

**From:** [Jim Snider](#)  
**To:** [Joseph Salvatore](#)  
**Subject:** Washington Monument Grand Opening Billing  
**Date:** Tuesday, May 19, 2015 11:26:10 AM

---

Joe,

Is there any word on the Washington Monuments repairs from the re-opening I am catching a great deal of heat from my powers to be. I really needs some help on this.

Thanks,

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



**From:** [Salvatore, Joseph](#)  
**To:** [Teresa Austin](#)  
**Subject:** Fwd: Washington Monument Grand Opening Billing  
**Date:** Tuesday, May 19, 2015 11:29:04 AM

---

What is the latest status on the ratification?

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

----- Forwarded message -----

**From:** **Jim Snider** <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)>  
**Date:** Tue, May 19, 2015 at 1:25 PM  
**Subject:** Washington Monument Grand Opening Billing  
**To:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>

Joe,

Is there any word on the Washington Monuments repairs from the re-opening I am catching a great deal of heat from my powers to be. I really needs some help on this.

Thanks,

*James E. Snider*

**Vice President**

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**From:** [Alvarez, Jorge](#)  
**To:** [Rosanna Weltzin](#); [Paul Ollig](#); [Sean Kennealy](#); [Karen Cucurullo](#); [Joseph Salvatore](#)  
**Subject:** WAMO elevator  
**Date:** Wednesday, May 27, 2015 11:56:27 AM

---

We are experiencing loss of power intermittently to the elevator.  
Quality has been trying to figure out why, but so far they have not been able to figure it out.  
One of our electricians is now working with Quality to see what the problem is.  
In the meantime, the elevator remains down.

As soon as I get more news, I will pass them to you.

Jorge

**From:** [Karen Cucurullo](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Rosanna Weltzin](#); [Paul Ollig](#); [Sean Kennealy](#); [Joseph Salvatore](#); [Michael Litterst](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, May 27, 2015 11:58:09 AM

---

Jorge, always include Mike in these messages tx

Sent from my iPhone

> On May 27, 2015, at 1:56 PM, Alvarez, Jorge <jorge\_alvarez@nps.gov> wrote:  
>  
> We are experiencing loss of power intermittently to the elevator.  
> Quality has been trying to figure out why, but so far they have not been able to figure it out.  
> One of our electricians is now working with Quality to see what the problem is.  
> In the meantime, the elevator remains down.  
>  
> As soon as I get more news, I will pass them to you.  
>  
> Jorge

**From:** [Alvarez, Jorge](#)  
**To:** [Michael Litterst](#)  
**Subject:** Fwd: WAMO elevator  
**Date:** Wednesday, May 27, 2015 12:01:44 PM

---

Mike: sorry, one of these days I will remember to CC you as well. Sorry

jorge

----- Forwarded message -----

**From:** **Alvarez, Jorge** <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>

**Date:** Wed, May 27, 2015 at 1:56 PM

**Subject:** WAMO elevator

**To:** Rosanna Weltzin <[rosanna\\_weltzin@nps.gov](mailto:rosanna_weltzin@nps.gov)>, Paul Ollig <[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)>, Sean Kennealy <[Sean\\_Kennealy@nps.gov](mailto:Sean_Kennealy@nps.gov)>, Karen Cucurullo <[karen\\_cucurullo@nps.gov](mailto:karen_cucurullo@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>

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In the meantime, the elevator remains down.

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Jorge

**From:** [Sean Kennealy](#)  
**To:** [Alvarez Jorge](#); [Salvatore Joseph](#)  
**Cc:** [Paul Ollig](#); [Cucurullo Karen](#); [Litterst Michael](#); [Peter Shannon](#); [Pope RJ](#); [Weltzin Rosanna](#)  
**Subject:** WAMO Closed due to Elevator Not Working and Severe Weather  
**Date:** Wednesday, May 27, 2015 2:32:16 PM

---

Jorge,

There is been no communication on this issue since about 1 PM this afternoon. Both Paul and Rosanna do not know what the status of the elevator is and are reporting to me that both Quality Elevator and our Electricians are no longer at the site. The USPP do not know the status and they are contacting Paul and Rosanna for information.

I have made a decision to close the Washington Monument at 5 PM due to the elevator not working and severe weather pending.

Please provide us an update as to the status of the elevator and any other electrical issues that are occurring at the Washington Monument.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

**From:** [Kennealy, Sean](#)  
**To:** [Jorge Alvarez](#); [Joseph Salvatore](#); [Michael Litterst](#); [Paul Ollig](#); [Rosanna Weltzin](#); [Karen Cucurullo](#); [Catherine Dewey](#)  
**Subject:** Washington Monument Operating Status - May 28, 2015  
**Date:** Thursday, May 28, 2015 7:23:01 AM

---

Jorge,

Please use this email thread as a way to provide everyone an update on the operating status of the Washington Monument. Provide updates as milestones are achieved, or hourly, whichever comes first.

Update #1 (9 AM):

Quality Elevator and NPS Electricians on site trouble shooting electrical issues. Elevator is out of service due to intermittent electrical issues. Opening time not yet determined.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)



**From:** [Litterst, Michael](#)  
**Subject:** Washington Monument closed  
**Date:** Thursday, May 28, 2015 7:23:53 AM

---

The Washington Monument is closed due to an electrical issue associated with the elevator; no visitors are inside the monument, either in the elevator or at the observation level. The service contractor is onsite and the monument will reopen as soon as possible.

Mike

~~~~~

Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Jorge Alvarez](#)  
**To:** [Sean Kennealy](#); [Cucurullo Karen](#); [Litterst Michael](#); [Salvatore Joseph](#); [Paul Ollig](#)  
**Subject:** WAMO elevator  
**Date:** Thursday, May 28, 2015 7:28:56 AM

---

So far nothing to report. Quality and NPS have installed monitors to see if we can record the fluctuation in electricity.

Quality will be bringing weights to simulate actual loads to see if this affects the power.

The last time we lost power was yesterday at 2:17 PM.

So next step here is to bring weights and run the elevator with them to see if we get any power fluctuation.

I will update more once this testing is done

Jorge

Sent from my iPhone

**From:** [Alvarez, Jorge](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Joseph Salvatore](#); [Michael Litterst](#); [Paul Ollig](#); [Rosanna Weltzin](#); [Karen Cucurullo](#); [Catherine Dewey](#)  
**Subject:** Re: Washington Monument Operating Status - May 28, 2015  
**Date:** Thursday, May 28, 2015 7:56:42 AM

---

Update #2:(10 AM) : Quality Elevator is going back to their shop to bring weights. They want to run the elevator with loads simulating real usage. They should be back in 2 hours. So far today, we have not been able to replicate the power fluctuation. As I said in my last email, the last time we lost power was yesterday afternoon at 2:17.  
Jorge

On Thu, May 28, 2015 at 9:22 AM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:  
Jorge,

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Thanks, Sean

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Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Weltzin, Rosanna](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Peter Shannon](#); [Stacy Madalena](#)  
**Subject:** Re: Washington Monument Operating Status - May 28, 2015  
**Date:** Thursday, May 28, 2015 8:38:34 AM

---

Thanks Jorge. Can you please include Pete (USPP) and Stacy (EN) in these emails?

Rosanna Weltzin  
Deputy Chief of Interpretation and Education  
National Mall and Memorial Parks  
cell: 202.359.1528



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

On Thu, May 28, 2015 at 9:56 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:  
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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)



**From:** [Alvarez, Jorge](#)  
**To:** [Joseph Salvatore](#); [Sean Kennealy](#); [Patricia Petersky](#); [Melissa Flottman](#); [Teresa Austin](#)  
**Subject:** WAMO elevator  
**Date:** Thursday, May 28, 2015 10:36:12 AM

---

Just heard from Tammy at Quality. She told me that under the direction of her supervisor, Jim Snyder, they are going to send us a proposal to continue working on the elevator and will not come back until they receive the signed proposal back. They have not gotten paid for last year's work when we had a similar problem and do not want to go on this road again. So I am waiting for the proposal to see how much it is and will need your help to approve this.

Thanks, Jorge

**From:** [Tammy Wright](#)  
**To:** ["Jorge Alvarez"; "Joseph Salvatore"](#)  
**Subject:** Washington Monument  
**Date:** Thursday, May 28, 2015 10:37:33 AM  
**Attachments:** [20150528\\_115124.pdf](#)  
[20150528\\_115108.pdf](#)

---

Jorge – Per our discussions from yesterday into today.

We have been experiencing multiple “Loss of Power” to our control system. To assist in isolating the power or voltage loss to the elevator equipment we propose to inspect the entire length of the existing power feed from the switch gear at base to the elevator machine room, install phase monitoring at various points. We also propose to run the elevator with various loads to increase the voltage/amps to help isolate the problem should it be in the feeder line. Please review the attached proposal and let us know how to proceed.

As you know from our discussion onsite and with your Electricians this situation is placing significant stresses on the electrical components of the elevator system. Power surges can not only damage electrical components of the elevator controller but damage to hoist motor fields, armature, windings even the transformers.

Please review the proposal attached, we await your direction.

Should you have any questions please do not hesitate to call me, (240) 372-1419.

*Tammy J. Wright*

Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419



**From:** [Joseph Salvatore](#)  
**To:** [Jorge Alvarez](#)  
**Subject:** Re: Washington Monument  
**Date:** Thursday, May 28, 2015 10:45:49 AM

---

Jorge

Go for it. Check to see how much we have on the emergency support CLIN. WE may not have to add any finds.

Sent from my iPhone

On May 28, 2015, at 12:37 PM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

Jorge – Per our discussions from yesterday into today.

We have been experiencing multiple “Loss of Power” to our control system. To assist in isolating the power or voltage loss to the elevator equipment we propose to inspect the entire length of the existing power feed from the switch gear at base to the elevator machine room, install phase monitoring at various points. We also propose to run the elevator with various loads to increase the voltage/amps to help isolate the problem should it be in the feeder line. Please review the attached proposal and let us know how to proceed.

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*Tammy J. Wright*  
Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419



**From:** [Joseph Salvatore](#)  
**To:** [Alvarez, Jorge](#); [Melissa Flottman](#)  
**Cc:** [Sean Kennealy](#); [Patricia Petersky](#); [Melissa Flottman](#); [Teresa Austin](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 10:46:58 AM

---

Melissa

Did we modify to remove the extra (b) or is it still sitting there?  
(4)

Sent from my iPhone

> On May 28, 2015, at 12:36 PM, Alvarez, Jorge <jorge\_alvarez@nps.gov> wrote:

>

> Just heard from Tammy at Quality. She told me that under the direction of her supervisor, Jim Snyder, they are going to send us a proposal to continue working on the elevator and will not come back until they receive the signed proposal back. They have not gotten paid for last year's work when we had a similar problem and do not want to go on this road again.

> So I am waiting for the proposal to see how much it is and will need your help to approve this.

>

> Thanks, Jorge

**From:** [Tammy Wright](#)  
**To:** ["Jorge Alvarez"](#)  
**Subject:** FW: Washington Monument  
**Date:** Thursday, May 28, 2015 10:52:19 AM  
**Attachments:** [20150528\\_115124.pdf](#)  
[20150528\\_115108.pdf](#)

---

Here you go!

*Tammy J. Wright*

Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419



---

**From:** Tammy Wright  
**Sent:** Thursday, May 28, 2015 12:37 PM  
**To:** 'Jorge Alvarez'; 'Joseph Salvatore'  
**Subject:** Washington Monument

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*Jammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



**From:** [Sean Kennealy](#)  
**To:** [Joseph Salvatore](#)  
**Subject:** Re: Washington Monument  
**Date:** Thursday, May 28, 2015 11:06:46 AM

---

Is someone evaluating the proposal for price and work requirements? I see 2 proposals attached. One has (b) (4) for regular time and (b) (4) for OT. The other speaks to teams (b) (4) and included what appears to be subcontractor costs. However, the sub costs are not broken down, just a lump sum.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office - direct)  
202-359-1551 (cell)

On May 28, 2015, at 12:44 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Sent from my iPhone

Begin forwarded message:

**From:** Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)>  
**To:** Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
**Subject:** Washington Monument

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Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419

<20150528\_115124.pdf>

<20150528\_115108.pdf>

**From:** [Sean Kennealy](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Patricia Petersky](#); [Melissa Flottman](#); [Teresa Austin](#); [Paul Ollig](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 11:13:37 AM

---

Ok. Keep us posted as you evaluate the proposal for pricing and scope, compare hourly rates to contract prices, evaluate subcontractor breakdown costs, and time schedules. Then prepare a PR so we can award the work and get the elevator back in operation quickly.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office - direct)  
202-359-1551 (cell)

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So I am waiting for the proposal to see how much it is and will need your help to approve this.

Thanks, Jorge

**From:** [Petersky, Patricia](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Alvarez, Jorge](#); [Joseph Salvatore](#); [Melissa Flottman](#); [Teresa Austin](#); [Paul Ollig](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 11:14:08 AM

---

We are addressing this right now.

v/r,

Patricia Petersky  
Acting East MABO Lead Supervisor  
Office of Acquisition, Financial Assistance and Property Management  
National Park Service, National Capital Region  
1100 Ohio Drive, SW  
Washington, DC 20242

202.619.7102 (office)  
202.774.0061 (cell)  
202.485.9720 (fax)

On Thu, May 28, 2015 at 1:13 PM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:  
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Thanks, Jorge

**From:** [Jorge Alvarez](#)  
**To:** [Patricia Petersky](#)  
**Subject:** Fwd: Washington Monument  
**Date:** Thursday, May 28, 2015 11:15:39 AM  
**Attachments:** [20150528\\_115124.pdf](#)  
[20150528\\_115108.pdf](#)

---

Sent from my iPhone

Begin forwarded message:

**From:** Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)>  
**To:** Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Subject:** FW: Washington Monument

Here you go!

Tammy J. Wright  
Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419

[Email Banner 3.jpg]<<http://www.qualityelevator.com/>>

From: Tammy Wright  
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Subject: Washington Monument

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Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419

[Email Banner 3.jpg]<<http://www.qualityelevator.com/>>

**From:** [Flottman, Melissa](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Alvarez, Jorge](#); [Melissa Flottman](#); [Sean Kennealy](#); [Patricia Petersky](#); [Teresa Austin](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 12:24:55 PM

---

Patricia -

This email serves as my funds certification and approval in the event that the emergency repair costs exceed the emergency repair CLIN of the existing contract. The Washington Monument elevator is a crucial piece of equipment to our park's operations. If it needs to be modified to add additional funding, I'd appreciate an update from someone for my accounting purposes.

Thanks,

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

On Thu, May 28, 2015 at 1:51 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
Makes sense. This is good though.

Sent from my iPad

On May 28, 2015, at 1:39 PM, Flottman, Melissa <[melissa\\_flottman@nps.gov](mailto:melissa_flottman@nps.gov)> wrote:

Joe -

We have not submitted to mod to deobligate the (b) (4) yet. We were going to include it in the full list of required deobligations that we'll submit as part of the UDO review exercise in late June. Note that all lines on that contract have their full balance. This means that no invoices have been paid. I would like someone to let us know why no invoices have been paid and whether the full balance of each line will be needed. If they aren't needed, we can submit one mod to the MABO with the (b) (4) plus any other balances that should be deobligated -- rather than doing this piece meal.

Thanks!

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



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visitors, supporters, and advocates.**

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Melissa

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help to approve this.

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**From:** [Alvarez, Jorge](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Joseph Salvatore](#); [Michael Litterst](#); [Paul Ollig](#); [Rosanna Weltzin](#); [Karen Cucurullo](#); [Catherine Dewey](#); [Peter Shannon](#); [Teresa Austin](#); [Patricia Petersky](#)  
**Subject:** Re: Washington Monument Operating Status - May 28, 2015  
**Date:** Thursday, May 28, 2015 12:39:17 PM

---

Update #3 (2:25PM): Quality Elevator left the Monument at 10 AM to go and pick up weights for testing. I called them at 12 to see where they were since I had not heard from them. Tammy and Jim Snyder told me that they were sending me a couple of proposals for the work and that they would not come back to site until these were signed.

I Spoke with Teri and Patricia and determined that we have about (b) (4) in the current contract to spend on emergency repairs.

Patricia made the call to Quality to approve the work , not to exceed the (b) (4) . Quality is not coming back today since it has gotten late in the day but will come at 6 AM tomorrow to start the testing.

I have arranged for a K-9 unit to be on site as close to 6 AM as possible to allow their equipment into the plaza. our electricians are also coming at 6:30 to assist Quality. In the meantime, we have placed 3 monitors to check the electrical flow into the elevator, so tomorrow morning we will have a bit more idea of where the problem could be.

At this time we should make arrangements to keep the Monument close tomorrow and until we can find the problem.

Jorge

On Thu, May 28, 2015 at 9:56 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Update #2:(10 AM) : Quality Elevator is going back to their shop to bring weights. They want to run the elevator with loads simulating real usage. They should be back in 2 hours. So far today, we have not been able to replicate the power fluctuation. As I said in my last email, the last time we lost power was yesterday afternoon at 2:17.

Jorge

On Thu, May 28, 2015 at 9:22 AM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Jorge,

Please use this email thread as a way to provide everyone an update on the operating status of the Washington Monument. Provide updates as milestones are achieved, or hourly, whichever comes first.

Update #1 (9 AM):

Quality Elevator and NPS Electricians on site trouble shooting electrical issues. Elevator is out of service due to intermittent electrical issues. Opening time not yet determined.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent

National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Petersky, Patricia](#)  
**To:** [Flottman, Melissa](#)  
**Cc:** [Joseph Salvatore](#); [Alvarez, Jorge](#); [Melissa Flottman](#); [Sean Kennealy](#); [Teresa Austin](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 12:40:19 PM

---

Please provide me a LIMIT amount that I can authorize.

v/r,

Patricia Petersky  
Acting East MABO Lead Supervisor  
Office of Acquisition, Financial Assistance and Property Management  
National Park Service, National Capital Region  
1100 Ohio Drive, SW  
Washington, DC 20242

202.619.7102 (office)  
202.774.0061 (cell)  
202.485.9720 (fax)

On Thu, May 28, 2015 at 2:24 PM, Flottman, Melissa <[melissa\\_flottman@nps.gov](mailto:melissa_flottman@nps.gov)> wrote:  
Patricia -

This email serves as my funds certification and approval in the event that the emergency repair costs exceed the emergency repair CLIN of the existing contract. The Washington Monument elevator is a crucial piece of equipment to our park's operations. If it needs to be modified to add additional funding, I'd appreciate an update from someone for my accounting purposes.

Thanks,

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

On Thu, May 28, 2015 at 1:51 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
Makes sense. This is good though.

Sent from my iPad

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Joe -

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Thanks!

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



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<[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
Melissa

Did we modify to remove the extra (b) (4) or is it still sitting there?

Sent from my iPhone

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> So I am waiting for the proposal to see how much it is and will need your help to approve this.

>

> Thanks, Jorge



**From:** [Flottman, Melissa](#)  
**To:** [Petersky, Patricia](#)  
**Cc:** [Joseph Salvatore](#); [Alvarez, Jorge](#); [Melissa Flottman](#); [Sean Kennealy](#); [Teresa Austin](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 12:46:47 PM

---

I authorize up to (b) (4)

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



On Thu, May 28, 2015 at 2:40 PM, Petersky, Patricia <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)> wrote:  
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v/r,

Patricia Petersky  
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National Park Service, National Capital Region  
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National Park Service  
National Mall and Memorial Parks  
Division of Administration

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202.603.6675 (Work cell)



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Thanks!

Melissa Flottman  
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National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
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> So I am waiting for the proposal to see how much it is and will need your help to approve this.

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> Thanks, Jorge

**From:** [Alvarez, Jorge](#)  
**To:** [Flottman, Melissa](#)  
**Cc:** [Petersky, Patricia](#); [Joseph Salvatore](#); [Melissa Flottman](#); [Sean Kennealy](#); [Teresa Austin](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 12:48:26 PM

---

Melissa: This is great and very much appreciated

Jorge

On Thu, May 28, 2015 at 2:46 PM, Flottman, Melissa <[melissa\\_flottman@nps.gov](mailto:melissa_flottman@nps.gov)> wrote:

I authorize up to (b) (4) .

Melissa Flottman  
Financial Manager  
National Park Service  
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Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



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create the next generation of park  
visitors, supporters, and advocates.**

On Thu, May 28, 2015 at 2:40 PM, Petersky, Patricia <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)> wrote:  
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Patricia Petersky  
Acting East MABO Lead Supervisor  
Office of Acquisition, Financial Assistance and Property Management  
National Park Service, National Capital Region  
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Thanks!

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> So I am waiting for the proposal to see how much it is and will need  
your help to approve this.

>

> Thanks, Jorge

**From:** [Flottman, Melissa](#)  
**To:** [Alvarez, Jorge](#); [Joseph Salvatore](#); [Teresa Austin](#); [Sean Kennealy](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, May 28, 2015 12:49:33 PM

---

That "limit" is completely arbitrary. I'm praying we do not have to spend an additional [REDACTED], but I did not want my response to impact or delay the repairs.

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



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I authorize up to [REDACTED]

Melissa Flottman  
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National Park Service  
National Mall and Memorial Parks  
Division of Administration  
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202.603.6675 (Work cell)



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On Thu, May 28, 2015 at 2:40 PM, Petersky, Patricia <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)> wrote:

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v/r,

Patricia Petersky  
Acting East MABO Lead Supervisor  
Office of Acquisition, Financial Assistance and Property Management  
National Park Service, National Capital Region  
1100 Ohio Drive, SW  
Washington, DC 20242

202.619.7102 (office)  
202.774.0061 (cell)  
202.485.9720 (fax)

On Thu, May 28, 2015 at 2:24 PM, Flottman, Melissa <[melissa\\_flottman@nps.gov](mailto:melissa_flottman@nps.gov)> wrote:

Patricia -

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Thanks,

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Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



On Thu, May 28, 2015 at 1:51 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:



Makes sense. This is good though.

Sent from my iPad

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National Park Service  
National Mall and Memorial Parks  
Division of Administration  
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> Thanks, Jorge

**From:** [Alvarez, Jorge](#)  
**To:** [Melissa Flottman](#)  
**Subject:** Fwd: WAMO elevator  
**Date:** Thursday, May 28, 2015 12:51:27 PM

---

Did not go through the first time

Jorge

----- Forwarded message -----

**From:** **Alvarez, Jorge** <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Date:** Thu, May 28, 2015 at 2:48 PM  
**Subject:** Re: WAMO elevator  
**To:** "Flottman, Melissa" <[melissa\\_flottman@nps.gov](mailto:melissa_flottman@nps.gov)>  
**Cc:** "Petersky, Patricia" <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, Melissa Flottman <[melissa\\_l\\_brown@nps.gov](mailto:melissa_l_brown@nps.gov)>, Sean Kennealy <[Sean\\_Kennealy@nps.gov](mailto:Sean_Kennealy@nps.gov)>, Teresa Austin <[teresa\\_austin@nps.gov](mailto:teresa_austin@nps.gov)>

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I authorize up to [REDACTED].

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



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National Park Service  
National Mall and Memorial Parks  
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**From:** [Jorge Alvarez](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Salvatore Joseph](#); [Paul Ollig](#); [Cucurullo Karen](#); [Litterst Michael](#); [Peter Shannon](#); [Pope RJ](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO Closed due to Elevator Not Working and Severe Weather  
**Date:** Friday, May 29, 2015 6:16:21 AM

---

Update 1 (5/20): monitors placed on the elevator yesterday do not show any power loss since yesterday morning.  
Quality is testing the elevator with 7000 pounds of weight as we speak hoping this will bring up the problem.

Jorge  
Sent from my iPhone

> On May 27, 2015, at 4:32 PM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

>

> Jorge,

>

> There is been no communication on this issue since about 1 PM this afternoon. Both Paul and Rosanna do not know what the status of the elevator is and are reporting to me that both Quality Elevator and our Electricians are no longer at the site. The USPP do not know the status and they are contacting Paul and Rosanna for information.

>

> I have made a decision to close the Washington Monument at 5 PM due to the elevator not working and severe weather pending.

>

> Please provide us an update as to the status of the elevator and any other electrical issues that are occurring at the Washington Monument.

>

> Thanks, Sean

> \*\*\*\*\*

> Sean Kennealy

> Acting Deputy Superintendent

> National Mall & Memorial Parks

> National Park Service

> 202-245-4685 (o)

> 202-359-1551 (c)

**From:** [Jorge Alvarez](#)  
**To:** [Sean Kennealy](#); [Cucurullo Karen](#); [Litterst Michael](#); [Salvatore Joseph](#); [Weltzin Rosanna](#); [Paul Ollig](#); [Pope RJ](#)  
**Subject:** WAMO elevator  
**Date:** Friday, May 29, 2015 8:40:34 AM

---

We have ran all the testings possible on the elevator without being able to duplicate the problem.

We will be opening the elevator to the public at 12 noon today.

A tech from quality will remain at the Monument until closing today just in case.

If you have any questions please call me

Jorge

Sent from my iPhone



**From:** [Moore, Tim](#)  
**To:** [NPS NCR NAMA MALL Operations Supervisors](#); [Jorge Alvarez](#)  
**Subject:** WAMO Elevator  
**Date:** Saturday, May 30, 2015 8:07:21 PM

---

All,

Tonight we had a hiccup with the elevator. After the second observation on the way down the elevator "abruptly stopped" for a period of approximately 30 seconds before resuming its descent. Additionally a minor "shudder" was experienced periodically throughout the night by several of the staff. No intervention on the part of the staff was needed or attempted but this indicates to me that there may still be a gremlin in the system. I would recommend Quality does another diagnostic.

On a side note, the staff, including myself, were not given any kind of explanation for the issue or how it was resolved. Due to this the rumor mill has everything from a broken circuit to a complete computer failure. To alleviate this problem can we please receive updates and explanations on these types of issues in the future.

Thanks,  
Tim

--

Tim Moore  
Park Ranger-Seasonal Supervisor  
EMS Coordinator  
National Mall and Memorial Parks  
240-375-5755

**From:** [Healy, Robert](#)  
**To:** [Joseph Salvatore](#); [Jorge Alvarez](#)  
**Cc:** [Tim Moore](#); [Jeffrey Jones](#); [Jamie Keller](#)  
**Subject:** Fwd: WAMO elevator  
**Date:** Saturday, May 30, 2015 8:27:02 PM

---

----- Forwarded message -----

**From:** **Healy, Robert** <[robert\\_healy@nps.gov](mailto:robert_healy@nps.gov)>  
**Date:** Sat, May 30, 2015 at 10:25 PM  
**Subject:** Re: WAMO elevator  
**To:** "Coldiron, Linda" <[linda\\_coldiron@nps.gov](mailto:linda_coldiron@nps.gov)>

Linda:

Thank you for the report. I will forward to the appropriate managers.

Bob Healy

On Sat, May 30, 2015 at 9:56 PM, Coldiron, Linda <[linda\\_coldiron@nps.gov](mailto:linda_coldiron@nps.gov)> wrote:

Hello Bob, the elevator stopped rather abruptly this evening between the second slowdown and the bottom. We stayed in that position for some seconds. The elevator then continued to the bottom floor. There were no other incidents for the rest of the evening.

Linda

--

Bob Healy, (Supervisory) Park Ranger (REMT), NAMA 202-438-6314 (Cell)

--

Bob Healy, (Supervisory) Park Ranger (REMT), NAMA 202-438-6314 (Cell)

**From:** [Jorge Alvarez](#)  
**To:** [Sean Kennealy](#); [Cucurullo Karen](#); [Salvatore Joseph](#); [Litterst Michael](#); [Paul Ollig](#); [Weltzin Rosanna](#)  
**Subject:** WAMO elevator  
**Date:** Sunday, May 31, 2015 7:40:41 PM

---

Just been informed that the elevator is down again.  
I have contacted Quality and they will be coming at 6 AM tomorrow

Jorge

Sent from my iPhone

**From:** [Sean Kennealy](#)  
**To:** [Jorge Alvarez](#)  
**Subject:** Re: WAMO elevator  
**Date:** Monday, June 01, 2015 4:52:11 AM

---

Same problem as last week?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On May 31, 2015, at 9:40 PM, Jorge Alvarez <jorge\_alvarez@nps.gov> wrote:

>

> Just been informed that the elevator is down again.

> I have contacted Quality and they will be coming at 6 AM tomorrow

>

> Jorge

>

>

> Sent from my iPhone

**From:** [Jorge Alvarez](#)  
**To:** [Sean Kennealy](#)  
**Subject:** Re: WAMO elevator  
**Date:** Monday, June 01, 2015 5:03:15 AM

---

Sean: same as last week. Lost power.

Jorge

Sent from my iPhone

> On Jun 1, 2015, at 6:52 AM, Sean Kennealy <sean\_kennealy@nps.gov> wrote:

>

> Same problem as last week?

>

> Thanks, Sean

> \*\*\*\*\*

> Sean Kennealy

> Acting Deputy Superintendent

> National Mall & Memorial Parks

> National Park Service

> 202-245-4685 (o)

> 202-359-1551 (c)

>

>> On May 31, 2015, at 9:40 PM, Jorge Alvarez <jorge\_alvarez@nps.gov> wrote:

>>

>> Just been informed that the elevator is down again.

>> I have contacted Quality and they will be coming at 6 AM tomorrow

>>

>> Jorge

>>

>>

>> Sent from my iPhone

**From:** [Sean Kennealy](#)  
**To:** [Jorge Alvarez](#)  
**Subject:** Re: WAMO elevator  
**Date:** Monday, June 01, 2015 5:15:28 AM

---

I wonder what is going on?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On Jun 1, 2015, at 7:03 AM, Jorge Alvarez <jorge\_alvarez@nps.gov> wrote:

>

> Sean: same as last week. Lost power.

>

> Jorge

>

> Sent from my iPhone

>

>> On Jun 1, 2015, at 6:52 AM, Sean Kennealy <sean\_kennealy@nps.gov> wrote:

>>

>> Same problem as last week?

>>

>> Thanks, Sean

>> \*\*\*\*\*

>> Sean Kennealy  
>> Acting Deputy Superintendent  
>> National Mall & Memorial Parks  
>> National Park Service  
>> 202-245-4685 (o)  
>> 202-359-1551 (c)

>>

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>>>

>>> Just been informed that the elevator is down again.

>>> I have contacted Quality and they will be coming at 6 AM tomorrow

>>>

>>> Jorge

>>>

>>>

>>> Sent from my iPhone

**From:** [Jorge Alvarez](#)  
**To:** [Litterst Michael](#)  
**Subject:** WAMO  
**Date:** Monday, June 01, 2015 5:23:41 AM

---

Mike: no elevator again today. Same problem as last week

Jorge

Sent from my iPhone

**From:** [Karen Cucurullo](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Sean Kennealy](#); [Salvatore Joseph](#); [Litterst Michael](#); [Paul Ollig](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Monday, June 01, 2015 5:28:06 AM

---

Any progress?

Sent from my iPhone

> On May 31, 2015, at 9:40 PM, Jorge Alvarez <jorge\_alvarez@nps.gov> wrote:

>

> Just been informed that the elevator is down again.

> I have contacted Quality and they will be coming at 6 AM tomorrow

>

> Jorge

>

>

> Sent from my iPhone



**From:** [Alvarez, Jorge](#)  
**To:** [Sean Kennealy](#); [Joseph Salvatore](#); [Rosanna Weltzin](#); [Paul Ollig](#); [Michael Litterst](#); [Richard Pope](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO elevator  
**Date:** Monday, June 01, 2015 5:55:35 AM

---

Sean: we just found out that the doors are blowing fuses out. Quality is bringing new fuses to site and we might be good to go soon.

Jorge

On Mon, Jun 1, 2015 at 7:15 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

I wonder what is going on?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On Jun 1, 2015, at 7:03 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

>

> Sean: same as last week. Lost power.

>

> Jorge

>

> Sent from my iPhone

>

>> On Jun 1, 2015, at 6:52 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

>>

>> Same problem as last week?

>>

>> Thanks, Sean

>> \*\*\*\*\*

>> Sean Kennealy  
>> Acting Deputy Superintendent  
>> National Mall & Memorial Parks  
>> National Park Service  
>> 202-245-4685 (o)  
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>>> Just been informed that the elevator is down again.

>>> I have contacted Quality and they will be coming at 6 AM tomorrow

>>>

>>> Jorge

>>>

>>>

>>> Sent from my iPhone

**From:** [Joseph Salvatore](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Sean Kennealy](#); [Rosanna Weltzin](#); [Paul Ollig](#); [Michael Litterst](#); [Richard Pope](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO elevator  
**Date:** Monday, June 01, 2015 7:11:57 AM

---

Ok but hopefully they will find out the cause and not the affect.

Sent from my iPhone

On Jun 1, 2015, at 7:55 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Sean: we just found out that the doors are blowing fuses out. Quality is bringing new fuses to site and we might be good to go soon.

Jorge

On Mon, Jun 1, 2015 at 7:15 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

I wonder what is going on?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

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>

> Sean: same as last week. Lost power.

>

> Jorge

>

> Sent from my iPhone

>

>> On Jun 1, 2015, at 6:52 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

>>

>> Same problem as last week?

>>

>> Thanks, Sean

>> \*\*\*\*\*

>> Sean Kennealy  
>> Acting Deputy Superintendent  
>> National Mall & Memorial Parks  
>> National Park Service  
>> 202-245-4685 (o)

>> 202-359-1551 (c)

>>

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wrote:

>>>

>>> Just been informed that the elevator is down again.

>>> I have contacted Quality and they will be coming at 6 AM tomorrow

>>>

>>> Jorge

>>>

>>>

>>> Sent from my iPhone

**From:** [Alvarez, Jorge](#)  
**To:** [Patricia Petersky](#)  
**Cc:** [Joseph Salvatore](#); [Teresa Austin](#); [Sean Kennealy](#)  
**Subject:** WAMO elevator  
**Date:** Monday, June 01, 2015 10:55:49 AM

---

Patricia: I am going to be running short on hours for the repair of the WAMO elevator. It broke down again last night and Quality has been working with us since 10 PM. They have found one problem but the problem we had last week has not been found. Please let me know what we need to do in order to keep Quality working in order to find out the original problem and get the elevator back in service

Thanks, Jorge

**From:** [Alvarez, Jorge](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Sean Kennealy](#)  
**Subject:** Re: Emergency Repairs Washington Monument  
**Date:** Monday, June 01, 2015 1:02:32 PM

---

This work needs to happen tonight to gain some time on the rest of the repairs. They will need to replace a joist cable that has been chewed up inside the shaft of the elevator. this will be done tomorrow morning.

Jorge

On Mon, Jun 1, 2015 at 3:00 PM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

This money is supposed to be approved by Patricia.

Jorge

On Mon, Jun 1, 2015 at 2:57 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Jorge

Please provide an update.

Joe.

Sent from my iPad

> On Jun 1, 2015, at 2:36 PM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

>

> As discussed for tonight's repairs estimated at (b) (4) please let us know how to proceed for tonight's work.

>

> Sent from my iPhone

**From:** [Joseph Salvatore](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Sean Kennealy](#); [Michael Litterst](#); [Karen Cucurullo](#)  
**Subject:** Re: Emergency Repairs Washington Monument  
**Date:** Monday, June 01, 2015 1:06:25 PM

---

All parts will be here by tomorrow?

Sent from my iPhone

On Jun 1, 2015, at 3:02 PM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

This work needs to happen tonight to gain some time on the rest of the repairs. They will need to replace a joist cable that has been chewed up inside the shaft of the elevator. this will be done tomorrow morning.

Jorge

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This money is supposed to be approved by Patricia.

Jorge

On Mon, Jun 1, 2015 at 2:57 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Jorge

Please provide an update.

Joe.

Sent from my iPad

> On Jun 1, 2015, at 2:36 PM, Tammy Wright  
> <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

>

> As discussed for tonight's repairs estimated at (b) (4) please let us know how to proceed for tonight's work.

>

> Sent from my iPhone

**From:** [Cucurullo, Karen](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Alvarez, Jorge](#); [Sean Kennealy](#); [Michael Litterst](#); [Teresa Austin](#)  
**Subject:** Re: Emergency Repairs Washington Monument  
**Date:** Monday, June 01, 2015 1:10:14 PM

---

Why not get Teri in the loop since she works with Patrica pretty closely.

Karen

On Mon, Jun 1, 2015 at 3:06 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
All parts will be here by tomorrow?

Sent from my iPhone

On Jun 1, 2015, at 3:02 PM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

This work needs to happen tonight to gain some time on the rest of the repairs. They will need to replace a joist cable that has been chewed up inside the shaft of the elevator. this will be done tomorrow morning.

Jorge

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This money is supposed to be approved by Patricia.

Jorge

On Mon, Jun 1, 2015 at 2:57 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Jorge

Please provide an update.

Joe.

Sent from my iPad

> On Jun 1, 2015, at 2:36 PM, Tammy Wright  
> <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

>

> As discussed for tonight's repairs estimated at (b) (4) please let us know how to proceed for tonight's work.

>

> Sent from my iPhone



--

Karen Cucurullo  
Acting Superintendent  
National Mall and Memorial Parks  
w:202-245-4670

.

**From:** [Jenkins, Jackie](#)  
**To:** [Tammy Wright](#)  
**Cc:** [Jorge Alvarez](#); [Melissa Flottman](#); [Patricia Petersky](#); [Tracey Crockett](#)  
**Subject:** Authorizing Additional funds for Emergency Work  
**Date:** Monday, June 01, 2015 1:23:51 PM

---

Tammy,

I'm authorizing up to (b) (4) for emergency work on the (Elevator) at the Washington Monument, the additional funds will cover the work currently being done in order to get the Elevator back in working condition AS SOON AS POSSIBLE.

I'll have the Purchase Order to you in the Morning June 2, 2015.

This is to repair parts that malfunctioned over the weekend and today.

(b) (4)

--

Jackie K. Jenkins  
MABO East Team Contract Specialist  
Acquisition, Financial Assistance and Property Management  
National Park Service, National Capital Region  
1100 Ohio Drive, SW  
Washington, DC 20242  
202-619-6373

**From:** [Litterst, Michael](#)  
**To:** [Tammy Wright](#)  
**Cc:** [jsnider@qualityelevator.com](mailto:jsnider@qualityelevator.com); [Karen Cucurullo](#); [Sean Kennealy](#); [Joseph Salvatore](#); [Jorge Alvarez](#)  
**Subject:** Re: URGENT - elevator statement  
**Date:** Monday, June 01, 2015 3:39:09 PM

---

Tammy:

Thanks! I tweaked and simplified a bit; let me know if this retains the essence of what you and Jim sent. Please let me know ASAP; I'd like to get this out prior to the start of 6 p.m. newscasts.

The Washington Monument will remain closed until at least Thursday, June 4, to allow technicians to repair a mechanical alignment issue with the elevator. The problem is suspected to have been caused by the repeated shut down of the elevator over the last week due to intermittent loss of power. At no time was any visitor or National Park Service employee in danger; the elevator responded as designed.

Mike

