

FLIGHT 93 NATIONAL MEMORIAL COMMENT SUMMARY

A Summary of Public Comments, Task Force and Family Workshops as of December 31, 2003

The following summary is a compilation of:

- Public comments from the Task Force and NPS Newsletter Number 1, September 11, 2003 received electronically and by mail. There were 385 respondents to the public comments.
- Flight 93 Task Force Workshops held in Shanksville on August 16 and November 15, 2003.
- Public Open House held in Shanksville on October 10, 2003.
- Family Member Workshop held in San Francisco on October 25-26, 2003.

The Comment Summary is to be used as a document to qualitatively analyze comments from a number of varied sources. It is not a controlled study. The same five open-ended questions were offered to the general public, Task Force members and some family members. The number of comments may include more than one submission by the same respondent. Some of the comments were group submissions. The opportunity to comment was offered to as wide an audience as possible within the time limits given to the project.

The comments were summarized by finding commonalities among each of the five questions. The Memorial Ideas Planning Committee would like to remind the reader that the results of the summary are not a "vote" with the highest number of occurrences of common ideas "winning." Singular ideas can be just as important as a large group; they offer concepts that may not have been voiced or even thought of. The Summary is subjective; however, there was an attempt to guard against bias and partially by those who helped to prepare it.

The Summary is suggested as a guide to start the discussion process.

The Comment Summary was prepared by: Gina Farfour, Christine Homer, Donna Glessner, Kathie Shaffer and Barbara Black.

QUESTION #1

Why is the creation of the Memorial important to you?

What does the Memorial mean to you?

[] approximate number of public comment responses

In order by highest number of responses

The Memorial is important because:

- Remember; never forget [154]
- Sacrifice; gave their lives to save others; save our nation [144]
- Commemorate; honor [98]
- Heroes; heroic actions; leaders, not victims [89]
- Educate the present; educate future generations [57]
- Bravery; courage [52]
- Fought back as a group; resisted terrorism; resolve of the American people not to lay down; took action [49]
- Freedom; protection of our freedom; value of freedom [41]
- American spirit; what America is all about; what is best about America [35]
- A physical place where people can visit, share, and connect [33]
- Milestone in history; turning point in history; worst evil day in American history; pivotal event [28]
- Provide a place for the families [28]
- Symbols of true patriotism; renewed sense of patriotism; pride in our country [25]
- Show respect; reverence [25]
- Mark the final resting place; cemetery; sacred ground; hallowed ground [22]
- A place to find peace, quiet, serenity; solemnity; for prayer; to calm the soul [22]
- Ordinary people who performed extraordinary actions; citizen-soldiers [21]
- Selflessness; unselfish acts [18]
- Impact on America; changed forever; life changing [15]
- A place for reflection [15]
- First battle against terrorism; first Americans as fighting force against acts of war [13]
- Comparison to World War II, Pearl Harbor, or a battlefield [12]
- Appreciation; show of thanks; gratitude [11]
- Pay tribute to all who died at World Trade Center and Pentagon in addition to those on Flight 93 [11]
- Unity of all citizens in time of crisis; cooperation; coordination [10]
- Hope; always remain a light to humanity; a new beginning [10]
- Terrorism is possible anywhere; we are not terror free; we need to keep our guard up; we are vulnerable to violence [10]
- A place for compassion; to show we care; to show love [6]
- A place for healing [6]
- A place to grieve, mourn [6]
- A place for strength, endurance [5]
- A sanctuary for families and friends [5]
- Collective effort; honor all 40, equal and individual [5]
- Good will overcome evil [5]
- Human life should always be valued and treasured; rededication of values [4]
- Honor first responders, community, volunteers, and all who served [4]
- Learn from this incident, then take action to prevent it from happening again [4]
- Would I have had the courage? [4]
- A place to preserve tributes [4]
- To have a local reminder [4]
- Impact on community [4]
- A place to provide consistent, accurate information [3]
- The kind of people we all hope we would be in a crisis [3]
- Rising above adversity; the best we can be as human beings when confronted with the very worst [3]
- Never give up; fortitude [3]
- A gift to the American people; a place to give back to America [2]
- Try to understand why this happened [2]
- Terrorism must be stopped [2]
- Memorial has no meaning or importance; let's move on [2]
- Against a national park and memorial close to home [2]
- Freedom from terror is a global concern, not uniquely American [1]

