged men. I would have loved to see more families learning about their past and how it has influenced the present. I was also wondering if funds for Hopewell were low as I noticed several buildings in need of paint etc.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Audio display didn't work -

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*More laundry related souvenirs
Limestone & Magnetite rock -*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*living history demonstration
with casting of stove.
The actors were very interesting*

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*More actors scattered
throughout the park would be
nice there were only 2 or 3
and the Rangers could be more
helpful for first time visitors*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*It was very informative and
interesting. The park was
practically empty and we
enjoyed the area and
having the ability to have it
to ourselves.*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The Living History

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Needed More Demonstrations of Trade Activities to be a Community, something like Old Bedford Village which is Great.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MORE TRADES BEING DEMONSTRATED, COULD
SELL ITEMS BEING MADE TO HELP EXPENSES.
GET PEOPLE TO CAMP IN REMOTE AREA &
HELP WITH DEMONSTRATIONS

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

THANK YOU
I APPRECIATE THE PRESERVATION
OF OUR HISTORY AND OUR NATURAL
RESOURCES. IT IS GOOD TO SEE
THE SITE BEING EDUCATIONAL.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Forging Presentation

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Other Historical Houses, etc.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: Cooling Demo)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Focus more on what makes Hopewell unique - the furnace & operations. Less \$ spent for the surrounding houses, etc which can be seen almost anywhere. Focus on presentations even if smaller to save money.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Very enjoyable - the Forging staff should be commended - nice presentation.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Water wheel & molding demo.
& farm animals

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

nothing, but my son said "that
we couldn't live there."

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

The level of assistance in the
visitor greatly varied from
person to person

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We were thoroughly pleased
with our visit. We plan to
visit again, and hope to
bring our out of state
guests!

Thank you!!!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

I loved how the staff stayed in character at all times. What fun!

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We didn't allow ourselves enough time to see everything.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

✓ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

✓ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

May be a good place for some kind of festival.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We enjoyed it very much and will be back again.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

We have been to Hopewell many times but this time w/our dog. It was very nice to be able to do that. I also love the Touch Me House

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

N/A

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I love the buttons available to describe life in a house - so more of those. Perhaps a shift in focus to examine life in surrounding communities and how the coming war affected them.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

I always enjoy my visit!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

It was peaceful, not crowded and we had interesting things to do

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Not everything was open

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

LIVING HISTORY DEMONSTRATIONS AND THE HISTORY SIGNS AT EARLY SIGNIFICANT LOCATIONS EXPLAINING EARLY AREA OR BUILDING.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

OPEN UP MORE OF THE "BIG HOUSE" TO THE PUBLIC (AND OTHER BUILDINGS TOO!). ALSO, RANGERS STARTED CLOSING BUILDINGS (SPECIFICALLY THE BRN) AT 4:00PM EVEN THOUGH PARK IS OPEN UNTIL 5:00PM.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

INCLUDE MORE EXPLANATIONS OF HOW THE PLANT HELPED IN OUR REVOLUTION - BUILDING CANONS, ORDINANCE, ETC.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

molding demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Lack of costumed people.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

It helped to make that time come more alive to me and to relate to how life was back then compared to now. (The demonstration on molding, in particular)

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

____ PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

____ EVENING PROGRAMS

____ SCHOOL PROGRAMS

____ PROGRAMS HELD IN LOCAL COMMUNITIES

____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We enjoyed the surroundings and being able to step back in time.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Molder's working

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Didn't have more interpreters

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

more interpreters at buildings.
More open buildings

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Schedule of visits to be announced
on Radio - WEEU 830 Am, for example.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

THE LANDSCAPE & OLD BUILDINGS

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

SEEING SOME BUILDINGS IN DISREPAIR

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MORE HISTORICAL INFO VIA SIGNS & RANGERS.

WOULD ALLOCATE FUNDS TO REPAIR & MAINTAIN

BUILDINGS REGULARLY.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The casting demonstration

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

~~There~~ not enough information about other iron working operations in the area / more information about lives of the workers / ~~and~~ slaves and indentured servants / women and children

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: see 26 b)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

See 26 b

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We visited Valley Forge the same day.
We enjoyed our visit to Hopewell more.
We liked the living history demonstration
and the experience of being in a
more isolated environment. Hopewell
Furnace NHS is a gem that we'll make
an effort to visit again.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

- Molding demonstration & M'day shop
- kids liked the animals
- wife liked the houses

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

- restore gardens

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

- Plan special events, especially during summer time.
- May be have children overnight camps for boy scouts or girl scouts.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Demonstrations
Historic Buildings +

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

CHARCOAL BURN + MOULDING DEMO

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

GUIDED TOUR NOT CONSTANTLY SCHEDULED DAILY + MOBILITY + RESTING BENCHES

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: INTERACTIVE CASTING)

DEMO / PARTICIPATION ON DAILY SCHEDULE

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

NO INCENTIVE TO RETURN ON THE "HOPE" OF HITTING A GOOD DAY - EVERY DAY SHOULD BE INVITING WITH ACTIVITIES AT EACH AREA AND SCHEDULED TOURS

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

GRANDCHILDREN HAD QUESTIONS A GRANDMOM CAN'T ANSWER PROPERLY THERE IS A GREAT NEED FOR SCHEDULED TOUR PEOPLE FOR GROUPS VISITING BY CAR AS WELL AS BUSES AND SCHOOLS

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Audio in the park homes

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Seeing more demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

_____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

_____ PROGRAMS ABOUT FARM/FARM ANIMALS

_____ RANGER-LED VILLAGE WALKS

_____ RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

_____ EVENING PROGRAMS

_____ SCHOOL PROGRAMS

_____ PROGRAMS HELD IN LOCAL COMMUNITIES

_____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*Better advertisement so
more people can take
advantage*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*It was an excellent
afternoon!*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Moulding demo

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

LIVING HISTORY EXHIBITS

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

THE HEAT → 90°+ DAY

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

LARGER SELECTION OF HISTORICAL BOOKS

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Live demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Felt the grounds, buildings were not well taken care of. Weeds, untidy areas within the buildings was distracting.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

living history

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Actors/History Information given

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Dogs walking about w/ owners
Feel like NOT a place for pets

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

No Pets, Another rest stop, possible porta potty. Not to increase price that large family's could attend

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Workers/actors extremely friendly + open to share their history. Knowledge

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

SCENERY, RURAL AREA.

HISTORICAL SETTING. AMERICAN

ENTRA PENURSHIP.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

____ PROGRAMS ABOUT FARM/FARM ANIMALS

____ RANGER-LED VILLAGE WALKS

____ RANGER-LED NATURE WALKS

____ LIVING HISTORY/COSTUMED DEMONSTRATIONS

____ EVENING PROGRAMS

____ SCHOOL PROGRAMS

____ PROGRAMS HELD IN LOCAL COMMUNITIES

____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The Living Demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The vast history and quiet atmosphere.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

____ PROGRAMS ABOUT FARM/FARM ANIMALS

____ RANGER-LED VILLAGE WALKS

____ RANGER-LED NATURE WALKS

____ LIVING HISTORY/COSTUMED DEMONSTRATIONS

____ EVENING PROGRAMS

____ SCHOOL PROGRAMS

____ PROGRAMS HELD IN LOCAL COMMUNITIES

____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Shows (Demonstrations)

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Some shows weren't open

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Have more demonstrations, some weren't open the both times we were there

Have more demonstrations on the making of charcoal

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

HOUSES AND DEMONSTRATIONS

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

AIR QUALITY IN BLDGS.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Seeing the water wheel + how the stones were made. The house where the children were allowed to touch + sit on the furniture the owners house

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing, everything was wonderful - a few more costumed demos would have been great - but it was HOT!!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I think everything was great.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The last time I visited the village was over 30 yrs ago. The ^{new} visitors had just opened. I was not disappointed being ⁱⁿ my nephews, husband + sister-in-law. It was just like before + I learned even more this trip.

My nephews did the Jr. ranger program + enjoyed it + learned a lot. We loved it!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the molding demonstration + speaking with the blacksmith

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

there wasn't anything I disliked

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD **GOOD** AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The staff was very helpful. My husband left his passport book behind and the staff found it and mailed it to our home.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

water wheel

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

heat, dirt + dust

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

#1 Casting demonstration
 #2 Museum display
 #3 Staff very friendly especially black-smith

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Large house owner lives in
 not open for visitors to see

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: ^{on pain boxes} pictures about how people lived when the furnace was in operation)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Increase number of special events and advertise them. Charge for entrance could be increased for special event

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Had an enjoyable time. Learned a lot from the blacksmith and casting presenters.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

EVERYTHING

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NOTHING

THE HEAT OF SUMMER

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: 30 MINUTE VIDEO OF)

ALL ABOVE

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

NO FEE

A VIDEO

SOME DEMO'S

NO S'

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

THIS IS A GREAT PLACE TO CONNECT TO THE PAST.

VISA ACROSS OUR GREAT COUNTRY SHOULD BE OPENED UP TO ENJOY AMERICA AND OPEN OUR EYES.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

Printed on recycled paper

CRAIG E. HOFFMAN
3833 LOCUST LANE
COLONIAL PARK, PA.
17109

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Entire village

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*See Badge of Paul Revere -
 precursor to modern Purple Heart
 Medal - original by U.S. Mint
 It could be sold as fund raiser
 but the Superintendent has made
 a subjective, uneducated decision
 that it's not relevant. How about*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*Old Bird's Military involvement
 and contribution to the Revolutionary
 War?*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Live demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

We visited on a Sunday in August
There were no costumed demonstrations
except pouring the molds. Would like
to see more (example: in the houses
and the mansion)

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Buildings

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Contact former (retired) Steel personnel to visit Hopewell.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The mold demonstration.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the total presentation

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

the early closing time

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

It is good the way it is.

Stay open until 6:00 in summer.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Because of time limitations I could not

take my Japanese guests to the visitor

center. (My previous visit was a dry run for

timing.) On other visits my guests and I

have enjoyed the exhibits and film.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The "ambulance" - quiet views, buildings, etc.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD **GOOD** AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Mapping 19th century history presentations in context of the Phila area - Pennsylvania's early resources, etc. Increase # of trades represented/demonstrated

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The freedom to walk around at your leisure and spend as much time as you like there.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nosy people who ask your age.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

✓ SCHOOL PROGRAMS

✓ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Blank lines for handwritten response to question 29.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Blank lines for handwritten response to question 30.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

It was educational and very peaceful and pleasant.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Visited too late to see and walk extensively.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

✓ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Blank lines for handwritten response to question 29.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Blank lines for handwritten response to question 30.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

BLACK SMITH + FURNACE, WE
ARRIVED LATE IN THE DAY & DID NOT
EXPERIENCE ALL WE WOULD HAVE LIKED
TO.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Serenity

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Closes too early!

Like to be there until 9:00 PM @ least 1 NITE per weekend.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Buildings w/ Costumed guides

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was fine & fun

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Very interesting - enjoyed by all!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Seeing the charcoal burn.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The tall grass - I was worried about picking up ticks.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: Charcoal burn)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- _____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- _____ PROGRAMS ABOUT FARM/FARM ANIMALS
- _____ RANGER-LED VILLAGE WALKS
- _____ RANGER-LED NATURE WALKS
- _____ LIVING HISTORY/COSTUMED DEMONSTRATIONS
- _____ EVENING PROGRAMS
- _____ SCHOOL PROGRAMS
- _____ PROGRAMS HELD IN LOCAL COMMUNITIES
- _____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

- VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Blast furnance - me
Historic buildings &
farm for rest of group

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We came at the end of the day so some answers cannot be completely answered

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

IRON FOUNDRY - FURNACE

SETTING

THE IDEA THAT THE INDUSTRY WAS THAT SMALL IN THE BEGINNING AND PART OF A WORKING FARM.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NOTHING

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: FOUNDRY DEMO.)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

IT WAS GREAT

GLAD TO SEE THIS AREA AND FIND THAT

THOSE PLACES ARE PRESERVED.

