



CY2026 Commercial Use Authorization Operation Plan Questionnaire

Overview:

An Operation Plan questionnaire is required for each Commercial Use Authorization (CUA) application at Channel Islands National Park. The purpose of the Operation Plan is to explain to the National Park Service (NPS) what, where and how the Commercial Operator provides the services authorized under the CUA. It is crucial to identify measures the Commercial Operator will use to address visitors' safety and how your in-park operations will ensure protection of the park's cultural and natural resources. Therefore, thorough answers to the questions below are required of all CUA Applicants, and this plan will be reviewed by the park annually. The Operation Plan will be kept on-file and included in the official record regarding CUA contract compliance performance. It may be considered during the review and approval process for future CUA applications and their issuance.

Instructions for completing the Operation Plan:

On separate sheets of paper and on company letterhead (if applicable), provide a statement for each question in each section below. The following guidance applies:

- Answer each question in a concise and complete manner, sufficiently addressing all elements of your proposed commercial activities.
- If a question does not pertain to your operation, please provide an explanation.
- If a question on the outline is unclear, please contact the park Commercial Services office at 805-658-5726, or via email at john_hansen@nps.gov.

I. Operations to be conducted:

- a. What services are provided?
- b. Where and how are these services provided? (provide current map(s) identifying routes/areas proposed for use)
- c. What is your expected operating season?
- d. How many outings are planned for this season? (Multi-Day tours must provide tentative itineraries, to include number of trips, trip dates and destinations)
- e. How many clients/visitors are expected to receive services under this CUA in CY2026?
- f. How many and what type of boats/vessels and other equipment will be used in the operation?
- g. How often is the equipment used to provide this service inspected/serviced for safety and reliability?

II. Products:

- a. What equipment is provided for the client/visitor to use for this service?
- b. How often is the equipment inspected for safety and/or usability?
- c. Is food provided by the Commercial Operator? Describe the type(s) of food provided (i.e., snacks, meals – hot, meals – cold).
- d. If food is not provided by the Commercial Operator, who is providing food?
- e. What type of sanitation practices will you encourage your clients to use within the park?

III. Safety Plan of Action:

- a. What kind of safety training is conducted with employees?
- b. How is the issue of safety addressed with the clients?
- c. What is the contingency plan of action in the event of serious accident or injury to clients and employees?
- d. What is the plan of action in the event that pollution of, or damage to, park resources occur as a result of your activity?
- e. What type of communications equipment is carried while providing these services?
- f. What is the contingency plan of action in the event of mechanical breakdown of a vehicle, boat, vessel, or trailer after the service has started?
- g. What is the contingency plan of action in the event unexpected circumstances require an unplanned overnight stay?

IV. Methods of Operations:

- a. What types of sanitation practices do the Commercial Operator employ when providing services?
- b. Are recycling practices established for the operation? If so, please briefly describe practices.
- c. How will the service be provided to ensure that no client or employee damages or removes natural resources, archaeological or historic artifacts from Channel Islands National Park?
- d. How will the service be provided to ensure biosecurity (mitigation practices to avoid introduction of invasive species from the mainland) of island ecosystems, and keeping the islands free from introduction of non-native species?
- e. What is the waste management plan for handling various wastes generated by providing this service (i.e., trash, food garbage, human waste, etc.)?