- There are people who want to destroy what is good about America [1]
- We owe them our lives [1]
- "Greater love hath no man that he lay down his life for his friends" [1]
- Willingness to sacrifice for strangers [1]
- Make me want to be a better citizen [1]
- What would I have done [1]
- Power of individuals to make a difference [1]
- A place that speaks to visitors in a personal, special way not possible in New York or at the Pentagon [1]
- Show that God is in control [1]
- Show that the government and our leaders care [1]
- Testament to technology because without cell phones crew and passengers would not have reacted [1]
- Temporary memorial meets the needs; permanent memorial not needed [1]
- Not necessary; waste of money; chapel serves this purpose [1]

QUESTION #1

Why is the creation of the Memorial important to you?

What does the Memorial mean to you?

[] approximate number of public comment responses

Grouped by similar ideas and concepts

The Memorial should be a place to remember, commemorate, and honor:

- Remember; never forget [154]
- Commemorate; honor [98]
- Show respect; reverence [25]
- Appreciation; show of thanks; gratitude [11]
- Pay tribute to all who died at World Trade Center and Pentagon in addition to those on Flight 93 [11]
- Honor first responders, community, volunteers, and all who served [4]

The Memorial should be a place to recognize the heroism, and sacrifice:

- Sacrifice; gave their lives to save others; save our nation [144]
- Heroes; heroic actions; leaders, not victims [89]
- Bravery; courage [52]
- Fought back as a group; resisted terrorism; resolve of the American people not to lay down; took action [49]
- Ordinary people who performed extraordinary actions; citizen-soldiers [21]
- Selflessness; unselfish acts [18]
- Collective effort; honor all 40, equal and individual [5]
- We owe them our lives [1]
- "Greater love hath no man that he lay down his life for his friends" [1]
- Willingness to sacrifice for strangers [1]

The Memorial should be a place to learn about what happened, to understand why, to know the impact:

- Educate the present; educate future generations [57]
- Milestone in history; turning point in history; worst evil day in American history; pivotal event [28]
- Impact on America; changed forever; life changing [15]
- First battle against terrorism; first Americans as fighting force against acts of war [13]
- Comparison to World War II, Pearl Harbor, or a battlefield [12]
- Terrorism is possible anywhere; we are not terror free; we need to keep our guard up; we are vulnerable to violence [10]
- A place to preserve tributes [4]
- Learn from this incident, then take action to prevent it from happening again [4]
- To have a local reminder [4]
- Impact on community [4]
- A place to provide consistent, accurate information [3]
- Try to understand why this happened [2]
- Terrorism must be stopped [2]
- Freedom from terror is a global concern, not uniquely American [1]
- There are people who want to destroy what is good about America [1]
- Testament to technology because without cell phones crew and passengers would not have reacted [1]

The Memorial should be a place to show patriotism, the American spirit, and the good of humanity:

- Freedom; protection of our freedom; value of freedom [41]
- American spirit; what America is all about; what is best about America [35]
- Symbols of true patriotism; renewed sense of patriotism; pride in our country [25]
- Unity of all citizens in time of crisis; cooperation; coordination [10]
- Good will overcome evil [5]
- Human life should always be valued and treasured; rededication of values [4]

- Would I have had the courage? [4]
- The kind of people we all hope we would be in a crisis [3]
- Rising above adversity; the best we can be as human beings when confronted with the very worst [3]
- Never give up; fortitude [3]
- A gift to the American people; a place to give back to America [2]
- Makes me want to be a better citizen [1]
- What would I have done [1]
- Power of individuals to make a difference [1]

The Memorial should be a place for the families, and for all to find healing, comfort, strength, and hope:

- A physical place where people can visit, share, and connect [33]
- Provide a place for the families [28]
- Mark the final resting place; cemetery; sacred ground; hallowed ground [22]
- A place to find peace, quiet, serenity; solemnity; for prayer; to calm the soul [22]
- A place for reflection [15]
- Hope; always remain a light to humanity; a new beginning [10]
- A place for compassion; to show we care; to show love [6]
- A place for healing [6]
- A place to grieve, mourn [6]
- A place for strength, endurance [5]
- A sanctuary for families and friends [5]
- A place that speaks to visitors in a personal, special way not possible in New York or at the Pentagon [1]
- Show that God is in control [1]
- Show that the government and our leaders care [1]