WILL BE BACK FOR A BETTER VISIT.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Working exhibits (black wheel, casting demonstration)

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

seeing casting boxes outside falling apart

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

✓ OTHER (Please specify: metal working)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Blank lines for response to question 29.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Blank lines for response to question 30.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*better conditions for disabled persons
(for instance: paved ways)*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The demonstrations
and the beauty of the lands

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Not enough demonstrations
or there should have been more
info at the open buildings.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

More about the effects of
the furnace on the land and
how it was changed by the
furnace.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We enjoyed it very much
and appreciated seeing
how beautiful Pennsylvania
is when it is not developed.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

casting demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

there could have been more people there

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I'd try & do more marketing & raise the admission a little.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We had fun.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Seeing colonial lifestyle

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

I enjoy taking my grand kids to Hopewell - we also use French Creek S. Park - especially the pool

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

living history

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

nothing

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Weekend costume re-enactments

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Enjoyed it very much

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*House, equipment
& surrounding buildings*

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

farm animals

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*period
Costumed people
telling about each
historical event*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

That it gave a complete picture of a time, place and activity that reading in a book or seeing on T.V. Could never give.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We got there late and missed the last Blast!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would just leave it historically as accurate as possible and leave as much modern crap as possible OUT!

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank You!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Working demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Not enough access to Houses, could not see upper floors.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

26(b) & more 26(a)

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

very good demonstrations of metal molding. Water wheel was great! Learned a lot!

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

nothing was negative - Great day - can't believe I live right here and never came to Hopewell Furnace till last month.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

see if water wheel could actually be used.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

nope

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Demonstration of moulding

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We were unable to see much of the big long house except a small area near the front doors.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: Cooking and Food Demonstrations)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Promote Hopewell Furnace NHS to schools, institutions and organisations and provide a good entrance rate for group visitors.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We enjoyed our visit very much such that we spent almost half a day instead of 2 hours. It was very interesting that we stayed longer than planned to explore the place and to understand the culture better. It is definitely a place we would recommend our friends and family to come visit.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History, animals

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: More Special Days)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

more accessible, create a small Williamsburg, more living history

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Demonstration in Casting Room
Especially dialogue between rangers

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Steep hills to climb
Visitor center film was dated (old)

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

More interpretive staff - no empty building
Food vending machines / snack bar
Hands on activities for children
Better rewards for older "Jr. Rangers"
More explanation of Farm program

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We really enjoy Hopewell & have visited a number of times. The rangers & volunteers are very friendly & knowledgeable - we really enjoy hiking over from French Creek - it was too hot the day we visited.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The live demonstrations and interesting commentary of the presenters

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was simply too hot (98°)

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

(VERY GOOD circled)

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

More publicity in the Philadelphia & surrounding area.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The quality & enthusiasm of the office personnel and the presenters of the live casting activity. The blacksmith was excellent.

This NHS is one of the best kept secrets in America.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

We only viewed the exhibit and slide show at the Visitor's Center.

They were great. Will return in Sept with a group to visit the Village.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

____ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

____ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

____ EVENING PROGRAMS

____ SCHOOL PROGRAMS

____ PROGRAMS HELD IN LOCAL COMMUNITIES

____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

None.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The slide presentation was very informative.

We were scouting the area for a hiking group that will be in the area in late Sept. We will include Hopewell Furnace in our weekend.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History: Molding, blacksmithing, charcoal burning. See the actual furnace.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Keep programs and services as they are. Step up the PR campaign to attract 1/2 day visitors from FCSP and Reading outlet stores. HFNHS doesn't seem to be very crowded whenever I'm there.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The patterns of light on the forest trails

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It's not in Switzerland

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Most of the buildings could use a fresh coat of paint

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living history demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Molding demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

This survey

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

More detailed history.
More archeology laying out the full site.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

This is a great site the deserves to be more widely known.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

larger variety of living history demonstrations

Should include Revolutionary War Encampments - since the Furnace operated at that time

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the demonstration by the employees

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

the desk staff were pre occupied & behind the desk

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

maybe a buggy or tram ride for a way to move people that are less able.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It was a very hot DAY!!!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

They showed you how the Furnace worked.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was not there, in the 90°

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Delmas trahas

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The historical information

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

✓ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

molding demonstrations

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

try to have more demonstrations e.g., cooking, candle, soap making, etc.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

♻️ Printed on recycled paper

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Molding demonstration / skit

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Heat (Was over 90° + humid)

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Not sure. Not familiar enough.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Demo

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Prohibited areas (at least main house) Example: Kitchen & bath areas

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Better signage

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We came on a 99° day - so going thru the park was not a leisurely activity

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

I enjoy the living history

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

I don't understand why more people don't take advantage of this hidden treasure.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Signs at entrance about special events

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It is a wonderful place to learn, to relax, to be involved!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

All

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NO UNLIKES

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

RANGER led TOURS ON
The hour OR 2 HRS.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

DEMONSTRATIONS

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

N/A

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

YOUR DOING A GREAT JOB!

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

NO

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The water wheel

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Can't remember

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

nothing much

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Very enjoyable

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The people doing the demonstrations were really wonderful. It was a very hot day and they remained

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing. We love Hopewell.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would love to see the visitor center more extensively open to the public. I also feel some of the furnishings in the wood-bone are not accurate and should be reviewed.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Hopewell is a wonderful place and many folks from the day were visiting from other countries. I feel Hopewell needs a shot of money but I also know how it is right now. It has a lot of potential.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

Printed on recycled paper

Note: There was very little local P.R. for Founder's Day. Reading's paper didn't even promote it in the Weekend section.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Seeing the costumed living history actors. Watching the molding demonstration.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The heat! It was extremely hot that day

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Advertise more. I found the ad in an obscure paper - not my local paper (I could have missed it though).

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We are glad to have Hopewell so close to us. Locally we have many housing developments taking up our beautiful open space. We need places like Hopewell to take our children to.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The way it took you back to life in those days. I am sure it was a lot harder than stated.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

A larger gift shop, with toys for the young, made in that time. also serve food, on certain days. made in that era. Possible ticket only meals - to see how food tasted then.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Not really, a lovely place, maybe some more farm animals would have been nice, like horses & mules & donkey. I'm sure they relied on them a lot. also cows & chickens. Children like to see animals, also the grown-ups.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

THE LIVING HISTORY DEMONSTRATIONS

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NO COMPLAINTS.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

SORRY
& HYROLD!