~~~~~  
Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

On Mon, Jun 1, 2015 at 5:18 PM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:  
Mike please review below.....

Sent from my iPhone

Begin forwarded message:

**From:** Jim Snider <[JSnider@Qualityelevator.com](mailto:JSnider@Qualityelevator.com)>  
**Date:** June 1, 2015, 5:02:25 PM EDT  
**To:** Tammy Wright <[TWright@Qualityelevator.com](mailto:TWright@Qualityelevator.com)>

The elevator located at the Washington Monument was experiencing intermittent electrical power interruptions. It is suspected these intermittent electrical interruptions has caused the elevator to go off line during operation. The most recent electrical anomaly is suspected to have caused the elevator to shut down and caused mechanical alignment issue that is presently being investigated and repaired.

At no time was any Park Service Visitors or employees in danger at the time of this incident. The elevator responded as designed.

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**From:** [Kennealy, Sean](#)  
**To:** [Joseph Salvatore](#); [Jorge Alvarez](#)  
**Cc:** [Karen Cucurullo](#)  
**Subject:** WAMO Power Supply - Pepco?  
**Date:** Tuesday, June 02, 2015 6:35:13 AM

---

Did you guys make contact with Pepco and find out if they had power fluctuations in the WAMO grid over the last few weeks?

Are we planning to check the junction boxes in the stairwell leading from the Bunker 1 to the Elevator Machine Room?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Alvarez, Jorge](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Joseph Salvatore](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO Power Supply - Pepco?  
**Date:** Tuesday, June 02, 2015 6:49:31 AM

---

Sean: I did finally reached someone at PEPCO last night. This morning they are checking their records and will call me back. I am going to ask them to come and check their feed into the Monument to make sure.

jorge

On Tue, Jun 2, 2015 at 8:35 AM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Did you guys make contact with Pepco and find out if they had power fluctuations in the WAMO grid over the last few weeks?

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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Alvarez, Jorge](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Kennealy, Sean](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO Power Supply - Pepco?  
**Date:** Tuesday, June 02, 2015 7:31:27 AM

---

PEPCO will be at the Monument this morning at 10:15. I will show them into the bunker and they will be checking the power coming in to the elevator

jorge

On Tue, Jun 2, 2015 at 8:45 AM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
Jorge did call and is awaiting a call back. Right now we do not have a plan to check the junction boxes until we see what happens with these repairs.

Sent from my iPhone

On Jun 2, 2015, at 8:35 AM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Sean Kennealy](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO Power Supply - Pepco?  
**Date:** Tuesday, June 02, 2015 8:06:34 AM

---

Excellent.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office - direct)  
202-359-1551 (cell)

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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)



**From:** [Kennealy, Sean](#)  
**To:** [Litterst, Michael](#)  
**Cc:** [Joseph Salvatore](#); [Jorge Alvarez](#); [Jerold Hawn](#); [Paul Ollig](#); [Rosanna Weltzin](#); [Peter Shannon](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO status for tomorrow?  
**Date:** Wednesday, June 03, 2015 10:06:51 AM

---

I am waiting on the following information from Facility Management:

1. Written statement from Quality Elevator saying the elevator is safe and reliable to be placed back in operation.
2. Written cost proposal and schedule to replace the traveling rope they removed yesterday.
3. Data from Pepco's electrical metering device about quality of electric service.
4. Data/results from the other metering devices placed in machine room the last few days.
5. Commitment from Quality to immediately respond if we have any issues.

Once we have this information, I think it is safe to say we can open tomorrow (Thursday, 6/4) at 9 AM.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

On Wed, Jun 3, 2015 at 11:18 AM, Litterst, Michael <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)> wrote:

I'm getting press calls and Jerry is getting congressional calls about tickets asking whether we expect to be open tomorrow. Based on where the repairs are now, is there something we can say? Perhaps "Crews continue to make progress in the repairs to the Washington Monument; at this time, we expect it will reopen at 9 a.m. on Thursday." Do we think that's the case, or is it still up in the air enough that we're best just leaving it alone for now?

Mike

~~~~~

Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA

**From:** [Salvatore, Joseph](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Litterst, Michael](#); [Jorge Alvarez](#); [Jerold Hawn](#); [Paul Ollig](#); [Rosanna Weltzin](#); [Peter Shannon](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO status for tomorrow?  
**Date:** Wednesday, June 03, 2015 10:16:43 AM

---

1. I called and am awaiting but will call again
2. They are working this but if we get #1 I believe we can open without #2
3. PEPCO found no issues today but are continuing to check and monitor
4. No issues
5. Contractually they are obligated to report within the hour. I will call them and remind them to reinforce the WAMO urgency with their dispatch people.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Wed, Jun 3, 2015 at 12:06 PM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:  
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2. Written cost proposal and schedule to replace the traveling rope they removed yesterday.
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Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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Mike

~~~~~  
Mike Litterst

Public Affairs Officer

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EXPERIENCE YOUR AMERICA



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Tammy Wright](#)  
**To:** ["Petersky, Patricia"](#); [Jorge Alvarez](#); ["Joseph Salvatore"](#)  
**Cc:** [Jim Snider](#); [James McDonough](#)  
**Subject:** RE: NPS Elevator Invoices / Comp Rope Repair  
**Date:** Wednesday, June 03, 2015 10:43:30 AM  
**Attachments:** [20150603\\_121613.pdf](#)

---

Please find attached pricing to replace one (1) compensation rope, and install the 2 pull out switches.

Pricing is provided for regular time and overtime.

Please review and contact me with any questions.

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Petersky, Patricia [mailto:[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)]  
**Sent:** Wednesday, June 03, 2015 9:36 AM  
**To:** Tammy Wright  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

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Do you know who I can talk to about getting a proposal to replace the cable? How quickly could I get that proposal? Please advise.

v/r,

Patricia Petersky

Contracting Officer

Office of Acquisition, Financial Assistance and Property Management

National Park Service, National Capital Region

1100 Ohio Drive, SW

Washington, DC 20242

202.619.7102 (office)  
202.485.9720 (fax)

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**Sent:** Wednesday, June 03, 2015 9:29 AM  
**To:** Tammy Wright  
**Cc:** Traci Daily; Jim Snider  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

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**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#); [Thomas Testa](#)  
**Cc:** [Petersky, Patricia](#); [Jorge Alvarez](#); [Jim Snider](#); [James McDonough](#); [Melissa Flottman](#); [Maurice Miles](#)  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair  
**Date:** Wednesday, June 03, 2015 10:49:59 AM

---

Tammy,

Thanks. We work with contracting on this requirement. Also, I need a letter or a written email statement that we can put the elevator back in operation and transport visitors to the top of the monument in it's current condition. In other words, I need confirmation that it is safe to operate the elevator as it is now, while we await the process to get this rope and the switch replaced. Please send me something ASAP so we can reopen the monument.

Tom,

Please generate a PR in SharePoint.

Melissa,

Coming your way. I will need approval in SP and someone to enter into FBMS (Stach and Dena are out). Who can I get to enter into FBMS?

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Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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\*8-28-2014 – Invoice #48504 Washington Monument for Repairs associated with the re-opening -

\*Quality Elevator has not received any partial payments or notification from the park service for any payment including partial approved funds/funding toward invoice #48504. The entire balance of (b) (4) remains unpaid as of today's date. Original Invoice date was 8-28-2014.

Under the current contract April maintenance billings remain unpaid, they just moved into 60 days in arrears.

We appreciate your attention to this matter. Please call me or Jim Snider (301) 440-8851 to discuss our next steps. We look forward to hearing from you as soon as possible.

Thank you -

*Jammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



**From:** Petersky, Patricia [mailto:[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)]  
**Sent:** Tuesday, June 02, 2015 3:55 PM  
**To:** Tammy Wright  
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1100 Ohio Drive, SW

Washington, DC 20242

202.619.7102 (office)

202.774.0061 (cell)

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Date: Tue, Jun 2, 2015 at 3:53 PM

Subject: Re: NPS Elevator Invoices / Comp Rope Repair

To: Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)>

Cc: Teresa Austin <[teresa\\_austin@nps.gov](mailto:teresa_austin@nps.gov)>, "Salvatore, Joseph"

<[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, "[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>,

Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)>, Lisa Payne

<[LPayne@qualityelevator.com](mailto:LPayne@qualityelevator.com)>, Traci Daily <[TDaily@qualityelevator.com](mailto:TDaily@qualityelevator.com)>, Tracey Crockett <[tracey\\_crockett@nps.gov](mailto:tracey_crockett@nps.gov)>, James McDonough <[jmcdonough@qualityelevator.com](mailto:jmcdonough@qualityelevator.com)>

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On Tue, Jun 2, 2015 at 3:51 PM, Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)> wrote:

Is this something you need from Quality Elevator?

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



---

**From:** Petersky, Patricia [mailto:[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)]

**Sent:** Tuesday, June 02, 2015 3:49 PM

**To:** Jim Snider

**Cc:** Teresa Austin; Salvatore, Joseph; [jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov); Tammy Wright; Lisa Payne; Traci Daily; Tracey Crockett; James McDonough

**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

Good Afternoon Mr. Snider,

I am working with Tammy to finalize some numbers but yes, the rumors are true. Once we get this information finalized, I will work with Tammy and the Park to get the funds executed to pay the over (b) (4) invoice from last year.

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We have consulted with Park Service Staff and removed the one of the compensation ropes that was damaged due to the ongoing monument emergency stops that has occurred over the previous month. We have checked the operation of the elevator system and have found the motor and drive system operating within the design criteria of the elevator system. Quality is recommending the installation of an additional safety switch which will stop the elevator if there is any future disruption or disturbance of the compensation ropes.

Additionally I am being told verbally that there is funding available for last year's work that occurred during the Grand Re-opening of the Washington Monument, to date nothing has been paid. Can you confirm if there are funds available? If there is only a portion of the balance of funding available, this would give some level of relief to Quality Elevator for this outstanding invoice. *(All of our technical staff and vendors have been paid. The Park Service has had excellent service out of elevator control equipment that has operated through an earthquake, rain coming in from the outside, high humidity, poor temperature control in the machinery space and a large scale construction project.)* Quality Elevator has been burdened with the cost expenditures associated of a fast and consistent response to keep both the Washington Monument Open and the Park Service in a good light of public opinion. We have no indication that we will be reimbursed in the near future for that effort.

Please can we move this outstanding balance from what will be 1 year next month through your system and get current on this unpaid balance.

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-----Original Message-----

From: Teresa Austin [mailto:[teresa\\_austin@nps.gov](mailto:teresa_austin@nps.gov)]

Sent: Tuesday, March 24, 2015 10:28 AM

To: Petersky, Patricia

Cc: Salvatore, Joseph; Jim Snider; Jackson, Christina; [jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov); Tammy Wright; Lisa Payne; Traci Daily; Tracey Crockett

Subject: Re: NPS Elevator Invoices

Patricia,

I returned it to you and Tracey this morning. Take a look and give me a call. I'm in a meeting but will be done by noon.

Sent from my iPhone

> On Mar 24, 2015, at 10:07 AM, "Petersky, Patricia" <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)> wrote:

>

> Good Morning Joe,

>

> Yesterday, I provided Teri the additional paperwork needed for this to proceed. I have yet to receive it back.



**From:** [Flottman, Melissa](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Tammy Wright](#); [Thomas Testa](#); [Petersky, Patricia](#); [Jorge Alvarez](#); [Jim Snider](#); [James McDonough](#); [Maurice Miles](#)  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair  
**Date:** Wednesday, June 03, 2015 10:57:34 AM

---

Joe -

Jeff Gowen, Sandra Bonilla-Alicea, Scotty Brown or Rivka Zuares can all enter the PR into FBMS. I'll look for the automated notifications to review and approve it.

Thanks,

Melissa Flottman  
Financial Manager  
National Park Service  
National Mall and Memorial Parks  
Division of Administration  
202.619.6393 (Office)  
202.603.6675 (Work cell)



On Wed, Jun 3, 2015 at 12:49 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
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**Cc:** [Sean Kennealy](#); [Jorge Alvarez](#); [Melissa Flottman](#)  
**Subject:** Fwd: NPS Elevator Invoices / Comp Rope Repair  
**Date:** Wednesday, June 03, 2015 11:47:54 AM  
**Attachments:** [20150603\\_121613.pdf](#)

---

Patricia/Jackie,

We are good with this quote. We will be performing the work during the OT rate. I have approved a PR in our Sharepoint site and we are in-process of entering into FBMS. Can you please give approval to Quality to proceed with this work so they can order the parts? Thanks.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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Please find attached pricing to replace one (1) compensation rope, and install the 2 pull out switches.

Pricing is provided for regular time and overtime.

Please review and contact me with any questions.

***Tammy J. Wright***

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Petersky, Patricia [mailto:[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)]  
**Sent:** Wednesday, June 03, 2015 9:36 AM  
**To:** Tammy Wright  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

Thanks Tammy!

I have a question, Can Quality Elevator provide an email letting us know if it is safe to run the elevator without the cable?