The Memorial should not be built:

- Memorial has no meaning or importance; let's move on [2]
- Against a national park and memorial close to home [2]
- Temporary memorial meets the needs; permanent memorial not needed [1]
- Not necessary; waste of money; chapel serves this purpose [1]

QUESTION #2

What are the most important ideas or concepts that we should convey to visitors at the Memorial?
What feelings should a visit to the Memorial evoke?
[] approximate number of responses

In order by highest number of responses

Most important ideas or concepts:

- Sacrifice; loss of life [94]
- Heroism [57]
- Sacred ground; hallowed ground; holy ground; cemetery; final resting place [56]
- Remember; never forget [54]
- Honor; pay tribute [51]
- Patriotism [49]
- Tell their stories; know them as individuals; the essence of who they were; celebrate their life and death [46]
- Ordinary citizens, extraordinary actions; citizen soldiers [46]
- Freedom; liberty; democracy [42]
- Educate the public and future generations [38]
- Courage [37]
- Bravery [29]
- Unity; solidarity; harmony [26]
- Fought back; took action [25]
- Saved lives [22]
- American spirit; the best of America; the heart of America [17]
- Prayer; faith [17]
- First battle against terrorism; first response to war [13]
- Saved Washington, the nation, the world [13]
- Ordinary people can overcome situations through teamwork; brotherhood of man regardless of those trying to destroy the idea [12]
- Rural aspect of site; remoteness [12]
- Be better prepared; vigilant; a wake-up call; terrorism is real; we are not immune to attacks [12]
- Tragedy can happen at any time; the brevity and preciousness of life [11]
- History of our involvement in international affairs that placed us as the prime target that day; global awareness; understand what will prevent this from happening again to eliminate terrorism [10]
- Historical event; a part of history [10]
- Moving on; going forward; new challenges; our country rebuilds [10]
- Strength of our country; strength of the passengers and crew [9]
- Good versus evil; victory over evil; victory of light over darkness; good prevails [9]
- The power of humanity; the goodness of humanity; the human spirit [8]
- Individuals can make a difference [7]
- Link with the World Trade Center and Pentagon [7]
- Impact on America; impact on individual lives [6]
- Acknowledge support of community [6]
- Commitment and resolve of passengers and crew [5]
- Could have been you or me [5]
- What would I have done? [5]
- The land once was a place of laughter; fun; was worked with loving hands [5]
- It is a battlefield [5]
- Freedom is not free [4]
- They had a choice [4]
- Honor rescue and recovery people [4]
- Total contribution of all 40 passengers and crew [3]
- Innocence of passengers and crew [3]
- Humanitarians; service to a greater good [3]
- God is in control [3]
- Inspire you to be a better citizen, better person [3]
- Anti-discrimination; acceptance of diversity [3]
- Grace under pressure; Americans can push on with dignity and grace; rise above tragedy [3]

- Show the savagery of terrorists, viciousness of act, massive loss of life, and total destruction of plane [3]
- Ask why? [2]
- Value of life [2]
- Loss of the families [2]
- Changed how we view our freedom and security [2]
- Appreciate the military [2]
- Voluntarism; what can I do? [2]
- Know past history of the land, its evolution and different uses [2]
- Let's roll [2]
- Honor Wally Miller [1]
- Not just the military wants to keep the country free [1]
- Did not think they were going to lose [1]
- Knew they were going to die and took action anyway [1]
- A communion of souls [1]
- Crash site divinely chosen for vast, uninterrupted silence [1]
- Learn from Swiss Air Flight 111 Memorial in Nova Scotia [1]
- Learn by feelings evoked from the chapel [1]
- Show that strangers care [1]
- America is not always correct in its actions [1]
- Minimize idea of patriotism and nationalism as that just leads to more war [1]
- War was delivered to us by religious fanatics [1]
- Lives of the passengers and crew continue in us [1]

Feelings:

