



## Cell Phone Tour Scripts – Individual Stop Scripts Version: Spring 2013

### **GENERAL GREETING**

Welcome to the Flight 93 National Memorial Cell Phone Tour. Tour stops are indicated by signs throughout the park. Stops range from under a minute to approximately 5 minutes. If you have a smart phone, you can explore the memorial's mobile website by scanning QR (Quick Response) codes on these signs. To leave feedback, press \*0. Thank you again for visiting Flight 93 National Memorial.

### **MONUMENTAL AND INTIMATE – Design Tour Stop 305**

Scale is a key element of both the story of Flight 93 and the memorial. The story of Flight 93 and September 11 is a story on a world scale; it is a story of nations and peoples, but also the story of small communities, families, and individuals. The grand vistas of the memorial, which is nearly 2,200 acres in size, are intended to express this sense of scale. To arrive here at the memorial plaza, you have journeyed through much of those acres by following the winding Approach Road. From the ridge crest high above the plaza, the future site of the Visitor Center Complex, sweeping views of the Memorial Plaza, field, and crash site will open before visitors, an expression of the sweeping events of that day. Traveling down the Ring Road, the experience begins to transition to a more intimate space – the Memorial Plaza at the crash site. You now stand right on edge of the crash site, but also at a respectful distance. The black walls mark the edge of the crash site – the final resting place of the passengers and crew. The sloping wall both draws you towards and protects this final resting place. A walk along the memorial plaza provides changing views of the crash site. The field is now individual blades of grass and the clearly defined branches of the hemlock trees stand out. Along the wall, three niches provide places to leave personal tributes and the Leave Your Message wall in the Visitor Shelter provides an opportunity to share your thoughts. Finally, standing before the Wall of Names, you arrive at the space designed to bring the experience of this memorial landscape to a more intimate scale. A close inspection of the wall will lead to the discovery of subtle details etched lightly below the names; exploring and touching the wall is encouraged. Forty names on forty panels remind us that this is the personal story of individual people with families, lives and dreams, all of which were affected by the events of that September day. What are your memories of that day? What is your personal story?