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I WOULDN'T CHANGE A THING!

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

IT WAS A PERFECT BALANCE OF INFORMATION & HISTORY FOR ME & ACTIVITIES THE KIDS COULD WATCH TO KEEP THEIR INTEREST. THEY LOVED THE FREEDOM TO WALK ANYWHERE. ALL OF THE PEOPLE INVOLVED IN THE DEMONSTRATIONS & THE RANGERS WERE HELPFUL & KIND. WE HAD A WONDERFUL TIME & WILL BE BACK OFTEN ... PLEASE DON'T RAISE THE PRICE TOO MUCH!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

DEMONSTRATION OF FURNACE WORKING

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

THE HEAT OF THE DAY

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

living demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

heat - lack of water access

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*Of course Blacksmithing
and inside water wheel*

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

_____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

_____ PROGRAMS ABOUT FARM/FARM ANIMALS

_____ RANGER-LED VILLAGE WALKS

_____ RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

_____ EVENING PROGRAMS

_____ SCHOOL PROGRAMS

_____ PROGRAMS HELD IN LOCAL COMMUNITIES

_____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*Would like to return
walk grounds
and House
out buildings*

*We are sorry to have been so
long in returning this
J. Dupp*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Blacksmithing

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Only 1 Bathroom facility

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Rebuild the Schoolhouse

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Molding demonstration
Charcoal demonstration - spoke at length with the woman
Being at our family home. the women collector

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

no complaints
maybe a few more historians at visitor center.
our father, Jackson Kemper wrote the brochure on charcoal making that is sold in the book store/visitor center

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: Kemper)

Dr. Clemison is great. Gladys is Clementine Brooke Clemison

KEMPER.
Jackson + Sharon Kemper
6 Bruce Circle North
Hawthorn Woods OH 43047

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

We like it just the way it is - but - it was EXTREMELY hot & humid (Aug 5th) the day we were there + a concession stand w/ pop + cool drinks would have been nice. We had to drive in to Birdsboro - but we do understand that there could be

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

problems with trash being dropped around.
It's a great look into the iron making process of early America - the only one we've ever seen - It gave a great insight to the past. The charcoal was ^{really} very interesting - we really enjoyed that + had never seen it before.

It was wonderful to see the history in

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

Printed on recycled paper

its "original" setting.

It's also wonderful to see the part our family played in American History.

Thanks for Loving Hopewell

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History
Furnishings
My 7 yr old said - "everything"

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

the heat
the audios were not working

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living history demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History demonstration
Casting House

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Climbing Hill back to visitor center

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The restored buildings, and living history programs.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

No tour guide in Ironmaster's house.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

1. Continue restoration of buildings & area.
2. Publicize area as more than just a furnace. We had no idea there was more than an old iron furnace.
3. rangers & living history docents were outstanding, friendly, and knowledgeable.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Blacksmith

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Heat (But there was water available)

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The casting furnace, charcoal hearths, living history

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The casting demonstration
waterwheel

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The heat

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

This is an excellent park and you don't seem to market it very well at all. Maybe you should have a display at one of the more popular living history days (Chad's Ford Days for eg) to show people what you have to offer.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We were at Plymouth Plantation this summer and your living history day blew it away at 10th the price
ADVERTISE!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

reenactment of past life

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Too hot!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The staff. Very helpful, pleasant and informative. Great fun!

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Something you couldn't control... the heat.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Rest area and water supply down in the main village and not just the visitor center

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

live demonstrations by costumed actors

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Found all to be enjoyable except filling out this form!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

- update restroom that's located in barn
- plant more trees along gravel walkway
- have more water stations

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We thoroughly enjoyed our day at Hopewell!

I will recommend Hopewell to others.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The Living History

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

No Vending for Food or Drinks

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Would need more visits in order to give opinion on this

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

learning of its existence

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

lots of walking up & down to get into and out of

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

get visitors more involved in living history demonstrations hands on

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*one of our better NHS visits
thank you*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*I can not say ^{just} 1 thing. Everything!
The whole Kittrickville!*

*Except the visitor center "poor salesmanship!"
also for the book store!*

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

*I feel the visitor center
should be more professional
as far as book sales & items; like I
said "poor salesmanship!"*

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify) *Politeness & Professionalism*

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

*Being a ^{former} volunteer & current
member, I refrain from
~~making~~ commenting on what
should be done, or what I would
do.*

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

No!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living History Demo in Furnace
Costumed People

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Not enough info about
house + furnishings
Audio buttons didn't work

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The molting demonstration

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The heat, very hot day

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It was better than expected

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Charcoal + mold making Demo.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The temp. was 90°, Too Hot

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Keep it like it is.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Great visit.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the Costumed Demos

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It seems there was as many Demos
now as there were in the past. Examples
were wood shop/Pottery shop.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

RURAL LANDSCAPE

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

VISITOR CENTER SEEMS

DIRTY, STAFF LOOK BORED

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MAKE CURRENT LOOKING

EXHIBITS AND VISITOR

CENTER; MAP ON THE

WALL OF AREA LOOKS

OLD 70'S, UPDATE

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

people dressed up + being able to tell us about what it was like

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

the heat! ha ha

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

X RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

X LIVING HISTORY/COSTUMED DEMONSTRATIONS

X EVENING PROGRAMS

___ SCHOOL PROGRAMS

X PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Blank lines for handwritten response to question 29.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Blank lines for handwritten response to question 30.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Everything. Costumes,
furnishings, the feel
of the times!