Do you know who I can talk to about getting a proposal to replace the cable? How quickly could I get that proposal? Please advise.

v/r,

Patricia Petersky

Contracting Officer

Office of Acquisition, Financial Assistance and Property Management

National Park Service, National Capital Region

1100 Ohio Drive, SW

Washington, DC 20242

202.619.7102 (office)

202.485.9720 (fax)

On Wed, Jun 3, 2015 at 9:32 AM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

Opps I forgot to attached, Sorry..... Here you go.

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Petersky, Patricia [mailto:[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)]  
**Sent:** Wednesday, June 03, 2015 9:29 AM  
**To:** Tammy Wright  
**Cc:** Traci Daily; Jim Snider  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

Tammy,

Can you send me the attachments? They weren't attached.

v/r,

Patricia Petersky

Contracting Officer

Office of Acquisition, Financial Assistance and Property Management

National Park Service, National Capital Region

1100 Ohio Drive, SW

Washington, DC 20242

202.619.7102 (office)

202.485.9720 (fax)

On Wed, Jun 3, 2015 at 8:43 AM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

Patricia – I got with Traci in our accounting department the only outstanding balances from the “old” CONTRACT (contract prior February 2015) are two invoices, please see attachments.

6-30-14 – Invoice # 48162 Jefferson Maintenance for June 2014 - (b) (4)

\*8-28-2014 – Invoice #48504 Washington Monument for Repairs associated with the re-opening -

\*Quality Elevator has not received any partial payments or notification from the park service for any payment including partial approved funds/funding toward invoice #48504. The entire balance of remains unpaid as of today's date. Original Invoice date was 8-28-2014.

Under the current contract April maintenance billings remain unpaid, they just moved into 60 days in arrears.

We appreciate your attention to this matter. Please call me or Jim Snider (301) 440-8851 to discuss our next steps. We look forward to hearing from you as soon as possible.

Thank you -

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Petersky, Patricia [mailto:[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)]

**Sent:** Tuesday, June 02, 2015 3:55 PM

**To:** Tammy Wright

**Subject:** Fwd: NPS Elevator Invoices / Comp Rope Repair



Good Afternoon Tammy,

Per our conversation last week, were you able to find out if all the other invoices were paid in full from last years contract and this one invoice is the only invoice to get paid? I need that in writing before I proceed. Please advise.

v/r,

Patricia Petersky

Contracting Officer

Office of Acquisition, Financial Assistance and Property Management

National Park Service, National Capital Region

1100 Ohio Drive, SW

Washington, DC 20242

202.619.7102 (office)

202.774.0061 (cell)

202.485.9720 (fax)

----- Forwarded message -----

From: **Petersky, Patricia** <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)>

Date: Tue, Jun 2, 2015 at 3:53 PM

Subject: Re: NPS Elevator Invoices / Comp Rope Repair

To: Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)>

Cc: Teresa Austin <[teresa\\_austin@nps.gov](mailto:teresa_austin@nps.gov)>, "Salvatore, Joseph"

<[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, "[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)>, Lisa Payne <[LPayne@qualityelevator.com](mailto:LPayne@qualityelevator.com)>, Traci Daily <[TDaily@qualityelevator.com](mailto:TDaily@qualityelevator.com)>, Tracey Crockett <[tracey\\_crockett@nps.gov](mailto:tracey_crockett@nps.gov)>, James McDonough <[jmcdonough@qualityelevator.com](mailto:jmcdonough@qualityelevator.com)>

Sir,

I'm working directly with Tammy and hope to have this corrected this week, no later than next week. She's been a great help.

v/r,

Patricia Petersky

Contracting Officer

Office of Acquisition, Financial Assistance and Property Management

National Park Service, National Capital Region

1100 Ohio Drive, SW

Washington, DC 20242

202.619.7102 (office)

202.774.0061 (cell)

202.485.9720 (fax)

On Tue, Jun 2, 2015 at 3:51 PM, Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)> wrote:

Is this something you need from Quality Elevator?

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



---

**From:** Petersky, Patricia [mailto:[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)]

**Sent:** Tuesday, June 02, 2015 3:49 PM

**To:** Jim Snider

**Cc:** Teresa Austin; Salvatore, Joseph; [jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov); Tammy Wright; Lisa Payne; Traci Daily; Tracey Crockett; James McDonough

**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

Good Afternoon Mr. Snider,

I am working with Tammy to finalize some numbers but yes, the rumors are true. Once we get this information finalized, I will work with Tammy and the Park to get the funds executed to pay the over (b) (4) invoice from last year.

I am also working with Tammy to ensure the invoices that are accruing right now will get paid in a timely manner.

v/r,

Patricia Petersky

## Contracting Officer

Office of Acquisition, Financial Assistance and Property Management

National Park Service, National Capital Region

1100 Ohio Drive, SW

Washington, DC 20242

202.619.7102 (office)

202.774.0061 (cell)

202.485.9720 (fax)

On Tue, Jun 2, 2015 at 3:26 PM, Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)> wrote:

We have consulted with Park Service Staff and removed the one of the compensation ropes that was damaged due to the ongoing monument emergency stops that has occurred over the previous month. We have checked the operation of the elevator system and have found the motor and drive system operating within the design criteria of the elevator system. Quality is recommending the installation of an additional safety switch which will stop the elevator if there is any future disruption or disturbance of the compensation ropes.

Additionally I am being told verbally that there is funding available for last year's work that occurred during the Grand Re-opening of the Washington Monument, to date nothing has been paid. Can you confirm if there are funds available? If there is only a portion of the balance of funding available, this would give some level of relief to Quality Elevator for this outstanding invoice. *(All of our technical staff and vendors have been paid. The Park Service has had excellent service out of elevator control equipment that has operated through an earthquake, rain coming in from the outside, high humidity, poor temperature control in the machinery space and a large scale construction project.)* Quality Elevator has been burdened with the cost expenditures associated of a fast and consistent response to keep both the Washington Monument Open and the Park Service in a good light of public opinion. We have no indication that we will be reimbursed in the near future for that effort.

Please can we move this outstanding balance from what will be 1 year next month through your system and get current on this unpaid balance.

James E. Snider

Vice President

Quality Elevator Company, Inc.

4808 Upshur Street

Bladensburg, Maryland 20710

301-779-9116 // 301-7794716

Cell 301-440-8851

DC Master Electrician Limited 200417

National Association of Elevator Safety Authority License #666

-----Original Message-----

From: Teresa Austin [mailto:[teresa\\_austin@nps.gov](mailto:teresa_austin@nps.gov)]

Sent: Tuesday, March 24, 2015 10:28 AM

To: Petersky, Patricia

Cc: Salvatore, Joseph; Jim Snider; Jackson, Christina; [jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov); Tammy Wright; Lisa Payne; Traci Daily; Tracey Crockett

Subject: Re: NPS Elevator Invoices

Patricia,

I returned it to you and Tracey this morning. Take a look and give me a call. I'm in a meeting but will be done by noon.

Sent from my iPhone

> On Mar 24, 2015, at 10:07 AM, "Petersky, Patricia" <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)> wrote:

>

> Good Morning Joe,

>

> Yesterday, I provided Teri the additional paperwork needed for this to proceed. I have yet to receive it back.

**From:** [Salvatore, Joseph](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Litterst, Michael](#); [Jorge Alvarez](#); [Jerold Hawn](#); [Paul Ollig](#); [Rosanna Weltzin](#); [Peter Shannon](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO status for tomorrow?  
**Date:** Wednesday, June 03, 2015 11:49:27 AM

---

Quality VP, Jim Snider, just called. I will get an email from him when he gets back to the office in 30 minutes. FYI. I heard the elevator hiccupped again at the 490' level. Quality is headed back out.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Wed, Jun 3, 2015 at 12:16 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

1. I called and am awaiting but will call again
2. They are working this but if we get #1 I believe we can open without #2
3. PEPCO found no issues today but are continuing to check and monitor
4. No issues
5. Contractually they are obligated to report within the hour. I will call them and remind them to reinforce the WAMO urgency with their dispatch people.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Wed, Jun 3, 2015 at 12:06 PM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

I am waiting on the following information from Facility Management:

1. Written statement from Quality Elevator saying the elevator is safe and reliable to be placed back in operation.
2. Written cost proposal and schedule to replace the traveling rope they removed yesterday.
3. Data from Pepco's electrical metering device about quality of electric service.
4. Data/results from the other metering devices placed in machine room the last few days.
5. Commitment from Quality to immediately respond if we have any issues.

Once we have this information, I think it is safe to say we can open tomorrow (Thursday, 6/4) at 9 AM.

Thanks, Sean

\*\*\*\*\*  
Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

On Wed, Jun 3, 2015 at 11:18 AM, Litterst, Michael <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)> wrote:

I'm getting press calls and Jerry is getting congressional calls about tickets asking whether we expect to be open tomorrow. Based on where the repairs are now, is there something we can say? Perhaps "Crews continue to make progress in the repairs to the Washington Monument; at this time, we expect it will reopen at 9 a.m. on Thursday." Do we think that's the case, or is it still up in the air enough that we're best just leaving it alone for now?

Mike

---

Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

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**From:** [Ollig, Paul](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Kennealy, Sean](#); [Litterst, Michael](#); [Jorge Alvarez](#); [Jerold Hawn](#); [Rosanna Weltzin](#); [Peter Shannon](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO status for tomorrow?  
**Date:** Wednesday, June 03, 2015 12:33:13 PM

---

Who reported the "hiccup"? What exactly does that mean?

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

On Wed, Jun 3, 2015 at 1:49 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
Quality VP, Jim Snider, just called. I will get an email from him when he gets back to the office in 30 minutes. FYI. I heard the elevator hiccupped again at the 490' level. Quality is headed back out.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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1. I called and am awaiting but will call again  
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3. PEPCO found no issues today but are continuing to check and monitor  
4. No issues  
5. Contractually they are obligated to report within the hour. I will call them and remind them to reinforce the WAMO urgency with their dispatch people.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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I'm getting press calls and Jerry is getting congressional calls about tickets asking whether we expect to be open tomorrow. Based on where the repairs are now, is there something we can say? Perhaps "Crews continue to make progress in the repairs to the Washington Monument; at this time, we expect it will reopen at 9 a.m. on Thursday." Do we think that's the case, or is it still up in the air enough that we're best just leaving it alone for now?

Mike

~~~~~

Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

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**From:** [Joseph Salvatore](#)  
**To:** [Ollig, Paul](#)  
**Cc:** [Kennealy, Sean](#); [Litterst, Michael](#); [Jorge Alvarez](#); [Jerold Hawn](#); [Rosanna Weltzin](#); [Peter Shannon](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO status for tomorrow?  
**Date:** Wednesday, June 03, 2015 12:50:04 PM

---

It stalled on 490 level and had some door opening issues. Jorge told me about it.

Sent from my iPhone

On Jun 3, 2015, at 2:33 PM, Ollig, Paul <[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)> wrote:

Who reported the "hiccup"? What exactly does that mean?

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

On Wed, Jun 3, 2015 at 1:49 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Quality VP, Jim Snider, just called. I will get an email from him when he gets back to the office in 30 minutes. FYI. I heard the elevator hiccupped again at the 490' level. Quality is headed back out.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Wed, Jun 3, 2015 at 12:16 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

1. I called and am awaiting but will call again
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Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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<[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)> wrote:

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Mike

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Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
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National Park Service.  
CENTENNIAL



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Alvarez, Jorge](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Ollig, Paul](#); [Kennealy, Sean](#); [Litterst, Michael](#); [Jerold Hawn](#); [Rosanna Weltzin](#); [Peter Shannon](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO status for tomorrow?  
**Date:** Wednesday, June 03, 2015 12:59:59 PM

---

Paul: The doors at the 490 level hesitated to close and once they closed they re-opened again. Quality has checked them and they found lots of fingerprints in the eyes of the doors (electronic eyes) that prevent the doors from hitting someone when the doors are closing. Elevator is running without a hitch.

Jorge

On Wed, Jun 3, 2015 at 2:49 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
It stalled on 490 level and had some door opening issues. Jorge told me about it.

Sent from my iPhone

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Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
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Joe Salvatore  
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[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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Thanks, Sean

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Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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Mike

~~~~~

Mike Litterst  
Public Affairs Officer

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**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**



**From:** [Alvarez, Jorge](#)  
**To:** [Sean Kennealy](#)  
**Subject:** Fwd: NPS Elevator Invoices / Comp Rope Repair  
**Date:** Wednesday, June 03, 2015 1:03:06 PM

---

Sean; Here you go. Hope this is enough.

Jorge

----- Forwarded message -----

**From:** **Jim Snider** <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)>  
**Date:** Wed, Jun 3, 2015 at 2:39 PM  
**Subject:** RE: NPS Elevator Invoices / Comp Rope Repair  
**To:** "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, James McDonough <[jmcdonough@qualityelevator.com](mailto:jmcdonough@qualityelevator.com)>, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)>  
**Cc:** Traci Daily <[TDaily@qualityelevator.com](mailto:TDaily@qualityelevator.com)>, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>, Michael Litterst <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)>, Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>, Patricia Petersky <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)>

Joe,

As a follow up. Quality Elevator finds no safety concerns associated with operating the elevator at the Washington Monument for public service with one Whisper Flex Compensation until such time the other compensation can be ordered and installed. As previously indicated we checked the motor and drive function and all readings remain within the elevators normal operating range.

As always the decision is up to the National Park Service to reopen the monument for public service.

QEC can recommend that in light of previous problems that have occurred the Park Service may want increased visits to the monument.

Please advise how you intend to proceed.

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]

**Sent:** Wednesday, June 03, 2015 10:13 AM

**To:** Jim Snider; James McDonough; Tammy Wright

**Cc:** Traci Daily; Jorge Alvarez; Sean Kennealy; Michael Litterst; Peter Shannon; Patricia Petersky

**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

Jim or Mac,

Please confirm by responding to this email that the WAMO elevator is stable and safe to operate with passengers on board in it's current condition with that compensation rope being removed. We want to run the elevator all day today and open the monument tomorrow. Also, as discussed on the phone just now, please send an estimate for the rope replacement and the safety switch along with how long it will take you to complete this work once you have received the approval to proceed.

v/r,

Joe Salvatore

Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

On Tue, Jun 2, 2015 at 3:26 PM, Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)> wrote:

We have consulted with Park Service Staff and removed the one of the compensation ropes that was damaged due to the ongoing monument emergency stops that has occurred over the previous month. We have checked the operation of the elevator system and have found the motor and drive system operating within the design criteria of the elevator system. Quality is recommending the installation of an additional safety switch which will stop the elevator if there is any future disruption or disturbance of the compensation ropes.

Additionally I am being told verbally that there is funding available for last year's work that occurred during the Grand Re-opening of the Washington Monument, to date nothing has been paid. Can you confirm if there are funds available? If there is only a portion of the balance of funding available, this would give some level of relief to Quality Elevator for this outstanding invoice. *(All of our technical staff and vendors have been paid. The Park Service has had excellent service out of elevator control equipment that has operated through an earthquake, rain coming in from the outside, high humidity, poor temperature control in the machinery space and a large scale construction project.)* Quality Elevator has been burdened with the cost expenditures associated of a fast and consistent response to keep both the Washington Monument Open and the Park Service in a good light of public opinion. We have no indication that we will be reimbursed in the near future for that effort.

Please can we move this outstanding balance from what will be 1 year next month through your system and get current on this unpaid balance.

James E. Snider

Vice President

Quality Elevator Company, Inc.

4808 Upshur Street

Bladensburg, Maryland 20710

301-779-9116 // 301-7794716

Cell 301-440-8851

DC Master Electrician Limited 200417

National Association of Elevator Safety Authority License #666

-----Original Message-----

From: Teresa Austin [mailto:[teresa\\_austin@nps.gov](mailto:teresa_austin@nps.gov)]

Sent: Tuesday, March 24, 2015 10:28 AM

To: Petersky, Patricia

Cc: Salvatore, Joseph; Jim Snider; Jackson, Christina; [jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov); Tammy Wright; Lisa Payne; Traci Daily; Tracey Crockett

Subject: Re: NPS Elevator Invoices

Patricia,

I returned it to you and Tracey this morning. Take a look and give me a call. I'm in a meeting but will be done by noon.

Sent from my iPhone

> On Mar 24, 2015, at 10:07 AM, "Petersky, Patricia" <[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)> wrote:

>

> Good Morning Joe,

>

> Yesterday, I provided Teri the additional paperwork needed for this to proceed. I have yet to receive it back.

**From:** [Kennealy, Sean](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Ollig, Paul](#); [Litterst, Michael](#); [Jerold Hawn](#); [Rosanna Weltzin](#); [Peter Shannon](#); [Karen Cucurullo](#)  
**Subject:** Re: WAMO status for tomorrow?  
**Date:** Wednesday, June 03, 2015 1:06:00 PM

---

They should also shop vac all the debris that we saw in the doors tracks this morning.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

On Wed, Jun 3, 2015 at 2:59 PM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Paul: The doors at the 490 level hesitated to close and once they closed they re-opened again.

Quality has checked them and they found lots of fingerprints in the eyes of the doors (electronic eyes) that prevent the doors from hitting someone when the doors are closing. Elevator is running without a hitch.

Jorge

On Wed, Jun 3, 2015 at 2:49 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

It stalled on 490 level and had some door opening issues. Jorge told me about it.

Sent from my iPhone

On Jun 3, 2015, at 2:33 PM, Ollig, Paul <[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)> wrote:

Who reported the "hiccup"? What exactly does that mean?

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

On Wed, Jun 3, 2015 at 1:49 PM, Salvatore, Joseph

<[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Quality VP, Jim Snider, just called. I will get an email from him when he gets back to the office in 30 minutes. FYI. I heard the elevator hiccupped again at the 490' level. Quality is headed back out.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

On Wed, Jun 3, 2015 at 12:16 PM, Salvatore, Joseph

<[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

1. I called and am awaiting but will call again
2. They are working this but if we get #1 I believe we can open without #2
3. PEPCO found no issues today but are continuing to check and monitor
4. No issues
5. Contractually they are obligated to report within the hour. I will call them and remind them to reinforce the WAMO urgency with their dispatch people.

Joe Salvatore

Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

On Wed, Jun 3, 2015 at 12:06 PM, Kennealy, Sean

<[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

I am waiting on the following information from Facility Management:

1. Written statement from Quality Elevator saying the elevator is safe and reliable to be placed back in operation.
2. Written cost proposal and schedule to replace the traveling rope they removed yesterday.
3. Data from Pepco's electrical metering device about quality of electric service.
4. Data/results from the other metering devices placed in machine room the last few days.
5. Commitment from Quality to immediately respond if we have any issues.

Once we have this information, I think it is safe to say we can open tomorrow (Thursday, 6/4) at 9 AM.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy

Acting Deputy Superintendent

National Mall and Memorial Parks

202-245-4685 (office)

202-359-1551 (cell)

On Wed, Jun 3, 2015 at 11:18 AM, Litterst, Michael

<[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)> wrote:

I'm getting press calls and Jerry is getting congressional calls about tickets asking whether we expect to be open tomorrow. Based on where the repairs are now, is there something we can say? Perhaps "Crews continue to make progress in the repairs to the Washington Monument; at this time, we expect it will reopen at 9 a.m. on Thursday." Do we think that's the case, or is it still up in the air

enough that we're best just leaving it alone for now?

Mike

~~~~~  
Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

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American people so that all may experience our heritage.

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**From:** [Sean Kennealy](#)  
**To:** [Peter Shannon](#); [Paul Ollig](#); [Weltzin Rosanna](#)  
**Cc:** [Salvatore, Joseph](#); [Jorge Alvarez](#); [Michael Litterst](#); [Peter Shannon](#); [Cucurullo Karen](#); [Pope RJ](#)  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair  
**Date:** Wednesday, June 03, 2015 1:22:02 PM

---

We are reopening the Monument at 9 AM tomorrow (June 4) to resume normal operations.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 3, 2015, at 2:40 PM, Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)> wrote:

Joe,

As a follow up. Quality Elevator finds no safety concerns associated with operating the elevator at the Washington Monument for public service with one Whisper Flex Compensation until such time the other compensation can be ordered and installed. As previously indicated we checked the motor and drive function and all readings remain within the elevators normal operating range.

As always the decision is up to the National Park Service to reopen the monument for public service.

QEC can recommend that in light of previous problems that have occurred the Park Service may want increased visits to the monument.

Please advise how you intend to proceed.

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



Email Banner 3.jpg



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**From:** Salvatore, Joseph [[mailto:joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Wednesday, June 03, 2015 10:13 AM  
**To:** Jim Snider; James McDonough; Tammy Wright  
**Cc:** Traci Daily; Jorge Alvarez; Sean Kennealy; Michael Litterst; Peter Shannon; Patricia Petersky  
**Subject:** Re: NPS Elevator Invoices / Comp Rope Repair

Jim or Mac,

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v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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*technical staff and vendors have been paid. The Park Service has had excellent service out of elevator control equipment that has operated through an earthquake, rain coming in from the outside, high humidity, poor temperature control in the machinery space and a large scale construction project.)* Quality Elevator has been burdened with the cost expenditures associated of a fast and consistent response to keep both the Washington Monument Open and the Park Service in a good light of public opinion. We have no indication that we will be reimbursed in the near future for that effort.

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James E. Snider

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-----Original Message-----

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Sent: Tuesday, March 24, 2015 10:28 AM

To: Petersky, Patricia

Cc: Salvatore, Joseph; Jim Snider; Jackson, Christina; [jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov);

Tammy Wright; Lisa Payne; Traci Daily; Tracey Crockett

Subject: Re: NPS Elevator Invoices

Patricia,

I returned it to you and Tracey this morning. Take a look and give me a call. I'm in a meeting but will be done by noon.

Sent from my iPhone

> On Mar 24, 2015, at 10:07 AM, "Petersky, Patricia"  
<[patricia\\_petersky@nps.gov](mailto:patricia_petersky@nps.gov)> wrote:

>

> Good Morning Joe,

>

> Yesterday, I provided Teri the additional paperwork needed for this to proceed.  
I have yet to receive it back.

**From:** [Litterst, Michael](#)  
**To:** [Sean Kennealy](#); [Joseph Salvatore](#); [Jorge Alvarez](#); [Paul Ollig](#)  
**Subject:** URGENT - WAMO reopening statement  
**Date:** Wednesday, June 03, 2015 2:39:00 PM

---

Here is my proposed statement on reopening, and a couple of Q&As that I suspect we'll get as follow ups (just the initial statement will be released; Q&As are for internal use in answering questions). The language has been fairly carefully parsed, since we can't say we "replaced" the comp cable. And while we can say it was "removed," then we just get questions about how safe it is to operate without the cable.

Let me know if there are any fatal flaws in what's here, especially on the Q&As. It's all what I think I got in talking to Joe, but with mechanical stuff, there's always a better than average chance I butchered it in the translation.

Like to send this out by 5:00 if it can be turned around that fast.

Mike

The Washington Monument will reopen at 9 a.m. on Thursday, June 4, as repairs, including the realignment of the elevator car and testing of the electrical system, have been completed. Tickets for Thursday will be available on a first-come, first-served basis starting at 8:30 a.m. at the Washington Monument Lodge, located on 15th Street between Madison and Jefferson drives.

**What specifically was wrong?**

One of the cables that balances the elevator car by compensating for and offsetting the weight of the suspension ropes was damaged. With the weight distribution of the cables thus off balance, the cab suffered a misalignment which was likely responsible for the intermittent loss of power experienced by the elevator over the last week.

**You said on Friday it was fixed, yet it broke down again on Monday; how confident are you that this won't happen again?**

The National Park Service facility management specialists and our contracted elevator technicians are confident that the damaged compensation cables were responsible for the

problems experienced since last week. As a precaution, monitors remain installed on the electrical system to measure current coming in to the Washington Monument and running through the system.

~~~~~  
Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

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create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Joseph Salvatore](#)  
**To:** [Jim Snider](#); [James McDonough](#); [Tammy Wright](#)  
**Subject:** Fwd: URGENT - WAMO reopening statement  
**Date:** Wednesday, June 03, 2015 2:44:58 PM

---

Jim

You comfortable With this? Suggestions?

Sent from my iPhone

Begin forwarded message:

**From:** "Litterst, Michael" <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)>  
**Date:** June 3, 2015 at 4:38:31 PM EDT  
**To:** Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>, Paul Ollig <[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)>  
**Subject:** URGENT - WAMO reopening statement

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drives.

**What specifically was wrong?**

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~~~~~

Mike Litterst  
Public Affairs Officer

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visitors, supporters, and advocates.**



**From:** [Joseph Salvatore](#)  
**To:** [Litterst, Michael](#)  
**Cc:** [Sean Kennealy](#); [Jorge Alvarez](#); [Paul Ollig](#)  
**Subject:** Re: URGENT - WAMO reopening statement  
**Date:** Wednesday, June 03, 2015 2:54:48 PM

---

That's a tough one with the rope still not being installed. I sent it to Quality to review and left a voicemail but nothing back yet. I'm fine with this if I don't hear anything back from Quality.

Sent from my iPhone

On Jun 3, 2015, at 4:38 PM, Litterst, Michael <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)> wrote:

Here is my proposed statement on reopening, and a couple of Q&As that I suspect we'll get as follow ups (just the initial statement will be released; Q&As are for internal use in answering questions). The language has been fairly carefully parsed, since we can't say we "replaced" the comp cable. And while we can say it was "removed," then we just get questions about how safe it is to operate without the cable.

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Phone: (202) 245-4676  
Cell: (202) 306-4166

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**From:** [Ollig, Paul](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Litterst, Michael](#); [Sean Kennealy](#); [Jorge Alvarez](#)  
**Subject:** Re: URGENT - WAMO reopening statement  
**Date:** Wednesday, June 03, 2015 2:57:24 PM

---

I'm fine with this, too

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

On Wed, Jun 3, 2015 at 4:54 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
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Mike Litterst  
Public Affairs Officer

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visitors, supporters, and advocates.**

**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#); [James Snider](#); [James McDonough](#)  
**Subject:** Re: WAMO elevator upgrade  
**Date:** Thursday, June 04, 2015 4:59:49 AM

---

Guys,

I never got this. I really need this ASAP so I can request funding to upgrade. Please send to me this week if possible. Also, please remind your dispatch folks that if a call comes about Washington Monument, it should be made an urgent request. Thank you.

v/r, Joe

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Thu, Feb 19, 2015 at 8:50 AM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

Joe - I will forward this to Jim Snider. He will be handling this.

