



# United States Department of the Interior



NATIONAL PARK SERVICE  
Hawai'i Volcanoes National Park  
Post Office Box 52  
Hawaii National Park, HI 96718

IN REPLY REFER TO:

5A (PARK-HAVO)

October 14, 2020

Aloha CUA Owner and/or Authorized Agents,

On March 22, 2020 the Superintendent of Hawai'i Volcanoes National Park issued an administrative order (the "Order"), pursuant to 36 CFR §1.5, closing certain areas and facilities within Hawai'i Volcanoes National Park. The Order implemented a parkwide closure to visitors, including suspension of all commercial permits. The Superintendent issued the Order based upon a determination that such action was necessary for the maintenance of public health and safety and the protection of park resources during the COVID-19 pandemic emergency.

**With the State of Hawai'i allowance of trans-pacific travel, the park will allow resumption of all road and non-road based tours on October 15, 2020 providing the following requirements are met by each tour operator:**

- A valid, current Certificate of Insurance (COI) must be received and reviewed by commercial services staff prior to operating in the park.
- A COVID-19 Operating Plan that describes what measures are being taken to adhere to current CDC, State, and County COVID-19 guidelines must be sent to the park's commercial services staff prior to operating in the park.
  - The CUA holder is responsible for implementing their COVID-19 Operating Plan and taking appropriate actions to ensure their COVID-19 Operating Plan procedures are followed by employees and clients.
- All tours must adhere to current CDC, State, and County COVID-19 guidelines per Condition 2 Legal Compliance of your permit.

***All requested documentation must be emailed to [havo\\_commercial\\_services@nps.gov](mailto:havo_commercial_services@nps.gov). Failure to reply or follow risk mitigations may result in CUA suspension.***

Operational conditions within the park are subject to change. This could include closures, changes to operating hours and dates, availability of facilities, and further modification of CUA activities. Please contact Lisa Napoli, Concessions Management Specialist, at (808) 985-6027 or [havo\\_commercial\\_services@nps.gov](mailto:havo_commercial_services@nps.gov) with any questions.

Sincerely,

Rhonda Loh  
Acting Superintendent, Hawai'i Volcanoes National Park