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

not being able to go upstairs
+ closed off rooms in the
homes.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

If there was anyway of
having a school house
rebuilt. It seemed to me
that would be a finishing
touch to the times.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

possibly reconstruct one
of the wooden homes
that once stood on the
grounds.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living Demonstrations
Molded Demo

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

*Could not see more of the
main house interior Rooms*

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Keep the Living Demo's

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*Was pleasantly surprised at
the overall quality of Demo's &
the Park Cleanliness.
Thoroughly enjoyed it.*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

CASTING + FORGING + CHARCOAL DEMOS!
A/C + cold water in visitor's center
"LIVING HISTORY" ACTING WAS ^{SOMETIMES} PLAYFUL.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

WAITING/NOT SEEING CANDLES POURED

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: what's an interpretive program?)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

More timed demonstrations (eg: Candelmaking 10am, 1pm, etc.) with the times staggered to allow the visitors to see one demonstration then the next demonstration and not have to choose between demonstrations.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Blank lines for handwritten response to question 30.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the buildings

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

did not have motorizer scooter to get around on

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

having some ^{elec} scooters to get around on for people that can't walk around

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Quiet family environment.

Rural setting

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Trees Branches prevented use of walkway from parking lot.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Couple More Water Fountains

More Seating on special events

for Live Demonstrations.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We'll be back again soon

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

I like to see how people lived in colonial times.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We liked everything.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Everything is fine, would not change anything.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We can't wait to come this fall!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

molding demonstration

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

- hot
- We liked everything
- trail on road across 325 from Furnace

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD
 GOOD
 AVERAGE
 POOR
 VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Sell water in soda machines.

Clearer trail markers

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We will be back! We thoroughly enjoyed your exhibits and people - WE LEARNED a lot.

Thanks!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The people portraying the various roles were all very informative and interesting.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was a hot day! We would have spent more time walking the trails if the weather wasn't 90+ degrees.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

- Troop Reenactment
- Larger picnic area
- Better marked hiking trails
- Expanded educational programs
- Better advertising in community to stimulate interest in attending visiting

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Overall the Ranger Staff was extremely friendly & helpful & they did have coolers of water which helped to beat the heat.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Molding
basket making
cooking

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

cooking Demo that the visitors could get a taste

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

how great shape park in

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Keep up good work

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*we had
The conversations with historical re-enactors.
AND*

Space for the children to play in safe environment.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The weather was very hot.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

MOLTING DEMONSTRATION

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The demonstration of the mawdij
and the operation of the furnace.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Well done the way it is.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The environment and the "main" house (the house where the man who owned the house lived)

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

That it wasn't a do-your-self section, ~~but~~ you could pay a certain amount for doing a sawee pan. But that's a quite unreasonable idea!!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

✓ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor service and your group at Hopewell Furnace NHS during this visit? **one.**

VERY GOOD

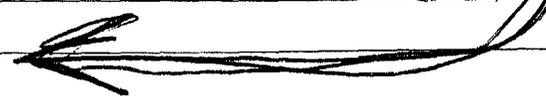
GOOD

AVERAGE

POOR

29. If you were a manager planning for the future of Hopewell NHS, you propose? Please include any comments about visitor service to be specific.

look a question 26, b



30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Blank lines for writing an answer to question 30.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Blacksmith shop, mold presentation
+ characters explaining more about
life in the 1830's

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing about HF NHS itself,
but the heat was oppressive

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Possible snack/drink concession stands
More of a souvenir selection - gift shop
More presentations - ex. blacksmith,
Mold, Furnace too - explanation of
procedures for producing iron & other
ores; or demonstrations of life in 1830's

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

people in costume and their dialog & info

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living history demonstrations

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

WE ENJOYED WATCHING OUR 10 YEAR OLD GRAND DAUGHTER GETTING EXCITED ABOUT HISTORY. THE JUNIOR RANGER PROGRAM HELPED!

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

THE SHEEP WERE IN A DARK, SMELLY BARN.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

YOU DO A VERY GOOD JOB RIGHT NOW!

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Information Received from
LIVING HISTORY PROGRAMS

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

No Dislikes

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

WOULD NOT CHANGE ANYTHING

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

WE NEED PLACE LIKE THIS IN ORDER
TO LEARN FROM AND ABOUT OUR PAST.
Keep up the good work

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

"LIVING HISTORY"

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

LIVE DEMONSTRATIONS - CHARCOAL MAKING
CASTING & MOLD MAKING, BAKING
- INCLUDE MORE -

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

← GOOD →

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

① TRY TO GET MORE LIVING HISTORY PARTICIPANTS TO GIVE IT MORE OF A SIZEABLE COMMUNITY, CLOSE TO WHAT IT WAS

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

- ALWAYS ENJOYABLE
- WE WILL BE BACK

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Seeing our daughters help as volunteers.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The heat and Maria Brooks.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Nothing, I enjoyed it.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

No

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Junior Ranger Program

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was an extremely hot day when we visited.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

DEMONSTRATIONS

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

N/A

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MORE DEMONSTRATIONS

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

molding demonstration

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

hot weather

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would plan different living history programs so perhaps, four times per year, the children who complete Jr. Ranger programs would have new learning experiences.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

My children greatly enjoyed feeding Maude, a horse, some carrot.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Living history demos of blacksmith, molding & charcoal making

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

heat & crowded conditions in the molding demonstration

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Living history demonstrations are good. Put more emphasis on that type of program.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

got to sit on one of the beds -

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

✓ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

living history

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

nothing

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

excellent marks overall

clean

helpful staff

very educational

friendly staff

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

MOLDING/CASTING; CHARCOAL
MAKING; WATER WHEEL

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NOONING IN PARTICULAR

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MAYBE YOU ALREADY HAVE
IT, BUT IF NOT, A GOLF
CART OR OTHER ELECTRIC
CART FOR HANDICAPPED
PEOPLE. ONE OF OUR FRIENDS
WITH MS WOULD LIKE TO VISIT
SITE.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

VERY ENJOYABLE

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*Seeing History about Hopewell Furnace
and how people living during that
time period*

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD **GOOD** AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Stepping back in time

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was too hot!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Focus on Preservation

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We live approx. 20 miles away in New Holland.