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Wednesday, February 18, 2015 10:15 AM  
**To:** Tammy Wright  
**Subject:** WAMO elevator upgrade

Tammy,

Just a reminder to send me a rough estimate and description of what all (EVERYTHING) that needs to be upgraded / corrected for the Washington Monument elevator (Controls, software, operating system, etc.). I need to get the requirement plugged in to our system so I can start begging for the money. Thanks!

v/r,

Joe Salvatore

Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

**From:** [Jorge Alvarez](#)  
**To:** [Litterst, Michael](#); [Weltzin Rosanna](#); [Paul Ollig](#); [Salvatore Joseph](#)  
**Subject:** Re: Washington Monument will reopen at 9 a.m. on Thursday, June 4  
**Date:** Thursday, June 04, 2015 6:00:18 AM

---

Has anybody advise USPP of this? They need to get security people

Jorge

Sent from my iPhone

On Jun 3, 2015, at 5:22 PM, Litterst, Michael <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)> wrote:

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Mike Litterst  
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**From:** [Litterst, Michael](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Weltzin Rosanna](#); [Paul Ollig](#); [Salvatore Joseph](#)  
**Subject:** Re: Washington Monument will reopen at 9 a.m. on Thursday, June 4  
**Date:** Thursday, June 04, 2015 6:04:23 AM

---

Yes, Sean notified Pete and R.J. yesterday afternoon.

Mike

~~~~~  
Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA



On Thu, Jun 4, 2015 at 8:00 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:  
Has anybody advise USPP of this? They need to get security people

Jorge

Sent from my iPhone

On Jun 3, 2015, at 5:22 PM, Litterst, Michael <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)> wrote:

The Washington Monument will reopen at 9 a.m. on Thursday, June 4, as repairs, including the realignment of the elevator car and testing of the electrical system, have been completed. Tickets for Thursday will be available on a first-come, first-served basis starting at 8:30 a.m. at the Washington Monument

Lodge, located on 15th Street between Madison and Jefferson drives.

~~~~~

Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20240  
Phone: (202) 245-4676  
Cell: (202) 306-4166

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EXPERIENCE YOUR AMERICA



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Simmons, Scott](#)  
**To:** [Maurice Miles](#); [Thomas Testa](#)  
**Cc:** [Joseph Salvatore](#); [Jorge Alvarez](#)  
**Subject:** WAMO Elevator Project  
**Date:** Friday, June 05, 2015 11:37:03 AM

---

Maurice and Tom,

The USPP requested elevator upgrades include:

- "elevator capture" which returns elevator to base without opening doors right away. USPP wants the ability to control the opening of the doors in possible terrorist situation
- elevator level display in back room needs to be functioning or viable alternative. This will allow USPP to identify at what level the elevator has stopped.

If we are talking brand new elevator/controls they would probably have additional wish list items. Joe or Jorge may want to reach out to Pete to ask the "what if" question regarding a new elevator.

Scott

Scott Simmons, P.E.  
Chief, Facility Maintenance Branch  
National Park Service  
National Mall and Memorial Parks  
office: 202-426-6860  
cell: 202-360-0905  
fax: 202-426-0230



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Salvatore, Joseph](#)  
**To:** [Simmons, Scott](#)  
**Cc:** [Maurice Miles](#); [Thomas Testa](#); [Jorge Alvarez](#)  
**Subject:** Re: WAMO Elevator Project  
**Date:** Friday, June 05, 2015 11:39:30 AM

---

Good point Scott. I will reach out to them.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Fri, Jun 5, 2015 at 1:36 PM, Simmons, Scott <[scott\\_simmons@nps.gov](mailto:scott_simmons@nps.gov)> wrote:  
Maurice and Tom,

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- "elevator capture" which returns elevator to base without opening doors right away. USPP wants the ability to control the opening of the doors in possible terrorist situation
- elevator level display in back room needs to be functioning or viable alternative. This will allow USPP to identify at what level the elevator has stopped.

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**Centennial Goal: Connect with and  
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visitors, supporters, and advocates.**

**From:** [Jim Snider](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [James McDonough](#); [Tammy Wright](#); [Nichole Drzewiecki](#); [LEE Eskridge](#); [Traci Daily](#); [OpAsst](#)  
**Subject:** Elevator Loading @ The Monumnet  
**Date:** Monday, June 08, 2015 3:36:07 PM

---

George,

Per our discussion today regarding the loading of the elevator at the Washington Monument. Below are a few of the reasons behind the number of visitor limitations on the elevator.

1. Loading the elevator at landing will produce rope stretch and considering the elevator typically operates with a full tour of visitors. As visitors enter the elevator at the base of the Monument, the elevator ropes will stretch and the elevator will move downward. This rope stretch can be enough that the elevator moves out of the leveling zone. When the elevator is out of the leveling zone it will relevel back into the landing. The elevator will move back into the landing while the visitors continue to enter the elevator. We have had instances where we believe this leveling occurrence has caused the elevator to shut down. In 2014 during the Grand Re-Opening we lowered the number of passengers per trip and the failure diminished and this policy has remained in effect.
2. The Monument Elevator has front and rear doors. It is advisable and necessary to prevent passengers from leaning on the elevator doors during the ride up or down. There are areas in the hoistway that only provide approximately one inch of clearance from the elevator car door to the elevator landings. It is not a good procedure to have the visitors fill the elevator to capacity, when their tendency will be to lean on the elevator doors. This could lead to catastrophic failure should the door impact a landing.
3. The elevator has observation points which turns the glass from opaque to clear to view memorials at various landings. To allow proper viewing by all passengers it is recommended to place fewer personnel on the elevator. It is a natural tendency of passengers to maneuver inside of the elevator to allow all to see the memorials, some passengers are requested to stand back during this mode so all passengers can view the memorial. The Observation action in a capacity situation can push passengers towards the opposing door creating an increased danger.
4. Rangers command the area around the elevator control station. From this point they give facts about the Washington Monument which requires additional space so they can speak to each group.

These are some of the reasons the Park Service has reduced the elevator occupancy down to below capacity levels. Both safety concerns and visitor comfort. It should also be noted the elevator when originally installed did not have observation points which allowed for more space around the elevator for the ride to the top of the monument.

If you have any additional questions please feel free to contact me.

*James E. Snider*  
**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



**From:** [Jorge Alvarez](#)  
**To:** [Paul Ollig](#); [Salvatore Joseph](#)  
**Subject:** Fwd: Elevator Loading @ The Monumnet  
**Date:** Tuesday, June 09, 2015 4:15:49 AM

---

Paul: here you go

Jorge

Sent from my iPhone

Begin forwarded message:

**From:** Jim Snider <[JSnider@Qualityelevator.com](mailto:JSnider@Qualityelevator.com)>  
**Date:** June 8, 2015 at 5:35:55 PM EDT  
**To:** Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** James McDonough <[jmcdonough@qualityelevator.com](mailto:jmcdonough@qualityelevator.com)>, Tammy Wright <[TWright@Qualityelevator.com](mailto:TWright@Qualityelevator.com)>, Nichole Drzewiecki <[ndrzewiecki@qualityelevator.com](mailto:ndrzewiecki@qualityelevator.com)>, LEE Eskridge <[LEskridge@Qualityelevator.com](mailto:LEskridge@Qualityelevator.com)>, Traci Daily <[TDaily@Qualityelevator.com](mailto:TDaily@Qualityelevator.com)>, OpAsst <[OpAsst@Qualityelevator.com](mailto:OpAsst@Qualityelevator.com)>  
**Subject:** Elevator Loading @ The Monumnet

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2. The Monument Elevator has front and rear doors. It is advisable and necessary to prevent passengers from leaning on the elevator doors during the ride up or down. There are areas in the hoistway that only provide approximately one inch of clearance from the elevator car door to the elevator landings. It is not a good procedure to have the visitors fill the elevator to capacity, when their tendency will be to lean on the elevator doors. This could lead to catastrophic failure should the door impact a landing.

3. The elevator has observation points which turns the glass from opaque to clear to view memorials at various landings. To allow proper viewing by all passengers it is recommended to place fewer personnel on the elevator. It is a natural tendency of passengers to maneuver inside of the elevator to allow all to see the memorials, some passengers are requested to stand back during this mode so all passengers can view the memorial. The Observation action in a capacity situation can push passengers towards the opposing door creating an increased danger.
4. Rangers command the area around the elevator control station. From this point they give facts about the Washington Monument which requires additional space so they can speak to each group.

These are some of the reasons the Park Service has reduced the elevator occupancy down to below capacity levels. Both safety concerns and visitor comfort. It should also be noted the elevator when originally installed did not have observation points which allowed for more space around the elevator for the ride to the top of the monument.

If you have any additional questions please feel free to contact me.

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

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**301-779-9116 // 301-7794716**

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**DC Master Electrician Limited 200417**

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**From:** [Jorge Alvarez](#)  
**To:** [Jim Snider](#)  
**Subject:** Re: Elevator Loading @ The Monumnet  
**Date:** Tuesday, June 09, 2015 6:31:07 AM

---

Jim: thank you for this.

Jorge

Sent from my iPhone

On Jun 8, 2015, at 5:36 PM, Jim Snider <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)> wrote:

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[<image001.jpg>](#)

**From:** [Salvatore, Joseph](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Paul Ollig](#)  
**Subject:** Re: Elevator Loading @ The Monumnet  
**Date:** Wednesday, June 10, 2015 8:55:22 AM

---

The last number we were told is no more than 18 passengers. Is that still a good number or less?

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Tue, Jun 9, 2015 at 6:15 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Paul: here you go

Jorge

Sent from my iPhone

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**From:** [Sean Kennealy](#)  
**To:** [Brandon Bies](#); [Thomas Tonya](#)  
**Cc:** [Karen Cucurullo](#); [Michael Litterst](#); [Salvatore Joseph](#)  
**Subject:** Re: Washington Monument Meeting  
**Date:** Wednesday, June 10, 2015 3:08:42 PM

---

Tonya,

Please see below and work with Brandon to help schedule this meeting. Everyone included in this email needs to attend.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 10, 2015, at 5:01 PM, Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)> wrote:

FYI - let's connect tomorrow.

Brandon

Sent from my iPhone

Begin forwarded message:

**From:** "Dudley, Lauren" <[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)>  
**Date:** June 10, 2015 at 4:29:04 PM EDT  
**To:** Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>, Susan Farinelli <[susan\\_farinelli@nps.gov](mailto:susan_farinelli@nps.gov)>  
**Cc:** "Hatcher-Mays, Meagan" <[Meagan.Hatcher-Mays@mail.house.gov](mailto:Meagan.Hatcher-Mays@mail.house.gov)>, "Coburn, Try" <[Try.Coburn@mail.house.gov](mailto:Try.Coburn@mail.house.gov)>  
**Subject:** Washington Monument Meeting

Hi Brandon and Susan,

Congresswoman Norton would like to meet with Karen Cucurullo, Acting Superintendent of the National Mall and Memorial Parks, and any supporting staff to discuss the recent Washington Monument closures due to elevator issues.

I have copied Try, who will follow-up with you to discuss possible

dates/times. As of now, the Congresswoman is looking to have the meeting early next week.

Best,  
Lauren

Lauren R. Dudley  
Legislative Counsel  
Office of Congresswoman Eleanor Holmes Norton (D-DC)  
2136 Rayburn House Office Building  
Washington, DC 20515  
(202) 225-8050  
(202) 225-3002 (fax)  
[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)

**From:** [Joseph Salvatore](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Brandon Bies](#); [Thomas Tonya](#); [Karen Cucurullo](#); [Michael Litterst](#)  
**Subject:** Re: Washington Monument Meeting  
**Date:** Wednesday, June 10, 2015 4:53:12 PM

---

Tonya,

I'm on leave Tuesday, Wednesday, and Thursday morning next week. I'm in on Monday, Thursday at noon, and Friday.

Sent from my iPad

On Jun 10, 2015, at 5:08 PM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Tonya,

Please see below and work with Brandon to help schedule this meeting. Everyone included in this email needs to attend.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
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Brandon

Sent from my iPhone

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<[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)>  
**Date:** June 10, 2015 at 4:29:04 PM EDT  
**To:** Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>, Susan Farinelli <[susan\\_farinelli@nps.gov](mailto:susan_farinelli@nps.gov)>  
**Cc:** "Hatcher-Mays, Meagan" <[Meagan.Hatcher-Mays@mail.house.gov](mailto:Meagan.Hatcher-Mays@mail.house.gov)>, "Coburn, Try" <[Try.Coburn@mail.house.gov](mailto:Try.Coburn@mail.house.gov)>  
**Subject:** Washington Monument Meeting



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[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)

**From:** [Joseph Salvatore](#)  
**To:** [Jim Snider](#); [Tammy Wright](#); [James McDonough](#)  
**Subject:** Fwd: Washington Monument Meeting  
**Date:** Wednesday, June 10, 2015 4:55:49 PM

---

I really need an estimate for upgrades ASAP. Just need big picture and rough ballpark (upgrade controls from xxx to xxx. Upgrade motto from xxx to xxx and anything else that would increase performance). This is just market research so I can speak to this and get a project together

Sent from my iPad

Begin forwarded message:

**From:** Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>  
**Date:** June 10, 2015 at 5:08:33 PM EDT  
**To:** Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>, Thomas Tonya <[tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov)>  
**Cc:** Karen Cucurullo <[karen\\_cucurullo@nps.gov](mailto:karen_cucurullo@nps.gov)>, Michael Litterst <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)>, Salvatore Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
**Subject:** Re: Washington Monument Meeting

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**To:** Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>, Susan Farinelli <[susan\\_farinelli@nps.gov](mailto:susan_farinelli@nps.gov)>

**Cc:** "Hatcher-Mays, Meagan" <[Meagan.Hatcher-Mays@mail.house.gov](mailto:Meagan.Hatcher-Mays@mail.house.gov)>, "Coburn, Try" <[Try.Coburn@mail.house.gov](mailto:Try.Coburn@mail.house.gov)>

**Subject: Washington Monument Meeting**

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(202) 225-8050  
(202) 225-3002 (fax)  
[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)

**From:** [Bies, Brandon](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Thomas Tonya](#); [Karen Cucurullo](#); [Michael Litterst](#); [Salvatore Joseph](#)  
**Subject:** Re: Washington Monument Meeting  
**Date:** Wednesday, June 10, 2015 7:25:44 PM

---

Thanks, Sean. I understand that Norton's office would like to have this happen early next week, but does the park feel they are in the position to discuss this now (i.e. do we have a good understanding of the status/condition of the elevator, or are we in the middle of conducting tests, evaluations, etc.)? If we have a legitimate reason for pushing this a week or so, I'm happy to try to do that. But if we're relatively certain of what caused the last outage(s) and in a position to explain it, then we should move forward now.

Thanks

Brandon

-----  
Brandon S. Bies  
Legislative Coordinator and FOIA Officer  
National Capital Region  
202-619-7097

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**Cc:** "Hatcher-Mays, Meagan" <[Meagan.Hatcher-Mays@mail.house.gov](mailto:Meagan.Hatcher-Mays@mail.house.gov)>, "Coburn, Try"  
<[Try.Coburn@mail.house.gov](mailto:Try.Coburn@mail.house.gov)>  
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(202) 225-8050

(202) 225-3002 (fax)

[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)

**From:** [Kennealy, Sean](#)  
**To:** [Bies, Brandon](#)  
**Cc:** [Thomas Tonya](#); [Karen Cucurullo](#); [Michael Litterst](#); [Salvatore Joseph](#)  
**Subject:** Re: Washington Monument Meeting  
**Date:** Thursday, June 11, 2015 10:57:29 AM

---

Tonya - Please work with Brandon to schedule this.

Joe - If you are out of the office when we have this, please prepare some talking points for me and Karen so we are all on the same page.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

On Wed, Jun 10, 2015 at 9:25 PM, Bies, Brandon <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)> wrote:

Thanks, Sean. I understand that Norton's office would like to have this happen early next week, but does the park feel they are in the position to discuss this now (i.e. do we have a good understanding of the status/condition of the elevator, or are we in the middle of conducting tests, evaluations, etc.)? If we have a legitimate reason for pushing this a week or so, I'm happy to try to do that. But if we're relatively certain of what caused the last outage(s) and in a position to explain it, then we should move forward now.

Thanks

Brandon

-----  
Brandon S. Bies  
Legislative Coordinator and FOIA Officer  
National Capital Region  
202-619-7097

On Wed, Jun 10, 2015 at 5:08 PM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Tonya,

Please see below and work with Brandon to help schedule this meeting. Everyone included in this email needs to attend.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 10, 2015, at 5:01 PM, Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)> wrote:

FYI - let's connect tomorrow.

Brandon

Sent from my iPhone

Begin forwarded message:

**From:** "Dudley, Lauren" <[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)>  
**Date:** June 10, 2015 at 4:29:04 PM EDT  
**To:** Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>, Susan Farinelli <[susan\\_farinelli@nps.gov](mailto:susan_farinelli@nps.gov)>  
**Cc:** "Hatcher-Mays, Meagan" <[Meagan.Hatcher-Mays@mail.house.gov](mailto:Meagan.Hatcher-Mays@mail.house.gov)>, "Coburn, Try" <[Try.Coburn@mail.house.gov](mailto:Try.Coburn@mail.house.gov)>  
**Subject:** Washington Monument Meeting

Hi Brandon and Susan,

Congresswoman Norton would like to meet with Karen Cucurullo, Acting Superintendent of the National Mall and Memorial Parks, and any supporting staff to discuss the recent Washington Monument closures due to elevator issues.

I have copied Try, who will follow-up with you to discuss possible dates/times. As of now, the Congresswoman is looking to have the meeting early next week.

Best,

Lauren

Lauren R. Dudley

Legislative Counsel

Office of Congresswoman Eleanor Holmes Norton (D-DC)

2136 Rayburn House Office Building

Washington, DC 20515

(202) 225-8050

(202) 225-3002 (fax)

[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)



**From:** [Salvatore, Joseph](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Karen Cucurullo](#)  
**Subject:** Re: Washington Monument Meeting  
**Date:** Thursday, June 11, 2015 11:06:28 AM

---

Roger that. I reached out to Quality to help me prepare talking points. I want to make sure the left side of the mouth is saying the same thing as the right side of the mouth.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Thu, Jun 11, 2015 at 12:57 PM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:  
Tonya - Please work with Brandon to schedule this.

Joe - If you are out of the office when we have this, please prepare some talking points for me and Karen so we are all on the same page.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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Brandon

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Legislative Coordinator and FOIA Officer  
National Capital Region  
202-619-7097

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\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

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Brandon

Sent from my iPhone

Begin forwarded message:

**From:** "Dudley, Lauren" <[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)>  
**Date:** June 10, 2015 at 4:29:04 PM EDT  
**To:** Brandon Bies <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>, Susan Farinelli  
<[susan\\_farinelli@nps.gov](mailto:susan_farinelli@nps.gov)>  
**Cc:** "Hatcher-Mays, Meagan" <[Meagan.Hatcher-Mays@mail.house.gov](mailto:Meagan.Hatcher-Mays@mail.house.gov)>, "Coburn, Try"  
<[Try.Coburn@mail.house.gov](mailto:Try.Coburn@mail.house.gov)>  
**Subject: Washington Monument Meeting**

Hi Brandon and Susan,

Congresswoman Norton would like to meet with Karen Cucurullo, Acting Superintendent of the National Mall and Memorial Parks, and any supporting staff to discuss the recent Washington Monument closures due to elevator issues.

I have copied Try, who will follow-up with you to discuss possible dates/times. As of now, the Congresswoman is looking to have the meeting early next week.

Best,

Lauren

Lauren R. Dudley

Legislative Counsel

Office of Congresswoman Eleanor Holmes Norton (D-DC)

2136 Rayburn House Office Building

Washington, DC 20515

(202) 225-8050

(202) 225-3002 (fax)

[Lauren.Dudley@mail.house.gov](mailto:Lauren.Dudley@mail.house.gov)

**From:** [Kennealy, Sean](#)  
**To:** [Michael Litterst](#); [Joseph Salvatore](#)  
**Subject:** Fwd: Washington Monument Elevator Issues Meeting  
**Date:** Thursday, June 11, 2015 12:13:09 PM

---

FYI...

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

----- Forwarded message -----

**From:** **Thomas, Tonya** <[tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov)>  
**Date:** Thu, Jun 11, 2015 at 2:07 PM  
**Subject:** Washington Monument Elevator Issues Meeting  
**To:** [try.coburn@mail.house.gov](mailto:try.coburn@mail.house.gov)  
**Cc:** Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>, Karen Cucurullo  
<[karen\\_cucurullo@nps.gov](mailto:karen_cucurullo@nps.gov)>, [lauren.dudley@mail.house.gov](mailto:lauren.dudley@mail.house.gov), Brandon Bies  
<[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>

Hello Try,

Thank you for your assistance with scheduling this meeting between Congresswoman Norton and NPS Superintendent Karen Cucurullo. As discussed, this meeting is scheduled for Friday, June 19 at 11:00 am. The following NPS staff will attend:

Karen Cucurullo - Superintendent  
Sean Kennealy - Deputy Superintendent  
Joseph Salvatore - Chief of Maintenance  
Michael Litterst - Public Affairs Officer  
Brandon Bies - Legislative Affairs

Thanks

Tonya Thomas  
Special Assistant to the Superintendent  
National Mall and Memorial Parks  
(202) 245-4690 phone  
(202) 426-9309 fax

**From:** [Salvatore, Joseph](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Michael Litterst](#)  
**Subject:** Re: Washington Monument Elevator Issues Meeting  
**Date:** Thursday, June 11, 2015 12:15:20 PM

---

Copy. It showed up on my calendar without comms. Maybe Andrea put it on there

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Thu, Jun 11, 2015 at 2:13 PM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

FYI...

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

----- Forwarded message -----

**From:** **Thomas, Tonya** <[tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov)>  
**Date:** Thu, Jun 11, 2015 at 2:07 PM  
**Subject:** Washington Monument Elevator Issues Meeting  
**To:** [try.coburn@mail.house.gov](mailto:try.coburn@mail.house.gov)  
**Cc:** Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>, Karen Cucurullo  
<[karen\\_cucurullo@nps.gov](mailto:karen_cucurullo@nps.gov)>, [lauren.dudley@mail.house.gov](mailto:lauren.dudley@mail.house.gov), Brandon Bies  
<[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>

Hello Try,

Thank you for your assistance with scheduling this meeting between Congresswoman Norton and NPS Superintendent Karen Cucurullo. As discussed, this meeting is scheduled for Friday, June 19 at 11:00 am. The following NPS staff will attend:

Karen Cucurullo - Superintendent  
Sean Kennealy - Deputy Superintendent  
Joseph Salvatore - Chief of Maintenance  
Michael Litterst - Public Affairs Officer  
Brandon Bies - Legislative Affairs

Thanks

Tonya Thomas  
Special Assistant to the Superintendent  
National Mall and Memorial Parks

(202) 245-4690 phone  
(202) 426-9309 fax

**From:** [Ollig, Paul](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Jorge Alvarez](#)  
**Subject:** Re: Elevator Loading @ The Monumnet  
**Date:** Thursday, June 11, 2015 2:05:07 PM

---

Joe, we couldn't really find any reason for that specific number, considering the full weight capacity of the elevator. So in talking with Jim, Jorge and I learned some good information about rope stretch and balance that can help us justify that number in the SOP. I'm working on drafting something for distribution to staff and will run it by all of you plus Sean and Karen before I do. I will also incorporate it directly into the SOP for use in training staff. But the final number will probably be close to 18 (maybe 20?)

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

On Wed, Jun 10, 2015 at 10:55 AM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
The last number we were told is no more than 18 passengers. Is that still a good number or less?

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Tue, Jun 9, 2015 at 6:15 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:  
Paul: here you go

Jorge

Sent from my iPhone

Begin forwarded message:

**From:** Jim Snider <[JSnider@Qualityelevator.com](mailto:JSnider@Qualityelevator.com)>  
**Date:** June 8, 2015 at 5:35:55 PM EDT  
**To:** Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** James McDonough <[jmcdonough@qualityelevator.com](mailto:jmcdonough@qualityelevator.com)>, Tammy Wright <[TWright@Qualityelevator.com](mailto:TWright@Qualityelevator.com)>, Nichole Drzewiecki <[ndrzewiecki@qualityelevator.com](mailto:ndrzewiecki@qualityelevator.com)>, LEE Eskridge <[LEskridge@Qualityelevator.com](mailto:LEskridge@Qualityelevator.com)>, Traci Daily <[TDaily@Qualityelevator.com](mailto:TDaily@Qualityelevator.com)>, OpAsst <[OpAsst@Qualityelevator.com](mailto:OpAsst@Qualityelevator.com)>  
**Subject:** Elevator Loading @ The Monumnet

George,

Per our discussion today regarding the loading of the elevator at the Washington Monument. Below are a few of the reasons behind the number of visitor limitations on the elevator.

1. Loading the elevator at landing will produce rope stretch and considering the elevator typically operates with a full tour of visitors. As visitors enter the elevator at the base of the Monument, the elevator ropes will stretch and the elevator will move downward. This rope stretch can be enough that the elevator moves out of the leveling zone. When the elevator is out of the leveling zone it will relevel back into the landing. The elevator will move back into the landing while the visitors continue to enter the elevator. We have had instances where we believe this leveling occurrence has caused the elevator to shut down. In 2014 during the Grand Re-Opening we lowered the number of passengers per trip and the failure diminished and this policy has remained in effect.
2. The Monument Elevator has front and rear doors. It is advisable and necessary to prevent passengers from leaning on the elevator doors during the ride up or down. There are areas in the hoistway that only provide approximately one inch of clearance from the elevator car door to the elevator landings. It is not a good procedure to have the visitors fill the elevator to capacity, when their tendency will be to lean on the elevator doors. This could lead to catastrophic failure should the door impact a landing.
3. The elevator has observation points which turns the glass from opaque to clear to view memorials at various landings. To allow proper viewing by all passengers it is recommended to place fewer personnel on the elevator. It is a natural tendency of passengers to maneuver inside of the elevator to allow all to see the memorials, some passengers are requested to stand back during this mode so all passengers can view the memorial. The Observation action in a capacity situation can push passengers towards the opposing door creating an increased danger.
4. Rangers command the area around the elevator control station. From this point they give facts about the Washington Monument which requires additional space so they can speak to each group.

