



Flight 93 Volunteer Newsletter

November 2007

Flight 93 Site Brochure Gets Face-Lift For 2008

Did you ever notice how difficult it is to view the crash site on the cover photo of the Flight 93 site brochure? We anticipate that this about to change. On October 20, Flight 93 Ambassador and photographer Chuck Wagner photographed the site on what could have been considered the nicest autumn day in the region. Many would agree that the fall foliage was at its peak.

Wagner's photo is one of a handful of changes being made to update the site brochure. The National Park Service also made corrections to the list of passengers and crew members names, updated the visitation averages from 125,000 to read 150,000 visitors per year and added the NPS website, www.nps.gov/flni, instead of www.flight93memorialproject.org for further information about the Memorial project. There is a hold on printing the new brochure, but they are expected by the end of November. Special thanks to Chuck for allowing us to use his photograph!

New Faces At NPS Office

The NPS office will be welcoming two new additions to the team late this month. Skaidra Kempkowski (pronounced Sky-dra) was selected to fill the Administrative Assistant position at our front desk. Eventually you will hear Skaidra's voice when you call our office. She comes to Flight 93 from Everglades National Park, although she is originally from the Ohio area.

Jacob Miller will also be joining the staff as a Student Conservation Association intern. Many of you may already know Jacob, since he is a Shanksville Stonycreek High School alum. He has recently graduated



Photo by Chuck Wagner

The new photo that will appear on the cover the the Flight 93 National Memorial site brochure.

with a history degree from the University of Pittsburgh at Johnstown and is looking forward to working at Flight 93.

If you have the opportunity, please introduce yourself to our new staff and make them feel welcome to the Memorial project!

VIP Patch Criteria

The following guidelines establish how you can properly display your volunteer patch.



Every volunteer will receive a standard VIP patch (green border). Those who commit to at least 500 hours of service per year or those who commit to sharing specialized skills and their time to assisting the Memorial in completing projects are eligible for the Master Volunteer Ranger Corps (MVRC-red border).

The patch is to be worn on the left shoulder of the volunteer uniform, similar to the format of the NPS uniform.

Memorial Updates

- Volunteers other than Ambassadors who do not have any type of volunteer shirt should contact Adam Shaffer with their polo shirt size ASAP!
- If anyone needs a cover sheet with the official VIP logo on it for their notebook, or other notebook supplies, stop by the Park Office in Somerset.
- Remember: AAT Meeting on November 13th at St. Mark Lutheran Church-7pm. The AAT is open to all Ambassadors
- The heat has been turned on in the shelter at the Memorial.
- The supply of site brochures may run out. The NPS office is aware and is working to provide brochures A.S.A.P.
- The last Ambassador on duty at the site should remember to remove the "On Duty" sign from outside the shelter and turn the heat down. Thank you!

November Calendar:

- Nov. 3 *Daylight Savings* Time-Turn clocks back one hour
- Nov. 12 *Veterans Day*- Park Office is closed
- Nov. 13 Ambassador Advisory Team Meeting, 7pm at St. Mark Lutheran Church, Shanksville
- Nov. 22 *Thanksgiving Day*-Park Office is closed

Message from the VIP Coordinator:

While in New York City for the Advisory Commission and Task Force Meeting, I gave a status report on the volunteer program. Following the meeting, I had a New Yorker approach me. She asked that I convey to all the volunteers at Flight 93 that you are doing an outstanding job. She was deeply touched by her personal visit to Flight 93 just a little over a year ago.

Next month's newsletter will return to black and white print.

Please try to keep me posted in advance if you cannot work a shift at the Memorial or make it to the Office for transcription, on your regular day.

Adam Shaffer

NPS Photography
Chuck Wagner

Lauren Grandcolas image
courtesy of Jack Grandcolas

November Passenger & Crew Spotlight

Beginning this month, the Park office will begin to include a series which will feature one of the passengers or crew from Flight 93. These are biographies that have been provided by Flight 93 family members. This month we will be focusing on Lauren Grandcolas.



Lauren Grandcolas was born in Bloomington, Indiana on August 31, 1963. She was the daughter of Lawrence and Barbara Catuzzi of Houston, TX and Lake Toxaway, NC; the cherished and adored wife of Jack Grandcolas of San Rafael, CA; the loving sister of Dara Ann Near of Short Hills, NJ and Vaughn Catuzzi Lohec of Chatham, NJ. Lauren was a graduate of Stratford High School in Houston, TX and the University of Texas in Austin, where she was a member of the Alpha Delta Pi Sorority. Lauren and Jack were members of the Marin Country Club in Novato, CA.

While residing in San Francisco, she worked for the law firm of Thelin, Marlin, Johnson, and Bridges as a marketing executive, followed by positions at Price Waterhouse and Good Housekeeping Magazine. Most recently, Lauren was collaborating with a publisher on a book related to women's life-style achievements aimed at boosting

the self-confidence of women specifically, and adult behavior in general. This nonfiction work was a long-term goal and source of great pride to her.

Lauren so appreciated the outdoors that, in her spare time, she participated in hiking, jogging, roller blading, and kayaking amongst many other activities. Lauren was a strong and caring friend to everyone she knew; she will be dearly missed by all.

Lauren left us the way she lived her life, strong, determined, courageous and our heroine.

Lauren's book, You Can Do It! is available at the NPS office, in the resource library or for purchase from the Eastern National book corner.

Photo by Chuck Wagner



NPS Photo



Ceramic tile tribute made by students and left at the World Trade Center site, now part of the Tribute Center's collection.