- Pride [66]
- Peace, tranquility [51]
- Gratefulness, gratitude, thankfulness [39]
- Respect [38]
- Sadness [30]
- Quiet [27]
- Reverence [25]
- Hope [21]
- Unselfishness, selflessness [19]
- Awe, wonder, astonishment, breathtaking [18]
- Solemnity [16]
- Reflection [15]
- Inspiration [14]
- Simplicity of landscape [13]
- Beauty, natural beauty [12]
- Love [11]
- Sorrow [10]
- Resolve, determination [10]
- Comfort for families [9]
- Comfort [8]
- Serenity [8]
- Healing [8]
- Anger, rage [8]
- Loss [8]
- Compassion [7]
- Fear [7]
- Caring [6]
- Solitude, silence [6]
- Grief, mourning [6]
- Humbleness, humility [5]
- Strength, empowerment [5]
- Understanding [5]
- Calm [5]
- Touched, moved [5]
- Appreciation [4]
- Uplifting, positive, optimism [4]

- Vulnerability [4]
- Blessed [3]
- Contemplation [3]
- Joy of knowing what they did [3]
- Solace [3]
- Happiness for our children and future [2]
- Trust [2]
- Dignity [2]
- Sanctity [2]
- Recovery [2]
- Spiritual [2]
- Warmth [2]
- Sympathy [2]
- Kindness [2]
- Triumph [2]
- Disgust, outrage [2]
- Devastation [2]
- Admiration [1]
- Commitment [1]
- Faith [1]
- Permanence [1]
- Appropriateness [1]
- Security [1]
- Truthfulness [1]
- Willingness [1]
- Initiative [1]
- Forgiveness; let go of evil; move on [1]
- Defiance [1]
- Challenged, expectant when arriving [1]
- Emptiness, when leaving [1]
- Endurance [1]
- Helpfulness [1]
- Togetherness [1]
- Retribution [1]
- Consciousness [1]
- Oneness with nature [1]
- Relaxation [1]
- Feel free when at Memorial [1]
- Rejoice [1]
- Smiles [1]
- Tears [1]
- Emotional [1]
- Painful memories [1]
- Empathy for families [1]
- Finality [1]
- Poignancy [1]
- Emptiness [1]
- Overwhelmed [1]
- Hatred [1]
- Pain [1]
- Suffering [1]
- Remorse [1]
- Closure [1]
- Not morbid [1]

QUESTION #3

Describe a visit to the Memorial when it is completed.

What would you like visitors to see, do, encounter, or experience?

What should visitors not do?

[] approximate number of public comment responses

I would like visitors to SEE:

- Exhibits about the day's events [39]
- Something simple [32]
- Something that blends with the natural landscape [30]
- What is there today; the temporary memorial and view of the crash site; same experience the visitor has there today [27]
- The crash site – closer than can be seen now, but not walking on it [24]
- Tributes that have been left at the temporary memorial [24]
- Wall or plaque with list of names of those who died here [22]
- Photographs of the passengers and crew [18]
- Planted trees; memorial grove; evergreens; native trees [18]
- Flowers; a garden [18]
- Photographs of the crash site and recovery [15]
- Information about the World Trade Center and Pentagon [15]
- Water feature; fountain; reflecting pool; pond [15]
- Beauty [12]
- Open spaces [12]
- Film including actual news reports from the day; September 11th audio tapes; flight recorder tapes [11]
- 40 benches; 40 plaques; 40 sculptures [9]
- Simple visitor center [8]
- Model of the plane [8]
- Eternal flame; flames [7]
- Native plants [7]
- Map or model of flight path of the plane [7]
- Words "Let's Roll" [7]
- Something unique, unforgettable, magnificent [6]
- Original crater not backfilled [6]
- Sculptures [5]
- Angel sculptures; angel statues [5]
- Private area for the families [5]
- Small, non-denominational chapel [5]
- Hilltop visitor center [5]
- Marker at the actual crash site [4]
- Memorial visible from the air [4]
- Structure pointing skyward [4]
- Underground or partially underground visitor center [4]
- Unchanged land [3]
- Monument [3]
- Simple plaque [3]
- Flags [3]
- Overlook site at top of hill [3]
- Nicer fence around the crash site than chain-link [3]
- Panoramic view [2]
- A protected view-shed [2]
- Rocks; incorporate the landscape with indigenous rock [2]
- A place to be alone [2]
- Well-maintained place [2]
- Changing exhibits [2]
- Actual, non-working plane to walk into [2]
- Plane parts from Flight 93 [2]
- Security; tighter controls [2]
- Visitor center away from crash site [1]
- Bird rehabilitation center [1]
- Trees remaining around the homes [1]
- Native building materials [1]