These are some of the reasons the Park Service has reduced the elevator occupancy down to below capacity levels. Both safety concerns and visitor comfort. It should also be noted the elevator when originally installed did not have observation points which allowed for more space around the elevator for the ride to the top of the monument.

If you have any additional questions please feel free to contact me.



*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License  
#666**



**From:** [Joseph Salvatore](#)  
**To:** [Ollig, Paul](#)  
**Cc:** [Jorge Alvarez](#)  
**Subject:** Re: Elevator Loading @ The Monumnet  
**Date:** Thursday, June 11, 2015 2:09:00 PM

---

I'm up to speed on rope stretching etc.; just didn't know if something changed. Thanks.

Sent from my iPhone

On Jun 11, 2015, at 4:05 PM, Ollig, Paul <[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)> wrote:

Joe, we couldn't really find any reason for that specific number, considering the full weight capacity of the elevator. So in talking with Jim, Jorge and I learned some good information about rope stretch and balance that can help us justify that number in the SOP. I'm working on drafting something for distribution to staff and will run it by all of you plus Sean and Karen before I do. I will also incorporate it directly into the SOP for use in training staff. But the final number will probably be close to 18 (maybe 20?)

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

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<[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

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Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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**Date:** June 8, 2015 at 5:35:55 PM EDT

**To:** Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** James McDonough <[jmcdonough@qualityelevator.com](mailto:jmcdonough@qualityelevator.com)>, Tammy Wright <[TWright@Qualityelevator.com](mailto:TWright@Qualityelevator.com)>, Nichole Drzewiecki <[ndrzewiecki@qualityelevator.com](mailto:ndrzewiecki@qualityelevator.com)>, LEE Eskridge <[LEskridge@Qualityelevator.com](mailto:LEskridge@Qualityelevator.com)>, Traci Daily <[TDaily@Qualityelevator.com](mailto:TDaily@Qualityelevator.com)>, OpAsst <[OpAsst@Qualityelevator.com](mailto:OpAsst@Qualityelevator.com)>  
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License #666**

[<image001.jpg>](#)

**From:** [Jim Snider](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Tammy Wright](#)  
**Subject:** RE: WAMO Recommendations  
**Date:** Thursday, June 11, 2015 2:13:47 PM  
**Attachments:** [Washington Monument 2015 Recommended Repairs.pdf](#)

---

Joe,

Attached is some of Quality Elevator's recommendations for the Washington Monument. If you would like to schedule we can meet at Quality's office or if you would like I can attend the meeting the Park Service has scheduled with Ms. Norton. It is up to you how you would like to proceed.

Please let me know what you need from us.

*James E. Snider*

**Vice President**

**Quality Elevator Company, Inc.**

**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



---

**From:** Salvatore, Joseph [mailto:joseph\_salvatore@nps.gov]  
**Sent:** Thursday, June 11, 2015 2:09 PM  
**To:** Tammy Wright; Jim Snider; James McDonough  
**Cc:** Peter Shannon; Richard Pope; Jeffrey Jarboe; Jorge Alvarez  
**Subject:** Fwd: WAMO Compensation Rope?

Please provide a full report of work done and work still needing to be completed. I also need to know ASAP/TODAY if you want to come in tomorrow night. If I do not hear from you today, plan on Saturday night.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management

National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

----- Forwarded message -----

From: **Sean Kennealy** <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>  
Date: Thu, Jun 11, 2015 at 2:05 PM  
Subject: Re: WAMO Compensation Rope?  
To: "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
Cc: Karen Cucurullo <[Karen\\_Cucurullo@nps.gov](mailto:Karen_Cucurullo@nps.gov)>

Ok. Did they install a bracket to prevent the rope from swinging and getting too close to the buffer? They were measuring things the other week they were there.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 11, 2015, at 1:04 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Sorry, this email slipped through the cracks. They did replace it and I guess have been talking to Jorge about coming out either tomorrow night or Saturday night to perform some more tests.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Thu, Jun 11, 2015 at 9:25 AM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:  
Joe,

Did the comp rope get replaced? Did they add a bracket to help prevent it from getting caught up in the buffer?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Tammy Wright](#)  
**To:** ["Joseph Salvatore"](#)  
**Subject:** RE: WAMO Compensation Rope?  
**Date:** Thursday, June 11, 2015 2:38:20 PM  
**Importance:** High

---

Joe – I just left you a voice mail. What is the access time for us regarding having our truck sniffed etc... Here's our situation, we are trying to coordinate with another "overtime repair" at a site with similar restrictions..... We anticipate the WAMO adjustments to only take about 3-4 hours. We want to know if we will have access at 2 to 3 am, please let me know if that is feasible? Our plan would be to turn the car back over at 6 am Saturday a.m.

I'm headed out for the evening I'm available on my cell phone, please feel free to call me.

*Tammy J. Wright*

Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419



---

**From:** Joseph Salvatore [mailto:joseph\_salvatore@nps.gov]  
**Sent:** Thursday, June 11, 2015 4:07 PM  
**To:** pshannon@nps.gov  
**Cc:** Tammy Wright; Jim Snider; James McDonough; Richard Pope; Jeffrey Jarboe; Jorge Alvarez  
**Subject:** Re: WAMO Compensation Rope?

They will need vehicle access.

Sent from my iPhone

On Jun 11, 2015, at 4:05 PM, Shannon, Peter <[peter\\_shannon@nps.gov](mailto:peter_shannon@nps.gov)> wrote:

Please confirm and notify ASAP once the date is confirmed so we can schedule the proper security measures.

Also advise if they'll need vehicle access inside the secured zone.

Thank you

Pete

On Thursday, June 11, 2015, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Please provide a full report of work done and work still needing to be completed. I also need to know ASAP/TODAY if you want to come in tomorrow night. If I do not hear from you today, plan on Saturday night.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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From: **Sean Kennealy** <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>  
Date: Thu, Jun 11, 2015 at 2:05 PM  
Subject: Re: WAMO Compensation Rope?  
To: "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
Cc: Karen Cucurullo <[Karen\\_Cucurullo@nps.gov](mailto:Karen_Cucurullo@nps.gov)>

Ok. Did they install a bracket to prevent the rope from swinging and getting too close to the buffer? They were measuring things the other week they were there.

Thanks, Sean  
\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 11, 2015, at 1:04 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Sorry, this email slipped through the cracks. They did replace it and I guess have been talking to Jorge about coming out either tomorrow night or Saturday night to perform some more tests.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Thu, Jun 11, 2015 at 9:25 AM, Kennealy, Sean  
<[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:



Joe,

Did the comp rope get replaced? Did they add a bracket to help prevent it from getting caught up in the buffer?

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Sean Kennealy  
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--

Lieutenant Peter E. Shannon  
Commander, Icon Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

Office: (202) 472-5390  
Cell: (202) 438-0788  
[pshannon@nps.gov](mailto:pshannon@nps.gov)

WARNING: THIS CORRESPONDENCE SHOULD BE TREATED AS LAW ENFORCEMENT SENSITIVE (LES) AND IS "FOR OFFICIAL USE ONLY" (FOUO). LES INFORMATION SHOULD NOT BE FURNISHED OUTSIDE THE U.S. GOVERNMENT OR PUBLIC SAFETY. THE INFORMATION CONTAINED WITHIN MAY BE EXEMPT, UNDER 5 U.S.C. 552 (b) (7).

**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#)  
**Cc:** [Peter Shannon](#); [Jorge Alvarez](#)  
**Subject:** Re: WAMO Compensation Rope?  
**Date:** Friday, June 12, 2015 5:03:36 AM

---

Tammy,

As we discussed last night, Quality will be here tonight sometime between 10PM and 2AM. No vehicle access just a pull cart with tools and parts. Let us know when you have a better idea of exactly when they will be here.

v/r,

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Thu, Jun 11, 2015 at 4:38 PM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

Joe – I just left you a voice mail. What is the access time for us regarding having our truck sniffed etc... Here's our situation, we are trying to coordinate with another "overtime repair" at a site with similar restrictions..... We anticipate the WAMO adjustments to only take about 3-4 hours. We want to know if we will have access at 2 to 3 am, please let me know if that is feasible? Our plan would be to turn the car back over at 6 am Saturday a.m.

I'm headed out for the evening I'm available on my cell phone, please feel free to call me.

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Joseph Salvatore [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Thursday, June 11, 2015 4:07 PM  
**To:** [pshannon@nps.gov](mailto:pshannon@nps.gov)  
**Cc:** Tammy Wright; Jim Snider; James McDonough; Richard Pope; Jeffrey Jarboe; Jorge Alvarez

**Subject:** Re: WAMO Compensation Rope?

They will need vehicle access.

Sent from my iPhone

On Jun 11, 2015, at 4:05 PM, Shannon, Peter <[peter\\_shannon@nps.gov](mailto:peter_shannon@nps.gov)> wrote:

Please confirm and notify ASAP once the date is confirmed so we can schedule the proper security measures.

Also advise if they'll need vehicle access inside the secured zone.

Thank you

Pete

On Thursday, June 11, 2015, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

Please provide a full report of work done and work still needing to be

completed. I also need to know ASAP/TODAY if you want to come in tomorrow night. If I do not hear from you today, plan on Saturday night.

v/r,

Joe Salvatore

Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

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From: **Sean Kennealy** <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>

Date: Thu, Jun 11, 2015 at 2:05 PM

Subject: Re: WAMO Compensation Rope?

To: "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>

Cc: Karen Cucurullo <[Karen\\_Cucurullo@nps.gov](mailto:Karen_Cucurullo@nps.gov)>

Ok. Did they install a bracket to prevent the rope from swinging and getting too close to the buffer? They were measuring things the other week they were there.

Thanks, Sean

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Sean Kennealy

Acting Deputy Superintendent

National Mall & Memorial Parks

National Park Service

202-245-4685 (o)

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**From:** [Salvatore, Joseph](#)  
**To:** [Jim Snider](#)  
**Cc:** [Tammy Wright](#)  
**Subject:** Re: WAMO Recommendations  
**Date:** Friday, June 12, 2015 5:25:53 AM

---

Thank you sir! I will get back to you.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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Joe,

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Please let me know what you need from us.

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**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



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**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Thursday, June 11, 2015 2:09 PM  
**To:** Tammy Wright; Jim Snider; James McDonough  
**Cc:** Peter Shannon; Richard Pope; Jeffrey Jarboe; Jorge Alvarez  
**Subject:** Fwd: WAMO Compensation Rope?

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v/r,

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Chief, Division of Facility Management

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[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

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National Mall & Memorial Parks

National Park Service

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National Mall & Memorial Parks

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Sean Kennealy

Acting Deputy Superintendent

National Mall and Memorial Parks

202-245-4685 (office)

202-359-1551 (cell)

**From:** [Salvatore, Joseph](#)  
**To:** [Maurice Miles](#)  
**Cc:** [Jorge Alvarez](#); [Dena Lowe](#); [Thomas Testa](#)  
**Subject:** Fwd: WAMO Recommendations  
**Date:** Friday, June 12, 2015 5:27:01 AM  
**Attachments:** [Washington Monument 2015 Recommended Repairs.pdf](#)

---

Maurice,

I'm coming up to talk about this. We need to WOs in FMSS (I think you may have already done them) and then a PMIS project.

v/r, Joe

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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**Date:** Thu, Jun 11, 2015 at 4:13 PM  
**Subject:** RE: WAMO Recommendations  
**To:** "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
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Joe,

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**National Association of Elevator Safety Authority License #666**



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**Sent:** Thursday, June 11, 2015 2:09 PM

**To:** Tammy Wright; Jim Snider; James McDonough

**Cc:** Peter Shannon; Richard Pope; Jeffrey Jarboe; Jorge Alvarez

**Subject:** Fwd: WAMO Compensation Rope?

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v/r,

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Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

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Acting Deputy Superintendent

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Acting Deputy Superintendent

National Mall and Memorial Parks

202-245-4685 (office)

202-359-1551 (cell)

**From:** [Salvatore, Joseph](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Michael Litterst](#); [Karen Cucurullo](#); [Jorge Alvarez](#)  
**Subject:** Fwd: WAMO Recommendations  
**Date:** Friday, June 12, 2015 5:27:41 AM  
**Attachments:** [Washington Monument 2015 Recommended Repairs.pdf](#)

---

I'm going to have a project in PMIS before next Friday.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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**Date:** Thu, Jun 11, 2015 at 4:13 PM  
**Subject:** RE: WAMO Recommendations  
**To:** "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
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Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

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Date: Thu, Jun 11, 2015 at 2:05 PM



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**From:** [Salvatore, Joseph](#)  
**To:** [Jorge Alvarez](#)  
**Subject:** Fwd: WAMO Recommendations  
**Date:** Friday, June 12, 2015 5:35:54 AM

---

Hit the button too soon. FYI.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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**Subject:** Re: WAMO Recommendations  
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Jim,

The last thing I need from you because I'm sure you have exact dates and can do this easier than I:

How many times since we opened have we closed the monument due to the actual elevator, dates, and failures? Do you have a record of how many times the elevator got stuck, trapping personnel on-board? How many times did the elevator get stuck on the 500/490 level forcing personnel to walk down the stairs?

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National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

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**Cc:** [Tammy Wright](#); [Jorge Alvarez](#)  
**Subject:** Re: WAMO Recommendations  
**Date:** Friday, June 12, 2015 5:37:39 AM

---

Oh yell, and any other positive comments or any bullets you think would be pertinent. Our meeting is next Friday but I would like the talking points by close of business Tuesday if at all possible.

Joe Salvatore  
Chief, Division of Facility Management  
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**4808 Upshur Street**

**Bladensburg, Maryland 20710**

**301-779-9116 // 301-7794716**

**Cell 301-440-8851**

**DC Master Electrician Limited 200417**

**National Association of Elevator Safety Authority License #666**



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Thursday, June 11, 2015 2:09 PM  
**To:** Tammy Wright; Jim Snider; James McDonough  
**Cc:** Peter Shannon; Richard Pope; Jeffrey Jarboe; Jorge Alvarez  
**Subject:** Fwd: WAMO Compensation Rope?

Please provide a full report of work done and work still needing to be completed. I also need to know ASAP/TODAY if you want to come in tomorrow night. If I do not here from you today, plan on Saturday night.

v/r,

Joe Salvatore



Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

----- Forwarded message -----

From: **Sean Kennealy** <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>

Date: Thu, Jun 11, 2015 at 2:05 PM

Subject: Re: WAMO Compensation Rope?

To: "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>

Cc: Karen Cucurullo <[Karen\\_Cucurullo@nps.gov](mailto:Karen_Cucurullo@nps.gov)>

Ok. Did they install a bracket to prevent the rope from swinging and getting too close to the buffer? They were measuring things the other week they were there.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy

Acting Deputy Superintendent

National Mall & Memorial Parks

National Park Service

202-245-4685 (o)

202-359-1551 (c)

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Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

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Did the comp rope get replaced? Did they add a bracket to help prevent it from getting caught up in the buffer?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy

Acting Deputy Superintendent

National Mall and Memorial Parks

202-245-4685 (office)

202-359-1551 (cell)

**From:** [Testa, Thomas](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Maurice Miles](#); [Jorge Alvarez](#); [Dena Lowe](#)  
**Subject:** Re: WAMO Recommendations  
**Date:** Friday, June 12, 2015 6:05:50 AM

---

All,

5 work orders have been created for this project; one for each line item (16228607, 16228671, 16228713, 16228719, 16228727).

On Fri, Jun 12, 2015 at 7:26 AM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
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v/r, Joe

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

----- Forwarded message -----

**From:** **Jim Snider** <[JSnider@qualityelevator.com](mailto:JSnider@qualityelevator.com)>  
**Date:** Thu, Jun 11, 2015 at 4:13 PM  
**Subject:** RE: WAMO Recommendations  
**To:** "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
**Cc:** Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)>

Joe,

Attached is some of Quality Elevator's recommendations for the Washington Monument. If you would like to schedule we can meet at Quality's office or if you would like I can attend the meeting the Park Service has scheduled with Ms. Norton. It is up to you how you would like to proceed.

Please let me know what you need from us.

*James E. Snider*

**Vice President**

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Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

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National Park Service

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Acting Deputy Superintendent

National Mall and Memorial Parks

202-245-4685 (office)

202-359-1551 (cell)

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Respectfully  
Thomas Testa  
FMSS  
[ttesta@NPS.GOV](mailto:ttesta@NPS.GOV)

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**Cc:** [Maurice Miles](#); [Jorge Alvarez](#); [Dena Lowe](#)  
**Subject:** Re: WAMO Recommendations  
**Date:** Friday, June 12, 2015 6:07:31 AM

---

copy.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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Joe Salvatore

Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

----- Forwarded message -----

From: **Sean Kennealy** <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>

Date: Thu, Jun 11, 2015 at 2:05 PM

Subject: Re: WAMO Compensation Rope?

To: "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>

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Sean Kennealy

Acting Deputy Superintendent

National Mall & Memorial Parks

National Park Service

202-245-4685 (o)

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--

Respectfully  
Thomas Testa

FMSS  
[ttesta@NPS.GOV](mailto:ttesta@NPS.GOV)

**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#); [Peter Shannon](#)  
**Cc:** [Jorge Alvarez](#); [Paul Ollig](#)  
**Subject:** Re: WAMO Compensation Rope?  
**Date:** Friday, June 12, 2015 6:36:40 AM

---

Okay. The monument must be open NLT 0900. So be done in plenty of time to open.

Pete,

See 0300 start time.

v/r, Joe

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Fri, Jun 12, 2015 at 8:18 AM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

It is a "GO" for early Saturday am, 3:00 am

Our Tech's names are Brian Coffey and Jeremy Welch.

I will also be available on my cell phone at (b) (6), following this closely.

Thank you for you assistance.

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Friday, June 12, 2015 7:03 AM  
**To:** Tammy Wright  
**Cc:** Peter Shannon; Jorge Alvarez

**Subject:** Re: WAMO Compensation Rope?

Tammy,

As we discussed last night, Quality will be here tonight sometime between 10PM and 2AM. No vehicle access just a pull cart with tools and parts. Let us know when you have a better idea of exactly when they will be here.

v/r,

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Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

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Joe – I just left you a voice mail. What is the access time for us regarding having our truck sniffed etc... Here's our situation, we are trying to coordinate with another "overtime repair" at a site with similar restrictions..... We anticipate the WAMO adjustments to only take about 3-4 hours. We want to know if we will have access at 2 to 3 am, please let me know if that is feasible? Our plan would be to turn the car back over at 6 am Saturday a.m.

I'm headed out for the evening I'm available on my cell phone, please feel free to call me.

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

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**From:** Joseph Salvatore [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]

**Sent:** Thursday, June 11, 2015 4:07 PM

**To:** [pshannon@nps.gov](mailto:pshannon@nps.gov)

**Cc:** Tammy Wright; Jim Snider; James McDonough; Richard Pope; Jeffrey Jarboe; Jorge Alvarez

**Subject:** Re: WAMO Compensation Rope?

They will need vehicle access.

Sent from my iPhone

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Thank you

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Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

----- Forwarded message -----

From: **Sean Kennealy** <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>

Date: Thu, Jun 11, 2015 at 2:05 PM

Subject: Re: WAMO Compensation Rope?

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Cc: Karen Cucurullo <[Karen\\_Cucurullo@nps.gov](mailto:Karen_Cucurullo@nps.gov)>

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Acting Deputy Superintendent

National Mall & Memorial Parks

National Park Service

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202-245-4685 (office)

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Lieutenant Peter E. Shannon

Commander, Icon Unit

Joint Hazard Assessment Team (JHAT)

WMD / PRND Program Coordinator

United States Park Police

1100 Ohio Drive SW

Washington, DC 20024

Office: (202) 472-5390

Cell: (202) 438-0788

[pshannon@nps.gov](mailto:pshannon@nps.gov)

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**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#)  
**Cc:** [Jorge Alvarez](#)  
**Subject:** Re: WAMO Compensation Rope?  
**Date:** Friday, June 12, 2015 6:37:10 AM

---

Again, Please send me an assessment (bullets is fine) of exactly what they are doing.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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It is a "GO" for early Saturday am, 3:00 am

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**Sent:** Thursday, June 11, 2015 4:07 PM

**To:** [pshannon@nps.gov](mailto:pshannon@nps.gov)

**Cc:** Tammy Wright; Jim Snider; James McDonough; Richard Pope; Jeffrey Jarboe; Jorge Alvarez

**Subject:** Re: WAMO Compensation Rope?

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**From:** [Ollig, Paul](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Tammy Wright](#); [Peter Shannon](#); [Jorge Alvarez](#)  
**Subject:** Re: WAMO Compensation Rope?  
**Date:** Friday, June 12, 2015 6:56:16 AM

---

Thanks for the heads up, Joe.

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

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*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]

**Sent:** Friday, June 12, 2015 7:03 AM

**To:** Tammy Wright

**Cc:** Peter Shannon; Jorge Alvarez

**Subject:** Re: WAMO Compensation Rope?

Tammy,

As we discussed last night, Quality will be here tonight sometime between 10PM and 2AM. No vehicle access just a pull cart with tools and parts. Let us know when you have a better idea of exactly when they will be here.

v/r,

Joe Salvatore

Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

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I'm headed out for the evening I'm available on my cell phone, please feel free to call me.

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**Sent:** Thursday, June 11, 2015 4:07 PM

**To:** [pshannon@nps.gov](mailto:pshannon@nps.gov)

**Cc:** Tammy Wright; Jim Snider; James McDonough; Richard Pope; Jeffrey Jarboe; Jorge Alvarez

**Subject:** Re: WAMO Compensation Rope?

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Sent from my iPhone

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Thank you

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National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

----- Forwarded message -----

From: **Sean Kennealy** <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>  
Date: Thu, Jun 11, 2015 at 2:05 PM  
Subject: Re: WAMO Compensation Rope?  
To: "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
Cc: Karen Cucurullo <[Karen\\_Cucurullo@nps.gov](mailto:Karen_Cucurullo@nps.gov)>

Ok. Did they install a bracket to prevent the rope from swinging and getting too close to the buffer? They were measuring things the other week they were there.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy

Acting Deputy Superintendent

National Mall & Memorial Parks

National Park Service

202-245-4685 (o)

202-359-1551 (c)

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Joe Salvatore

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National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

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Acting Deputy Superintendent

National Mall and Memorial Parks

202-245-4685 (office)

202-359-1551 (cell)

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Lieutenant Peter E. Shannon

Commander, Icon Unit

Joint Hazard Assessment Team (JHAT)

WMD / PRND Program Coordinator

United States Park Police

1100 Ohio Drive SW

Washington, DC 20024

Office: (202) 472-5390

Cell: (202) 438-0788

[pshannon@nps.gov](mailto:pshannon@nps.gov)

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**From:** [Shannon, Peter](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Tammy Wright](#); [Jorge Alvarez](#); [Paul Ollig](#)  
**Subject:** Re: WAMO Compensation Rope?  
**Date:** Friday, June 12, 2015 8:25:37 AM

---

Joe (All),

Copy 0300 hrs.

On site USPP and Sgts. have been notified.

Any changes please notify the duty Sgt. 202-438-1617

And

Dispatch 202-610-7505

Thank you,

Pete

On Friday, June 12, 2015, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
Okay. The monument must be open NLT 0900. So be done in plenty of time to open.

Pete,

See 0300 start time.

v/r, Joe

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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It is a "GO" for early Saturday am, 3:00 am

Our Tech's names are Brian Coffey and Jeremy Welch.

I will also be available on my cell phone at (b) (6), following this closely.



Thank you for your assistance.

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----- Forwarded message -----

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Subject: Re: WAMO Compensation Rope?

To: "Salvatore, Joseph" <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>

Cc: Karen Cucurullo <[Karen\\_Cucurullo@nps.gov](mailto:Karen_Cucurullo@nps.gov)>

Ok. Did they install a bracket to prevent the rope from swinging and getting too close to the buffer? They were measuring things the other week they were there.

Thanks, Sean

\*\*\*\*\*

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Acting Deputy Superintendent

National Mall & Memorial Parks

National Park Service

202-245-4685 (o)

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Chief, Division of Facility Management

National Mall & Memorial Parks

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Lieutenant Peter E. Shannon

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**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#)  
**Cc:** [Jorge Alvarez](#)  
**Subject:** Re: WAMO Compensation Rope?  
**Date:** Friday, June 12, 2015 9:15:25 AM

---

Still waiting. Thanks. I have a lot of people asking a lot of questions.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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Again, Please send me an assessment (bullets is fine) of exactly what they are doing.

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National Mall & Memorial Parks

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**From:** [White, Theodore](#)  
**To:** [NPS NCR NAMA MALL Operations Supervisors](#); [Michael Litterst](#); [Rosanna Weltzin](#); [Paul Ollig](#); [Joseph Salvatore](#)  
**Subject:** FYI: WAMO Elevator out of service  
**Date:** Saturday, June 13, 2015 11:37:51 AM

---

At about 1300, the WAMO elevator stopped about 10 feet above the ground with visitors on board. After approximately 10 minutes, the elevator reached the ground and passengers were able to exit. About 60 visitors at the top are presently being evacuated by 5 ranger staff via stairwell. I have contacted both Quality and Joe Salvatore, and temporarily suspended operations. I will await instructions before any announcement of full suspension of operations.

