

United States Department of the Interior

NATIONAL PARK SERVICE

Denali National Park & Preserve Mile 237 Parks Highway P.O. Box 126 Denali National Park, AK 99755



RECRUITMENT BULLETIN: **DENA-25-020**

ISSUE DATE: December 4, 2024

CLOSING DATE: Eligible applications will be forwarded to the hiring official beginning December 24, 2024 and every three weeks until after the closing date of April 2, 2025, or until the positions are filled.

JOBS AVAILABLE THROUGH THE ALASKA LOCAL HIRE PROGRAM – PUBLIC LAW 96-487

Denali National Park and Preserve is accepting applications for up to four temporary, not-to-exceed 1,039 hours, full-time, Park Guide, GS-0090-04, positions. This announcement is also online at www.nps.gov/dena/parkmgmt/jobs-local-hire.htm. More than one position may be filled via this bulletin.

POSITION

Park Guide, GS-0090-04

\$19.53- \$25.39 per hour, plus a 3% Cost of Living Allowance (COLA), which is subject to annual review and adjustment.

DUTY LOCATION

Denali Park, AK

APPOINTMENT INFORMATION: Temporary, full-time, approximately mid-April through late September. The appointments may be extended for an additional period (not to exceed 1,039 hours total employment). Persons selected may be eligible for rehire in future years.

BENEFITS: Temporary, seasonal, and intermittent employees on appointments expected to last at least 90 days and expected to work a schedule of 130 hours or more a calendar month, will be eligible to enroll in a Federal Employee Health Benefit (FEHB) health plan and Federal Employee Dental and Vision Insurance Plan (FEDVIP) upon notification from their employing office. Eligible employees will be responsible for the employee share of the premium while on the official agency roles, which will be deducted from bi-weekly earnings.

<u>DUTIES</u>: If selected, you will work as a Park Guide, GS-0090-04, at Denali National Park and Preserve. The duties for this position include visitor services, resource protection, and interpretation. Specific duties include:

- Performing visitor center front desk support by responding to visitor inquiries, making sales, and collecting fees.
- Completing a variety of supportive functions such as stocking maps and brochures, recording statistics, and maintaining Junior Ranger program supplies.
- When needed, providing first aid to visitors, employees, and others.
- Conducting on-foot roving patrols of the park to provide informal interpretation and to protect natural and cultural resources.
- Advising visitors of park regulations and explaining the importance of these to encourage visitor support for protection of the resources and/or safety of visitors.
- Effectively managing human-wildlife interactions and providing safety and education to visitors.
- Employing effective verbal and written communication skills to present one or two
 formal and informal thematic interpretive programs based on established template
 program outlines. Formal or informal programs may include guided walks, ranger talks,
 and bus welcome messages.
- Boarding buses to provide short visitor welcome messages, recording road use data, and providing visitor orientation at the Savage River Check Station.

For more information about the duties of this position, please contact Elizabeth Beavers, Deputy Director of Interpretation and Education, at 907-683-6224 or Elizabeth Beavers@nps.gov.

<u>PHYSICAL DEMANDS</u>: The work requires standing for long periods of time, walking for long distances, climbing and descending steep inclines, bending, and lifting moderately heavy items. Mental stress and physical fatigue occur due to the significant number of personal contacts, occasional emergency responses, and repetitive nature of interpretive programs.

WORK ENVIRONMENT: Work is performed both indoors and outdoors resulting in exposure to a variety of weather conditions.

WHO MAY APPLY: Any U.S. citizen who has acquired special knowledge or expertise regarding the natural or cultural resources of Denali National Park and Preserve, by reason of having either lived or worked in or near the park may apply. To be eligible, applicants must have lived or worked in or near the area long enough to encounter and become familiar with a full range of typical conditions that affect the work to be accomplished. Applicant resumes should reflect periods of time having lived or worked in or near the area of consideration.

Areas considered "near" Denali National Park and Preserve, Toklat, and Wonder Lake duty stations include only: Anderson, Cantwell, Chulitna, Clear, Curry, Denali Park, Ferry, Healy, Kantishna, Lake Minchumina, McKinley Village, Nenana, Nikolai, Petersville, Talkeetna, Tanana, Telida, and Trapper Creek.

POSITION REQUIREMENTS: Requirements will be determined by evaluating experience in your resume and the interview and selection process. All position requirements must be met by the closing date of this recruitment bulletin. Knowledge or expertise concerning the park's or preserve's natural and/or cultural resources and the management thereof is required. Local knowledge of the resources and the typical conditions that affect the work to be accomplished will be applied in the performance of the duties. Applicant resumes should reflect periods of time having lived or worked in or near the area of consideration.

Following are four competencies identified for this position. Applicants are not required to address these competencies in a separate document, but are encouraged to include in their resumes information related to these competencies.

- 1) Ability to communicate verbally to diverse groups and in a variety of settings.
- 2) Ability to provide professional customer service.
- 3) Skill in the daily operation of a busy visitor center/information desk, sales outlet, bookstore, or similar facility to include providing frontline information and support services.
- 4) Ability to deliver natural and/or historical information through prescribed talks/demonstrations and provide guide services to parties of small size (as many as 20 people).

CONDITIONS OF EMPLOYMENT:

- U.S. Citizenship required.
- Appointment subject to background investigation with credit check and favorable adjudication before starting work.
- Selectee will be required to participate in the Direct Deposit Electronic Funds Transfer Program.
- Selectee must be 16 years of age or older.
- Males ages 18-25 must meet Selective Service Registration Act requirement. Verify registration at sss.gov.
- This position may work a variety of schedules, which may include evening, weekend, and/or holiday work. The schedule may involve performance of duties before or after "normal" working hours.
- This position may be required to work overtime.
- Selectee may be required to travel up to three nights per month.
- Government housing is not available for this position.
- Selectee will be required to wear a uniform and comply with the National Park Service uniform standards. A uniform allowance will be provided.
- Selectee is required to collect fees.

HOW TO APPLY:

PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY! Incomplete submissions may result in non-referral of your application. **Please note:** An application consists of your resume and any other required forms or documents outlined below. There is no application form to complete.

All applications must be received via email or postmarked by the closing date of the announcement. Hand-delivered or faxed applications will not be accepted.

You may email your application to: Denali_Applications@nps.gov. Do not carbon copy (cc) anyone when you email your application. You should submit your application using a personal email, not a work email. Emailed applications must be received by 11:59 p.m. Alaska Standard Time on the closing date of this recruitment bulletin.

It is the applicant's responsibility to verify their application has been received via email by the deadline specified above.

If you email your application, include the recruitment bulletin number in the subject line. If you apply for more than one position, <u>send a separate email with an application for each position</u>.

Note: Information provided in the body of the email will not be considered part of your application. Include all information you want to share in your resume or include a cover letter.

If mailed via United States Postal Service (USPS), your application must be addressed to: Park Headquarters, ATTN: HR, Denali National Park and Preserve, PO Box 126, Denali Park, AK 99755. DO NOT SEND your application via United Parcel Service (UPS) or FedEx. We do not accept applications mailed in postage-paid government envelopes or through an internal government mail system.

If your application is postmarked on the closing date, it must be received in a sealed envelope at Denali National Park and Preserve no later than seven calendar days after the closing date.

Do <u>not</u> include any photographs of yourself or any PII (Personally Identifiable Information), such as your Social Security Number, driver's license number, or passport number in your application.

REQUIRED FORMS to include in your application:

- **Resume** that includes your current address, email, and phone number as well as detailed information about your work experience. Include the following: *the recruitment bulletin number of the position for which you are applying*; and for each period of employment state the <u>specific date range</u> worked (for example, June 15, 2022 August 31, 2023), the position title, employer's name, phone number, and address.
 - o Emailed resumes and cover letters need to be sent as **attachments.** Any text written in the email you send <u>will not</u> be forwarded to the selecting official.
- DD-214 Certificate of Release or Discharge from Active Duty if claiming points of Veterans' Preference, include a legible copy of the DD-214 form that shows the type of discharge from service (usually the Member 4 copy), or Report of Separation from Active Duty if separation was prior to July 1, 1979. If claiming 10 points of Veterans' Preference, also include the SF-15 and verification documents described on the back of the SF-15. The SF-15 may be obtained through the Internet at www.opm.gov/forms. See additional details below about Veterans' Preference.

It is the applicant's responsibility to provide documentation/proof of claimed status for veterans' preference, qualifications, and education. Applicants will not be solicited for further data if that provided is found to be inadequate, illegible, or incomplete.

Application materials will not be returned; therefore, do not submit original documents that you may need in the future, or extra materials such as letters of recommendation, photographs, or award certificates.

If you make a false statement in any part of your application, you may not be hired or you may be fired after you begin work, or you may be subject to fines, imprisonment, or other disciplinary action.

RECRUITMENT BULLETIN DATES:

This is an open continuous recruitment bulletin. Applications will be reviewed for eligibility beginning seven days after December 24, 2024, the initial cut-off date. Additional applications will be reviewed and issued to the selecting official on an as needed basis. This announcement will remain open through April 2, 2025 or until the position(s) is filled, whichever comes first. Once selections are made, this announcement will be closed without notice. Applications received after the initial cut-off date of December 24, 2024, will be considered, if needed, by the cut-off dates below and the application waiting period:

- December 24, 2024 (initial cut-off date)
- January 14, 2025
- February 4, 2025
- February 25, 2025
- March 18, 2025
- April 2, 2025

How to Get Assistance

Assistance may be obtained by e-mailing DENA_HR_Requests@nps.gov. Do not email applications to this email address.

Veterans' Preference (**for qualifying veterans**): To receive Veterans' Preference, your application package must include a copy of your DD-214 form – *Certificate of Release or Discharge from Active Duty* – that shows the type of discharge from service (usually the Member 4 copy), or Report of Separation from Active Duty if separation was prior to July 1, 1979. If claiming 10-point Veterans' Preference, you also must provide a completed SF-15 (www.opm.gov/forms) and verification documents listed on the SF-15. If you are separated and as yet do not have a DD-214, you may use an official statement of service from your command indicating that you have completed active service and are being discharged under honorable conditions, or provide other official documentation (e.g. documentation of receipt of a campaign badge or expeditionary medal) that proves your military service was performed under honorable conditions. You will not receive Veterans' Preference if you do not provide this documentation.

Reasonable Accommodations: The agency provides reasonable accommodations to applicants with disabilities where appropriate. If you need a reasonable accommodation for any part of the application and hiring process, please notify the park office listed on this announcement. Determinations on requests for reasonable accommodations will be made on a case-by-case basis.

Privacy Act Information: The application you submit for this position contains information subject to the privacy act of 1974 (PL-93-579, 4 USC 552a). We are required to provide you with information regarding our authority and purpose for collecting this data, the routine uses which will be made of it and the effects, if any, of non-disclosure. You are entitled to the same information as it pertains to disclosure of your social security number. Any questions you may have regarding the Privacy Act regulations and the rights it extends can be answered by contacting the park office.

Equal Employment Opportunity: Appointments are made without regard to race, color, age, sex, sexual orientation, religion, political affiliation, national origin, marital status, non-disqualifying handicap condition or any non-merit factor.