We enjoy historical sites and like to visit Hopewell every 5-10 years.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

We enjoyed the Living history demonstration
The people doing the demonstrating were
VERY knowledgable and entertaining.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We were hoping for a better look
inside of the BIG HOUSE.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The demonstrations & layout of the buildings. Sodas were only .60.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Extreme hot weather (not your fault)
One water fountain did not work.
more demonstrations should be given all the time, not just on certain days.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

more livestock & live demonstrations. Ranger-led walks thru the buildings could explain more facts of Hopewell Furnace.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It was very educational & we enjoyed it very much. The government shld spend more money to maintain & upgrade all National Historic Sites. many of America's culture & ways of life need to be preserved. money needs to be invested to continue to maintain & improve the NHS's.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The Junior Ranger program made the trip exciting + more interesting for my daughter.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Only the heat - nothing was truly dislikeable.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The park rangers were very friendly and helpful from the moment we got there.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The coal - wood pile
 The Main House with textiles
 The Store - The Toys Hoops Toss

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The Heat -
 Everything else was great
 The period people were great!!
 friendly, informed, Rangers ^{amused}
 by the children.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: Campfire great stories

would pay extra for above programs,

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

① Provide more seating areas.
 ② Restaurant Restaurant - Candy, drinks, Pizza Sandwich Coffee
 ③ Increase items in gift shop \$1. - \$2. items. Camping stuff. Hats Period clothing. ~~Watches~~

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you one and all
 We all enjoyed ourselves.
 The grounds were maintained
 and clean. The staff were
 exceptional. Hope to visit
 again with new people who
 don't know about Hopewell. Good
 job - Keep up the fine example.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the ^{molding} demonstration at the furnace

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

*(providing oral commentary)
the occasional button that didn't work
(when no living person was present)*

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

You should make the general public more aware of what a treasure you have. With your demonstrations, you are like a little Williamsburg, and you should maybe market yourself that way.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It was much more interesting than I ever expected. My daughter and I ended up spending 4 hours at Hopewell Furnace and we were never bored.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

living history - excellent characters,
very interesting & informative

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

very hot, but hey, it was August

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

more publicity - make people aware of what Hopewell Furnace has to offer. Small snack bar, you could have sold lots of ice cream & popsicles on the day we were there.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The Furnace / water wheel
Sheep.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I hate to say this, b/c I know that the furnace will get very crowded but advertise I didn't even know it existed until a friend told me about it.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

My family has been in the Antimony smelting business for 4 generations. It was very interesting to see how technology has changed + the ingenious way of ~~providing~~ providing the furnace w/ oxygen.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Demonstration of
molding

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Lack of other things to
do - guided experience
people were less than
helpful

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- ✓ PROGRAMS ABOUT FARM/FARM ANIMALS
 ✓ RANGER-LED VILLAGE WALKS ✱
 ✓ RANGER-LED NATURE WALKS
 ✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS
 ✓ EVENING PROGRAMS
 ___ SCHOOL PROGRAMS
 ✓ PROGRAMS HELD IN LOCAL COMMUNITIES
 ✓ OTHER (Please specify: more about)

People - big house
just more information

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Staff interested in all
people, I felt being his park
was a distraction, we
were not well treated
You need to address this!!

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

mainly, disappointment
in dissemination of
information, staff
attitude (very poor)
we left feeling
greatly disappointed
& it is a great
place with more
to offer.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The homes & their furniture
The people & their programs.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

outside water fountains not working

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Possible vending of food & drink.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The Junior Ranger Program made the trip not only a learning experience for the kids but for the adults as well

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was really hot and the outside water fountains didnt work.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

✓ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

✓ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

a bathroom not only in the visitor center

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Blank lines for handwritten response to question 30.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The education it gave our children about how things used to be done without today's technology and how much harder it was for just people of that era.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

It was difficult to push a stroller around.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I think the furnace is a great family day out.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Gaining a better understanding of the processes involved in furnace technology

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

the HEAT

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29: If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Provide information on how Hopewell became a nat'l park

Show comparison with later steel industry

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It would be nice to have info about depression-era construction of Hopewell + French Creek

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

*The jr. ranger program
the tenant house where children could
touch things*

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

*I'd like to be able to see more
of the owner's house*

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

*Also, my daughter was stung several
times by bees and the rangers were
extremely helpful and considerate. ←
We were very impressed by*

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

*Having young children, the jr. ranger
program really engaged them in
experiencing Hopewell Furnace. It
made the trip all the more pleasant
for the rest of us.*

*Also, they loved the hands
on tenant cabin.*

*We also went to Valley Forge
and Independence Hall. But*

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

*Hopewell Furnace was by far the
best family experience.*

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

WE LIKE LIVE DEMONSTRATIONS.
WE WERE IMPRESSED BY THE GREETER
IN THE VISITORS CENTER, HE'S AN ASSET TO THE
SITE.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

BECAUSE I'M A BLACKSMITH, SOME
THE HARDWARE AROUND THE SITE, COULD
BE DONE IN A PERIOD MOTIF.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MAINTENANCE OF BUILDINGS AND THE
ARTIFACTS IN THESE BUILDINGS IS THE
MOST IMPORTANT. LONG AFTER YOUR VIST
TO HOPEWELL, YOUR VISSUAL MEMORY IS
WHAT LASTS. ALSO DEMONSTRATIONS OF
THE CRAFTS OF THE PERIOD ARE IMPORTANT.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

talking w live
demonstrators

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

more special events w
lots of advertising
locally + also state
wide - I just saw
write up in Philly Inq
by chance - Advertise
main highway - check

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Brandywine attractions
longwood garden, etc.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

buildings, animals

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

how well its kept up +
frienlyness

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

liked it a))

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Quiet, something unusual, never been to this type
of facility before

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Nothing

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: actual Iron making)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

A path for collectors.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

*Not enough time to participate —
unplanned visit*

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD
 GOOD
 AVERAGE
 POOR
 VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

hiking + animals

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

✓ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

THE RUSTIC SETTING + THE CARE
TO SEE EVERYTHING UP CLOSE + IN
A SHORT PERIOD OF TIME.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

_____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
- _____ RANGER-LED VILLAGE WALKS
- _____ RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- _____ EVENING PROGRAMS
- _____ SCHOOL PROGRAMS
- _____ PROGRAMS HELD IN LOCAL COMMUNITIES
- _____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