--

Ted White  
Supervisory Park Ranger  
National Mall and Memorial Parks  
(202)657-8453

"Those who contemplate the beauty of the earth find reserves of strength that will endure as long as life lasts."  
- Rachel Carson



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Joseph Salvatore](#)  
**To:** [Tammy Wright](#)  
**Subject:** Fwd: FYI: WAMO Elevator out of service  
**Date:** Saturday, June 13, 2015 12:14:31 PM

---

Sent from my iPhone

Begin forwarded message:

**From:** "White, Theodore" <[ted\\_white@nps.gov](mailto:ted_white@nps.gov)>  
**Date:** June 13, 2015 at 1:37:28 PM EDT  
**To:** NPS NCR NAMA MALL Operations Supervisors  
<[NCR\\_NAMA\\_MALL\\_Operations\\_Supervisors@nps.gov](mailto:NCR_NAMA_MALL_Operations_Supervisors@nps.gov)>, Michael Litterst  
<[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)>, Rosanna Weltzin <[rosanna\\_weltzin@nps.gov](mailto:rosanna_weltzin@nps.gov)>, Paul Ollig  
<[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
**Subject:** **FYI: WAMO Elevator out of service**

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**From:** [Joseph Salvatore](#)  
**To:** [White, Theodore](#)  
**Cc:** [Michael Litterst](#); [Rosanna Weltzin](#); [Paul Ollig](#); [Sean Kennealy](#); [Karen Cucurullo](#); [Jorge Alvarez](#)  
**Subject:** Re: FYI: WAMO Elevator out of service  
**Date:** Saturday, June 13, 2015 12:24:21 PM

---

Ok. This is different than what we discussed.

Sent from my iPhone

On Jun 13, 2015, at 1:37 PM, White, Theodore <[ted\\_white@nps.gov](mailto:ted_white@nps.gov)> wrote:

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**From:** [Shannon, Peter](#)  
**To:** [Chad Gordon](#); [Jeffrey Bloch](#); [Vincent Gaudio](#); [Anthony DiPalma](#); [Thomas Diethrich](#); [Joseph Salvatore](#)  
**Subject:** Quality Elevator On Site At WAMO Tuesday June 16 at 0500 hrs  
**Date:** Monday, June 15, 2015 2:31:58 PM

---

ALL,

A quick heads up that Quality Elevator will be on site at WAMO starting at 0500 hrs on Tuesday June 16th. They plan to be on site for approximately two hours to monitor elevator conditions.

They will NOT need to bring vehicles inside the barrier and any tools they may need can be visually inspected.

Let me know if you have any questions or need further.

Pete

--

Lieutenant Peter E. Shannon  
Commander, Icon Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

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**From:** [Max Davis](#)  
**To:** [Joseph Salvatore](#); [Jorge Alvarez](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Washington Memorial Fire alarm inspection  
**Date:** Tuesday, June 16, 2015 5:41:57 AM

---

We arrived at the Washington Monument this morning as scheduled. Upon arrival we found out that the elevators were being serviced this morning. We were not informed of this until we arrived. The last we heard the elevators were working.

The elevator technicians told us when they would be done their work this morning. However, that would not provide us enough time to conduct the inspection and get out of the way before opening to the public.

To conduct the inspection, the elevators must be operational and we must have access to the elevators for the duration of the inspection. Therefore, the inspection will need to be rescheduled on a day in which the circumstances meet the above criterion. Please let me know when that will be.

Today's visit will be invoiced.

Thank you,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

**From:** [Alvarez, Jorge](#)  
**To:** [Max Davis](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Tuesday, June 16, 2015 5:45:50 AM

---

Max: I am sorry that Quality Elevator was working on the elevator this morning. Please go ahead and invoice your visit for this morning. We will reschedule your inspection again. Hope we can do this next week. Please let me know what your schedule is

Thanks, Jorge

On Tue, Jun 16, 2015 at 7:41 AM, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

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The elevator technicians told us when they would be done their work this morning. However, that would not provide us enough time to conduct the inspection and get out of the way before opening to the public.

To conduct the inspection, the elevators must be operational and we must have access to the elevators for the duration of the inspection. Therefore, the inspection will need to be rescheduled on a day in which the circumstances meet the above criterion.

Please let me know when that will be.

Today's visit will be invoiced.

Thank you,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)

| 301 356-6884 (Mobile)

**From:** [Max Davis](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Wednesday, June 17, 2015 12:11:34 PM

---

As of right now, Tuesday June 23 or Wednesday June 24 (preferably Wednesday) will work for us to inspect Washington Monument fire alarm system at approximately 6:00 AM. If the elevator stops working, notify us as soon as you find out so we don't have the same problem as Monday.  
We are not scheduling until we hear back from you.

Thanks,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

---

**From:** "Alvarez, Jorge" <jorge\_alvarez@nps.gov>  
**To:** Max Davis <max\_davis@sossecurityalarms.com>  
**Cc:** Joseph Salvatore <joseph\_salvatore@nps.gov>; Peter Shannon <pshannon@nps.gov>; David Davis <david\_davis@sossecurityalarms.com>  
**Sent:** Tuesday, June 16, 2015 7:45 AM  
**Subject:** Re: Washington Memorial Fire alarm inspection

Max: I am sorry that Quality Elevator was working on the elevator this morning. Please go ahead and invoice your visit for this morning. We will reschedule your inspection again. Hope we can do this next week. Please let me know what your schedule is

Thanks, Jorge

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Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

**From:** [Kennealy, Sean](#)  
**To:** [Jorge Alvarez](#)  
**Subject:** A couple things  
**Date:** Thursday, June 18, 2015 5:59:42 AM

---

Hi Jorge,

1. How did your meeting go with K. Wilson yesterday?
2. Can the dumpster be removed at Tourmobile today?
3. Who is working on bullet points about WAMO elevator failures?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Kennealy, Sean](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Joseph Salvatore](#)  
**Subject:** Re: A couple things  
**Date:** Thursday, June 18, 2015 2:02:03 PM

---

Jorge,

I really hoped I did not have to ask you a second time to respond.....

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

On Thu, Jun 18, 2015 at 7:59 AM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Hi Jorge,

1. How did your meeting go with K. Wilson yesterday?
2. Can the dumpster be removed at Tourmobile today?
3. Who is working on bullet points about WAMO elevator failures?

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\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)



**From:** [Jorge Alvarez](#)  
**To:** [Kennealy, Sean](#)  
**Cc:** [Joseph Salvatore](#)  
**Subject:** Re: A couple things  
**Date:** Thursday, June 18, 2015 5:28:54 PM

---

Thanks.

1

As you know mark wanted to handled this at his level and you got his comments.

2 dumpster company was called at least three times. I have requested that they move it today. I do not know if they have done it

3. I will talk with Joe about WAMO

Jorge

Sent from my iPhone

On Jun 18, 2015, at 4:01 PM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Jorge,

I really hoped I did not have to ask you a second time to respond.....

Thanks, Sean

\*\*\*\*\*

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Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
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Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Sean Kennealy](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Joseph Salvatore](#)  
**Subject:** Re: A couple things  
**Date:** Thursday, June 18, 2015 5:37:13 PM

---

Copy.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

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Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Google Calendar](#) on behalf of [Joseph Salvatore](#)  
**To:** [tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov)  
**Subject:** Declined: WAMO Elevator Issues with Congresswoman Norton @ Fri Jun 19, 2015 11am - 12pm  
([tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov))  
**Attachments:** [invite.ics](#)

---

Joseph Salvatore has declined this invitation.

WAMO Elevator Issues with Congresswoman Norton

When Fri Jun 19, 2015 11am – 12pm Eastern Time

Where 2136 - Rayburn House Office Bldg, Washington, DC 20515, USA (HYPERLINK "<https://maps.google.com/maps?q=2136+-++Rayburn+House+Office+Bldg,+Washington,+DC+20515,+USA&hl=en>" map)

Video call HYPERLINK "[https://plus.google.com/hangouts/\\_/doi.gov/tonya-thomas?](https://plus.google.com/hangouts/_/doi.gov/tonya-thomas?hceid=dG9ueWFfdGhvbWFzQG5wcy5nb3Y.krcnudi1daojem3qu8jbuhidc4)

[https://plus.google.com/hangouts/\\_/doi.gov/tonya-thomas?](https://plus.google.com/hangouts/_/doi.gov/tonya-thomas?hceid=dG9ueWFfdGhvbWFzQG5wcy5nb3Y.krcnudi1daojem3qu8jbuhidc4)

Calendar [tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov)

Who • Tonya Thomas - organizer

- Michael Litterst

- Brandon Bies

- Joseph Salvatore

- Karen Cucurullo

- Sean Kennealy

Invitation from HYPERLINK "<https://www.google.com/calendar/>" Google Calendar

You are receiving this email at the account [tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov) because you are subscribed for invitation replies on calendar [tonya\\_thomas@nps.gov](mailto:tonya_thomas@nps.gov).

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. Learn more at

<https://support.google.com/calendar/answer/37135#forwarding>

**From:** [Salvatore, Joseph](#)  
**To:** [Kennealy, Sean](#)  
**Subject:** Re: A couple things  
**Date:** Friday, June 19, 2015 6:09:23 AM

---

Mark and Jorge are off today. I will follow up on the first two items. What exact bullets do you want for elevator? I can do my best to put them together.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

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Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

**From:** [Kennealy, Sean](#)  
**To:** [Joseph Salvatore](#)  
**Subject:** Fwd: FW: PRESS RELEASE: Norton Assured by NPS of Washington Monument Elevator's Safety; Monitors in Place to Pinpoint Causation  
**Date:** Friday, June 19, 2015 1:36:48 PM

---

Please make sure the electrical monitors (Jorge told me 4) remain in place for the rest of the summer. (See below...)

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

----- Forwarded message -----

**From:** **Litterst, Michael** <[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)>  
**Date:** Fri, Jun 19, 2015 at 2:56 PM  
**Subject:** Re: FW: PRESS RELEASE: Norton Assured by NPS of Washington Monument Elevator's Safety; Monitors in Place to Pinpoint Causation  
**To:** "Bies, Brandon" <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>  
**Cc:** Karen Cucurullo <[karen\\_cucurullo@nps.gov](mailto:karen_cucurullo@nps.gov)>, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>

Apparently I've finally figured out how to be two places at once!

~~~~~

Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20024  
Phone: (202) 245-4676  
Cell: (202) 306-4166

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

On Fri, Jun 19, 2015 at 2:48 PM, Bies, Brandon <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)> wrote:  
Well, the tone is great. The facts...

-----  
Brandon S. Bies  
Legislative Coordinator and FOIA Officer  
National Capital Region  
202-619-7097

----- Forwarded message -----

From: **Fritsch, Benjamin** <[Benjamin.Fritsch@mail.house.gov](mailto:Benjamin.Fritsch@mail.house.gov)>  
Date: Fri, Jun 19, 2015 at 2:29 PM  
Subject: FW: PRESS RELEASE: Norton Assured by NPS of Washington Monument  
Elevator's Safety; Monitors in Place to Pinpoint Causation  
To: "Bies, Brandon" <[brandon\\_bies@nps.gov](mailto:brandon_bies@nps.gov)>

Meant to BCC you.

---

**From:** Fritsch, Benjamin  
**Sent:** Friday, June 19, 2015 2:28 PM  
**Subject:** PRESS RELEASE: Norton Assured by NPS of Washington Monument Elevator's Safety; Monitors in Place to Pinpoint Causation



Contact: Benjamin Fritsch – o: 202-225-8050, c: 202-225-8143

June 19, 2015

## **Norton Assured by NPS of Washington Monument Elevator's Safety; Monitors in Place to Pinpoint Causation**

WASHINGTON, D.C.—Congresswoman Eleanor Holmes Norton (D-DC) today met with National Park Service (NPS) officials to determine if NPS had a permanent solution to the issues with the Washington Monument's elevator that have arisen due to electrical problems two years in a row as tourist season began. Norton met with National Mall and Memorial Parks Superintendent Karen Cucurullo, Deputy Superintendent Sean Kennealy, Chief of Maintenance Joseph Salvatore, and Public Affairs Officer Michael Litterst. They assured Norton that the Washington Monument's elevator is safe and that if another electrical surge occurs, the elevator will deliver passengers to the nearest level and a park ranger, who is in the elevator at all times to ensure passengers' safety, will help escort passengers off the elevator if needed. Each elevator carries up to 18 passengers. Norton had been particularly concerned whether the solution to the electrical problem was in the hands of NPS, a contractor, or elsewhere. NPS reported that the electrical surge is not an internal issue with the Monument or the elevator itself, but rather with the external power source not controlled by NPS. Norton appreciated the candor of officials in indicating that they did not yet know the exact cause for the electrical surges or outages, and that they have set up four monitors to collect the necessary data in order to pinpoint an exact cause should there be another issue. Norton hopes this evidence-based approach will settle the issue of causation.

"My priority today was to ensure the elevator is safe and that elevator problems have been resolved to the best extent possible," Norton said. "After hearing today's briefing, I would not hesitate to bring my 3-year-old grandson and his brother, who is two months old, to ride the elevator to the top of the monument. I hope that the thousands of visitors who come to the nation's capital during this busy tourist season are also reassured."

NPS reported the elevator operates 13 hours a day, seven days a week, from Memorial Day until Labor Day, and eight hours a day, seven days of the week, the rest of the year.

###



**From:** [Max Davis](#)  
**To:** [Jorge Alvarez](#); [Joseph Salvatore](#); [David Davis](#)  
**Subject:** Fw: Washington Memorial Fire alarm inspection  
**Date:** Friday, June 19, 2015 5:38:13 PM

---

We need to hear back from you on this or it may not get done this week.

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

----- Forwarded Message -----

**From:** Max Davis <max\_davis@sossecurityalarms.com>  
**To:** "Alvarez, Jorge" <jorge\_alvarez@nps.gov>  
**Cc:** Joseph Salvatore <joseph\_salvatore@nps.gov>; Peter Shannon <pshannon@nps.gov>; David Davis <david\_davis@sossecurityalarms.com>  
**Sent:** Wednesday, June 17, 2015 2:11 PM  
**Subject:** Re: Washington Memorial Fire alarm inspection

As of right now, Tuesday June 23 or Wednesday June 24 (preferably Wednesday) will work for us to inspect Washington Monument fire alarm system at approximately 6:00 AM. If the elevator stops working, notify us as soon as you find out so we don't have the same problem as Monday.

We are not scheduling until we hear back from you.

Thanks,

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301 439-5911 (Office)  
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301 356-6884 (Mobile)

---

**From:** "Alvarez, Jorge" <jorge\_alvarez@nps.gov>  
**To:** Max Davis <max\_davis@sossecurityalarms.com>  
**Cc:** Joseph Salvatore <joseph\_salvatore@nps.gov>; Peter Shannon <pshannon@nps.gov>; David Davis <david\_davis@sossecurityalarms.com>  
**Sent:** Tuesday, June 16, 2015 7:45 AM  
**Subject:** Re: Washington Memorial Fire alarm inspection

Max: I am sorry that Quality Elevator was working on the elevator this morning. Please go ahead and invoice your visit for this morning. We will reschedule your inspection again. Hope we can do this next week. Please let me know what your schedule is

Thanks, Jorge

On Tue, Jun 16, 2015 at 7:41 AM, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

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Thank you,

Max Davis

S.O.S. Security Alarms

301 439-5911 (Office)

301 439-5904 (Fax)

301 356-6884 (Mobile)

**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#)  
**Cc:** [Jorge Alvarez](#)  
**Subject:** Re: Power monitoring  
**Date:** Monday, June 22, 2015 6:55:44 AM

---

Just one? I thought we had multiple to check all phases?

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Mon, Jun 22, 2015 at 8:37 AM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

Yes, One at the base.

*Tammy J. Wright*

Quality Elevator Company

Sales and Contracts Manager

Certified Elevator Inspector #2315

Cell # (240) 372-1419



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Friday, June 19, 2015 12:13 PM  
**To:** Tammy Wright; Jorge Alvarez  
**Subject:** Power monitoring

Tammy,

Please confirm we are still monitoring incoming power at WAMO. How many monitors do we have in place?

Jorge,

Please confirm PEPCO is still monitoring and if not, we need them to do so. Thanks.

v/r,

Joe Salvatore

Chief, Division of Facility Management

National Mall & Memorial Parks

[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

**From:** [Alvarez, Jorge](#)  
**To:** [Joseph Salvatore](#)  
**Subject:** Fwd: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 7:39:22 AM

---

Joe: I want to make sure you don't have anything planned for WAMO elevator for tomorrow.

Jorge

----- Forwarded message -----

**From:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Date:** Wed, Jun 17, 2015 at 2:11 PM  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**To:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>, David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>

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301 439-5911 (Office)  
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**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
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301 439-5911 (Office)  
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301 356-6884 (Mobile)

**From:** [Alvarez, Jorge](#)  
**To:** [Max Davis](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 7:41:15 AM

---

Unless someone has a problem with this work, I will allow Max to come and work on the fire alarm system at WAMO tomorrow, Tuesday June 23.

Max: Please let me know if this is still on your schedule

Thanks, Jorge

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**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
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301 439-5911 (Office)  
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301 356-6884 (Mobile)

**From:** [Max Davis](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 7:54:06 AM

---

Tomorrow, Tuesday, June 23, is no longer on the table. Wednesday, June 24 is available if we hear back soon enough.

Thanks,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

---

**From:** "Alvarez, Jorge" <jorge\_alvarez@nps.gov>  
**To:** Max Davis <max\_davis@sossecurityalarms.com>  
**Cc:** Joseph Salvatore <joseph\_salvatore@nps.gov>; Peter Shannon <pshannon@nps.gov>; David Davis <david\_davis@sossecurityalarms.com>  
**Sent:** Monday, June 22, 2015 9:41 AM  
**Subject:** Re: Washington Memorial Fire alarm inspection

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301 356-6884 (Mobile)

**From:** [Salvatore, Joseph](#)  
**To:** [Alvarez, Jorge](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 8:07:43 AM

---

I do not. Double check with Quality.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Mon, Jun 22, 2015 at 9:39 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Joe: I want to make sure you don't have anything planned for WAMO elevator for tomorrow.

Jorge

----- Forwarded message -----

**From:** **Max Davis** <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Date:** Wed, Jun 17, 2015 at 2:11 PM  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**To:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>, David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>

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Thank you,

Max Davis

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301 356-6884 (Mobile)

**From:** [Joseph Salvatore](#)  
**To:** [Tammy Wright](#); [Jorge Alvarez](#)  
**Subject:** Re: Power monitoring  
**Date:** Monday, June 22, 2015 8:15:35 AM

---

Jorge

Please coordinate. I know you had some other stuff going on so sending to you.

Joe

Sent from my iPhone

On Jun 22, 2015, at 10:11 AM, Tammy Wright <[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:

The park service Electricians had installed a phase monitor up in the machine room. I don't know when that was removed. When I was in the machine room last Monday we noted it had been removed. I believe the NPS Electrician's name was Brian. Where there any finding during there monitoring?

Wednesday early a.m. we would like to move the phase monitor from the base to the machine room. We would like to be onsite at 5 am to remove it from the main power vault up to the machine room. We anticipate this to take about 2 to 2 and half hours.

Please let me know if this day and time works.

*Tammy J. Wright*

Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419



---

**From:** Salvatore, Joseph [[mailto:joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Monday, June 22, 2015 8:56 AM  
**To:** Tammy Wright  
**Cc:** Jorge Alvarez  
**Subject:** Re: Power monitoring



Just one? I thought we had multiple to check all phases?

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Mon, Jun 22, 2015 at 8:37 AM, Tammy Wright  
<[TWright@qualityelevator.com](mailto:TWright@qualityelevator.com)> wrote:  
Yes, One at the base.

*Tammy J. Wright*  
Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Friday, June 19, 2015 12:13 PM  
**To:** Tammy Wright; Jorge Alvarez  
**Subject:** Power monitoring

Tammy,

Please confirm we are still monitoring incoming power at WAMO. How many monitors do we have in place?

Jorge,

Please confirm PEPCO is still monitoring and if not, we need them to do so.  
Thanks.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)

(202)-245-4492

**From:** [Alvarez, Jorge](#)  
**To:** [Max Davis](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 9:11:01 AM

---

Sorry Max, can you put us on your schedule for Thursday then.

Jorge

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**To:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
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**From:** [false](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 9:18:40 AM

---

The only day available this week is Wednesday.

Max

---

**From:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Date:** Mon, Jun 22, 2015 at 11:11 AM  
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**To:** [false](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 9:27:25 AM

---

sorry Max, my bad. Wednesday will work.

I need the elevator back in service by 8:30 AM +/- since we have visitors coming in by 9 AM.

Jorge

On Mon, Jun 22, 2015 at 11:15 AM, false <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:  
The only day available this week is Wednesday.

Max

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**From:** [Shannon, Peter](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [false](#); [Joseph Salvatore](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 10:39:11 AM

---

Max,

Copy  
Wednesday 6/24 at approximately 0600 hrs.

Will you need vehicle access/K-9?

Pete

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--

Lieutenant Peter E. Shannon  
Commander, Icon Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

Office: (202) 472-5390  
Cell: (202) 438-0788  
[pshannon@nps.gov](mailto:pshannon@nps.gov)

WARNING: THIS CORRESPONDENCE SHOULD BE TREATED AS LAW  
ENFORCEMENT SENSITIVE (LES) AND IS "FOR OFFICIAL USE ONLY" (FOUO).  
LES INFORMATION SHOULD NOT BE FURNISHED OUTSIDE THE U.S.  
GOVERNMENT OR PUBLIC SAFETY. THE INFORMATION CONTAINED WITHIN  
MAY BE EXEMPT, UNDER 5 U.S.C. 552 (b) (7).



**From:** [Max Davis](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Monday, June 22, 2015 3:31:43 PM

---

Wednesday at 6:00 AM is the plan.

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

---

**From:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**To:** false <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
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Max

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**To:** [Max Davis](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Tuesday, June 23, 2015 6:12:54 AM

---

Max: I am good to go. Please let me know if you need any help, I am in at 6 AM.

Jorge

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**From:** [Jorge Alvarez](#)  
**To:** [Sean Kennealy](#); [Karen Cucurullo](#); [Salvatore Joseph](#); [Michael Litterst](#)  
**Subject:** WAMO  
**Date:** Tuesday, June 23, 2015 6:45:39 PM

---

The Monument has taken a hit from lightning this evening knocking out power briefly. I am afraid the elevator might be compromised. I already called quality and they will send a technician to check it.

Jorge

Sent from my iPhone

**From:** [Sean Kennealy](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Karen Cucurullo](#); [Salvatore Joseph](#); [Michael Litterst](#)  
**Subject:** Re: WAMO  
**Date:** Tuesday, June 23, 2015 6:54:47 PM

---

Thanks for the heads up. I hope it is minor and just a breaker.

Are the 4 electrical current monitors in place? Maybe they will be helpful in the evaluation of the issue.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On Jun 23, 2015, at 8:45 PM, Jorge Alvarez <jorge\_alvarez@nps.gov> wrote:

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**To:** [Max Davis](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Tuesday, June 23, 2015 7:07:34 PM

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**Date:** Tuesday, June 23, 2015 7:37:13 PM

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**From:** [Shannon, Peter](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Max Davis](#); [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Tuesday, June 23, 2015 8:13:05 PM

---

George,

Thank you for the heads up.

Pete

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Jorge

On Mon, Jun 22, 2015 at 11:15 AM, false

<[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

The only day available this week is Wednesday.

Max

---

**From:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>

**Date:** Mon, Jun 22, 2015 at 11:11 AM

**Subject:** Re: Washington Memorial Fire alarm inspection

Sorry Max, can you put us on your schedule for Thursday then.

Jorge

On Mon, Jun 22, 2015 at 9:53 AM, Max Davis

<[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

Tomorrow, Tuesday, June 23, is no longer on the table. Wednesday, June 24 is available if we hear back soon enough.

Thanks,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

---

**From:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>

**To:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>

**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>

**Sent:** Monday, June 22, 2015 9:41 AM

**Subject:** Re: Washington Memorial Fire alarm inspection

Unless someone has a problem with this work, I will allow Max to come and work on the fire alarm system at WAMO tomorrow,

Tuesday June 23.

Max: Please let me know if this is still on your schedule

Thanks, Jorge

On Wed, Jun 17, 2015 at 2:11 PM, Max Davis  
<max\_davis@sossecurityalarms.com> wrote:

As of right now, Tuesday June 23 or  
Wednesday June 24 (preferably  
Wednesday) will work for us to inspect  
Washington Monument fire alarm system at  
approximately 6:00 AM. If the elevator stops  
working, notify us as soon as you find out so  
we don't have the same problem as  
Monday.

We are not scheduling until we hear back  
from you.

Thanks,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

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**From:** "Alvarez, Jorge" <jorge\_alvarez@nps.gov>  
**To:** Max Davis <max\_davis@sossecurityalarms.com>  
**Cc:** Joseph Salvatore <joseph\_salvatore@nps.gov>; Peter Shannon  
<pshannon@nps.gov>; David Davis <david\_davis@sossecurityalarms.com>  
**Sent:** Tuesday, June 16, 2015 7:45 AM  
**Subject:** Re: Washington Memorial Fire alarm inspection

Max: I am sorry that Quality Elevator was working on the elevator  
this morning. Please go ahead and invoice your visit for this

morning. We will reschedule your inspection again. Hope we can do this next week. Please let me know what your schedule is

Thanks, Jorge

On Tue, Jun 16, 2015 at 7:41 AM, Max Davis  
<max\_davis@sossecurityalarms.com> wrote:

We arrived at the Washington Monument this morning as scheduled. Upon arrival we found out that the elevators were being serviced this morning. We were not informed of this until we arrived. The last we heard the elevators were working. The elevator technicians told us when they would be done their work this morning. However, that would not provide us enough time to conduct the inspection and get out of the way before opening to the public.

To conduct the inspection, the elevators must be operational and we must have access to the elevators for the duration of the inspection. Therefore, the inspection will need to be rescheduled on a day in which the circumstances meet the above criterion. Please let me know when that will be.

Today's visit will be invoiced.

Thank you,

Max Davis

S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

--

Lieutenant Peter E. Shannon  
Commander, Icon Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

Office: (202) 472-5390  
Cell: (202) 438-0788  
[pshannon@nps.gov](mailto:pshannon@nps.gov)

WARNING: THIS CORRESPONDENCE SHOULD BE TREATED AS LAW  
ENFORCEMENT SENSITIVE (LES) AND IS "FOR OFFICIAL USE ONLY" (FOUO).  
LES INFORMATION SHOULD NOT BE FURNISHED OUTSIDE THE U.S.  
GOVERNMENT OR PUBLIC SAFETY. THE INFORMATION CONTAINED WITHIN  
MAY BE EXEMPT, UNDER 5 U.S.C. 552 (b) (7).



**From:** [Joseph Salvatore](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Sean Kennealy](#); [Karen Cucurullo](#); [Michael Litterst](#)  
**Subject:** Re: WAMO  
**Date:** Wednesday, June 24, 2015 4:25:30 AM

---

Let me know what Quality reports.

Sent from my iPhone

> On Jun 23, 2015, at 8:45 PM, Jorge Alvarez <jorge\_alvarez@nps.gov> wrote:  
>  
> The Monument has taken a hit from lightning this evening knocking out  
> power briefly. I am afraid the elevator might be compromised.  
> I already called quality and they will send a technician to check it.  
>  
> Jorge  
>  
> Sent from my iPhone

**From:** [Jorge Alvarez](#)  
**To:** [Max Davis](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Memorial Fire alarm inspection  
**Date:** Wednesday, June 24, 2015 4:45:34 AM

---

Max: elevator is ready so let me know when we can reschedule

Jorge

Sent from my iPhone

On Jun 23, 2015, at 9:37 PM, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

Thanks for the heads up Jorge. Let me know as soon as the elevators are repaired and we can reschedule.

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

---

**From:** Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**To:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
**Sent:** Tuesday, June 23, 2015 9:07 PM  
**Subject:** Re: Washington Memorial Fire alarm inspection

Max: the monument got hit by lightning this evening and the elevator might be compromised. Quality elevator will be checking it tomorrow morning starting at 6 . We need to reschedule your work to another time since you will not have access to the elevator once again

Thanks, Jorge

Sent from my iPhone

On Jun 22, 2015, at 5:31 PM, Max Davis  
<[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

Wednesday at 6:00 AM is the plan.

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

---

**From:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**To:** false <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon  
<[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
**Sent:** Monday, June 22, 2015 11:27 AM  
**Subject:** Re: Washington Memorial Fire alarm inspection

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I need the elevator back in service by 8:30 AM +/- since we  
have visitors coming in by 9 AM.

Jorge

On Mon, Jun 22, 2015 at 11:15 AM, false  
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The only day available this week is Wednesday.

Max

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S.O.S. Security Alarms  
301 439-5911 (Office)  
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**From:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**To:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
**Sent:** Monday, June 22, 2015 9:41 AM

**Subject:** Re: Washington Memorial Fire alarm inspection

Unless someone has a problem with this work, I will allow Max to come and work on the fire alarm system at WAMO tomorrow, Tuesday June 23.

Max: Please let me know if this is still on your schedule

Thanks, Jorge

On Wed, Jun 17, 2015 at 2:11 PM, Max Davis  
<[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

As of right now, Tuesday June 23 or Wednesday June 24 (preferably Wednesday) will work for us to

inspect Washington Monument fire alarm system at approximately 6:00 AM. If the elevator stops working, notify us as soon as you find out so we don't have the same problem as Monday.

We are not scheduling until we hear back from you.

Thanks,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

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**To:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
**Sent:** Tuesday, June 16, 2015 7:45 AM  
**Subject:** Re: Washington Memorial Fire alarm inspection

Max: I am sorry that Quality Elevator was working on the elevator this morning. Please go ahead and invoice your visit for this morning. We will reschedule your inspection again. Hope we can do this next week. Please let me know what your schedule is

Thanks, Jorge

On Tue, Jun 16, 2015 at 7:41 AM, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

We arrived at the Washington

Monument this morning as scheduled. Upon arrival we found out that the elevators were being serviced this morning. We were not informed of this until we arrived. The last we heard the elevators were working.

The elevator technicians told us when they would be done their work this morning. However, that would not provide us enough time to conduct the inspection and get out of the way before opening to the public.

To conduct the inspection, the elevators must be operational and we must have access to the elevators for the duration of the inspection. Therefore, the inspection will need to be rescheduled on a day in which the circumstances meet the above criterion. Please let me know when that will be.

Today's visit will be invoiced.

Thank you,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)

301 356-6884 (Mobile)

**From:** [Jorge Alvarez](#)  
**To:** [Sean Kennealy](#); [Karen Cucurullo](#); [Joseph Salvatore](#); [Michael Litterst](#)  
**Cc:** [Weltzin Rosanna](#)  
**Subject:** WAMO elevator  
**Date:** Wednesday, June 24, 2015 4:49:30 AM

---

Elevator has been checked and all is well and ready for 9 AM opening

Jorge

Sent from my iPhone



**From:** [Litterst, Michael](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Sean Kennealy](#); [Karen Cucurullo](#); [Joseph Salvatore](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:11:18 AM

---

Whew! Thanks, Jorge!

Mike

