UNITED STATES DEPARTMENT OF THE INTERIOR NATIONAL
PARK SERVICE
PERIODIC CONCESSION EVALUATION REPORT
(Transportation Systems) – Standard No. VII

FORM 10-607 (Rev. 6/82)

Concid#:	EVER004-11	Name of Concessioner:	TRF, Inc.
Region:	SERO	Facility/Service:	Shark Valley Tram Tours
Year of Evaluation:	2013		

NOTICE TO CONCESSIONER: The elements (X) below were found deficient this date and must be corrected by the date(s) specified below. Failure to make correction(s) within the date(s) specified will result in downgrading the initial rating and may result in an unsatisfactory rating which may affect your contract/permit. ***Follow-up evaluations will be conducted to determine corrective action taken.***

ELEMENTS/CLASSIFICATION
Check (Box) in space provided - applicable elements (APP.)
Check (Box) in space provided - those which are deficient (DEF.)

Element		APP.	DEF.
A. FACILITY EXTERIOR			
1.	Structure Condition (B)	X	
2.	Grounds (B)	X	
3.	Public Signs (C)	X	
4.	Garbage and Trash (B)	X	
B. FACILITY INTERIOR			
5.	Public Restrooms (A)		
6.	Public Signs (C)		
7.	Public and Other Areas (B)		
C. OPERATIONAL			
8.	Employee Performance (A)	X	
9.	Employee Attitude (A)	X	
10.	Employee Appearance (A)	X	
11.	Operating Hours (B)	X	
12.	Staffing (A)	X	

Element		APP.	DEF.
D. RATES			
13.	Authorized Rates (A)	X	
14.	Posting of Rates (B)	X	
E. VEHICLES & VESSELS			
15.	Maintenance (B)	X	
16.	Regulations (A)		
17.	Interpretation (B)		
F. OTHER			
18.	Beverage Container Program (B)		

ITEM #	EVALUATION OBSERVATION	CORRECT BY (Date)	CORRECTED BY (Date)

EVALUATION DATE	# OF OBSERVATIONS BY CLASSIFICATIONS			NUMERIC PERIODIC RATING	NPS EVALUATOR SIGNATURE	CONCESSIONER SIGNATURE
INITIAL	A	B	C			
				Preliminary		
FOLLOW-UP						
				Final		

REMARKS: