

Charter Vessel Concessions

Entering and Leaving Glacier Bay National Park June, July and August Permit Season

Concessioners are required to notify the Service Dispatcher (Visitor Information Station (VIS) prior to entering and upon exiting Glacier Bay and Outer Park waters from **June 1 through August 31**. VIS Hours are 7 days a week, 7am to 7pm. Contact info is below:

- **Service Dispatcher-(907) 697-2627**
- **Marine band radio - KWM 20 Bartlett Cove on Channel 16**
- **email - glsa_vis_staff@nps.gov**

You will be asked to provide or confirm the following:

1. Name of the vessel operator (captain), operator verifies completion of Charter Vessel Orientation.
2. Name of the vessel and the name of the Concessioner
3. Number of guests and crew on board the vessel
4. Scheduled entry and departure dates for that trip
5. AIS must be automatically transmitting the vessel name and location at all times while operating within the Area boundary.

Scheduling Requests, Changes, Other Related Issues

Requests to schedule pool use days, make cancellations or ask for assistance on other related issues can be done by contacting the NPS Commercial Services Office during normal business hours (Monday through Friday 7:00am to 5:00pm). If you need to contact someone outside of normal business hours (nights, weekends, and holidays) please use the concessions email address and someone from the Commercial Services staff will respond.

- **NPS Glacier Bay Commercial Services Office - 907-697-2567**
- **Concessions Management Specialist – 907-697-2688**
- **After Hours- glsa_concessions@nps.gov**

Notice from Superintendent

Private Permits for Commercial Vessels

During the Jun-Aug permit season, approved charter vessels operating under NPS Concessions Contracts are restricted from entering Glacier Bay under a private boating permit or from using commercial entries for private trips without prior written approval from the Superintendent. The Superintendent will approve or deny private boating permit use on a case by case basis. Requests can be made through the Commercial Services Office by emailing glsa_concessions@nps.gov.

Emergencies

- **NPS Dispatch-697-2651 or Marine Band Radio Channel 16**