~~~~~  
Mike Litterst  
Public Affairs Officer

National Park Service  
National Mall & Memorial Parks  
900 Ohio Drive, SW  
Washington, DC 20024  
Phone: (202) 245-4676  
Cell: (202) 306-4166

The National Park Service cares for special places saved by the American people so that all may experience our heritage.

EXPERIENCE YOUR AMERICA



On Wed, Jun 24, 2015 at 6:49 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:  
Elevator has been checked and all is well and ready for 9 AM opening

Jorge

Sent from my iPhone

**From:** [Sean Kennealy](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [Karen Cucurullo](#); [Joseph Salvatore](#); [Michael Litterst](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:29:23 AM

---

Are the 4 electrical current monitors in place? Did they indicate any power fluctuation?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On Jun 24, 2015, at 6:49 AM, Jorge Alvarez <jorge\_alvarez@nps.gov> wrote:

>

> Elevator has been checked and all is well and ready for 9 AM opening

>

> Jorge

>

> Sent from my iPhone

**From:** [Salvatore, Joseph](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Jorge Alvarez](#); [Karen Cucurullo](#); [Michael Litterst](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:32:32 AM

---

We are trying to get the information.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

On Wed, Jun 24, 2015 at 7:29 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Are the 4 electrical current monitors in place? Did they indicate any power fluctuation?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On Jun 24, 2015, at 6:49 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

>

> Elevator has been checked and all is well and ready for 9 AM opening

>

> Jorge

>

> Sent from my iPhone

**From:** [Alvarez, Jorge](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Karen Cucurullo](#); [Joseph Salvatore](#); [Michael Litterst](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:34:41 AM

---

Sean: Do you know who put a monitor on the machine room at the 550 level?

Jorge

On Wed, Jun 24, 2015 at 7:29 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Are the 4 electrical current monitors in place? Did they indicate any power fluctuation?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On Jun 24, 2015, at 6:49 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

>

> Elevator has been checked and all is well and ready for 9 AM opening

>

> Jorge

>

> Sent from my iPhone

**From:** [Sean Kennealy](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Karen Cucurullo](#); [Joseph Salvatore](#); [Michael Litterst](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:36:58 AM

---

Jorge,

YOU and JOE told me that four monitors were put in place to monitor electrical current. Additionally, there is no 550 foot level. Are the four monitors in place or not?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 24, 2015, at 7:34 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Sean: Do you know who put a monitor on the machine room at the 550 level?

Jorge

On Wed, Jun 24, 2015 at 7:29 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Are the 4 electrical current monitors in place? Did they indicate any power fluctuation?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

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>

> Elevator has been checked and all is well and ready for 9 AM opening

>

> Jorge

>

> Sent from my iPhone

**From:** [Salvatore, Joseph](#)  
**To:** [Sean Kennealy](#); [Jorge Alvarez](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:38:49 AM

---

I never said "4". I was checking but never got that message. They are monitoring from the vault.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
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Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
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202-245-4685 (o)  
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Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
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202-245-4685 (o)  
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>

> Jorge

>

> Sent from my iPhone

**From:** [Sean Kennealy](#)  
**To:** [Salvatore, Joseph](#)  
**Cc:** [Jorge Alvarez](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:41:26 AM

---

Well then Jorge told me four but I was specific really remember someone telling me four. pepco, NPS, two from Quality. Jorge?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 24, 2015, at 7:38 AM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

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Joe Salvatore  
Chief, Division of Facility Management  
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202-245-4685 (o)  
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**From:** [Alvarez, Jorge](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Karen Cucurullo](#); [Joseph Salvatore](#); [Michael Litterst](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:47:45 AM

---

Sean: WE currently have three monitors reading current coming to the elevator. Two of them are in the machine room and one in the bunker. the forth was PEPCO's . That one has been removed and taken to their shop to Analyze the data. I have not heard anything from PEPCO on this one.

The one in the bunker has been removed this morning by Quality to Analyze the data as well. So currently we only have 2 in the machine room.

Jorge

On Wed, Jun 24, 2015 at 7:29 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

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Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
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> Sent from my iPhone

**From:** [Alvarez, Jorge](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Karen Cucurullo](#); [Joseph Salvatore](#); [Michael Litterst](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:48:51 AM

---

One more thing. The computer for the elevator does not show any power loss or issues due to the storm and lighting last night.

Jorge

On Wed, Jun 24, 2015 at 7:47 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

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> Jorge

>

> Sent from my iPhone

**From:** [Sean Kennealy](#)  
**To:** [Alvarez, Jorge](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 5:50:02 AM

---

That is good.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jun 24, 2015, at 7:48 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

One more thing. The computer for the elevator does not show any power loss or issues due to the storm and lighting last night.

Jorge

On Wed, Jun 24, 2015 at 7:47 AM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Sean: WE currently have three monitors reading current coming to the elevator. Two of them are in the machine room and one in the bunker. the forth was PEPCO's . That one has been removed and taken to their shop to Analyze the data. I have not heard anything from PEPCO on this one.  
The one in the bunker has been removed this morning by Quality to Analyze the data as well. So currently we only have 2 in the machine room.

Jorge

On Wed, Jun 24, 2015 at 7:29 AM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Are the 4 electrical current monitors in place? Did they indicate any power fluctuation?

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

> On Jun 24, 2015, at 6:49 AM, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

>  
> Elevator has been checked and all is well and ready for 9 AM opening  
>  
> Jorge  
>  
> Sent from my iPhone

**From:** [Kennealy, Sean](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Karen Cucurullo](#); [Joseph Salvatore](#); [Michael Litterst](#); [Weltzin Rosanna](#)  
**Subject:** Re: WAMO elevator  
**Date:** Wednesday, June 24, 2015 6:10:58 AM

---

I believe the monitor located on the Pepco side of the electrical service is the most important one. That one would be the first indicator of any power fluctuations coming into the building. Given the electrical issues a few weeks ago, it is imperative we continue to monitor the incoming power. After discussing this issue with FM, Quality, GSA Elevator Inspectors, and my long history and experience with the elevator, I firmly believe the issues a few weeks ago were attributable to the power fluctuations (brown outs), thus causing the elevator's sensitive electrical components to get out of whack.

Karen and I also informed Eleanor Holmes Norton last Friday that we have 4 monitors in place through the summer. We also indicated that the power fluctuations most likely came from the in-coming service.

Please make the necessary arrangements to have this monitor reinstalled.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

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National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
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> Elevator has been checked and all is well and ready for 9 AM opening

>  
> Jorge  
>  
> Sent from my iPhone

**From:** [Max Davis](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Joseph Salvatore](#); [Peter Shannon](#); [David Davis](#)  
**Subject:** Re: Washington Monument fire alarm inspection  
**Date:** Tuesday, June 30, 2015 9:30:19 AM

---

Lets schedule it for Thursday, July 9th at 6:00 AM. As you did last time, which we appreciate, please let us know ASAP if anything happens with the building's systems that would interfere with the inspection (i.e., elevator, electrical, etc.).

Thanks,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

---

**From:** "Alvarez, Jorge" <jorge\_alvarez@nps.gov>  
**To:** Max Davis <max\_davis@sossecurityalarms.com>  
**Cc:** Joseph Salvatore <joseph\_salvatore@nps.gov>; Peter Shannon <peter\_shannon@nps.gov>; David Davis <david\_davis@sossecurityalarms.com>  
**Sent:** Tuesday, June 30, 2015 11:25 AM  
**Subject:** Re: Washington Monument fire alarm inspection

Max: Either day is OK with me.

Jorge

On Tue, Jun 30, 2015 at 10:28 AM, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

For Washington Monument fire alarm inspection, Wednesday, July 8th or Thursday, July 9th (either day at around 6:00 AM) are options. What day do you want?



Max Davis

S.O.S. Security Alarms

301 439-5911 (Office)

301 439-5904 (Fax)

301 356-6884 (Mobile)

**From:** [Shannon, Peter](#)  
**To:** [Max Davis](#)  
**Cc:** [Alvarez, Jorge](#); [Joseph Salvatore](#); [David Davis](#); [Thomas Diethrich](#)  
**Subject:** Re: Washington Monument fire alarm inspection  
**Date:** Tuesday, June 30, 2015 9:44:53 AM

---

Copy

We will make sure it's noted and the officers on site are advised.

Pete

On Tuesday, June 30, 2015, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

Lets schedule it for Thursday, July 9th at 6:00 AM. As you did last time, which we appreciate, please let us know ASAP if anything happens with the building's systems that would interfere with the inspection (i.e., elevator, electrical, etc.).

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Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

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**From:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**To:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[peter\\_shannon@nps.gov](mailto:peter_shannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
**Sent:** Tuesday, June 30, 2015 11:25 AM  
**Subject:** Re: Washington Monument fire alarm inspection

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Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

--

Lieutenant Peter E. Shannon  
Commander, Icon Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

Office: (202) 472-5390  
Cell: (202) 438-0788  
[pshannon@nps.gov](mailto:pshannon@nps.gov)

WARNING: THIS CORRESPONDENCE SHOULD BE TREATED AS LAW ENFORCEMENT SENSITIVE (LES) AND IS "FOR OFFICIAL USE ONLY" (FOUO). LES INFORMATION SHOULD NOT BE FURNISHED OUTSIDE THE U.S. GOVERNMENT OR PUBLIC SAFETY. THE INFORMATION CONTAINED WITHIN MAY BE EXEMPT, UNDER 5 U.S.C. 552 (b) (7).

**From:** [Alvarez, Jorge](#)  
**To:** [Peter Shannon](#)  
**Cc:** [Max Davis](#); [Joseph Salvatore](#); [David Davis](#); [Thomas Diethrich](#)  
**Subject:** Re: Washington Monument fire alarm inspection  
**Date:** Tuesday, June 30, 2015 10:10:39 AM

---

Max: July 9th works good.

Pete: Thanks for this

Jorge

On Tue, Jun 30, 2015 at 11:44 AM, Shannon, Peter <[peter\\_shannon@nps.gov](mailto:peter_shannon@nps.gov)> wrote:

Copy

We will make sure it's noted and the officers on site are advised.

Pete

On Tuesday, June 30, 2015, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

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301 439-5911 (Office)  
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**Cc:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>; Peter Shannon <[peter\\_shannon@nps.gov](mailto:peter_shannon@nps.gov)>; David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
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Lieutenant Peter E. Shannon  
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MAY BE EXEMPT, UNDER 5 U.S.C. 552 (b) (7).

From: [Max Davis](#)  
To: [Jorge Alvarez](#); [David Davis](#)  
Subject: Fire alarm inspeciton  
Date: Thursday, July 09, 2015 11:50:11 AM

---

Jorge,

We completed the fire alarm inspection of the Washington Monument today.

Each smoke detector we tested created an alarm at the panel, as they should.

Each manual pull station we tested created an alarm at the panel, as they should.

The smoke detector directly in front of the elevator car door on level 2 (490) recalled the elevator to the ground floor after a delay, as it should.

The smoke detector directly in front of the elevator car door on level 3 (500) recalled the elevator to the ground floor after a delay, as it should.

Alarm signals were sent to USPP in DC as coming from "Washington Monument", as they should, according to Sgt. Wilson.

Alarm signals were sent to NCRCC in Hagerstown (backup) as coming from "Brentwood Maintenance", according to the operator. **This is NOT what should happen. This has to do with the central station receiver programming. This is out of our control and needs to be addressed between you and Jordan Harrison of NPS.**

The smoke detectors are required by fire code to be replaced every 10 years. They are working now, but I don't know how long they have been installed. Perhaps you know. We can give you an estimate to replace them

when you request.

Thanks for your business,

Max Davis

S.O.S. Security Alarms

301 439-5911 (Office)

301 439-5904 (Fax)

301 356-6884 (Mobile)

From: [Alvarez, Jorge](#)  
To: [Max Davis](#); [Joseph Salvatore](#); [Carol Pannell](#)  
Cc: [David Davis](#)  
Subject: Re: Fire alarm inspeciton  
Date: Thursday, July 09, 2015 12:48:17 PM

---

Max: thank you very much for this. I appreciate all the work and sorry for the delay this morning.

Carol: please see work performed at the WAMO building.

Thanks, Jorge

On Thu, Jul 9, 2015 at 1:49 PM, Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)> wrote:

Jorge,

We completed the fire alarm inspection of the Washington Monument today.

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Thanks for your business,

Max Davis

S.O.S. Security Alarms

301 439-5911 (Office)

301 439-5904 (Fax)

301 356-6884 (Mobile)

**From:** [Carol Pannell](#)  
**To:** [Alvarez, Jorge](#)  
**Cc:** [Max Davis](#); [Joseph Salvatore](#); [David Davis](#)  
**Subject:** Re: Fire alarm inspeciton  
**Date:** Thursday, July 09, 2015 1:28:10 PM

---

Jorge,

I don't handle the fire protection systems, your division does.

Regards,  
Carol

Sent from my iPhone

On Jul 9, 2015, at 2:48 PM, Alvarez, Jorge <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

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S.O.S. Security Alarms

301 439-5911 (Office)

301 439-5904 (Fax)

301 356-6884 (Mobile)

**From:** [Joseph Salvatore](#)  
**To:** [Sean Kennealy](#); [Karen Cucurullo](#)  
**Subject:** Fwd: Fire alarm inspreciton  
**Date:** Thursday, July 09, 2015 3:51:27 PM

---

We need to talk next week please. I just need to get some guidance. We will support but believe she said ultimately have oversight. The only thing that has changed is the person doing the job, not the job. I will get on your calendar/s.

Sent from my iPad

Begin forwarded message:

**From:** Carol Pannell <[carol\\_pannell@nps.gov](mailto:carol_pannell@nps.gov)>  
**Date:** July 9, 2015 at 3:28:03 PM EDT  
**To:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
**Subject:** Re: Fire alarm inspreciton

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S.O.S. Security Alarms

301 439-5911 (Office)

301 439-5904 (Fax)

301 356-6884 (Mobile)

**From:** [Joseph Salvatore](#)  
**To:** [Carol Pannell](#); [Sean Kennealy](#)  
**Cc:** [Alvarez, Jorge](#)  
**Subject:** Re: Fire alarm inspeciton  
**Date:** Thursday, July 09, 2015 3:53:09 PM

---

Again, we need to talk about Logistics, maintenance and life safety. Who leads and who supports.

Sent from my iPad

On Jul 9, 2015, at 3:28 PM, Carol Pannell <[carol\\_pannell@nps.gov](mailto:carol_pannell@nps.gov)> wrote:

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Sent from my iPhone

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S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)

**From:** [Sean Kennealy](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Karen Cucurullo](#)  
**Subject:** Re: Fire alarm inspreciton  
**Date:** Thursday, July 09, 2015 5:16:48 PM

---

I will set up a meeting next week so that we can hash this out. There has been a lot of emails going back-and-forth and I think it's time we sat down and just talked.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall & Memorial Parks  
National Park Service  
202-245-4685 (o)  
202-359-1551 (c)

On Jul 9, 2015, at 5:51 PM, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

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Sent from my iPad

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**From:** Carol Pannell <[carol\\_pannell@nps.gov](mailto:carol_pannell@nps.gov)>  
**Date:** July 9, 2015 at 3:28:03 PM EDT  
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**Cc:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
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301 439-5911 (Office)  
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301 356-6884 (Mobile)

**From:** [Joseph Salvatore](#)  
**To:** [Sean Kennealy](#)  
**Cc:** [Karen Cucurullo](#)  
**Subject:** Re: Fire alarm inspreciton  
**Date:** Thursday, July 09, 2015 5:43:12 PM

---

Thanks. I've been ensuring we meet deadlines etc. I have someone assigned to fire structure safety inspection and would have but would like Carol to "lead" and request support. She would ensure we met the requirements as the lead and my team would support.

Sent from my iPhone

On Jul 9, 2015, at 7:16 PM, Sean Kennealy <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

I will set up a meeting next week so that we can hash this out. There has been a lot of emails going back-and-forth and I think it's time we sat down and just talked.

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
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202-245-4685 (o)  
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**Date:** July 9, 2015 at 3:28:03 PM EDT  
**To:** "Alvarez, Jorge" <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** Max Davis <[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, David Davis <[david\\_davis@sossecurityalarms.com](mailto:david_davis@sossecurityalarms.com)>  
**Subject:** Re: Fire alarm inspreciton

Jorge,

I don't handle the fire protection systems, your division does.

Regards,  
Carol

Sent from my iPhone

On Jul 9, 2015, at 2:48 PM, Alvarez, Jorge  
<[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)> wrote:

Max: thank you very much for this. I appreciate all the work and sorry for the delay this morning.

Carol: please see work performed at the WAMO building.

Thanks, Jorge

On Thu, Jul 9, 2015 at 1:49 PM, Max Davis  
<[max\\_davis@sossecurityalarms.com](mailto:max_davis@sossecurityalarms.com)>  
wrote:

Jorge,

We completed the fire alarm inspection of the Washington Monument today.

Each smoke detector we tested created an alarm at the panel, as they should.

Each manual pull station we tested created an alarm at the panel, as they should.

The smoke detector

directly in front of the elevator car door on level 2 (490) recalled the elevator to the ground floor after a delay, as it should.

The smoke detector directly in front of the elevator car door on level 3 (500) recalled the elevator to the ground floor after a delay, as it should.

Alarm signals were sent to USPP in DC as coming from "Washington Monument", as they should, according to Sgt. Wilson.

Alarm signals were sent to NCRCC in Hagerstown (backup) as coming from "Brentwood

Maintenance", according to the operator. **This is NOT what should happen. This has to do with the central station receiver programming. This is out of our control and needs to be**

**addressed between you  
and Jordan Harrison of  
NPS.**

The smoke detectors are required by fire code to be replaced every 10 years. They are working now, but I don't know how long they have been installed. Perhaps you know. We can give you an estimate to replace them when you request.

Thanks for your  
business,

Max Davis  
S.O.S. Security Alarms  
301 439-5911 (Office)  
301 439-5904 (Fax)  
301 356-6884 (Mobile)



**From:** [Lisa Payne](#)  
**To:** [Jorge Alvarez](#)  
**Cc:** [James McDonough](#)  
**Subject:** Washington Monument  
**Date:** Thursday, July 16, 2015 6:06:16 AM

---

Jorge-

I spoke with the technician who was out last night and he was unable to recreate the problem. He observed the elevator for several hours without fault.

At this time, we have no calls pending on his route. Therefore, we did dispatch him there this morning to further troubleshoot and hopefully identify what may have happened yesterday.

The ranger relayed to our technician this only happened once.

We will keep you informed.

*Lisa Payne*

Quality Elevator Company, Inc.

Field Supervisor

301-779-9116 (office)



**From:** [Jorge Alvarez](#)  
**To:** [Weltzin Rosanna](#); [Joseph Salvatore](#)  
**Subject:** Fwd: Washington Monument  
**Date:** Thursday, July 16, 2015 6:53:42 AM

---

Rosanna: here is the report from last night.  
We are checking the elevator right now to make sure all is ok  
We should be out of here by 9 am

Jorge

Sent from my iPhone

Begin forwarded message:

**From:** Lisa Payne <[LPayne@Qualityelevator.com](mailto:LPayne@Qualityelevator.com)>  
**Date:** July 16, 2015 at 8:06:04 AM EDT  
**To:** Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>  
**Cc:** James McDonough <[jmcdonough@qualityelevator.com](mailto:jmcdonough@qualityelevator.com)>  
**Subject:** Washington Monument

Jorge-

I spoke with the technician who was out last night and he was unable to recreate the problem. He observed the elevator for several hours without fault.

At this time, we have no calls pending on his route. Therefore, we did dispatch him there this morning to further troubleshoot and hopefully identify what may have happened yesterday.

The ranger relayed to our technician this only happened once.

We will keep you informed.

*Lisa Payne*  
Quality Elevator Company, Inc.  
Field Supervisor  
301-779-9116 (office)



**From:** [Shannon, Peter](#)  
**To:** [Joseph Salvatore](#)  
**Subject:** Fwd: WAMO Elevator  
**Date:** Wednesday, July 29, 2015 6:52:21 PM

---

Joe,

This was from another officer, third hand.

Waiting to hear from officers on site.

Pete

Lieutenant Peter E. Shannon  
Commander, Icon Protection Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

Office: (202) 472-5390  
Cell: (202) 438-0788  
[pshannon@nps.gov](mailto:pshannon@nps.gov)

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----- Forwarded message -----

From: "Russo, Michael" <[michael\\_a\\_russo@nps.gov](mailto:michael_a_russo@nps.gov)>  
Date: Jul 29, 2015 8:16 PM  
Subject: WAMO Elevator  
To: "Peter Shannon" <[peter\\_shannon@nps.gov](mailto:peter_shannon@nps.gov)>  
Cc: "Thomas Diethrich" <[thomas\\_diethrich@nps.gov](mailto:thomas_diethrich@nps.gov)>, "Matthew Cooney" <[matthew\\_cooney@nps.gov](mailto:matthew_cooney@nps.gov)>, "Albert Piombo" <[albert\\_piombo@nps.gov](mailto:albert_piombo@nps.gov)>

Just an FYI,

I am at 143 tonight, but the rangers came in and told me that at 2005 hours the elevator at WAMO broke down with rangers on it. Unknown what floor, but it was only rangers on the elevator and they were able to get out safely. They will be forced to walk all the visitors up top down the stairs. I informed Officer Coleman who is at 142 and he will be assisting the Rangers with walking the people down. Unknown if there is any people with disabilities up top. I just wanted to keep you all informed.

