



National Park Service
U.S. Department of the Interior

Fort Stanwix National Monument
112 East Park Street
Rome, NY 13440
315-338-7730 phone
315-334-5051 fax

Volunteer – Internship Opportunity

Division: Interpretation and Resource Management

Location: Visitor Center

Position: Customer Service Assistant



This person works inside the Visitor Center at the Information Desk, and is usually the first person visitors meet in the park. This person sets the tone for the visitors' experience during their visit to Fort Stanwix and the City of Rome.

Major Duties:

- ☞ Greets park visitors
- ☞ Orients and informs park visitors about Fort Stanwix, partner sites, the City of Rome and Oneida County
- ☞ Orients park visitors to events and programs
- ☞ Answers visitor questions
- ☞ Answers telephone calls
- ☞ Assists bookstore customers with purchase selections
- ☞ Wears a VIP vest over clothing

For more information contact: Bill Sawyer at 315-338-7730 or william_sawyer@nps.gov