



Cell Phone Tour Scripts – Individual Stop Scripts Version: Spring 2013

GENERAL GREETING

Welcome to the Flight 93 National Memorial Cell Phone Tour. Tour stops are indicated by signs throughout the park. Stops range from under a minute to approximately 5 minutes. If you have a smart phone, you can explore the memorial's mobile website by scanning QR (Quick Response) codes on these signs. To leave feedback, press *0. Thank you again for visiting Flight 93 National Memorial.

PASSENGERS AND CREW – Story Tour Stop 204

On the morning of September 11, 2001, 7 crew members and 33 passengers boarded Flight 93. They ranged in age from 20 to 79 years old, and were from all over the United States and all over the world. They lived in ten different states and three were citizens of other nations: Germany, Japan, and New Zealand. Each had a different reason for boarding Flight 93. For some flying was their chosen profession, for others it was the beginning of a vacation or business trip, while others were going home. On board were a wide variety of occupations: business persons, executives, an ironworker, an arborist, and an attorney to name just a few. Some were college students preparing for the life ahead of them, some were in the middle of their careers, and yet others had retired and begun a new stage in life. They worked for major corporations, non-profits, the Federal Government, and small businesses. Some owned their own businesses. A few were veterans. One was an ex-police officer and another was an EMT. They were football and baseball fans. A wide and diverse mix of creeds and lifestyles are represented by these people. They were someone's brother or sister, mother or father, son or daughter. All left behind loved ones. A few knew each other, but most were strangers. When faced with a great and tragic challenge, they as a group, decided to take action.