- Overlook site at draglines [1]
- Stars [1]
- Lion and lamb statues [1]
- Monument shaped like a plane [1]
- Monument shaped like a large eagle with 20 names on each wing, illuminated [1]
- Monument shaped like a stone inside a glass building [1]
- Monument shaped like a see-through silhouette of a plane with names of passengers and crew [1]
- Monument shaped like 40 stars with names of passengers and crew [1]
- Monument shaped like transparent images of our fellow Americans looking back at us in the fields [1]
- Monument shaped like cupped hands with 40 lights pointing toward the sky [1]
- Monument shaped like the United States flag covering the ground at the crash site with names on the stars [1]
- Monument shaped like bronze hands, 30-40 feet high, open as though to catch the falling plane [1]
- Monument shaped like an airplane with angels going up the boarding steps [1]
- Monument similar to the monument at Pearl Harbor [1]
- Monument similar to a monument at Gettysburg [1]
- 40 brick walkways leading to a memorial [1]
- 40 individual family-designed memorials [1]
- 40 stones [1]
- Tower engraved with patriotic statements [1]
- "Remember Me" Rose Garden with one rose bush for each person lost [1]
- Re-created plane interior [1]
- Contemplative computer re-creation of the flight available in a private area [1]
- 3-dimensional model of the crash site [1]
- Re-do the crater [1]
- Display of the U.S. Constitution, the Bill of Rights, and the Declaration of Independence [1]
- Altar or shrine [1]
- Psalm 23 [1]
- A few benches [1]
- Symbolic memorial [1]
- Amphitheater [1]
- Night-time illumination [1]
- Candlelight 24/7 [1]
- Muted lighting in the trees [1]
- Cemetery with headstones [1]
- Something other than a wall with names [1]
- Interpretive exhibits similar to Oklahoma City [1]
- Pavilion [1]
- Comfortable place [1]
- Photographs of tributes left at the temporary memorial [1]
- Videotapes of services that have been held [1]
- First Amendment site away from crash site [1]

I would like visitors to DO:

- Learn to know the passengers and crew as individuals [96]
- Become informed, educated about the event [82]
- Meditate; reflect [65]
- Enjoy quiet [49]
- Look at tributes left by others [35]
- Feel peace [29]
- Pray [24]
- Leave flowers, tributes, messages [24]
- Remember [22]
- Learn about emergency responders, community and others who were involved in recovery [17]
- Learn the facts [15]
- Sit on benches [15]
- Walk on interpretive trails or pathways through the site [15]
- Experience thankfulness, gratitude [12]
- Experience awe [12]
- Experience a variety of emotions, not restricted or too guided [12]
- Write in a visitor's book [11]

- Learn about other cultures and religions with a goal of understanding, acceptance, and to hopefully prevent future terrorist incidents [7]
- Ask yourself what you would have done [7]
- Somehow thank or reach out to family members [7]
- Use restrooms [7]
- Buy books and souvenirs [5]
- Hear audio tapes of the phone conversations and cockpit recordings [5]
- Re-live the events of the day [4]
- Follow the path of the plane [4]
- Touch and see plane parts [4]
- Feel hopeful [4]
- Get food or drinks; use vending machines [4]
- Hear "God Bless America," the National Anthem and other patriotic music [4]
- Enjoy privacy [3]
- Enjoy nature [3]
- Be solemn [3]
- Interact with other visitors [3]
- Have the option of a tour guide or not [3]
- Feel the wind [3]
- See clothing or luggage recovered from the crash site [3]
- Touch the ground or stones [2]
- Have access to the crash site [2]
- Hear bells [2]
- Celebrate life [2]
- Feel comforted [2]
- Grieve [2]
- Be humble [2]
- Hear radio broadcasts from that day [2]
- Be fingerprinted for security [2]
- Have a special private "family day" at the memorial [1]
- Meet eyewitnesses [1]
- Hear the word "God" [1]
- Question who we are [1]
- Share [1]
- Sign a rock [1]
- Ride horses [1]
- Walk dogs [1]
- Take photographs [1]
- Buy a pamphlet containing the story of the event [1]
- Make donations for upkeep of the memorial [1]
- Go home and serve! [1]

I would like the visitor to EXPERIENCE/ENCOUNTER:

