



National Park Service Contractor Performance Report

Host Agency: NPS	Report Type: Final Report (100 % Completed)	Report Date: From: 3/12/1999 To: 10/15/2000	
Evaluating Organization: NPS	Contracting Office: NPS	Contract Number: C121199902	Order Number:
Contractor Name and Address: D L NORTON GENERAL CONTRACTING No data from D and B 7730 E EVANS RD SCOTTSDALE, AZ852603410		TIN: 860173434 DUNS: 070250238 SIC/NAICS: 1542 Commodity Code: Procurement Method: Negotiated Contract Type: Fixed-Price	
Amount of Basic Contract: \$7,452,660.00	Total Amount of Modifications: \$310,477.65	Liquid Damages Assessed: \$0.00	Net Amount Paid Contractor: \$7,763,137.65
Award Date: 3/12/1999	Original Completion Date: 8/29/2000	Final Completion Date: 10/15/2000	Date Work was accepted: 10/15/2000
Description of Requirement: Construct Mather Point Transit and Orientation Center, South Rim, Grand Canyon National Park, Arizona			

RATINGS

Quality of Product or Service

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

	N/A	0	1	2	3	4	5
Quality of Workmanship :							X
Adequacy of the CQC Plan :							X
Implementation of CQC Plan:							X
Quality of QC Documentation:							X
Storage of Materials :						X	
Adequacy of Materials:							X
Adequacy of Submittals :							X
Adequacy of QC Testing:							X
Adequacy of As-Builts:							X
Use of Specified Materials:							X
Identification/Correction of Deficient Work :							X

Government Comments for Quality of Product or Service

Contractor performed extremely well with workmanship and overall quality of work.

Cost Control

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

	N/A	0	1	2	3	4	5
Cost Control:						X	

Government Comments for Cost Control

Contractor worked very well with Government to maintain cost control on the project.

Timeliness of Performance

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

	N/A	0	1	2	3	4	5
Adequacy of Initial Progress Schedule:						X	
Adherence to Approved Schedule:						X	
Resolution of Delays:							X
Submission of Required Documentation:							X
Completion of Punch List Items:							X
Submission of Updated and Revised Progress Schedules :						X	
Warranty Response:							X

Government Comments for Timeliness of Performance

Contractor's request for time extensions were appropriate for the project. Overall timeliness was outstanding.

Effectiveness of Management / Business Relations

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

	N/A	0	1	2	3	4	5
Cooperation and Responsiveness:							X
Management of Resources/Personnel:							X
Coordination and Control of Subcontractors:						X	
Adequacy of Site Clean-Up:							X
Effectiveness of Job-Site Regulations:							X
Compliance With Laws and Regulations:							X
Professional Conduct:							X
Review/Resolution of Subcontractor's Issues:						X	
Change Order Activity (By Contractor):						X	
Adequacy of Work Force:							X
O & M Manuals/Instructions:							X
Spare Parts Delivery:	X						

Government Comments for Effectiveness of Management / Business Relations

Contractor was extremely effective with its management and business relations.

Compliance With Labor Standards

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

	N/A	0	1	2	3	4	5
Correction of Noted Deficiencies:							X
Payrolls Properly Completed and Submitted:							X
Compliance With Labor Laws and Regulation With Specific Attention to the Davis-Bacon Act and EEO Req:							X

Government Comments for Compliance With Labor Standards
No known labor standards violations or issues

Compliance With Safety Standards

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

	N/A	0	1	2	3	4	5
Adequacy of Safety Plan:							X
Implementation of Safety Plan:							X
Correction of Noted Deficiencies:							X

Government Comments for Compliance With Safety Standards
Excellent compliance with safety standards

Overall Rating

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

	N/A	0	1	2	3	4	5
Overall Rating:							X

Government Comments for Overall Rating
D.L. Norton's performance with this contract and another ongoing contract in the park was outstanding. Coordination between the two projects was outstanding as well.

Subcontracts

Are subcontracts involved ? Yes

Government Comments for Comment on subcontracts
Limited subcontracting

Contractor Key Personnel

Contractor Manager/Principal Investigator
Norton, Chip

Government Comments for Contractor Manager/Principal Investigator
None entered - Contractor does not reply

Contractor Key Person

Government Comments for Contractor Key Person
None entered - Contractor does not reply

Contractor Key Person

Government Comments for Contractor Key Person
None entered - Contractor does not reply

Small Business Subcontracting Plan

Did the contractor make a good faith effort to comply with its subcontracting plan consistent with the goals and objectives, reporting and other aspects of the plan? **N/A**
If this is a bundled contract, did the contractor meet the goals and objectives for small business participation? **N/A**

Government Comments for Comments on Small Business Subcontracting Plan
None entered - Contractor does not reply

Small Disadvantaged Business Goals

Did the contractor make a good faith effort to comply with its subcontracting plan consistent with the goals and objectives, for small disadvantaged business (SDB) participation, monetary targets for SDB participation, and required notifications? **N/A**

Government Comments for Meeting SDB Subcontracting Requirements
None entered - Contractor does not reply

Customer Satisfaction

Is/was the contractor committed to customer satisfaction? **Yes**
Would you recommend the selection of this firm again? **Yes**

Government Comments for Customer Satisfaction
None entered - Contractor does not reply

Project Officer/COTR

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CONTRACTOR COMMENTS

Contractor's Comments for Contractor Manager/Principal Investigator

Contractor's Comments for Contractor Key Person

Contractor's Comments for Contractor Key Person

Contractor's Comments for Comments on Small Business Subcontracting Plan

Contractor's Comments for Meeting SDB Subcontracting Requirements

Contractor's Comments for Customer Satisfaction

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