Russo

**From:** [Shannon, Peter](#)  
**To:** [Jeffrey Innis](#); [Allan Stone](#)  
**Cc:** [Joseph Salvatore](#); [Thomas Diethrich](#); [Peter Shannon](#)  
**Subject:** WAMO Elevator Issues  
**Date:** Wednesday, July 29, 2015 7:21:00 PM

---

Jeff / Al,

NPS facilities / maintenance has a few questions ref. tonight's elevator malfunction.

Will you please follow up with the beat officers or any officers on site at the time, and provide a synopsis.

To include, but not limited to what specifically happened, what notifications were made (how were USPP notified), what attempts were made to "recall" the elevator if any ( from fire recall or from USPP office?) and /or any pertinent info to pass along to maintenance and Quality Elevator.

Please include Sgt. Diethrich, Joe Salvatore (NPS, cc'd above) and myself.

Let me know if you have any questions or need further.

Thanks,

Pete

Lieutenant Peter E. Shannon  
Commander, Icon Protection Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

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**From:** [Hayes, Benjamin](#)  
**To:** [Rosanna Weltzin](#)  
**Cc:** [NPS NCR NAMA MALL Operations Supervisors](#); [Michael Litterst](#); [Joseph Salvatore](#); [Paul Ollig](#); [Jorge Alvarez](#); [Sean Kennealy](#); [Karen Cucurullo](#)  
**Subject:** Elevator incident July 29  
**Date:** Wednesday, July 29, 2015 8:11:42 PM

---

Rosanna,

Here's a summary of this evening's elevator failure. At just before 8 pm Tim Olling was in the elevator and observed the following:

"Coming down from the 500 foot level to 490 level, power to elevator went off twice. The elevator came to a stop hard enough at the 490 level to shake the landing according to park guide Suzy Traut. Elevator was run to ground level and back up empty [of visitors, Olling and Prentner were inside] coming to stop at 230 level going up for approximately one minute before continuing up. When back at 500 foot level, the power went out two more times. Notified WAMO POC John Purcell. SPRs Hayes and Moore informed. Park guide Suzy Traut and park rangers Pete Prentner and Olling walked 78 people down the stairs stopping to rest along the way."

At about 8 pm, I was notified via radio of the elevator problems. I called Jorge Alvarez then Joe Salvatore and passed on the information as I understood from Tim Olling's radio communication. At about 8:05 pm, after riding by themselves and encountering more problems, Tim Moore instructed the WAMO crew to halt operations and begin an orderly evacuation down the stairs.

Visitor evacuation began around 8:07 pm. All 78 visitors were out by 9:15 pm. After visitors were clear of the stairwell, USPP used the override to call the empty elevator down. When the elevator arrived and doors opened, Tim Moore observed the following:

"The power light, fire service light, alarm light, assistance acknowledged light were all illuminated for about 15 seconds then went out. There was a strong burning odor, perhaps electrical in origin. I then went into the stairway to observe the roof of the cabin but did not see any smoke, flame, or anything out of the ordinary."

I too smelled a burning odor inside the elevator. All NPS staff departed WAMO at about 9:22 pm. Quality had not yet arrived when we left.

John Purcell, Tim Olling, Pete Prenter, Suzy Traut, Jeff Cole, and Bob Herendeen deserve praise for their rapid response, clear communication, and professional courtesy to disappointed visitors.

Best regards,

Ben Hayes  
Supervisory Park Ranger  
[National Mall and Memorial Parks](#)  
900 Ohio Drive, SW  
Washington, DC 20024  
(202) 538-9089



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Shannon, Peter](#)  
**To:** [Innis, Jeffrey](#)  
**Cc:** [Peter Shannon](#); [Thomas Diethrich](#); [Joseph Salvatore](#); [Allan Stone](#)  
**Subject:** Re: WAMO Elevator Issues  
**Date:** Thursday, July 30, 2015 4:18:27 AM

---

Thank you, ties up a few loose ends.

On Thursday, July 30, 2015, Innis, Jeffrey <[jeffrey\\_innis@nps.gov](mailto:jeffrey_innis@nps.gov)> wrote:

Hi Pete,

I spoke with Officer Coleman concerning this elevator issue and he said that Officer Russo had overheard the NPS radio while at the Jefferson Memorial indicating that there were issues with the WAMO elevator. He relayed this message to Officer Coleman at 142 who confirmed with the on-site ranger at WAMO that there had been ongoing problems that day with the elevator.

According to the ranger the elevator had been "shaking" while being operated at the 490 and 500 foot levels. No odors, electrical or otherwise, were noticed at the site. At approximately 1930 hours the elevator was placed out of service and the visitors that were at the 500 foot level were escorted down the stairs. After the visitors had exited the monument Officer Coleman said he flipped the capture switch and that the elevator appeared to operate normally.

He was asked by NPS to check the elevator's operation and he rode the elevator up to the 500 foot level and back down again with no issues. He said that Quality Elevator personnel arrived to work on the elevator and the problem appeared to be resolved.

At Lt. Jarboe's request the elevator's operation was checked again later that evening by Officer LeBlanc and was found to be operating normally.

Let me know if you need anything else.

Jeff

On Wed, Jul 29, 2015 at 9:20 PM, Shannon, Peter <[peter\\_shannon@nps.gov](mailto:peter_shannon@nps.gov)> wrote:

Jeff / Al,

NPS facilities / maintenance has a few questions ref. tonight's elevator malfunction.

Will you please follow up with the beat officers or any officers on site at the time, and provide a synopsis.

To include, but not limited to what specifically happened, what notifications were made (how were USPP notified), what attempts were made to "recall" the elevator if any ( from fire recall or from USPP office?) and /or any pertinent info to pass along to maintenance and Quality Elevator.

Please include Sgt. Diethrich, Joe Salvatore (NPS, cc'd above) and myself.

Let me know if you have any questions or need further.

Thanks,

Pete

Lieutenant Peter E. Shannon  
Commander, Icon Protection Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
1100 Ohio Drive SW  
Washington, DC 20024

Office: (202) 472-5390  
Cell: (202) 438-0788  
[pshannon@nps.gov](mailto:pshannon@nps.gov)

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--

Sergeant Jeffrey Innis  
United States Park Police  
Central District  
960 Ohio Drive SW  
Washington D.C. 20020  
Office: (202)426-6710

--

Lieutenant Peter E. Shannon  
Commander, Icon Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
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**From:** [Salvatore, Joseph](#)  
**To:** [Sean Kennealy](#); [Karen Cucurullo](#); [Jorge Alvarez](#); [Paul Ollig](#); [Benjamin Hayes](#)  
**Subject:** Fwd: WAMO Elevator Issues  
**Date:** Thursday, July 30, 2015 4:45:42 AM

---

FYI.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

----- Forwarded message -----

**From:** **Innis, Jeffrey** <[jeffrey\\_innis@nps.gov](mailto:jeffrey_innis@nps.gov)>  
**Date:** Thu, Jul 30, 2015 at 3:16 AM  
**Subject:** Re: WAMO Elevator Issues  
**To:** Peter Shannon <[pshannon@nps.gov](mailto:pshannon@nps.gov)>  
**Cc:** Thomas Diethrich <[thomas\\_diethrich@nps.gov](mailto:thomas_diethrich@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, Allan Stone <[allan\\_stone@nps.gov](mailto:allan_stone@nps.gov)>

Hi Pete,

I spoke with Officer Coleman concerning this elevator issue and he said that Officer Russo had overheard the NPS radio while at the Jefferson Memorial indicating that there were issues with the WAMO elevator. He relayed this message to Officer Coleman at 142 who confirmed with the on-site ranger at WAMO that there had been ongoing problems that day with the elevator.

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Let me know if you need anything else.

Jeff

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Please include Sgt. Diethrich, Joe Salvatore (NPS, cc'd above) and myself.

Let me know if you have any questions or need further.

Thanks,

Pete

Lieutenant Peter E. Shannon  
Commander, Icon Protection Unit  
Joint Hazard Assessment Team (JHAT)  
WMD / PRND Program Coordinator

United States Park Police  
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Washington, DC 20024

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--

Sergeant Jeffrey Innis  
United States Park Police  
Central District  
960 Ohio Drive SW  
Washington D.C. 20020  
Office: (202)426-6710

**From:** [Salvatore, Joseph](#)  
**To:** [Tammy Wright](#)  
**Subject:** Fwd: Elevator incident July 29  
**Date:** Thursday, July 30, 2015 4:48:04 AM

---

FYI.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

----- Forwarded message -----

**From:** **Hayes, Benjamin** <[benjamin\\_hayes@nps.gov](mailto:benjamin_hayes@nps.gov)>  
**Date:** Wed, Jul 29, 2015 at 10:11 PM  
**Subject:** Elevator incident July 29  
**To:** Rosanna Weltzin <[rosanna\\_weltzin@nps.gov](mailto:rosanna_weltzin@nps.gov)>  
**Cc:** NPS NCR NAMA MALL Operations Supervisors  
<[ncr\\_nama\\_mall\\_operations\\_supervisors@nps.gov](mailto:ncr_nama_mall_operations_supervisors@nps.gov)>, Michael Litterst  
<[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, Paul Ollig  
<[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)>, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>, Sean Kennealy  
<[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>, Karen Cucurullo <[karen\\_cucurullo@nps.gov](mailto:karen_cucurullo@nps.gov)>

Rosanna,

Here's a summary of this evening's elevator failure. At just before 8 pm Tim Olling was in the elevator and observed the following:

"Coming down from the 500 foot level to 490 level, power to elevator went off twice. The elevator came to a stop hard enough at the 490 level to shake the landing according to park guide Suzy Traut. Elevator was run to ground level and back up empty [of visitors, Olling and Prentner were inside] coming to stop at 230 level going up for approximately one minute before continuing up. When back at 500 foot level, the power went out two more times. Notified WAMO POC John Purcell. SPRs Hayes and Moore informed. Park guide Suzy Traut and park rangers Pete Prentner and Olling walked 78 people down the stairs stopping to rest along the way."

At about 8 pm, I was notified via radio of the elevator problems. I called Jorge Alvarez then Joe Salvatore and passed on the information as I understood from Tim Olling's radio communication. At about 8:05 pm, after riding by themselves and encountering more problems, Tim Moore instructed the WAMO crew to halt operations and begin an orderly evacuation down the stairs.

Visitor evacuation began around 8:07 pm. All 78 visitors were out by 9:15 pm. After visitors were clear of the stairwell, USPP used the override to call the empty elevator down. When the elevator arrived and doors opened, Tim Moore observed the following:

"The power light, fire service light, alarm light, assistance acknowledged light were all illuminated for about 15 seconds then went out. There was a strong burning odor, perhaps electrical in origin. I then went into the stairway to observe the roof of the cabin but did not see any smoke, flame, or anything out of the ordinary."

I too smelled a burning odor inside the elevator. All NPS staff departed WAMO at about 9:22 pm. Quality had not yet arrived when we left.

John Purcell, Tim Olling, Pete Prenter, Suzy Traut, Jeff Cole, and Bob Herendeen deserve praise for their rapid response, clear communication, and professional courtesy to disappointed visitors.

Best regards,

Ben Hayes  
Supervisory Park Ranger  
[National Mall and Memorial Parks](#)  
900 Ohio Drive, SW  
Washington, DC 20024  
(202) 538-9089



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Salvatore, Joseph](#)  
**To:** [Paul Ollig](#); [Rosanna Weltzin](#); [Sean Kennealy](#); [Karen Cucurullo](#); [Scott Simmons](#); [Gilbert Shupe](#)  
**Cc:** [Tammy Wright](#); [Peter Shannon](#); [Jorge Alvarez](#)  
**Subject:** WAMO elevator  
**Date:** Thursday, July 30, 2015 5:22:27 AM

---

The elevator has been deemed ready for operation as of last night. There was a power failure to the CPU which caused the disruption in service. We are checking phase monitors this morning to see if we "see" any disruption to service. There has been no evidence of anything that would have caused a "burning" smell.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

**From:** [Tammy Wright](#)  
**To:** ["Salvatore, Joseph"](#)  
**Subject:** RE: Elevator incident July 29  
**Date:** Thursday, July 30, 2015 5:56:47 AM

---

Thank you for this information, I will share this with the adjustor. This indicates more than the 8:00 pm issue. From reading this I would like to expand the information we hope to gain from the phase monitor. Could the Electricians are look into to a wider time period? Lets request the electricians for anything perhaps 72 hours up to a week prior.

Last nite we confirmed the CPU did a hard power down and then an immediate sequence of operation to reset and restore operation. We are looking into what caused this. Our mechanic did not experience any burning smell.

Did the monument experience any other power interruptions ie. lighting, or other devices tripping out when the elevator occurrences happened?

*Tammy J. Wright*

Quality Elevator Company  
Sales and Contracts Manager  
Certified Elevator Inspector #2315  
Cell # (240) 372-1419



---

**From:** Salvatore, Joseph [mailto:[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)]  
**Sent:** Thursday, July 30, 2015 6:48 AM  
**To:** Tammy Wright  
**Subject:** Fwd: Elevator incident July 29

FYI.

Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

----- Forwarded message -----

From: **Hayes, Benjamin** <[benjamin\\_hayes@nps.gov](mailto:benjamin_hayes@nps.gov)>

Date: Wed, Jul 29, 2015 at 10:11 PM

Subject: Elevator incident July 29

To: Rosanna Weltzin <[rosanna\\_weltzin@nps.gov](mailto:rosanna_weltzin@nps.gov)>

Cc: NPS NCR NAMA MALL Operations Supervisors

<[ncr\\_nama\\_mall\\_operations\\_supervisors@nps.gov](mailto:ncr_nama_mall_operations_supervisors@nps.gov)>, Michael Litterst

<[mike\\_litterst@nps.gov](mailto:mike_litterst@nps.gov)>, Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>, Paul Ollig

<[paul\\_ollig@nps.gov](mailto:paul_ollig@nps.gov)>, Jorge Alvarez <[jorge\\_alvarez@nps.gov](mailto:jorge_alvarez@nps.gov)>, Sean Kennealy

<[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)>, Karen Cucurullo <[karen\\_cucurullo@nps.gov](mailto:karen_cucurullo@nps.gov)>

Rosanna,

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Best regards,



Ben Hayes  
Supervisory Park Ranger  
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Washington, DC 20024  
(202) 538-9089



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visitors, supporters, and advocates.**

**From:** [Kennealy, Sean](#)  
**To:** [Salvatore, Joseph](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, July 30, 2015 6:02:39 AM

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Will be interesting to see what shows up on the 3 (or 4) phase monitors.....

Thanks, Sean

\*\*\*\*\*

Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
202-359-1551 (cell)

On Thu, Jul 30, 2015 at 7:22 AM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:

The elevator has been deemed ready for operation as of last night. There was a power failure to the CPU which caused the disruption in service. We are checking phase monitors this morning to see if we "see" any disruption to service. There has been no evidence of anything that would have caused a "burning" smell.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

**From:** [Joseph Salvatore](#)  
**To:** [Kennealy, Sean](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, July 30, 2015 6:05:31 AM

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There are only 2 monitors there. PEPCO doesn't have any. I'm trying to figure out why. Jorge just said they removed them.

Sent from my iPhone

On Jul 30, 2015, at 8:02 AM, Kennealy, Sean <[sean\\_kennealy@nps.gov](mailto:sean_kennealy@nps.gov)> wrote:

Will be interesting to see what shows up on the 3 (or 4) phase monitors.....

Thanks, Sean

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Sean Kennealy  
Acting Deputy Superintendent  
National Mall and Memorial Parks  
202-245-4685 (office)  
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v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

**From:** [Joseph Salvatore](#)  
**To:** [Martha Ellis](#); [Mark White](#); [Jeffrey Hitchcock](#)  
**Subject:** Wamo elevator cleaning  
**Date:** Thursday, July 30, 2015 6:20:54 AM

---

One of the staff members said it would help if they had a small vacuum to clean the tracks. Please purchase.

Sent from my iPhone

**From:** [Ollig, Paul](#)  
**To:** [Hayes, Benjamin](#)  
**Cc:** [Rosanna Weltzin](#); [NPS NCR NAMA MALL Operations Supervisors](#); [Michael Litterst](#); [Joseph Salvatore](#); [Jorge Alvarez](#); [Sean Kennealy](#); [Karen Cucurullo](#)  
**Subject:** Re: Elevator incident July 29  
**Date:** Thursday, July 30, 2015 6:32:58 AM

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Thanks for the detailed report, Ben, and for the prompt and professional action by everyone last night. Hopefully, we can get to the bottom of this issue.

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

On Wed, Jul 29, 2015 at 10:11 PM, Hayes, Benjamin <[benjamin\\_hayes@nps.gov](mailto:benjamin_hayes@nps.gov)> wrote:  
Rosanna,

Here's a summary of this evening's elevator failure. At just before 8 pm Tim Olling was in the elevator and observed the following:

"Coming down from the 500 foot level to 490 level, power to elevator went off twice. The elevator came to a stop hard enough at the 490 level to shake the landing according to park guide Suzy Traut. Elevator was run to ground level and back up empty [of visitors, Olling and Prentner were inside] coming to stop at 230 level going up for approximately one minute before continuing up. When back at 500 foot level, the power went out two more times. Notified WAMO POC John Purcell. SPRs Hayes and Moore informed. Park guide Suzy Traut and park rangers Pete Prentner and Olling walked 78 people down the stairs stopping to rest along the way."

At about 8 pm, I was notified via radio of the elevator problems. I called Jorge Alvarez then Joe Salvatore and passed on the information as I understood from Tim Olling's radio communication. At about 8:05 pm, after riding by themselves and encountering more problems, Tim Moore instructed the WAMO crew to halt operations and begin an orderly evacuation down the stairs.

Visitor evacuation began around 8:07 pm. All 78 visitors were out by 9:15 pm. After visitors were clear of the stairwell, USPP used the override to call the empty elevator down. When the elevator arrived and doors opened, Tim Moore observed the following:

"The power light, fire service light, alarm light, assistance acknowledged light were all illuminated for about 15 seconds then went out. There was a strong burning odor, perhaps electrical in origin. I then went into the stairway to observe the roof of the cabin but did not see any smoke, flame, or anything out of the ordinary."

I too smelled a burning odor inside the elevator. All NPS staff departed WAMO at about 9:22 pm. Quality had not yet arrived when we left.

John Purcell, Tim Olling, Pete Prenter, Suzy Traut, Jeff Cole, and Bob Herendeen deserve praise for their rapid response, clear communication, and professional courtesy to

disappointed visitors.  
Best regards,

Ben Hayes  
Supervisory Park Ranger  
[National Mall and Memorial Parks](#)  
900 Ohio Drive, SW  
Washington, DC 20024  
(202) 538-9089



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Simmons, Scott](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Jorge Alvarez](#); [Kelvin Brown](#); [Brian White](#)  
**Subject:** WAMO Elevator  
**Date:** Thursday, July 30, 2015 6:47:53 AM

---

Joe,

Brian has reviewed a couple of days worth of data on the monitoring equipment. The system went ten days with no issues, but the last couple of days it shows voltage drops which correspond to the time when people may be getting home and turning on their AC units. Per Brian the elevator system is doing what it should by identifying voltage drops and shutting down to protect the equipment. He does not believe this is an issue on the NPS side.

A big problem is someone has tampered with the monitoring equipment. The language was changed to Italian and a portion of the memory was wiped out. It is imperative that the equipment is not touched by anyone but the electric shop so we do not have these issues, this includes Quality touching the equipment.

Thanks,  
Scott

Scott Simmons, P.E.  
Chief, Facility Maintenance Branch  
National Park Service  
National Mall and Memorial Parks  
office: 202-426-6860  
cell: 202-360-0905  
fax: 202-426-0230



**Centennial Goal: Connect with and  
create the next generation of park  
visitors, supporters, and advocates.**

**From:** [Joseph Salvatore](#)  
**To:** [Tammy Wright](#)  
**Subject:** Fwd: WAMO Elevator  
**Date:** Thursday, July 30, 2015 7:13:35 AM

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FYI.

Sent from my iPhone

Begin forwarded message:

**From:** "Simmons, Scott" <[scott\\_simmons@nps.gov](mailto:scott_simmons@nps.gov)>  
**Date:** July 30, 2015 at 8:47:45 AM EDT  
**To:** Joseph Salvatore <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)>  
**Cc:** Jorge Alvarez <[Jorge\\_Alvarez@nps.gov](mailto:Jorge_Alvarez@nps.gov)>, Kelvin Brown <[kelvin\\_brown@nps.gov](mailto:kelvin_brown@nps.gov)>, Brian White <[brian\\_white@nps.gov](mailto:brian_white@nps.gov)>  
**Subject:** WAMO Elevator

Joe,

Brian has reviewed a couple of days worth of data on the monitoring equipment. The system went ten days with no issues, but the last couple of days it shows voltage drops which correspond to the time when people may be getting home and turning on their AC units. Per Brian the elevator system is doing what it should by identifying voltage drops and shutting down to protect the equipment. He does not believe this is an issue on the NPS side.

A big problem is someone has tampered with the monitoring equipment. The language was changed to Italian and a portion of the memory was wiped out. It is imperative that the equipment is not touched by anyone but the electric shop so we do not have these issues, this includes Quality touching the equipment.

Thanks,  
Scott

Scott Simmons, P.E.  
Chief, Facility Maintenance Branch  
National Park Service  
National Mall and Memorial Parks  
office: 202-426-6860  
cell: 202-360-0905  
fax: 202-426-0230



**From:** [Martha Ellis](#)  
**To:** [Joseph Salvatore](#)  
**Cc:** [Mark White](#); [Jeffrey Hitchcock](#)  
**Subject:** Re: Wamo elevator cleaning  
**Date:** Thursday, July 30, 2015 11:38:51 AM

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I will purchase when I return. Please advise if cordless vacuums provided are not working for this job, whether a small single nozzle battery powered is more suitable.  
Thanks

Sent from my iPhone

On Jul 30, 2015, at 8:20 AM, Joseph Salvatore <joseph\_salvatore@nps.gov> wrote:

> One of the staff members said it would help if they had a small vacuum  
> to clean the tracks. Please purchase.  
>  
> Sent from my iPhone

**From:** [Ollig, Paul](#)  
**To:** [Salvatore, Joseph](#)  
**Subject:** Re: WAMO elevator  
**Date:** Thursday, July 30, 2015 1:44:28 PM

---

This is perfect. Thanks!

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

On Thu, Jul 30, 2015 at 2:59 PM, Salvatore, Joseph <[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)> wrote:  
Paul,

After checking into it more, it appears the jerking/sudden stop/slamming sound was the elevator brakes engaging. In addition, that probably was the source of the "burning" smell that was initially reported. The elevator experienced a power bump and the brakes engaged as designed to protect the controls etc.

Also, all of the trouble lights in the cabin reported were lit up because the USPP used the call switch to bring the elevator down to the ground. As soon as they reset it from the USPP station the lights were clear. The elevator was actually good to go as soon as the USPP called it down and reset it. Everything was functioning fine with Quality showed up on site.

v/r,  
Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492

**From:** [Ollig, Paul](#)  
**To:** [NPS NCR NAMA Visitor Services](#)  
**Cc:** [Sean Kennealy](#); [Joseph Salvatore](#); [Jorge Alvarez](#); [Karen Cucurullo](#)  
**Subject:** WAMO Elevator update  
**Date:** Friday, July 31, 2015 6:29:21 AM

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Hey everyone,  
Here's an update about the elevator at WAMO, based on the analysis by Quality Elevator and Joe Salvatore. I'm sure some of you were probably frustrated to hear that everything checked out ok after experiencing the sudden jerking stop at the 490' level. I know I was. The first thought that ran through my mind was, "why doesn't the elevator do this stuff when Quality is there?!?"

After checking into it more, however, it appears the jerking/sudden stop/slamming sound that was observed was the elevator brakes engaging due to a power "bump." This is exactly what the elevator is supposed to do in a situation like this. It feels something abnormal in the system, so it shuts down immediately. In addition, that probably was the source of the "burning" smell that was initially reported. If you think of the brakes in your car, if you slam down hard on them you sometimes smell an odor due to the friction. The elevator experienced a power bump and the brakes engaged just as they're designed to do to protect the controls, etc.

Also, all of the trouble lights in the cabin that were reported as being lit up were like that because the USPP used the call switch to bring the elevator down to the ground. As soon as they reset it from the USPP station the lights were clear. Any time the call switch is used, the elevator lights up. The elevator was actually good to go as soon as the USPP called it down and reset it. Everything was functioning fine when Quality showed up on site, which makes perfect sense to me once I understood how the elevator is designed to function in response to power anomalies.

So, to summarize, the elevator functioned perfectly, just as it should, in response to a power bump triggering its sensors. I would expect that the power bump occurred when it did because it corresponded to when commuters start to get home from work. On a hot day after being away from home, the first thing they probably all did was turn on their AC, which sent a huge demand to the power system.

If anyone has any questions, please let me know. But rest assured that the elevator is in great working condition!

Paul Ollig  
Chief, Interpretation and Education  
National Mall and Memorial Parks  
office: (202)245-4682  
cell: (202)603-8974

**From:** [Salvatore, Joseph](#)  
**To:** [Joseph Coratola](#)  
**Subject:** WAMO upgrades  
**Date:** Friday, July 31, 2015 11:46:32 AM  
**Attachments:** [Washington Monument 2015 Recommended upgrades.pdf](#)

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Joe Salvatore  
Chief, Division of Facility Management  
National Mall & Memorial Parks  
[joseph\\_salvatore@nps.gov](mailto:joseph_salvatore@nps.gov)  
(202)-245-4492