- Be inspired, moved to make a difference in the world; be a better person; be a better citizen [13]
- See and hear a recreation of the final moments of the crash through audio recordings [11]
- Come to appreciate our country and its values [8]
- Find a welcoming, comfortable, inviting atmosphere with easy access, easy parking and open to children [7]
- Should be like a visit to Arlington Cemetery, Gettysburg, Lincoln Memorial or Pearl Harbor [6]
- Be encouraged to use all senses [5]
- Interact with exhibits [5]
- Learn to honor all the heroes equally [4]
- Be encouraged to develop one's own conclusions [4]
- A retreat; away from daily life [3]
- Sense the power of a plane crash [3]
- Respect the passengers and crew [3]
- Human contact; people need to talk and ask questions [3]
- Preserve and make sacred the crash site [2]
- Assisted technology for interpreting for the differently able [2]
- A place where families come and be drawn closer together through discussion and the experience [1]
- Imagine what it was like in the hearts and minds of the passengers and crew [1]

- Experience what veterans feel when visiting the Vietnam Wall [1]
- Experience a balance between intellectual, and physical inquiry and response [1]
- Message of tolerance; honest, unbiased facts about other beliefs, values, cultures and religions [1]
- Option of learning the story of the terrorists and why they took this action, but without using their names [1]
- If terrorists must be included, put their biographies on the floor so visitors must walk on them [1]

What I would NOT like the visitor to DO:

- Walk on the actual crash site [28]
- Buy souvenirs; go to the gift shop [20]
- Write on the memorial wall or tributes left by others [18]
- Make noise [18]
- Eat or drink [15]
- Visit the site casually as a tourist [8]
- Play; not a playground [7]
- Litter [6]
- Picnic [6]
- Leave tributes; leave junk [5]
- Smoke [5]
- Take away pieces of the land or rocks; take away anything from the site [4]
- Run [3]
- Damage the site [3]
- Children should not feel afraid [2]
- Take photographs [2]
- See hate messages [2]
- Hang out [2]
- Be rushed or hurried [1]
- Feel hate [1]
- Be disrespectful [1]
- Have a personal agenda [1]
- Compare this site to New York or the Pentagon [1]
- Trespass on private property; farm fields need to be protected [1]
- Use hands-on or interactive displays [1]
- Ride escalators or elevators [1]
- Steal items [1]
- Drink alcoholic beverages [1]
- Go to McDonalds [1]
- Use cell phones [1]
- Play radios [1]
- Bring pets [1]
- Party [1]
- Applaud [1]
- Laugh [1]

What I would NOT like the visitor to SEE:

- Money-making activity [19]
- Theme park atmosphere [6]
- Any mention of terrorists [6]
- Vandalism [4]
- The draglines [3]
- The dump; the junkyard [3]
- Mention of patriotism or military zeal [3]
- New land development [2]
- Anti-American demonstrations [2]
- The Flight 93 Chapel [2]
- Hate messages [1]
- Revenge [1]
- Too many statues [1]
- Any buildings [1]
- A huge building that takes the focus off the crash site [1]

- A huge parking lot [1]
- Guided tours [1]
- No documentary film; visitor should have to read and think on their own, not just sit [1]
- Advertising [1]
- Excessive signage [1]
- Drugs [1]
- Dirt bags [1]
- Mention of political figures [1]
- Racial slurs [1]
- Any implication that the terrorists' actions were indicative of Islamic beliefs [1]
- Bright lights [1]
- Movie in a visitor center [1]
- Admission fee to the park [1]
- Vehicular traffic [1]
- The terrible road [1]
- Fences [1]
- Bicycles; skateboards; scooters [1]

QUESTION #4

What is your biggest fear or concern about the creation of this new Memorial?

[] approximate number of responses

In order by highest number of responses

Fear or concern:

- Commercialism; some will profit financially [114]
- None; I have no fears or concerns [47]
- Will be too large, over glorified, overdone, over developed, not simple enough, too gaudy, too flashy, without respect, without dignity [34]
- Politics [24]
- Disruption of the lifestyle of the local residents [22]
- Vandalism; memorial will not have protection [22]
- Loss of rural landscape; landscape will change [22]
- People might forget over time [22]
- Fail to honor sacredness of area [22]
- Will be too touristy; just another tourist attraction or theme park [14]
- Will not be completed at all [14]
- Will not tell the complete, true story of passengers and crew; inaccurate or incomplete information will be transmitted [13]
- Will make heroes out of a few, not everyone; some may be overlooked [11]
- Increased traffic [11]
- Will not be sufficient future care and maintenance [9]
- Noise, disturbance, laughing [8]
- Feelings of the family will not be respected; they will not have enough input [8]
- Terrorists might try to destroy the memorial [7]
- People's memorial will be lost; will lose whatever the visitor wants it to be; will lose the temporary memorial and fence; will lose the spontaneity [7]
- Will be a recreational park with picnics and camping [6]
- Will minimize what happened here [6]
- Building may become more important than what happened here [5]
- Will not do a good job of showing and allowing people to feel what really happened; it will not be good enough [5]
- Will lose the feeling of peace and serenity [5]
- Will become bland in an attempt to offend no one [5]
- Will cost too much [5]
- Will be used to remember the pain and justify discrimination or racism [5]
- Will be too small [5]
- Litter and trash [5]
- Will lose the sense of sacredness [4]
- Will leave God out; will not allow religious objects [4]
- Will not represent differing religious views; will have difficulty in reconciling different religious views and non-religious views; will have a lack of inter-faith representation [4]
- Will not have much visitation [4]
- Phrase "Let's Roll" will be used [4]
- Will not have a separate access road [4]
- Will not be completed in a timely fashion [4]
- Will not be as worthy as the lives lost [3]
- Will be too trendy, too abstract, too conceptual, too modern [3]
- Will not be run by local people; outside people will make the decisions [3]
- Will have an atmosphere of militarism and patriotism [3]
- Will not be tied to the World Trade Center and Pentagon [3]
- World Trade Center or Pentagon might overshadow this memorial and what happened here [3]
- Too much land will be purchased without a clear plan [3]
- Draglines are too expensive and unnecessary; will obstruct the natural landscape [3]
- Road will not be repaired or improved [3]
- Will be too many people in the area [3]
- Will be charged money to visit memorial [3]
- Building to house visitor tributes would be a waste of money [3]

- Tributes left by visitors will not be included [2]
- Will not allow each visitor to reflect their own feelings as they view it [2]
- First responders and all who helped will not be included [2]
- Will not be close enough to where the plane went down to aid in understanding [2]
- Design competition will be a power struggle and the design will be lost; designer may be egotistical and well-connected and will design a self-promoting mess [2]
- Design will not be powerful enough to attract the world's attention [2]
- My idea for the memorial will be ignored; input from private citizens may not be considered [2]
- Will be too sentimental, too sappy [2]
- Will be too religious [2]
- Woods will not be preserved [2]
- Weather [2]
- Infrastructure is not good enough [2]
- Terrorism might happen again [2]
- Will remind us of the terrorists and their cause; this is not about the terrorists [2]
- Can American people forgive the terrorists' families? [1]
- We will not work together [1]
- Indecision will lead to poor design [1]
- Visitors will not learn from it [1]
- Will be just a monument with names [1]
- Will be just a stone or piece of pointless art that does not tell the story to future generations [1]
- Will not have an opportunity to connect with the heroes via leaving tributes, messages, etc. [1]
- May be too sad [1]
- May be too formal [1]
- May lack feeling; coldness [1]
- Will tomorrow's children care? [1]
- Will not belong to the world, just to the region [1]
- Ambassadors will not continue [1]
- Will turn into an interpretive site with docents [1]
- Will not have enough money to build it [1]
- Excessive paperwork will delay completion [1]
- Building will be built on the crash site [1]
- Families might not want anything built because it is a burial ground [1]
- Crash site will not be able to be designated a cemetery [1]
- Families will not heal because they will keep coming to the site [1]
- Families will not agree and there will be hurt feelings [1]
- Emphasis on the passengers and crew will diminish the sacrifices of service men and women every day [1]
- Will not include reference to other terrorist attacks in addition to September 11th [1]
- Will become a demonstration venue [1]
- Land will be altered with walking paths [1]
- Openness of space will be compromised with tree plantings [1]
- Will not have enough trees and lakes [1]
- Will have lack of zoning in Stonycreek Township or adjacent townships [1]
- Will be loss of local taxes [1]
- Will have a negative effect on property values [1]
- Landowners will attempt to make a profit [1]
- Ambassadors will take money from bus tours [1]
- Draglines will be removed [1]
- Pollution [1]
- Billboards and graffiti [1]
- Surrounding area will not be cleaned up [1]
- Will not have sufficient signage [1]
- Will not have ample parking [1]
- Will be charged for parking [1]
- Will not have a widened entrance to the park on Route 30 that may cause a safety issue with turning traffic and coal trucks [1]
- Skyline Road will not be closed as an entrance to the park [1]
- Will not have refreshments which are needed because it is a long distance to travel [1]
- Memorial will have a restaurant [1]
- Fast food might be next to the site [1]
- Restaurants and hotels will locate close to the memorial area [1]
- Smoking will be allowed [1]