MORE FUNDING FROM THE FED. GOVT. FOR THE
NATIONAL PARK SERVICE

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

ALL THE PARK RANGERS ARE GREAT
KNOWLEDGABLE + PERSONABLE.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Video

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

✓ PROGRAMS ABOUT FARM/FARM ANIMALS

____ RANGER-LED VILLAGE WALKS

____ RANGER-LED NATURE WALKS

____ LIVING HISTORY/COSTUMED DEMONSTRATIONS

____ EVENING PROGRAMS

____ SCHOOL PROGRAMS

____ PROGRAMS HELD IN LOCAL COMMUNITIES

____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

seeing how the furnace worked

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

there were no demonstrations

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

How clean and upkeep it was

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

showed up day when they where not in costume

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Allis well

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The family houses set up so kids could see how people lived.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The living history demonstrations were not going on.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

✓ PROGRAMS ABOUT FARM/FARM ANIMALS

✓ RANGER-LED VILLAGE WALKS

✓ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Visit on Tuesday - one re-enactor
talked about the furnace -
he was a "molder"

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Self guided tour

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Show the importance
of this early industry
to a new nation.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It is with saying -

when I retired I would
enjoy giving costumed demos

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

JR. Ranger, peaceful area we had a beautiful day, we enjoyed our discussion with the costumed rangers

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- ____ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- ____ PROGRAMS ABOUT FARM/FARM ANIMALS
- ____ RANGER-LED VILLAGE WALKS
- ____ RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- ____ EVENING PROGRAMS
- ____ SCHOOL PROGRAMS
- ____ PROGRAMS HELD IN LOCAL COMMUNITIES
- ____ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Seeing history come alive

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

/

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Try to arrange more living history/costumed demonstrations - especially ~~shows~~ on weed cleap!!

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We spent a lovely time at Hopewell!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

① junior ranger books made it much more fun

② seeing what it was like to live 180 years ago

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

didn't know there was no place to eat in the area - we would have brought a picnic lunch

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

✓ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Beautiful day, unencumbered, enthusiastic staff attentive to kids for quinn rayer program

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

no interpretive programs were available. (But only 4 other groups in park)

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Leave it as is. Services are already good & more would not enhance experience.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The water wheel

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We would like to tour the furnished house. Also, the house needs mildew treatment.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: *Because of the wide range of ages of our children, we like demonstrations where we can enter/leave at our own pace rather than having to*

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Renovate the interior of the big house & offer more in depth opportunities to view it. We loved the small house where the kids could touch everything, but it is also possible to offer visitors the chance to walk through a house and get

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

to look without touching (right now in the big house you can only peer into doorways). I think that the idea of a boarding house is so foreign to our 2002 culture that visitors would benefit from seeing how people used to be able to live together and share! ;)

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

bugs in some area

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

2 ✓ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

SCENERY

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NOTHING

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

SIGNAGE

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

No

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Freedom to walk around & see
at own pace

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

No Ranger Available to explain things
No Ranger Available for tour

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

More Rangers that can give tours
More Ranger stationed in Village
to answer questions

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Sorry to see no Rangers in
Uniform. Costumed staff ok
But had questions for Ranger

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Brochure explaining the history ^{video} ~~and~~ taped recordings. It was a beautiful, serene day to be in the country.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

No one in furnace building to explain process and to demonstrate. My husband had foundry background so that was helpful.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

A bench or place to sit near the old homes by the pasture where the bulls roam.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for an opportunity to look back in history and appreciate it.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Learning about Hopewell and its function in the early history of our country. Contributions of Mr. Bird, the original owner

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

No Living History Programs. The Furnace was not functioning as other family who visited said it would be

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Ability to have Furnace demonstrations, video or diorama, showing how furnace worked

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The casting demonstration

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

When we first arrived, on a Tuesday at 3:30, we weren't told buildings would shut down at 4:45 and the park closes at 5:00. Had we known, we would have modified our tour.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

★ 1. Daily demonstrations in the summer.
2. Information given out at French Creek about the special events at Hopewell (we missed the big historical day while at French Creek)

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We enjoyed our stay(s)
The 10 minute movie was very informative - kids learned a lot from it.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The displays

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

There were no Living History Programs which was very disappointing to our sons.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

IF No Living history Available have at least a ranger in close to areas for questions to be asked.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Beauty of the area

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

I thought the locations could be better marked

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

___ LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Everything was wonderful
it was one of the best
days on our whole vacation

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

We missed the living
History demonstration because
we did not know what days they
were on

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

___ NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

___ PROGRAMS ABOUT FARM/FARM ANIMALS

___ RANGER-LED VILLAGE WALKS

___ RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

___ EVENING PROGRAMS

___ SCHOOL PROGRAMS

___ PROGRAMS HELD IN LOCAL COMMUNITIES

___ OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

More Advertising
Since I came home
no one I tell about
Hopewell knows what I
am talking about

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

The junior ranger
program made the
day!

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Colliders Coal Pite - Man there told us about coal

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

there was no one there to talk or work on the Furnace

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

you need more people to demo/costumes.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

the pit iron manufacturing process

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

N/A

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

N/A

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

~~the buildings~~ learning about how furnace worked

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

/

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

restore & furnish house more completely

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

How well history was presented and preserved; The videos & museum in the visitor center

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Liked everything!!!

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT-INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

We have no constructive suggestions. It was a great visit and learning experience!!

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We thoroughly enjoyed it and learned a lot. We probably spent ≈ 1 hr in visitor center learning about HPV & history

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

HISTORIC BUILDINGS / RURAL SETTING / HISTORIC
LANDSCAPE & CLEANLINESS OF WHOLE AREA,
ALSO FRIENDLY STAFF.

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

CAN'T THINK OF ANY.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

Sept. 25, 2002

Dear Dr. Gary Machlis

First I want you to know how much my wife and I enjoyed the visit to both the French Creek and also Hopewell Furnace.

Also want you to know ~~we~~ that, since it was quite a long time since we had been there, we both were amazed at the dramatic change and except for one item, a very good one.

Our first stop was at French Creek, which we spent approx. 1 ½ hrs. Unfortunately, I had to use the Men's Rest room, which, you could say; "Really Made My Day".

Finished with this daily natural ordeal, I reached for tissue that was completely housed in a very modern up-to-date large dual plastic toilet paper container, attached to the wall and the opening about 13 inches from the floor.

To my surprise, it was so low that I wasn't able to reach low enough to the very bottom enabling me to extract even one sheet of needed paper to fully complete this everyday mission. Although I could see two full complete rolls through the see-through container, with approx. 10 miles of paper on each roll, there no sheet sticking out the very bottom that one could get to the roll. The last person that had a similar mission, apparently the paper tore off right at the roll(s). Being in the predicament that I was in, I had no alternative but, with my pants to my knees, holding them with one hand, the "waddle" out to the Towel Holder at the sink, get towels, waddle back to complete this casual everyday task.

All one would have to do to correct this, is just move the darn Thing up on the wall were a person could reach into the container. No big deal at all.

I was actually too furious to report this to the French Creek staff, and as frustrated as I was, we left.

After a cooling down period, we stopped at Hopewell and as I was walking around, a young lady addressed me and ask if I would fill out this Visitors Study. I said I would.

I appreciate the chance to be able to bring up this very personal subject.

Thank for listening,

Harvey K. Schuman

P.S. I invite you and Mr. William Sanders to give this a try and personally experience what I have and am talking about. By the way....."Good Luck".

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

PEACEFUL SETTING, NATURE, FARM ANIMALS, HISTORY

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Water wheel

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

All costumed personnel were on lunch while we were there so we ~~seen~~ saw no demonstrations

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would have a garden around the owner's home that was comparable to the 1800's instead of just a diagram of one.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

We had no idea what it was until we visited.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

- NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28
- PROGRAMS ABOUT FARM/FARM ANIMALS
- RANGER-LED VILLAGE WALKS
- RANGER-LED NATURE WALKS
- LIVING HISTORY/COSTUMED DEMONSTRATIONS
- EVENING PROGRAMS
- SCHOOL PROGRAMS
- PROGRAMS HELD IN LOCAL COMMUNITIES
- OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

- VERY GOOD
- GOOD
- AVERAGE
- POOR
- VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Have people view the video program before they do the walking tour.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We enjoyed ourselves very much & found out about a very old occupation that we were not aware of.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Learning how charcoal was made.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

Not much activity that day

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Hands on learning activities for children as their interest is held better by participating than just observing.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

THE FURNACE

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

NO IRON MAKING
ON TUESDAY

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: IRON MAKING)

28. Overall, how would you rate the quality of the visitor services provided and your group at Hopewell Furnace NHS during this visit? Please circle one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

ADVERTISE THE
DAYS IRON WILL BE
MADE

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

SOME OF THE LAND
COULD BE ORGANICALLY
FARMED AS IT WAS
IN THE 1800'S & FRESH
PRODUCE SOLD TO
VISITORS AND/OR DONATED
TO NEARBY SHELTERS/NEEDY
HUNGRY PEOPLE

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

The size - not too big

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The buildings need some repair.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle **one**.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Fixing the facades of the building. Better directions to guide you there.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Slide show presentation
And orientation

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

There were no historical demonstrations that day we were completely on our own

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

1. Better Signage to Park
2. Vehicles for people with mobility problems
3. Better directions around the area

4. Notification of days that no historical presentations are held

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Previous visit included historical presentations

None available this date

Place was almost devoid of activity

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

I liked the Water
wheel. My kids liked
the horses and sheep

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

The kids disliked the
smell of the animals. Which
is to be expected. Otherwise,
we had an enjoyable day.

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

NOT INTERESTED IN INTERPRETIVE PROGRAMS → Go on to Question 28

PROGRAMS ABOUT FARM/FARM ANIMALS

RANGER-LED VILLAGE WALKS

RANGER-LED NATURE WALKS

LIVING HISTORY/COSTUMED DEMONSTRATIONS

EVENING PROGRAMS

SCHOOL PROGRAMS

PROGRAMS HELD IN LOCAL COMMUNITIES

OTHER (Please specify: _____)

28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only one.

VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

The rangers were very
friendly. I would have
loved to see the living history.
I wanted to know more.
The rangers were very helpful,
and made us feel welcomed.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

We liked the house
where you could
touch everything and
could feel like you
were living in those
times.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

LEARNING ABOUT FURNACE FUNCTION AND OPERATION

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) **all** that apply.

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28. Overall, how would you rate the quality of the visitor services provided to you and your group at Hopewell Furnace NHS during this visit? Please circle only **one**.

VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

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26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Talking to the men working on the charcoal + a wandering worker in the past I've enjoyed the casting demonstrations.

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

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VERY GOOD GOOD AVERAGE POOR VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

I would work on Marketing Packages that include stay at French Creek SP and 1 day at the pool, Admission for 2 to Hopewell + a ~~pen~~ special Ranger guided tour. (Especially market it for weekend when you have special events.)

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

It's a great place to bring relatives + visitors for a 1/2 day of activities.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

Period Buildings + Furnishings

- b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

no live demos

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

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VERY GOOD

GOOD

AVERAGE

POOR

VERY POOR

29. If you were a manager planning for the future of Hopewell NHS, what would you propose? Please include any comments about visitor services and please be specific.

Preventative Maintenance on some building
Provide some info on the more complete picture of
community activities - farming, teamsters,
raw materials in transit, children's schooling, etc.

30. Is there anything else you and your group would like to tell us about your visit to Hopewell Furnace NHS?

Perhaps promote Park usage during off
times & very few people there during our
visit & thus justifying greater programmatic
offerings on an ongoing basis.
We recognize budgetary constraints &
appreciate what is being done.

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.

26. a) What did you and your group like **most** about your visit to Hopewell Furnace NHS?

taking pictures

b) What did you and your group like **least** about your visit to Hopewell Furnace NHS?

27. On a future visit to Hopewell Furnace NHS, what types of interpretive programs would you and your group prefer to attend? Please check (✓) all that apply.

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