



Flight 93 Volunteer Newsletter

February 2008

New Faces at the NPS Office

The NPS office would like to welcome Skaidra Kempkowski as the new office support assistant and Jacob Miller, a Student Conservation Association (SCA) intern. This month I had a chance to sit down with both of them and ask some of the tough questions.

Skaidra Kempkowski



Adam: Our volunteers would probably like to know about your pretty name and its origin. Do you mind sharing?

Skaidra: I've never been asked that before (laughs and smiles)! My first name is Lithuanian. My mother is originally from Lithuania and she immigrated to the U.S. in the 1950s. My husband's last name is Polish and he immigrated to the U.S. from Poland in 2005.

A: What is your favorite season?
S: Right now, I'd have to say summer!

A: What is your favorite type of food?
S: Mediterranean

A: What do you enjoy doing in your

time off?

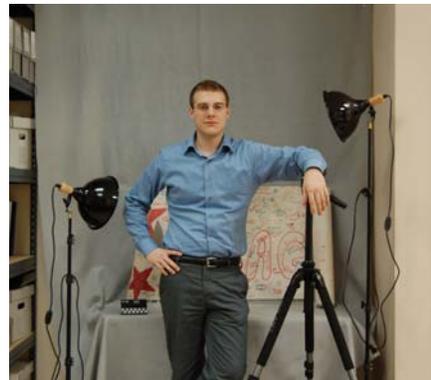
S: I like watching movies. I'm a movieholic and I enjoy cooking.

A: Having worked at Flight 93 since December, what is your favorite part of your new job?

S: All of the nice people here—everyone's smiling faces.

A: Favorite pet that you *never* had?

S: An elephant; I love elephants.



Jacob Miller

A: Since coming to the NPS project office, you've experienced a variety of duties. What has been your favorite?

J: I've enjoyed most of my duties so far, but would say my favorite has been photographing the tribute collection.

A: What is your favorite sport?
J: Curling

A: What is your favorite food?
J: Chili Cheese Dogs from Sheetz (smiles).

A: Favorite pet you never had?
J: A Siberian tiger

A: What is your favorite thing to do during time off?

J: Reading and watching Shanksville (high school) basketball dominate.

A: I'm sure our Shanksville alum volunteers will enjoy reading that. Thanks for taking the time to share with us.

Newsletter Goes Green

In an effort to cut down paper trail, save postage money and bring our volunteers the best possible quality newsletter (in color!) we will begin e-mailing the newsletter each month. Volunteers without e-mail will continue to receive a hard copy in the U.S. mail. If there are technical problems with receiving the newsletter, arrangements can be made to continue receiving the newsletter by snail mail.

Words from the Task Force Co-Chair

At the last Flight 93 Memorial Task Force Meeting, Co-Chair and family member, Patrick White shared with the public the following remarks regarding the volunteer Ambassadors, which I felt were appropriate to share with you today, after six years of service at the Memorial.

I can't say how much the Ambassadors bring to this process [the Memorial]. They are truly the glue that holds [together] what we do on a daily basis."

February Calendar:

- Feb. 2 Task Force/Commission Mtg.
10 a.m. @ Somerset County
Courthouse
- Feb. 18 Presidents' Day
(NPS Office Closed)
- Feb. 29 Volunteer Training @ 6:30 p.m.
New Photo Notebook

Upcoming Training

Mar. 28 Moussai Trial Evidence
containing seating
assignments, phone calls, &
transmissions from Flight 93

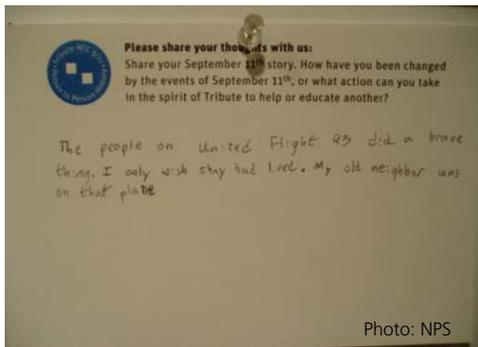
April 5 Educational Trip to the
Tribute Center, NYC for all
Flight 93 National Memorial
Volunteers. Watch for more
information!

Message From A Volunteer

To all the dear friends in the NPS and
Ambassadors, Thank you for "covering"
for me and for all the great cards and
expressions. And yes, I miss "my
Thursday pm" time. As I write this
(Wed. Jan. 2nd) I watch it snow,
fellowship with the home care nurse
each morning, use crutches quite well
and have Telk pamper me. (I exploit it).
-She now sees my "plan" and has me
doing the things that I should have been
doing for myself. January will be a time
of healing-no Myrtle Beach.
Have a great New Year-the Lord's
treasures and riches yours in abundance.

~Bob Gohn

Contributors:
NPS Staff
Family of Lorraine Bay



A comment card left at the Tribute Center in NYC reads: "The people on United Flight 93 did a brave thing. I only wish they had lived. My old neighbor was on that plane"

February Passenger & Crew Focus

These are biographies that have been provided by Flight 93 family members. This month we will continue with a feature on Flight Attendant Lorraine G. Bay.

Lorraine Grace Bay was born in Philadelphia on July 20, 1943 in the midst of World War II. She was a bright star whose presence gave family and friends something positive and beautiful to talk about during those fateful and uncertain days.

She was a typical teenager of the 1950's enjoying every moment of those growing years. Thanksgiving was always a favorite holiday at her house: football, food and loving family were the order of the day. Lorraine graduated from Neshaminy High School in 1961 where she was the Captain of the Color Guard and subsequently joined a community Senior Drum and Bugle Corps. As part of the Color Guard, she enjoyed the camaraderie for two years. Lorraine was working in the office of the Reedman Car Dealership in Langhorne, PA when the lure of the vast skies of United Airlines beckoned in 1964.

Lorraine trained at Chicago's O'Hare Airport and then began her 37 year career as a Flight Attendant. Humor was always part of Lorraine's life, even if the joke was on her. On her first short flight, her plane landed before she had even finished serving lunch. In her helpful, but inexperienced way she had taken the time to unwrap each sandwich rather than just giving it to the passenger. She soon learned to efficiently complete her tasks in the allotted time, but never lost her delightful way of always looking at life through the prism of laughter. It was always fun talking to Lorraine about her flights and the many interesting and sometimes famous

people who passed through her life. Even if the trip was miserable, her stories always ended with a smile.



Lorraine and Erich Bay married in 1979 and lived in East Windsor, NJ. Their early morning work schedules had them at times passing like ships in the night, but they always took the time for each other before leaving for her flights. She was the family organizer, planning events and making sure the appropriate card for every birthday or anniversary was mailed.

She carried that ability to her professional career as well. Lorraine had style and grace that showed through in everything she did. She watched over her fellow flight attendants, making sure doctor's appointments were kept, even sending hats to friends undergoing chemotherapy. Her gifts and cards were unique, personal and always early. Two ill colleagues received cards postmarked September 11, 2001 indicating that they were mailed that fateful morning. She loved to share her experience with younger flight attendants to help them along the way and connected with passengers on every level whether young or old or traveling on business or pleasure.

There wasn't a kinder, more considerate person on the face of the earth. Lorraine had a beautiful smile, twinkling eyes and a hearty hug and her love will stay with all who knew her.