QUESTION #5

Is there anything else you want to add?
[] approximate number of public comment responses

In order by highest number of responses

I would like to add:

- Express thanks to planning committee [10]
- Wrote something about their own September 11th experience [10]
- "God Bless" [8]
- Felt moved by visit to the Temporary Memorial; visit evoked memory of September 11th [6]
- After having visited the site, plan to visit again or bring others [5]
- "Keep it moving along;" nothing should prevent this Memorial from being completed [4]
- Expressed appreciation for work of the Ambassadors [4]
- Appreciated opportunity to comment, give input, be part of process [3]
- Need careful planning to protect serenity, privacy, and way of life of residents [3]
- "This is an awesome task" [3]
- Expressed sympathy; sadness for families [3]
- Concerned about resource conservation; protection of watershed [2]
- Expressed belief in God; a higher power; miracle of site [2]
- Glad the site will be preserved; memory of passengers, crew will not be forgotten [2]
- Expressed desire to help in any way possible [2]
- "Let's roll" [2]
- Extended best wishes to planners; wishes for compassion and wisdom [2]
- Expressed appreciation of Flight 93 Chapel [2]
- Need larger American flag on the fence at the crash site now [2]
- Need larger road signs, including mileage to Temporary Memorial now [1]
- Need temporary shelter at Temporary Memorial now [1]
- Ambassador honored to volunteer at site [1]
- Ambassadors need to be consistent with information [1]
- Memorial should be located at the site [1]
- "Flight 93 passengers and crew are true and only heroes of 9-11" [1]
- Memorial site offers an opportunity to address environmental issues [1]
- Consider future of recreation and economic sustainability for area [1]
- Site now something very different and weightier than the history of land use [1]
- "Temporary Memorial is very personal" [1]
- "Keep the dragline equipment so we can realize the enormity of the recovery [1]
- Creation of Memorial may result in more grief than comfort for families [1]
- Family members should have final decision on Memorial design [1]
- "Mt. Rushmore – Flight 93" [1]
- "Don't be too liberal in planning [1]
- Expressed love of country [1]
- "God Bless America" [1]
- "Buy American" [1]
- "Preserve Route 30" [1]
- "Try to complete Memorial in next 2 years" [1]
- See www.memorymedallion.com and consider for Flight 93 Memorial [1]
- Be careful not to try to over control the natural, rural features of site; it will take care of itself [1]
- Too much money already spent on studies and land acquisition while our servicemen and women are underpaid and property taxes go up [1]
- Memorial is a worthwhile project for our tax dollars [1]
- New York City and the Pentagon have their own stories to tell; "we can be different" [1]
- Note the similarity in September 11th attack to devastation of attack on Pearl Harbor [1]
- Site epitomizes David's victory over Goliath; cost was American lives [1]
- Native Pennsylvanian feels pride in response; role of the community [1]
- Response of community epitomized compassion, resolve of American people [1]
- "Thank God for the heroes of Flight 93" [1]
- "Keep religion in our government" [1]
- "Don't let political correctness and multi-culturalism ruin this Memorial" [1]
- "Thanks, Flight 93, for our freedom" [1]
- "The world hasn't been the same since that day" [1]

- While visiting the site, experienced feeling that passengers and crew are still with us; their spirits live on [1]
- Former pilot of Flight 93 inspired by passengers' actions [1]
- Former flight attendant didn't know any of the crew; trying to make sense of the insanity [1]
- Sculptor of "Skindeep," a commentary on the first New York City bombing, says his sculpture was inscribed, "Sacred remains, nothing remains" [1]
- Project should be aggregation of skills of landscape architects, artists, those who work in construction, and most importantly, those who are intimately involved [1]